

## THE KAISER COMMISSION ON Medicaid and the Uninsured

Webinar – Stop the Drop: Profiles of Innovative Medicaid Renewal Initiatives and
Lessons for 2014 and Beyond
Tuesday, May 14, 2013 at 2:30 pm EDT

## Speaker Biographies

Samantha Artiga serves as Director of the Disparities Policy Project at the Kaiser Family Foundation and Associate Director for the Foundation's Commission on Medicaid and the Uninsured. Ms. Artiga leads research and policy analysis to provide greater insight into healthcare disparities affecting underserved groups and strategies to promote equity in health care. In addition, she serves as a national expert on Medicaid and CHIP and directs work on eligibility policy at the federal and state level and outreach and enrollment as well as on emerging program issues, including implementation of the Affordable Care Act, Section 1115 waivers, and coverage and access for vulnerable populations, including homeless individuals and immigrants.

**Diane Batts** is a native of Louisiana and a career department employee with 28 years of service to the Louisiana Department of Health and Hospitals (DHH). In 2010 she was appointed to the Medicaid Deputy Director position that oversees all Medicaid Eligibility operations in Louisiana. Prior to this assignment she served as Director of the Medicaid Eligibility Systems Section responsible for management of the department's Medicaid Eligibility Data System (MEDS) and Assistant Director of Field Operations. She also serves as the Medicaid IT project coordinator responsible for management and prioritization of the Medicaid related IT projects.

Phillip Bergquist is the Director of Health Center Operations and CHIPRA Project Director for the Michigan Primary Care Association. He received his Bachelors of Science in Mass Communication and Public Relations from Rochester College, completed the Community Health Center Executive Fellowship through the University of Kansas and is currently pursuing his Masters of Business Administration with Spring Arbor University. Since joining MPCA in 2008 Phillip has worked principally in policy, program design and management for initiatives focused on improving the operational efficiency, patient experience, financial management and outreach/enrollment infrastructures of Michigan Health Centers. Phillip has a diverse set of competencies and expertise including network facilitation, training and technical assistance, health policy, partnership development, dispute resolution and data-guided planning which stem from his varied roles, both as a staff and board member, in community-based nonprofit organizations. Phillip has been recognized nationally as a 2011 Centers for Medicare and Medicaid Services (CMS) Excellence in Children's Health Outreach and Enrollment Honoree and 2012 Nominee for the Geiger Gibson Emerging Leader Award. Phillip also serves on the CMS Advisory Panel on Outreach and Education.

**Njeri McGee-Tyner** is the Eligibility and Enrollment Director at the Alameda Health Consortium (AHC), a network of eight community health centers, operating twenty-four primary care delivery sites throughout Alameda County. She has been in this position since 2007. Njeri is responsible for providing leadership, technical assistance, and training opportunities to eligibility and enrollment services staff at AHC member health centers. She also manages projects supported by funders to develop best practices and strategies for increasing enrollment into publicly funded health insurance and retention of benefits.

Njeri represents the AHC constituency at key stakeholder workgroups and advisory boards at the state and local level. Njeri is extremely dedicated and passionate about her work with a desire to implement projects that provide access to healthcare services for underserved communities. Njeri holds a B.S. degree in Health Sciences from CSU, East Bay.

Jessica Stephens is a Policy Analyst with the Kaiser Family Foundation's Commission on Medicaid and the Uninsured and the Disparities Policy Project at the Kaiser Family Foundation. Ms. Stephens' work focuses on Medicaid and CHIP eligibility, enrollment, and outreach, and issues affecting vulnerable populations, including low-income immigrants, individuals with limited English proficiency, and communities of color. Ms. Stephens holds a Masters in Health Policy and Administration and a Bachelor of Arts in Political Science from Yale University.