

National Survey of Small Business Executives on Health Care

Chart Pack

Kaiser-Harvard Program on the
Public and Health/Social Policy
in conjunction with
American Small Business Alliance Education Fund

June 17, 1998

Small Business' Experiences and Practices with Health Insurance and Managed Care

Chart 1
Health Benefits Provided by Small Businesses

Percent of small businesses that provide health benefits to...

Most commonly cited reasons for not offering health coverage

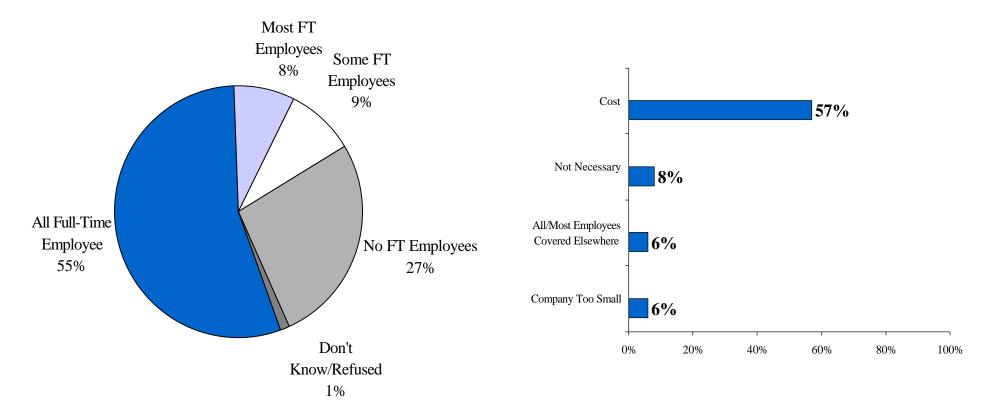


Chart 2
Larger and Higher Wage Businesses More Likely to Offer
Coverage

Percent of small businesses offering health insurance to all full-time employees



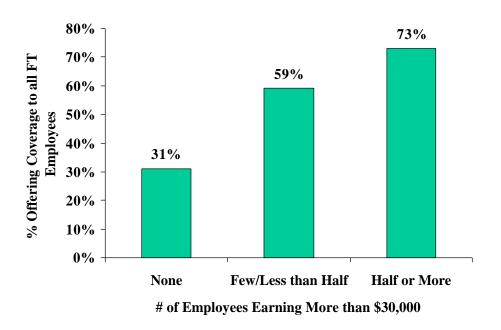


Chart 3
Health Plan Choices Offered by Small Businesses

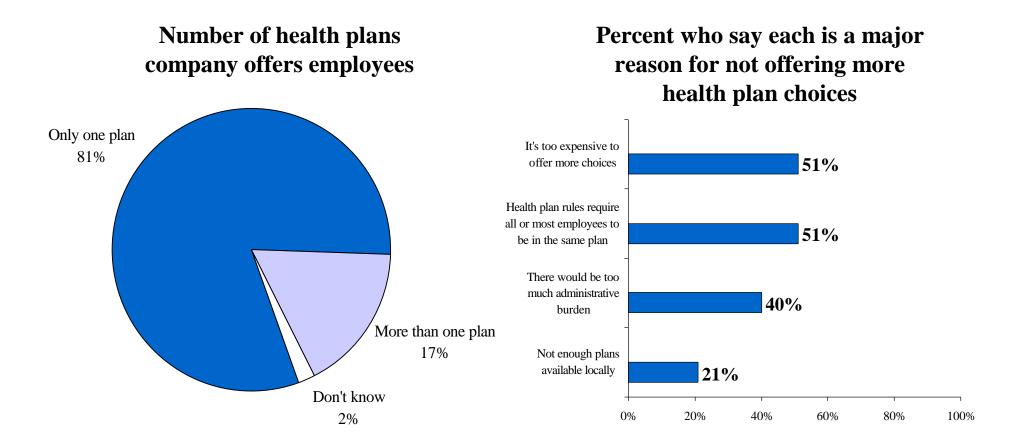
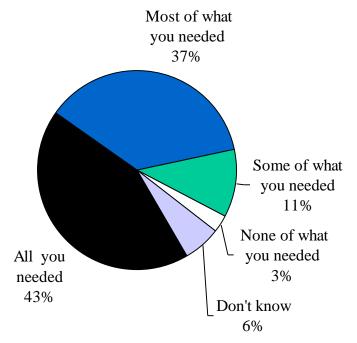


Chart 4 Making Decisions About Health Plans

Percent of small business executives who say...

When you last made a decision about which health plan to offer employees, the amount of information you had was...



Dealing with health insurance issues is...

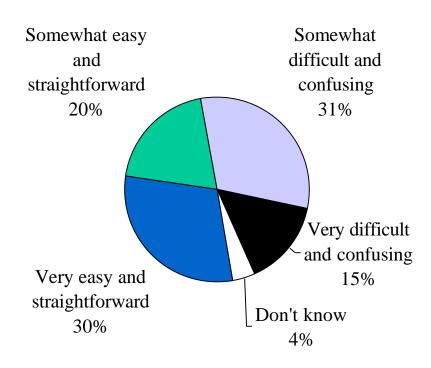


Chart 5

Small Business Executives' Experiences with Health Plans

Percent of small business executives who say...

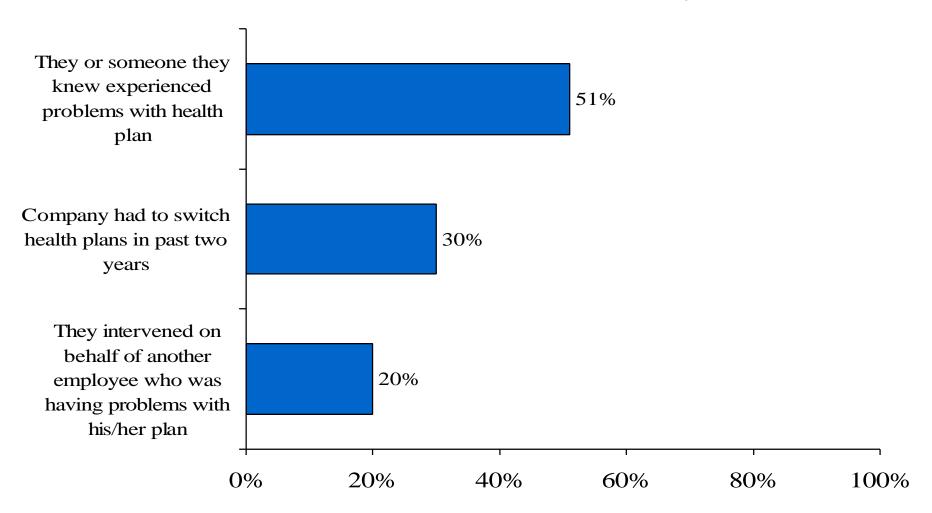
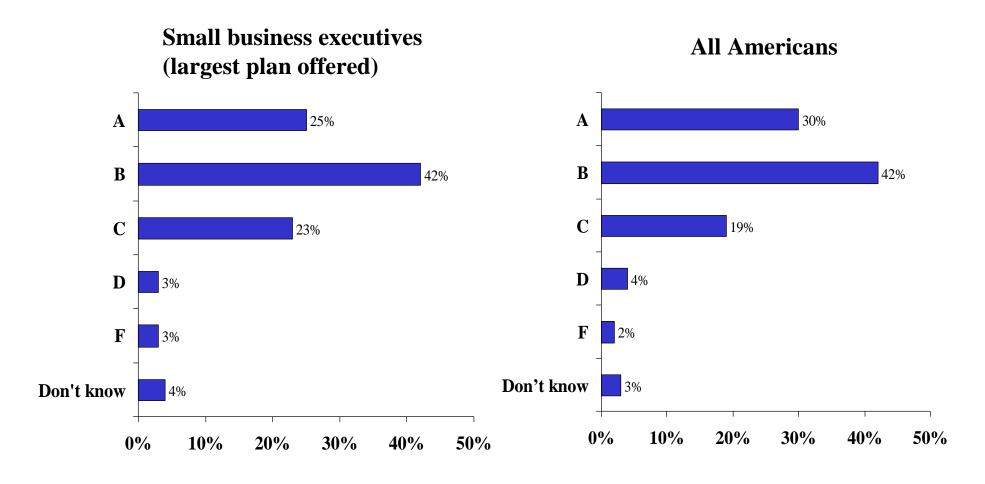


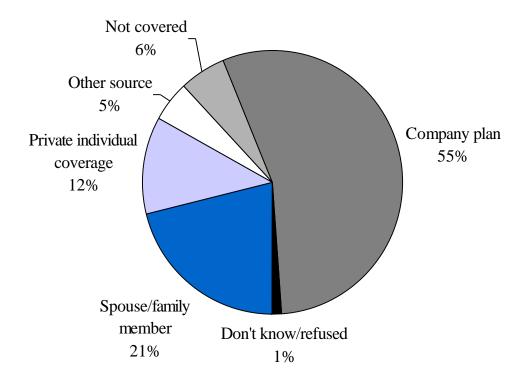
Chart 6
How Would You Rate Your Health Plan?

Percent who give their health plan a grade of...



Source: National Survey of Small Business Executives, Kaiser-Harvard Program on the Public and Health/Social Policy and the ASBA Education Fund, June 1998; Kaiser-Harvard Program on the Public and Health/Social Policy National Survey of Americans' Views on Consumer Protection in Managed Care, January 21, 1998.

Chart 7
Source of Personal Health Coverage of Small Business
Executives



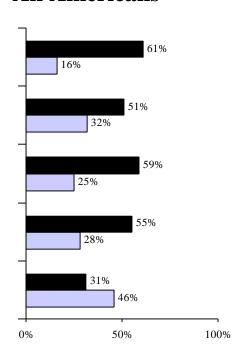
Small Business Executives' Views of Managed Care

Percent who say during the last few years HMOs and other managed care plans have...

Small business executives

65% Decreased the amount of time doctors spend with patients 7% Increased the amount of time doctors spend with patients 58% Decreased the quality of health care for the sick 28% Increased the quality of health care for the sick Made it harder for the sick to see medical specialists 20% Made it easier for the sick to see medical specialists Not made much difference to health care costs 31% Helped keep health care costs down 43% Made it harder to get preventive services 31% Made it easier to get preventive services 0% 50% 100%

All Americans



Source: National Survey of Small Business Executives, Kaiser-Harvard Program on the Public and Health/Social Policy and the ASBA Education Fund, June 1998; Kaiser-Harvard Program on the Public and Health/Social Policy National Survey of Americans' Views on Managed Care, November 5, 1997.

Small Business Executives' Views of Consumer Protection Proposals and Their Potential Effects

Small Business Executives' Views of Proposed Consumer Protections

Would you favor or oppose a law requiring health plans to...

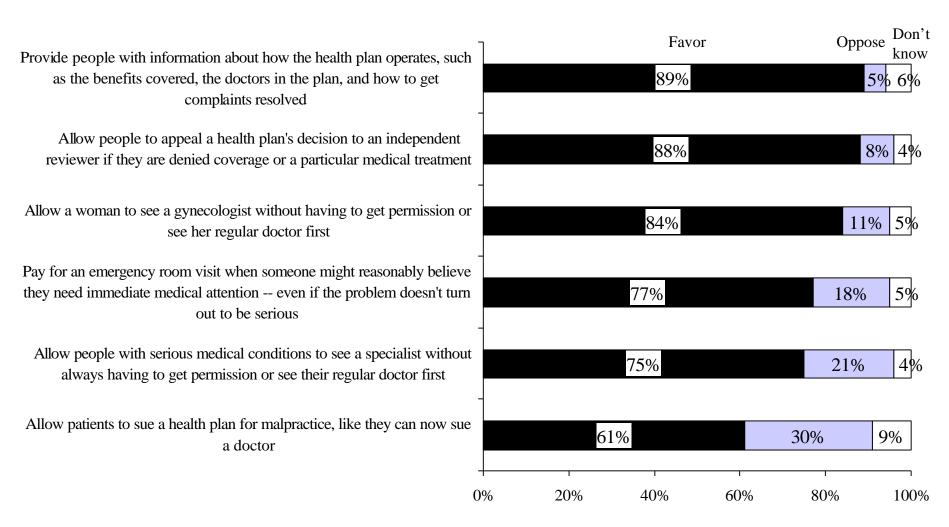


Chart 10 What if Costs Rose as a Result?

Would you still favor this law if you heard it might increase the cost of people's health insurance premiums?

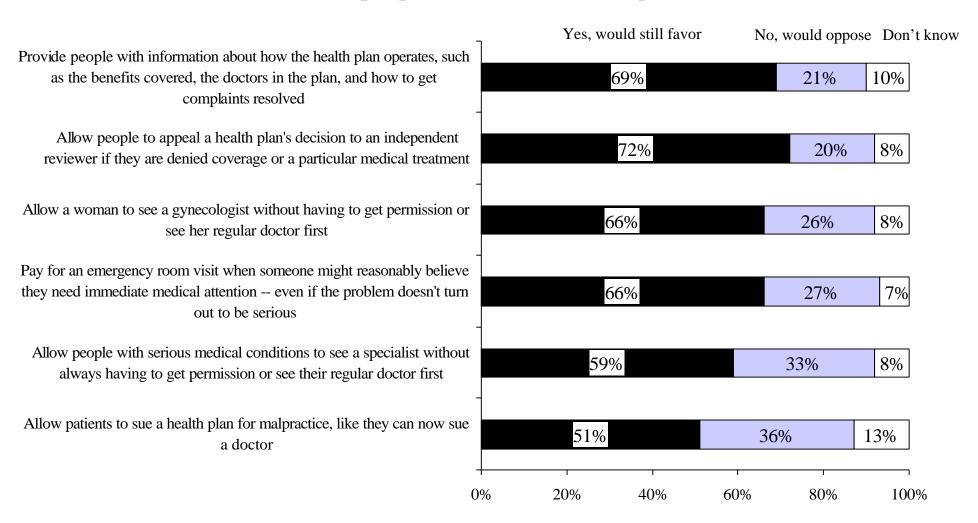
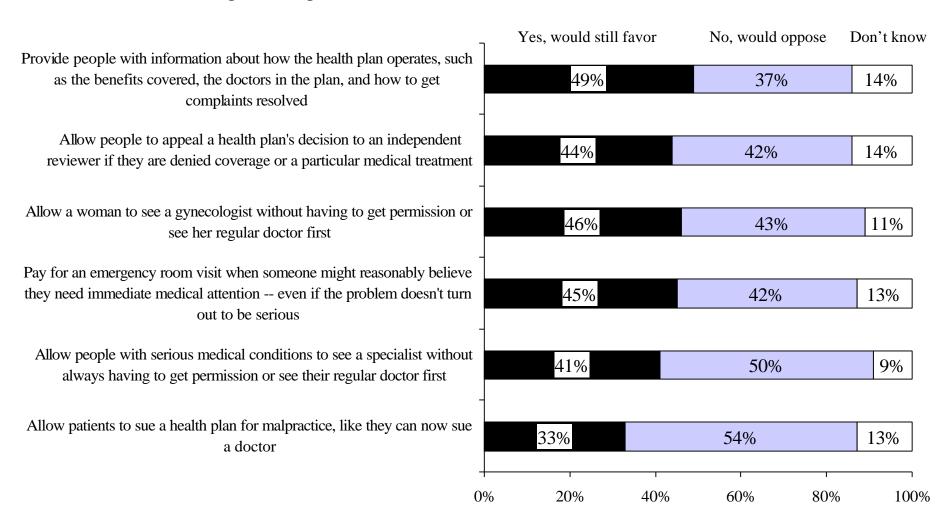


Chart 11
What if Government Involvement in Health Care Increased?

Would you still favor this law if you heard it might get the government "too involved" in health care?



Government Involvement vs. Ensuring People Get Care They Need

Would you favor laws that would require HMOs, managed care plans and health insurance companies to do each of the following to make sure people get the care they need or oppose such laws as unnecessary government involvement in health care?

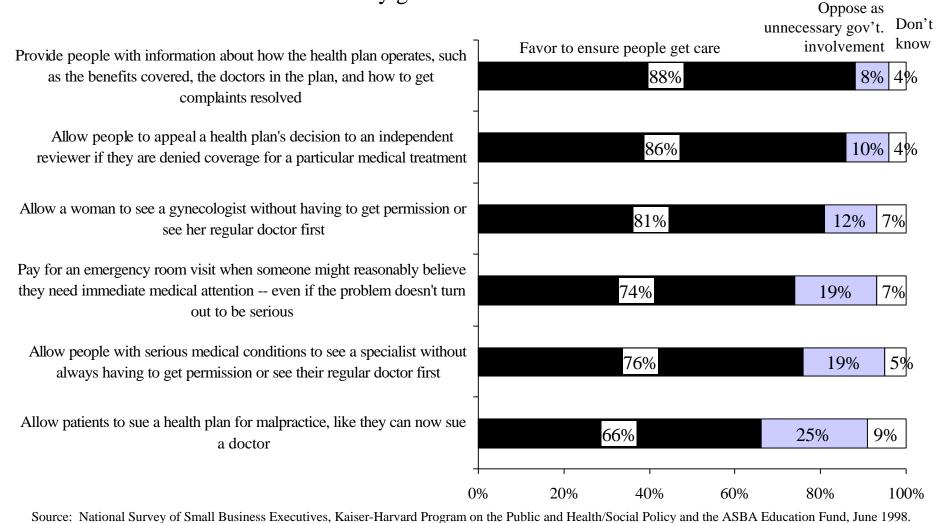
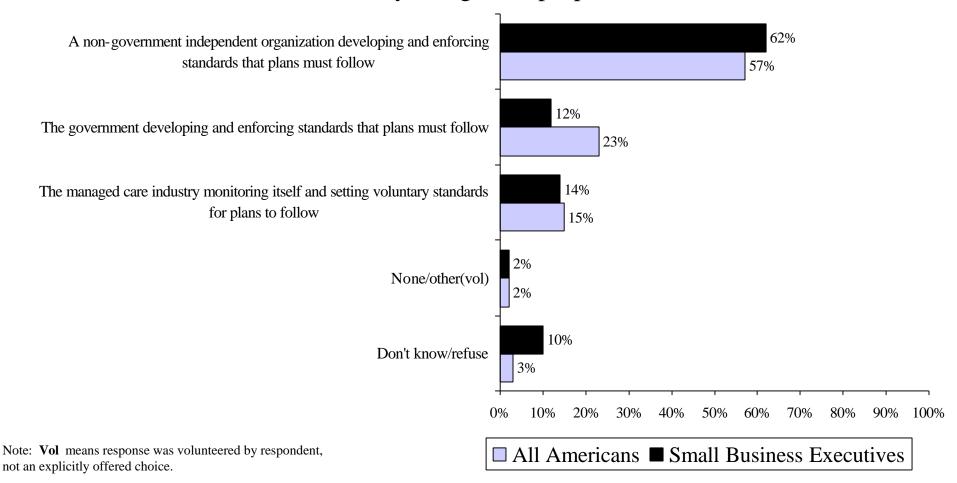


Chart 13 Who Should Regulate Managed Care?

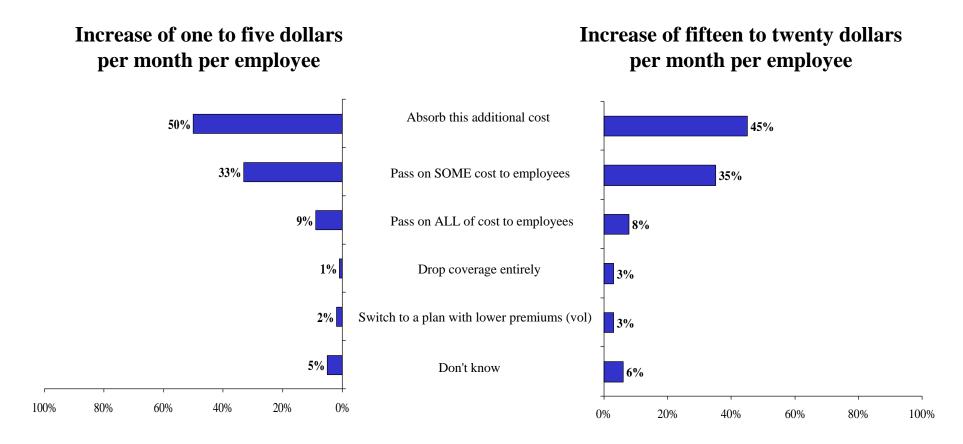
Percent who say each is the "best" way to ensure consumers are treated fairly and get the proper care



Source: National Survey of Small Business Executives, Kaiser-Harvard Program on the Public and Health/Social Policy and the ASBA Education Fund, June 1998; Kaiser-Harvard Program on the Public and Health/Social Policy National Survey of Americans' Views on Consumer Protection in Managed Care, January 21, 1998.

Chart 14 How Small Businesses Who Now Offer Coverage Say They Would Respond to a Cost Increase

If your share of health insurance premiums for a single employee increased by \$1-5/\$15-20 what would your company be most likely to do?

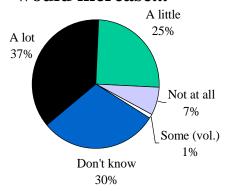


Note: Vol means response was volunteered by respondent, not an explicitly offered choice.

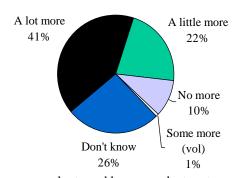
What Small Business Executives Say Might Happen

If proposed consumer protections were passed into law, percent of small business executives who think...

The cost of health insurance premiums would increase...

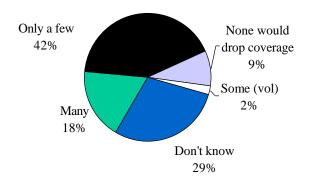


Government involvement in health care would be...



Note: Vol means response was volunteered by respondent, not an explicitly offered choice.

...employers would drop health coverage for their workers



The law would lead to...

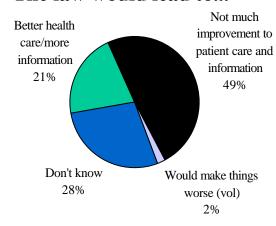
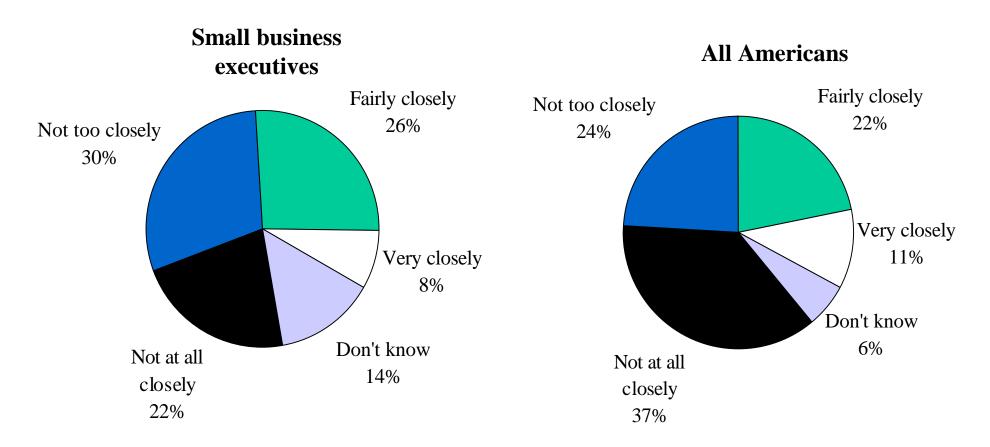


Chart 16

How Closely the Consumer Protection Debate is Being Followed

Percent who followed news reports about health care consumer protection legislation...



Source: National Survey of Small Business Executives, Kaiser-Harvard Program on the Public and Health/Social Policy and the ASBA Education Fund, June 1998; Kaiser-Harvard Health News Index, March/April 1998.