

**CALIFORNIA TELEHEALTH NETWORK**

2015

ANNUAL REPORT



*Moving Beyond the Network*



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# GTN MISSION

*To promote advanced information technologies and services to improve access to high quality healthcare focusing on medically underserved and rural Californians.*

## WHO WE ARE

California's leading agency connecting underserved communities to quality physicians through innovative technology and stakeholder partnerships.



## MESSAGE FROM CTN PRESIDENT AND CEO

The California Telehealth Network (CTN) continues to make significant progress towards our mission of expanding access to quality healthcare in rural and underserved California communities.

There were many significant accomplishments over the past year including the successful transition of our sites from the original Federal Communications Commission (FCC) Rural Health Care Pilot Program to the Healthcare Connect Fund (HCF), which subsidizes 65% of the monthly recurring broadband cost for eligible safety net clinics and hospitals. We resumed HCF site enrollments and plan to grow our site count to 1,000 over the next three years. CTN now serves sites in communities with over 1.5 million people. We welcomed Kaiser Permanente to the CTN Board of Directors as a donor stakeholder organization. Martin Luther King Jr., Community Hospital (MLKCH) became our first location to receive a 1 Gigabit connection on the CTN network. From a sustainability perspective, CTN continued to grow non grant related revenues for the 12 months ending June 2015 up +36% at just over \$935,000.

CTN continues to monitor telemedicine activity at participating CTN sites. Sites are reporting over 13,000 live telemedicine consultations annually with over 70% of these consultations for behavioral health services. We believe that as Medi-Cal and Covered California expansion continues increasing the number of patients with healthcare coverage, we will continue to see increased demand for telehealth and specialty care services, particularly in rural and medically underserved urban areas where access to a physician is still a challenge.

During the first quarter of 2015, CTN conducted interviews with safety net clinic and hospital leaders from around the State to guide future CTN priorities. The feedback from these interviews was clear and consistent. Existing CTN site leaders feel strongly that the subsidized broadband services CTN provides continue to be critically important particularly to safety net clinics and hospitals in rural California where broadband access is still commonly unavailable or prohibitively expensive where it is available. In addition, site leaders shared with us that the technical assistance provided by CTN staff helps build the capacity of our clinics and hospitals to utilize emerging health information technologies that are now becoming an essential component of healthcare delivery. CTN sites seek additional technical support from CTN staff as healthcare applications increasingly migrate into a cloud based environment. From a clinical perspective, CTN sites are seeking assistance with securing telemedicine specialty care services not available in their communities and they seek assistance with the necessary training and program support to implement and sustain effective telemedicine programs.

In the year ahead, we will continue our focus on expanding our ability to support the delivery of healthcare in rural and underserved communities. We will broaden our offerings beyond the provision of broadband to include services that positively impact patient and public health outcomes. If you are a physician, clinic or hospital, we invite you to contact us to find out how we can best work together to expand access to care. If you are a potential vendor, health plan or funding partner, we invite you to join forces with us by providing your expertise, innovation, and financial support to help expand care to underserved California communities.



**Eric Brown**  
President and CEO

Eric Brown  
*President and Chief Executive Officer*

# CTRC MISSION

*To offer unbiased information and extensive hands-on experience in telehealth development, serving health providers, health systems, clinics, government agencies, and other interested stakeholders.*

## WHO WE ARE

California's leading source of expertise and comprehensive information to assist in the development and operation of telehealth programs.





## MESSAGE FROM CALIFORNIA TELEHEALTH RESOURCE CENTER EXECUTIVE DIRECTOR

I hope you will explore this Annual Report's many examples of how the California Telehealth Network is living up to its tagline of "Changing Healthcare, Changing Lives". As the California Telehealth Resource Center (CTRC) enters its fourth year of partnership with the CTN, we look back on the many ways we've had the pleasure of assisting CTN sites throughout California.

- Our technical assistance numbers rise each year, with a total of 517 organizations assisted throughout the state, with 60% of these organizations returning for additional assistance throughout the years.
- With funding assistance from United Healthcare, the University of California, Davis Health System, and the Blue Shield of California Foundation, the CTRC has had the pleasure of providing on-site, customized hands-on telehealth implementation training to 141 safety net clinics, rural and critical access hospitals.
- And last but certainly not least, we have been able to conduct 14 regional telehealth implementation work groups, one statewide conference and three annual workshops. In addition to our sponsored events, we've had the honor of speaking at 45 state and national conferences.

We encourage you to visit our website, [www.caltrc.org](http://www.caltrc.org) where you will find a wide variety of tools, templates, guidelines and information that will help you through the various stages of telehealth implementation, integration and sustainability.

We've enjoyed the time we've spent with each of the sites we've visited over the years, and are grateful to those who have taken the time to share their knowledge and experience with us. The best practices we've learned along the way continue to be shared with sites new to telehealth.

On behalf of the CTRC team – Rebecca Roland, Nicole Quesada and myself, we wish to express our gratitude to: HRSA for our core funding; our National and Regional Telehealth Resource Center partners ([www.telehealthresourcecenter.org](http://www.telehealthresourcecenter.org)) for continuing collaboration; our university and foundation partners for helping us exceed our outreach goals; and our CTN colleagues and sites throughout the state for an amazing and rewarding partnership. We wish you all the best and are looking forward to working with you in 2016 and beyond.

Kathy Chorba  
Executive Director  
California Telehealth Resource Center



**Kathy Chorba**  
Executive Director

# 2015

## BOARD OF DIRECTORS



### Co-Chairs

#### Tom Andriola

Vice President, Information Technology Services and  
Chief Information Officer  
University of California Office of the President

#### Kevin Hart

Vice President and Business Information Officer  
Kaiser Permanente

### Board Members

#### Charles Bacchi

President and CEO  
California Association of Health Plans

#### Sunne Wright McPeak

President and CEO  
California Emerging Technology Fund

#### James Foxe, M.D. F.A.A.F.P.

California Medical Association Representative

#### Wm. Jahmal Miller, MHA

Deputy Director  
Office of Health Equity, California  
Department of Public Health



#### Mario Gutierrez

Executive Director  
Center for Connected Health Policy  
The National Telehealth Policy Resource Center

#### Michael Minear

Chief Information Officer  
UC Davis Health System

#### Steven Henry

Senior Director, Treasury Investment Management  
United Healthcare, West Region

#### Andie Patterson

Director, Government Affairs  
California Primary Care Association

#### Jonathan W. Lehrman, M.D.

Medical Director & Chairman  
Access El Dorado (ACCEL)

#### Mary Watanabe

Deputy Director, Health Policy and  
Stakeholder Relations  
Department of Managed Health Care

#### Jeff Locketz, CPA, CITP, CISA, CISM, CGEIT, CRISC, CBCP, CRMA, CGMA,

Partner  
Lurie, LLP

#### Peggy Wheeler

Vice President, Rural Health & Governance  
California Hospital Association





# STAFF

## CTN & CTCR

### Executive Staff

#### Eric Brown

*President and Chief Executive Officer*

#### Daniel Kurywchak

*Chief Technology Officer*

### Staff

#### Caren Bishop

*Director of Site Services*

#### Jasmine Kurywczak

*Site Outreach Associate*

#### Baoie Chasengnou

*Project Specialist*

#### Reuben Rodriguez

*Network Services Director*

#### Adam Culich

*Vice President of Technical Services*

#### Geordi Royston

*Project Manager*

#### Daniel Cutter

*Regional Sales Engineer*

#### Sandra Simpson

*Executive Administrator*

#### Suada Delic

*Staff Accountant*

#### Danielle Smith

*Director of Marketing and Events*

### California Telehealth Resource Center Staff

#### Kathy Chorba

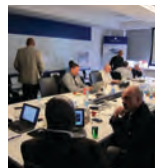
*Executive Director*

#### Nicole Quesada

*Director of Outreach and Training*

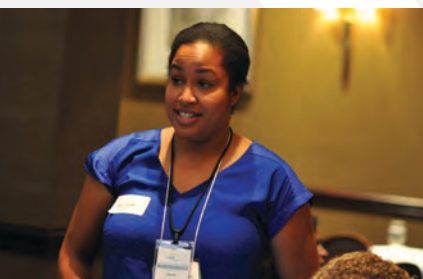
#### Rebecca Roland

*Program Director*



# 2015

## ACCOMPLISHMENTS & OUTCOMES



**During the 2015 calendar year, CTN and CTRC successfully delivered the following key community accomplishments:**

### Staff Expansion

The CTN Team has grown a lot this year. The addition of new staff will improve the service and support capabilities available to you as we continue to move beyond the network.

### Kaiser Permanente One Million Dollar Donation to Expand Telehealth Access in Underserved Areas of California

Kaiser Permanente made a \$1 million investment in CTN's efforts to improve access to quality healthcare throughout California via telemedicine. Kaiser Permanente's investments in the California Telehealth Network and in other quality improvement and population health programs are designed to transform care and improve healthcare access for our most vulnerable populations.

*"Kaiser Permanente was founded on the idea that all people should have access to quality healthcare, and we support that commitment by investing in programs that improve the health of our communities," said Bernard J. Tyson, Chairman and CEO of Kaiser Permanente. "We believe it is important to advance the use of telehealth and information technology, because they are playing increasingly important roles in expanding access to high-quality care and improving the health of underserved and rural communities throughout California."*



### Maven project

CTN has been active in assisting the Maven project, a Medical Alumni Volunteer Expert Network, linking volunteers with safety net clinics, as they bring their mission to Northern California. By the end of September, we had individually-trained over 15 Maven physicians on the CTN Connect videoconferencing platform that will be used for patient consults.

### Project: U

In its second year, Project U is effectively obtaining telemedicine activity information from healthcare locations that are connected to CTN. Sites have performed over 13,000 live virtual telemedicine consultations annually, for patients in rural and medically underserved urban California communities. These consultations generally enable patients to receive specialty care generally not available in their local community. CTN sites serve rural and medically underserved communities with populations of more than 2.0 million Californians.



### Telemedicine Specialty Care Partners

Telemedicine specialty care consultations by CTN telemedicine specialty care partners are up by over 50% from the previous year and are expected to continue to grow as the demand for specialty care services continues to increase.

# 2015

## ACCOMPLISHMENTS & OUTCOMES

### RUS Distance Learning and Telemedicine Grant

The CTN RUS Distance Learning and Telemedicine grant provided telehealth equipment to over 10 sites this year. One of the important roles CTN plays is assisting our participating sites in accessing resources like these grants to propel the deployment of telehealth equipment and technology.

### 2015 Telehealth Summit

In April of this year, CTN in partnership with CTRC, held the 2015 Telehealth Summit: Building Connections, Breaking Barriers in Lake Tahoe, CA. Attendees came together to share best practices among safety net telehealth professionals, vendors and policy makers. The CTRC telehealth coordinator workshop at this event generated an average 4.7 satisfaction rating on a 5.0 scale. Attendees also had the unique opportunity to tour the Tahoe Forest Cancer Center for a hands-on telehealth approach as well as participate in sessions focused on international telehealth, access over 25 exhibitors and sponsors and learn about the latest in telehealth, healthcare and technology. We also celebrated the Excellence in Telehealth award winners.

### Broadband Savings

CTN provided subsidized broadband connections to over 250 safety net clinics and hospitals in rural and medically underserved communities throughout California. These subsidies generate over \$5 million in annual broadband savings for safety net sites and are expected to triple over the next three years with CTN site growth.

### Creating Healthy Communities Telehealth Brunch

California Telehealth Network was the voice for telehealth once again in the Nation's Capital during the fourth annual Creating Health Communities Telehealth Brunch. Through the partnership of the California Telehealth Network, Sacramento Black Chamber of Commerce and California Black Health Network as part of Prosper 2015, we successfully connected the dots between healthcare, telehealth, our communities and the environment.

### Telemedicine Success Stories

CTN staff identified telemedicine success stories throughout the State to share patient and clinician experiences with the community. These stories demonstrate the positive impact telemedicine has on healthcare delivery, particularly access to care for medically underserved Californians.

### New Assessment and Implementation Guidelines

New assessment and implementation guidelines were created to assist new CTN sites with telemedicine program development. The purpose of these guidelines is to give additional support to help overcome some of the potential challenges that may hinder smooth and effective transition to providing telemedicine services.





# 2015

## ACCOMPLISHMENTS & OUTCOMES



### Expanding Vendor Relationships

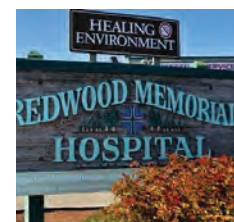
Time Warner, Charter Communications, and Comcast have all contributed to the growing suite of services that CTN can offer to participants. By expanding our vendor relationships with other local cable companies we are able to provide our sites with increased options when it comes to connectivity.

### Advocacy Efforts

CTN led advocacy efforts to ensure inclusion of healthcare in FCC policy making regarding broadband leased access rules. CTN also spearheaded efforts at the California Public Utilities Commission that confirmed continued inclusion of safety net hospitals and clinics in the California Teleconnect Fund broadband subsidy program.

### California Telehealth Resource Center

CTRC provided over 1,400 hours of telehealth related training and technical assistance to over 2,600 healthcare providers expanding the base of primary and specialty care providers that are able to utilize telemedicine for care delivery. CTRC also completed on site telehealth training workshops at 35 rural clinic sites.







# 2015

## FINANCIAL SUPPORTERS & STAKEHOLDER PARTNERS

### Financial supporters

Blue Shield of California Foundation  
California Emerging Technology Fund  
California HealthCare Foundation  
California Public Utilities Commission, California Teleconnect Fund  
Federal Communications Commission  
Health Resources and Services Administration  
Kaiser Permanente  
United Healthcare  
United States Department of Agriculture  
University of California Davis Health System  
Universal Service Administrative Company

### Stakeholder Partners

California Association of Health Plans  
California Department of Managed Health Care  
California Health and Human Services Agency  
California Hospital Association  
California Medical Association  
California Primary Care Association  
California Public Utilities Commission  
California Rural Indian Health Board  
California State Rural Health Agency  
Center for Connected Health Policy  
Corporation for Educational Network Initiatives In California (CENIC)



# 2015 AWARDS

## 2015 Excellence in Telehealth Award winners

Congratulations to the 2015 Excellence in Telehealth Award winners

### Excellence in Telehealth Awards

- **Technology Innovation Award:** ChapCare
- **Multidisciplinary Utilization of Telehealth Services:** Oroville Hospital
- **Excellence in Telehealth Care Gold Award:** Shasta Community Health Clinic
- **Board Organization of the Year:** Jeff Locketz, Lurie Besikof Lapidus & Company, LLP

### Top 10 Telemedicine Performers

1. Eastern Plumas Health Care
2. Ampla Health
3. Tarzana Treatment Centers, Inc.
4. Catalina Island Medical Center
5. Ridgecrest Regional Hospital Rural Health Clinic
6. Shasta Community Health Center
7. Bear Valley Community Health Care District
8. Barton Health
9. Northeastern Rural
10. Modoc County Health Services



### Martin Luther King, Jr. Community Hospital

Martin Luther King, Jr. Community Hospital (MLKCH), is one of the most modern hospitals in southern California, with the highest quality doctors and nurses, the most advanced and innovative healthcare technology, and the best medical equipment available. The mission of MLKCH is to provide compassionate, collaborative, quality care and improve the health of our community. The vision is to be a leading model of innovative, collaborative, community healthcare.

Located in the Second District of Los Angeles County, MLKCH is expected to serve 1.3 million residents from all over South Los Angeles, regardless of insurance coverage or ability to pay. The new state-of-the-art healthcare facility will use telemedicine to expand access to high quality specialty care services.

Martin Luther King, Jr. Community Hospital was added to the CTN broadband network to assist this important safety net hospital with identifying and securing qualified, licensed telemedicine specialty care physicians to serve MLKCH patients. The MLKCH is also the first CTN site to receive a 1 Gigabit connection.



### Marshall Medical Center

Marshall Medical Center is an independent, nonprofit community healthcare provider located in the heart of the Sierra Foothills between Sacramento and South Lake Tahoe. Marshall Medical Center includes Marshall Hospital, a fully accredited acute care facility with 113 beds located in Placerville; several outpatient facilities in Cameron Park, Placerville, El Dorado Hills and Georgetown; a group of primary and specialty care physicians known as the Marshall Physician Clinic Services, including internal and family medicine, OB/GYN, cardiology and rheumatology; and many community health and education programs. Marshall has over 190 affiliated physicians and a team of over 1,500 employees providing quality healthcare services to more than 180,000 residents of El Dorado County.



Telemedicine is in active use in two areas of the hospital. When the consult of a neonatologist is needed in the newborn nursery, whether for immediate care and/or preparing for transport, telemedicine is used to connect to neonatologists at UC Davis. In the Emergency Department, for patients with signs and symptoms of stroke, telemedicine is used to aid emergency physicians via collaboration with UC Davis neurologists, primarily for administration of TPA. There is great interest and ability to use telemedicine in many other inpatient and outpatient settings, but the lack of reimbursement by both government and commercial payors makes that impractical. Hopefully, that will change soon.

# 2015

## FINANCIALS

### Audited Financial Report Statement of Activities Year Ended June 30, 2015

#### Revenues

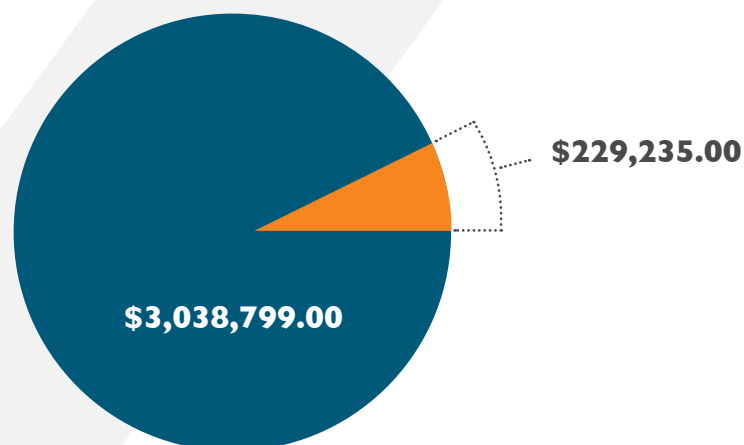
Grants and Contracts	\$2,288,620.00
Participation Dues	\$706,204.00
Registration and Sponsorships - Summit	\$128,700.00
Program Service Fees	\$100,500.00
Other Income	\$1,316.00
	<b>\$3,225,340.00</b>

#### Expenses

Program Services - 93%	\$3,038,799.00
General and Administrative - 7%	\$229,235.00
	<b>\$3,268,034.00</b>

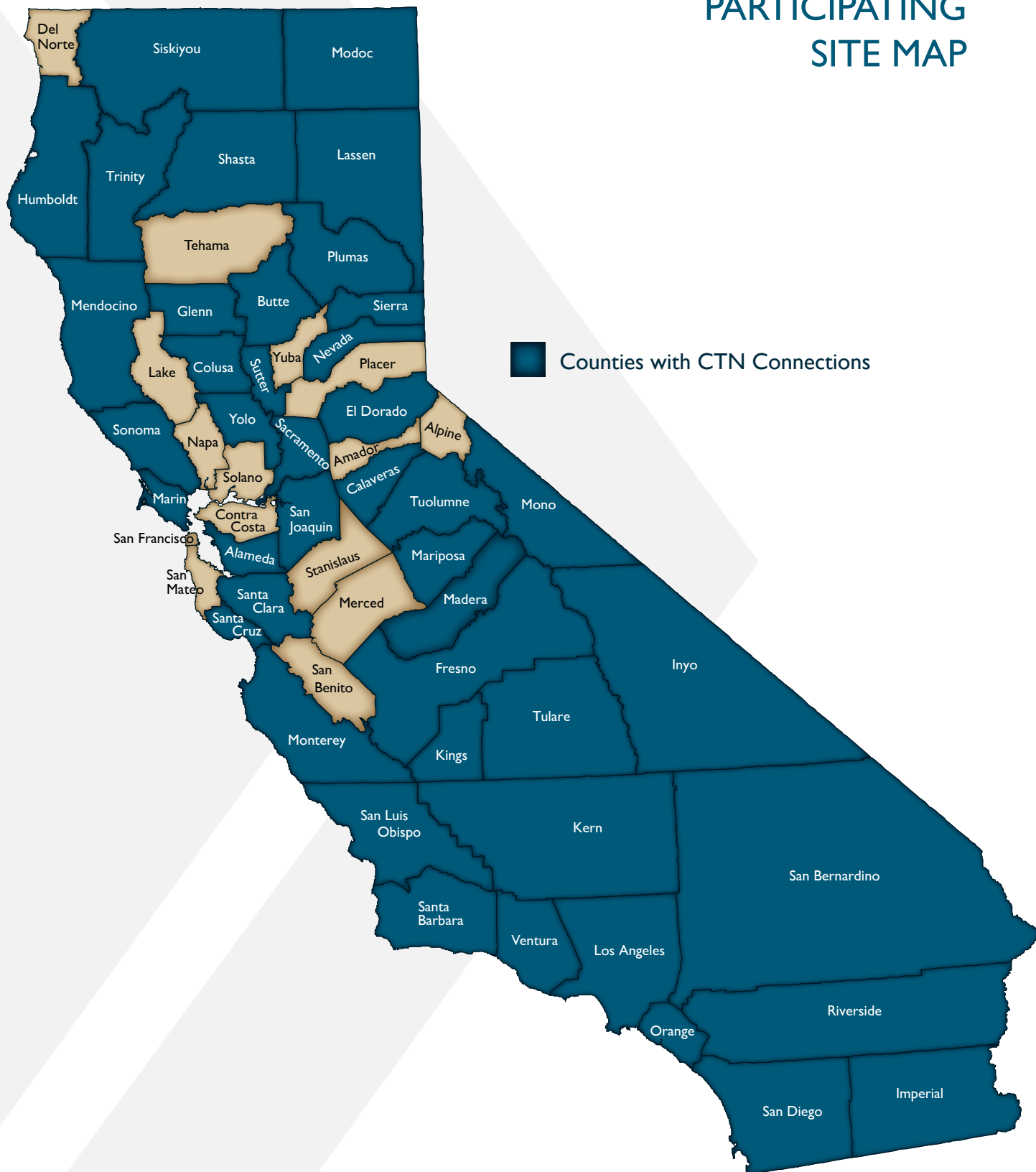
#### Expense Distribution

- Program Services - 93%
- General & Administrative - 7%



# 2015

## PARTICIPATING SITE MAP



# PARTICIPATING SITE LIST

Site Name	City	County
Ampla Health Chico Medical & Pediatrics	Chico	BUTTE
Ampla Health Colusa Medical & Dental	Colusa	COLUSA
Ampla Health Hamilton City Medical	Hamilton City	GLENN
Ampla Health Lindhurst Medical	Olivehurst	YUBA
Ampla Health Orland Medical & Dental	Orland	GLENN
Ampla Health Oroville Medical & Dental	Oroville	BUTTE
Ampla Health Yuba City Medical	Yuba City	SUTTER
Asian Pacific Health Care Venture, Inc.	Los Angeles	LOS ANGELES
Asian Pacific Health Care Venture, Inc., Belmont Health Services	Los Angeles	LOS ANGELES
Asian Pacific Health Care Venture, Inc., El Monte/ Rosemead Health Center	El Monte	LOS ANGELES
Asian Pacific Health Care Venture, Inc., John Marshall High School Health Center	Los Angeles	LOS ANGELES
Avenal Community Health Center, Avenal Community Health Center	Avenal	KINGS
Barton Memorial Hospital, Barton Memorial Hospital Community Clinic South	Lake Tahoe	EL DORADO
Bear Valley Community Health Care District	Big Bear Lake	SAN BERNARDINO
Big Sur Health Center	Big Sur	MONTEREY
CA Rural Indian Health Board (CRIHB) Data Center	Sacramento	SACRAMENTO
Camarena Health Center, Inc., Oakhurst Site	Oakhurst	MADERA
Camarena Health Centers, Inc., A Street Clinic	Madera	MADERA
Camarena Health Centers, Inc., Almond	Madera	MADERA
Camarena Health Centers, Inc., Central Clinic	Madera	MADERA
Camarena Health Centers, Inc., Chowchilla Family Practice and Dental Care	Chowchilla	MADERA
Canby Family Practice Clinic	Canby	MODOC
Catalina Island Medical Center	Avalon	LOS ANGELES
Catalina Island Medical Center's West End Clinic	Santa Catalina Island	LOS ANGELES
CENIC POP	Los Angeles	LOS ANGELES
Central City Community Health Center, Los Angeles Clinic	Los Angeles	LOS ANGELES
Children's Dental Health Clinic	Long Beach	ORANGE
Children's Dental Health Clinic, Bellflower Civic Center	Bellflower	LOS ANGELES
Clinica Sierra Vista, Death Valley Health Center	Shoshone	INYO
Clinicas de Salud del Pueblo, Inc., Brawley Clinic	Brawley	IMPERIAL
Clinicas de Salud del Pueblo, Inc., Brawley Dental	Brawley	IMPERIAL
Clinicas de Salud del Pueblo, Inc., Calexico Clinic, Dental & WIC	Calexico	IMPERIAL
Clinicas de Salud del Pueblo, Inc., Clinicas de Salud Blythe Clinic	Blythe	RIVERSIDE
Clinicas de Salud del Pueblo, Inc., Coachella Clinic	Coachella	RIVERSIDE
Clinicas de Salud del Pueblo, Inc., Ehman Women's Center	Brawley	IMPERIAL
Clinicas de Salud del Pueblo, Inc., El Centro Clinic & WIC	El Centro	IMPERIAL
Clinicas de Salud del Pueblo, Inc., Mecca Health Clinic & Dental	Mecca	RIVERSIDE
Clinicas de Salud del Pueblo, Inc., Niland Clinic	Niland	IMPERIAL
Clinicas de Salud del Pueblo, Inc., West Shore Clinic	Salton City	IMPERIAL
Clinicas de Salud del Pueblo, Inc., Winterhaven Clinic	Winterhaven	IMPERIAL
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, El Rio	Oxnard	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Fillmore	Fillmore	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Maravilla	Oxnard	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Moorpark Health Center	Moorpark	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, No. Oxnard	Oxnard	VENTURA



# PARTICIPATING SITE LIST

Site Name	City	County
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Ocean View	Oxnard	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Ojai	Ojai	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Oxnard	Oxnard	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Santa Paula	Santa Paula	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Simi Valley Health Center	Simi Valley	VENTURA
Clinicas del Camino Real, Incorporated, Clinicas del Camino Real, Ventura	Ventura	VENTURA
Clinicas del Camino Real, Incorporated, Newbury Park	Newbury Park	VENTURA
Colusa Indian Health Clinic, Colusa Indian Community dba:Colusa Indian Health Clinic	Colusa	COLUSA
Communicare Health Centers, Davis Community Clinic	Davis	YOLO
Communicare Health Centers, Salud Clinic	West Sacramento	YOLO
Community Health Alliance of Pasadena, CHAP - Fair Oaks	Pasadena	LOS ANGELES
Community Health Centers of the Central Coast, CHC Arroyo Grande	Arroyo Grande	SAN LUIS OBISPO
Community Health Centers of the Central Coast, CHC Atascadero	Atascadero	SAN LUIS OBISPO
Community Health Centers of the Central coast, CHC San Miguel	San Miguel	SAN LUIS OBISPO
Community Health Centers of the Central Coast, CHC, Cuyama Valley	Cuyama	SANTA BARBARA
Community Health Centers of the Central Coast, CHC, San Luis Obispo Casa Street	San Luis Obispo	SAN LUIS OBISPO
Community Health Centers of the Central Coast, Nipomo Community Medical Center	Nipomo	SAN LUIS OBISPO
Community Health Systems, Fallbrook Family Health Center	Fallbrook	SAN DIEGO
Community Health Systems, Inland Empire Community Health Center	Bloomington	SAN BERNARDINO
Community Health Systems, Magnolia Community Health Center	Riverside	RIVERSIDE
Community Health Systems, Moreno Valley Clinic	Moreno Valley	RIVERSIDE
Community Health Systems, University Community Health Center	Riverside	RIVERSIDE
Consolidated Tribal Health Project, Inc.	Redwood Valley	MENDOCINO
CTN Main Office	Sacramento	SACRAMENTO
Dameron Hospital	Stockton	SAN JOAQUIN
Delano Regional Medical Center, Delano Women's Medical Clinic	Delano	KERN
Delano Regional Medical Center, Hospital	Delano	KERN
Delano Regional Medical Center, Wasco Medical Plaza	Wasco	KERN
East Valley Community Health Center, Inc., Central Clinic	West Covina	LOS ANGELES
East Valley Community Health Center, Inc., Pomona Clinic	Pomona	LOS ANGELES
East Valley Community Health Center, Inc., Villacorta School Based Clinic	La Puente	LOS ANGELES
Eastern Plumas Health Care, Eastern Plumas Health Care Hospital	Portola	PLUMAS
Eastern Plumas Health Care, EPHC Loyalton Campus	Loyalton	SIERRA
Valley Medical Clinic Eastern Plumas Health Care, Indian	Greenville	PLUMAS
Eisner Pediatric & Family Medical Center	Los Angeles	LOS ANGELES
Family Health Care Centers of Greater Los Angeles, Bell Gardens Family Medical Center	Bell Gardens	LOS ANGELES
Family Health Care Centers of Greater Los Angeles, Hawaiian Gardens Health Center	Hawaiian Gardens	LOS ANGELES
Healdsburg District Hospital, Healdsburg District Hospital	Healdsburg	SONOMA
Healdsburg District Hospital, Outpatient Services - Physical Therapy Clinic	Cloverdale	SONOMA
Health and Life Organization, Inc, dba Sacramento Community Clinics; Sacramento Community Clinic- Assembly Court	Sacramento	SACRAMENTO
Health and Life Organization, Inc.	Sacramento	SACRAMENTO
Health and Life Organization, Inc., Sacramento Community Clinic	Sacramento	SACRAMENTO
Healthy Communities Inc, Oakland-Save a Life Wellness Center	Oakland	ALAMEDA
Indian Health Center of Santa Clara Valley, Indian Health Medical/Dental Center	San Jose	SANTA CLARA
Inland Behavioral and Health Services, Inc., Banning	Banning	RIVERSIDE

# PARTICIPATING SITE LIST

Site Name	City	County
Inland Behavioral and Health Services, Inc., IBS Community Health Care Clinic	San Bernardino	SAN BERNARDINO
Inland Behavioral and Health Services, Inc., Inland Family Community Health Center	San Bernadino	SAN BERNARDINO
Inland Behavioral and Health Services, Inc., Whitney Young Family Health Center	San Bernardino	SAN BERNARDINO
John C. Fremont Healthcare District, Rural Health Clinic #1	Mariposa	MARIPOSA
Karuk Tribal Health, Happy Camp Karuk Community Clinic	Happy Camp	SISKIYOU
Karuk Tribal Health, Orleans Health and Wellness Center	Orleans	HUMBOLDT
Karuk Tribal Health, Yreka Karuk Tribal Health Clinic	Yreka	SISKIYOU
Kern County Mental Health College Ave.	Bakersfield	KERN
Kern County Mental Health Department, Oswell	Bakersfield	KERN
Kern County Mental Health Department, Stockdale	Bakersfield	KERN
Kern County Mental Health Department, West Kern	Wasco	KERN
Kern Medical Center, Sagebrush Plaza	Bakersfield	KERN
Kern Valley Healthcare District	Lake Isabella	KERN
K'ima:w Medical Center	Hoopa	HUMBOLDT
Livingston Medical Group	Livingston	MERCED
Lucile Packard Children's Hospital Stanford	Palo Alto	SANTA CLARA
MACT Diabetic Telehealth Center	Angels Camp	CALAVERAS
MACT Health Board, Mariposa Indian Health Clinic (Medical) MACT Health Board, San Andreas Community Clinic (Medical)	San Andreas	CALAVERAS
MACT Health Board, Sonora Indian Health Clinic (Medical)	Sonora	TUOLUMNE
Marshall Medical Center, Divide Wellness Center - Georgetown	Georgetown	EL DORADO
Marshall Medical Center, Marshall Hospital	Placerville	EL DORADO
Mayers Memorial Hospital, Mayers Memorial Hospital District Clinic	Fall River Mills	SHASTA
McCloud Healthcare Clinic, McCloud Healthcare Clinic	McCloud	SISKIYOU
Mendocino Coast Clinics, Inc., Sequoia Street	Fort Bragg	MENDOCINO
Mendocino Coast Clinics, Inc., South Street	Fort Bragg	MENDOCINO
Mendocino Coast District Hospital	Fort Bragg	MENDOCINO
Modoc County Health Services	Alturas	MODOC
Modoc Medical Center	Alturas	MODOC
Mountain Communities Healthcare District, Hayfork Community Health Clinic	Hayfork	TRINITY
Mountain Communities Healthcare District, Weaverville	Weaverville	TRINITY
Mountain Valleys Health Centers, Big Valley Health Center	Bieber	LASSEN
Mountains Community Hospital	Lake Arrowhead	SAN BERNARDINO
Northeast Valley Health Corporation, Homeless Health Care Program	North Hollywood	LOS ANGELES
Northeast Valley Health Corporation, LAC - Canoga Park	Canoga Park	LOS ANGELES
Northeast Valley Health Corporation, LAC - Valencia HealthCenter	Valencia	LOS ANGELES
Northeast Valley Health Corporation, Los Angeles Mission College Student Health Center	Sylmar	LOS ANGELES
Northeast Valley Health Corporation, Maclay Health Center for Children/Maclay Middle School	Pacoima	LOS ANGELES
Northeast Valley Health Corporation, Mobile Clinic	San Fernando	LOS ANGELES
Northeast Valley Health Corporation, San Fernando Health Center	San Fernando	LOS ANGELES
Northeast Valley Health Corporation, Santa Clarita Health Center	Santa Clarita	LOS ANGELES
Northeast Valley Health Corporation, School-Based Clinic at San Fernando High School	San Fernando	LOS ANGELES
Northeast Valley Health Corporation, Sun Valley Health Center	Sun Valley	LOS ANGELES
Northeast Valley Health Corporation, Van Nuys Adult Health Center	Van Nuys	LOS ANGELES
Northeast Valley Health Corporation, Van Nuys Pediatric Health and WIC Center	Van Nuys	LOS ANGELES



# PARTICIPATING SITE LIST

Site Name	City	County
Northeastern Rural Health Clinics, Northeastern Health Center	Susanville	LASSEN
Northeastern Rural Health Clinics, Westwood Family Practice	Westwood	LASSEN
Open Door Community Health Centers, Eureka Community Health Center	Eureka	HUMBOLDT
Orchard Hospital	Gridley	BUTTE
Oroville Hospital	Oroville	BUTTE
Pacific Clinics, Asian Pacific Family Center	Pasadena	LOS ANGELES
Palo Verde Health Care District, Palo Verde Hospital	Blythe	RIVERSIDE
Plumas District Hospital	Quincy	PLUMAS
Redwood Memorial Hospital	Fortuna	HUMBOLDT
Redwoods Rural Health Center, Inc., Redwoods Rural Health Center	Redway	HUMBOLDT
Ridgecrest Regional Hospital	Ridgecrest	KERN
Riverside County Regional Medical Center	Moreno Valley	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., Anza Clinic	Anza	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., Barstow CHR Office	Barstow	SAN BERNARDINO
Riverside San Bernardino County Indian Health, Inc., Morongo Clinic	Banning	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., Palm Springs	Palm Springs	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., Pechanga Clinic	Temecula	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., San Manuel Clinic	Grand Terrace	SAN BERNARDINO
Riverside San Bernardino County Indian Health, Inc., Soboba Clinic	San Jacinto	RIVERSIDE
Riverside San Bernardino County Indian Health, Inc., Torres Martinez Clinic	Thermal	RIVERSIDE
Salud Para La Gente, Inc., Beach Flats Health Center	Santa Cruz	SANTA CRUZ
Salud Para La Gente, Inc., Clinica del Valle del Pajaro	Watsonville	SANTA CRUZ
Salud Para La Gente, Inc., Green Valley Clinic	Freedom	SOLANO
Salud Para La Gente, Inc., Main Clinic	Watsonville	SANTA CRUZ
San Francisco Community Clinic Consortium, Glide Health Clinic	San Francisco	SAN FRANCISCO
San Joaquin County Health Care Services Agency, Adult, Crisis and	Stockton	SAN JOAQUIN
San Joaquin County Health Care Services Agency, HCS/BHS Adult, Crisis and PHF	Lodi	SAN JOAQUIN
San Joaquin County Health Care Services Agency, HCS/PHS Stockton Health Center	Stockton	SAN JOAQUIN
San Joaquin County Health Care Services Agency, La Familia/Black Awareness/Multicultural	Stockton	SAN JOAQUIN
San Joaquin County Health Care Services Agency, Older Adult Services Clinic	Stockton	SAN JOAQUIN
San Joaquin County Health Care Services Agency, Tracy Clinic	Tracy	SAN JOAQUIN
San Joaquin County Health Care Services Agency, Transcultural Clinic & SE Asian Clinic	Stockton	SAN JOAQUIN
San Joaquin General Hospital	French Camp	SAN JOAQUIN
Santa Ynez Tribal Health Clinic	Santa Ynez	SANTA BARBARA
Seneca Healthcare District	Chester	PLUMAS
Seneca Healthcare District, Lake Almanor Clinic	Chester	PLUMAS
Shasta Community Health Center, Shasta Community Health Center-Main Clinic	Redding	SHASTA
Shasta Community Health Center, Shasta Community Health Dental Center	Redding	SHASTA
Shingle Springs Tribal Health Program, Placerville	Placerville	EL DORADO
Sierra Family Medical Clinic, Inc.	Nevada City	NEVADA
Sierra Family Medical Clinic, Sierra Family Medical Clinic at Oregon House	Oregon House	NEVADA
Siskiyou Hospital Inc. dba Fairchild Medical Center	Yreka	SISKIYOU
Sonoma County Indian Health Project, Inc., Medical Clinic	Santa Rosa	SONOMA
Sonoma County Indian Health Project, Inc., Point Arena Clinic	Point Arena	MENDOCINO
Southern Humboldt Community Healthcare District	Garberville	HUMBOLDT
Southern Mono Healthcare District dba Mammoth Hospital, Sierra Park Clinics	Mammoth Lakes	MONO

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Site Name	City	County
Southern Trinity Health Services	Mad River	TRINITY
St. John's Well Child and Family Center, Alameda Data Center	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, Compton Community Health Center	Compton	LOS ANGELES
St. John's Well Child and Family Center, Dominguez High School Clinic	Compton	LOS ANGELES
St. John's Well Child and Family Center, Dr. Louis Frayser Community Clinic	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, East Compton Community Health Center at Casa Dominguez	E. Rancho Dominguez	LOS ANGELES
St. John's Well Child and Family Center, Hyde Park Clinic	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, Lincoln Heights Clinic	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, Magnolia Place Clinic	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, Manual Arts HS Clinic	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, S. Mark Taper Foundation Health Center	Los Angeles	LOS ANGELES
St. John's Well Child and Family Center, Washington Prep Wellness Center	Los Angeles	LOS ANGELES
St. Joseph Hospital, Loleta Community Resource	Loleta	HUMBOLDT
Steven's Parkview Healthcare	Alturas	MODOC
Strong Family Health Center	Alturas	MODOC
Surprise Valley Health Care District, Surprise Valley Community Hospital	Cedarville	MODOC
Tahoe Forest Hospital District	Truckee	NEVADA
Tarzana Treatment Center, Family Medical Clinic	Northridge	LOS ANGELES
Tarzana Treatment Center, Tarzana Treatment Center - 907 West Lancaster	Tarzana	LOS ANGELES
Tarzana Treatment Center, Tarzana Treatment Center - 18646 Oxnard	Tarzana	LOS ANGELES
Tehachapi Valley Healthcare District, Hospital & Clinic	Tehachapi	KERN
Tehachapi Valley Healthcare District, Tehachapi Family Health Center - Mojave	Mojave	KERN
Tehachapi Valley Healthcare District, Tehachapi Family Health Center California City Health Center	California City	KERN
Toiyabe Indian Health Project, Inc., Bishop Clinic Bishop Clinic	Bishop	INYO
Toiyabe Indian Health Project, Inc., Lone Pine Clinic	Lone Pine	INYO
Tulare Community Health Clinic, Main Clinic	Tulare	TULARE
Tule River Indian Health Center	Porterville	TULARE
United Health Centers of the San Joaquin Valley, United Health Centers (Parlier)	Parlier	FRESNO
Venice Family Clinic, Burke Health Center	Santa Monica	LOS ANGELES
Venice Family Clinic, Irma Colen Health Center	Culver City	LOS ANGELES
Venice Family Clinic, OPCC Annenberg Access	Santa Monica	LOS ANGELES
Venice Family Clinic, Robert Levine Family Health Center	Venice	LOS ANGELES
Venice Family Clinic, Venice Family Clinic	Venice	LOS ANGELES
Ventura County Behavioral Health	Oxnard	VENTURA
Ventura County Health Care Agency, Conejo Valley Medical Group	Thousand Oaks	VENTURA
Ventura County Health Care Agency, Family Medicine Residency	Ventura	VENTURA
Ventura County Health Care Agency, Fillmore Family Medical Group	Fillmore	VENTURA
Ventura County Health Care Agency, Hillmont Mental Health	Ventura	VENTURA
Ventura County Health Care Agency, John K. Flynn Community Clinic	Oxnard	VENTURA
Ventura County Health Care Agency, Las Islas, North	Oxnard	VENTURA
Ventura County Health Care Agency, Las Islas, South	Oxnard	VENTURA
Ventura County Health Care Agency, Las Posas Medical Group	Camarillo	VENTURA
Ventura County Health Care Agency, Magnolia Family Medical Center	Oxnard	VENTURA
Ventura County Health Care Agency, Mandalay Bay Women and Children's Medical Group	Oxnard	VENTURA

# PARTICIPATING SITE LIST

Site Name	City	County
Ventura County Health Care Agency, Moorpark Family Medical Group	Moorpark	VENTURA
Ventura County Health Care Agency, Neuroscience Center	Ventura	VENTURA
Ventura County Health Care Agency, Piru Clinic	Piru	VENTURA
Ventura County Health Care Agency, Plastic, Reconstructive and Hand Surgery	Ventura	VENTURA
Ventura County Health Care Agency, Santa Paula Hospital	Santa Paula	VENTURA
Ventura County Health Care Agency, Santa Paula Medical Clinic	Santa Paula	VENTURA
Ventura County Health Care Agency, Santa Paula West Pediatric Clinic	Santa Paula	VENTURA
Ventura County Health Care Agency, Sierra Vista Family Medical Clinic	Simi Valley	VENTURA
Ventura County Health Care Agency, West Ventura Medical Clinic	Ventura	VENTURA
West County Health Centers, Inc., Occidental Area Health Center	Occidental	SONOMA
West County Health Centers, Inc., Russian River Health Center	Guerneville	SONOMA
West County Health Centers, Inc., Sebastopol Community Health Center	Sebastopol	SONOMA



*"Being a member of the CTN has been critical to the success of Tarzana Treatment Centers' telehealth program. Beyond the great applications and network access, CTN has been available for guidance in planning and promoting our program. CTN gave us a solid telehealth foundation to build upon."*

**- Jim Sorg, Director of Information Technology, Tarzana Treatment Centers**

*"CTN's technology has enabled us to connect critical specialty providers to our patients in a timely manner, creating an invaluable resource for our primary care doctors in a rural healthcare setting. This results in better health outcomes for our patients, right in their own community."*

**- Bryan M. Gregory, MBA, Director of Clinical Operations Radiology & Telemedicine, Eastern Plumas Health Care**

*"What I appreciate the most about the CTRC is that any time I have a telemedicine question, they are always ready and willing to get the right answer for me. CTRC has been an amazing asset to Ampla Health's successful Telemedicine Program. I will always be grateful for that!"*

**- Cindy Snelgrove, MSN, MBA, HCM, RN, PHN, Director of Clinical Services, Ampla Health, Yuba City, CA**



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