

AMENDED IN ASSEMBLY JUNE 1, 2011

AMENDED IN ASSEMBLY MAY 3, 2011

AMENDED IN ASSEMBLY MARCH 25, 2011

CALIFORNIA LEGISLATURE—2011–12 REGULAR SESSION

**ASSEMBLY BILL**

**No. 52**

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**Introduced by Assembly Members Feuer and Huffman**

(Principal coauthor: Senator Leno)

*(Coauthors: Assembly Members Allen and Davis)*

(Coauthor: Senator DeSaulnier)

December 6, 2010

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An act to amend Section 1386 of, and to add Article 6.1 (commencing with Section 1385.001) to Chapter 2.2 of Division 2 of, the Health and Safety Code, and to add Article 4.4 (commencing with Section 10180.1) to Chapter 1 of Part 2 of Division 2 of the Insurance Code, relating to health care coverage.

LEGISLATIVE COUNSEL'S DIGEST

AB 52, as amended, Feuer. Health care coverage: rate approval.

Existing law, the Knox-Keene Health Care Service Plan Act of 1975, provides for the licensure and regulation of health care service plans by the Department of Managed Health Care and makes a willful violation of the act a crime. Existing law provides for the regulation of health insurers by the Department of Insurance. Under existing law, no change in premium rates or coverage in a health care service plan or a health insurance policy may become effective without prior written notification of the change to the contractholder or policyholder. Existing law prohibits a health care service plan or health insurer during the term of a group plan contract or policy from changing the rate of the premium,

copayment, coinsurance, or deductible during specified time periods. Existing law requires a health care service plan or health insurer that issues individual or group contracts or policies to file with the Department of Managed Health Care or the Department of Insurance specified rate information at least 60 days prior to the effective date of any rate change.

This bill would further require a health care service plan or health insurer that issues individual or group contracts or policies to file with the Department of Managed Health Care or the Department of Insurance, on and after January 1, 2012, a complete rate application for any proposed rate, as defined, or rate change, and would prohibit the Department of Managed Health Care or the Department of Insurance from approving any rate or rate change that is found to be excessive, inadequate, or unfairly discriminatory. The bill would require the rate application to include certain rate information. The bill would authorize the Department of Managed Health Care or the Department of Insurance to approve, deny, or modify any proposed rate or rate change, and would authorize the Department of Managed Health Care and the Department of Insurance to review any rate or rate change that went into effect between January 1, 2011, and January 1, 2012, and to order refunds, subject to these provisions. The bill would authorize the imposition of fees on health care service plans and health insurers for purposes of implementation, for deposit into newly created funds, subject to appropriation. The bill would impose civil penalties on a health care service plan or health insurer, and subject a health care service plan to discipline, for a violation of these provisions, as specified. The bill would establish proceedings for the review of any action taken under those provisions related to rate applications and would require the Department of Managed Health Care and the Department of Insurance, and plans and insurers, to disclose specified information on the Internet pertaining to rate applications and those proceedings. The bill would require the Department of Managed Health Care or the Department of Insurance, or the court, to award reasonable ~~advocacy~~ *advocate's* fees and costs, including *expert* witness fees, and *other reasonable costs* in those proceedings under specified circumstances, to be paid by the plan or insurer.

Because a willful violation of these provisions by a health care service plan would be a crime, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes.

State-mandated local program: yes.

*The people of the State of California do enact as follows:*

1 SECTION 1. The Legislature finds and declares all of the  
2 following:

3 (a) California consumers and businesses are facing excessive  
4 health insurance premium increases, placing health insurance out  
5 of the reach of millions of families.

6 (b) Consumers are experiencing significant insurance rate  
7 escalations: from 1999 to 2009, health insurance premiums for  
8 families rose 131 percent, while the general rate of inflation  
9 increased just 28 percent during the same period (according to a  
10 report by the Kaiser Family Foundation).

11 (c) More than 8.2 million Californians are uninsured, or one in  
12 four Californians under 65 years of age.

13 (d) Uninsured individuals delay preventative care, leading to  
14 worse health outcomes and costly visits to overcrowded emergency  
15 rooms.

16 (e) The State of California should have the authority to minimize  
17 families' loss of health insurance coverage as a result of steeply  
18 rising premium costs.

19 (f) The federal Patient Protection and Affordable Care Act  
20 (Public Law 111-148) allows the federal government to work with  
21 states to examine "unreasonable increases" in the premiums  
22 charged for some individual and small group health plans, and has  
23 allotted two hundred fifty million dollars (\$250,000,000) for state  
24 insurance departments to improve their process for reviewing  
25 proposed rate increases.

26 (g) According to a Kaiser Family Foundation report on state  
27 insurance department rate regulation, states with robust and  
28 transparent rate review and approval processes have greater power  
29 to protect consumers from large rate increases.

1 SEC. 2. Article 6.1 (commencing with Section 1385.001) is  
2 added to Chapter 2.2 of Division 2 of the Health and Safety Code,  
3 to read:

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Article 6.1. Approval of Rates

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7 1385.001. For purposes of this article, the following definitions  
8 shall apply:

9 (a) "Applicant" means a health care service plan seeking to  
10 change the rate it charges its subscribers or to set a rate for a new  
11 product.

12 (b) "Rate" means the charges assessed for a health care service  
13 plan contract or anything that affects the charges associated with  
14 such a contract, including, but not limited to, premiums, base rates,  
15 underwriting relativities, discounts, copayments, coinsurance,  
16 deductibles, and any other out-of-pocket costs.

17 1385.002. (a) No rate shall be approved or remain in effect  
18 that is found to be excessive, inadequate, unfairly discriminatory,  
19 or otherwise in violation of this article.

20 (b) No applicant shall implement a rate for a new product or  
21 change the rate it charges its subscribers, unless it submits an  
22 application to the department and the application is approved by  
23 the department.

24 (c) The director may approve, deny, or modify any proposed  
25 rate for a new product or any rate change for an existing product.  
26 The presence of competition in the health care service plan market  
27 shall not be considered in determining whether a rate change is  
28 excessive, inadequate, or unfairly discriminatory. The director  
29 shall not approve any rate that does not comply with the  
30 requirements of this article.

31 1385.003. (a) This article shall apply to health care service  
32 plan contracts offered in the individual or group market in  
33 California. However, this article shall not apply to a specialized  
34 health care service plan contract; a Medicare supplement contract  
35 subject to Article 3.5 (commencing with Section 1358.1); a health  
36 care service plan contract offered in the Medi-Cal program (Chapter  
37 7 (commencing with Section 14000) of Part 3 of Division 9 of the  
38 Welfare and Institutions Code); a health care service plan contract  
39 offered in the Healthy Families Program (Part 6.2 (commencing  
40 with Section 12693) of Division 2 of the Insurance Code), the

1 Access for Infants and Mothers Program (Part 6.3 (commencing  
2 with Section 12695) of Division 2 of the Insurance Code), the  
3 California Major Risk Medical Insurance Program (Part 6.5  
4 (commencing with Section 12700) of Division 2 of the Insurance  
5 Code), or the Federal Temporary High Risk Pool (Part 6.6  
6 (commencing with Section 12739.5) of Division 2 of the Insurance  
7 Code); a health care service plan conversion contract offered  
8 pursuant to Section 1373.6; or a health care service plan contract  
9 offered to a federally eligible defined individual under Article 4.6  
10 (commencing with Section 1366.35) or Article 10.5 (commencing  
11 with Section 1399.801).

12 (b) The department shall review a rate application pursuant to  
13 regulations it promulgates to determine excessive, inadequate, or  
14 unfairly discriminatory rates. The review shall consider, but not  
15 be limited to, medical expenses and all nonmedical expenses,  
16 including, but not limited to, the rate of return, overhead, and  
17 administration, and surplus, reserves, investment income, and any  
18 information submitted under Section 1385.004 or 1385.005. *The*  
19 *review shall take into account established actuarial principles.*

20 (c) In promulgating regulations to determine whether a rate is  
21 excessive, inadequate, or unfairly discriminatory, the department  
22 shall consider whether the rate is reasonable in comparison to  
23 coverage benefits.

24 1385.004. (a) For individual or small group health care service  
25 plan contracts, all health care service plans shall file with the  
26 department a complete rate application for any proposed rate  
27 change or rate for a new product that would become effective on  
28 or after January 1, 2012. The rate application shall be filed at least  
29 60 days prior to the proposed effective date of the proposed rate.

30 (b) No health care service plan shall implement a rate change  
31 within one year of the date of implementation of the most recently  
32 approved rate change for each product in the individual or small  
33 group market.

34 (c) A health care service plan shall disclose to the department  
35 all of the following for each individual or small group rate  
36 application:

37 (1) All of the information required pursuant to subdivisions (b)  
38 and (c) of Section 1385.03, except for the information set forth in  
39 paragraph (23) of subdivision (c) of Section 1385.03.

- 1 (2) Highest and lowest rate change initially requested for an  
2 individual or small group.
- 3 (3) Highest and lowest rate of change.
- 4 (4) Five-year rate change history for the population affected by  
5 the proposed rate change.
- 6 (5) The rate of return that would result if the rate application  
7 were approved.
- 8 (6) The average rate change per affected enrollee or group that  
9 would result from approval of the application, as well as the lowest  
10 and highest rate increase that would result for any enrollee.
- 11 (7) The overhead loss ratio, reserves, excess tangible net equity,  
12 surpluses, profitability, reinsurance, dividends, and investment  
13 income that exist and would result if the application is approved;  
14 the financial condition of the health care service plan for at least  
15 the past five years, or total years in existence if less than five years,  
16 including, but not limited to, the financial performance for at least  
17 the past five years of the plan's statewide individual or small group  
18 market business, and the plan's overall statewide business; and  
19 the financial performance for at least the past five years of the  
20 block of business subject to the proposed rate change, including,  
21 but not limited to, past and projected profits, surplus, reserves,  
22 investment income, and reinsurance applicable to the block. For  
23 the purposes of this section, "overhead loss ratio" means the ratio  
24 of revenue dedicated to all nonmedical expenses and expenditures,  
25 including profit, to revenue dedicated to medical expenses. A  
26 medical expense is any payment to a hospital, physician and  
27 surgeon, or other provider for the provision of medical care or  
28 health care services directly to, or for the benefit of, the enrollee.
- 29 (8) Salary and bonus compensation paid to the 10 highest paid  
30 officers and employees of the applicant for the most recent fiscal  
31 year.
- 32 (9) Dollar amounts of financial or capital disbursements or  
33 transfers to affiliates, and dollar amounts of management  
34 agreements and service contracts.
- 35 (10) A statement setting forth all of the applicant's nonmedical  
36 expenses for the most recent fiscal year, including administration,  
37 dividends, rate of return, advertising, lobbying, and salaries.
- 38 (11) A line-item report of medical expenses, including aggregate  
39 totals paid to hospitals and physicians and surgeons, *including*  
40 *costs associated with experimental or investigative therapies.*

1 (12) The contracted rates between a health care service plan  
2 and a provider. Pursuant to Section 1385.008, these rates shall not  
3 be disclosed to the public.

4 (13) Compliance with medical loss ratio standards in effect  
5 under federal or state law.

6 (14) Whether the plan has complied with all federal and state  
7 requirements for pooling risk and requirements for participation  
8 in risk adjustment programs in effect under federal and state law.

9 (15) The plan's statement of purpose or mission in its corporate  
10 charter or mission statement.

11 (16) Whether the plan employs provider payment strategies to  
12 enhance cost-effective utilization of appropriate services.

13 (17) Affordability of the health care service plan product or  
14 products subject to the proposed rate change.

15 (18) Public comments received pertaining to the information  
16 required in this section.

17 ~~(19) Any other information deemed necessary by the director.~~

18 (d) A health care service plan shall submit any other information  
19 required pursuant to any regulation adopted by the department to  
20 comply with this article and related regulations.

21 (e) The rate application shall be signed by the officers of the  
22 health care service plan who exercise the functions of a chief  
23 executive officer and chief financial officer. Each officer shall  
24 certify that the representations, data, and information provided to  
25 the department to support the application are true.

26 (f) The health care service plan has the burden to provide the  
27 department with evidence and documents establishing, by  
28 preponderance of the evidence, the application's compliance with  
29 the requirements of this article.

30 1385.005. (a) For large group health care service plan  
31 contracts, all large group health care service plans shall file with  
32 the department a complete rate application for any proposed rate  
33 change or rate for a new product that would become effective on  
34 or after January 1, 2012. The rate application shall be filed at least  
35 60 days prior to the proposed effective date of the proposed rate.

36 (b) No health care service plan shall implement a rate change  
37 within one year of the date of implementation of the most recently  
38 approved rate change for each product in the large group market.

39 (c) A health care service plan shall disclose to the department  
40 all of the following for each large group rate application:

- 1 (1) Company name and contact information.
- 2 (2) Number of plan contract forms covered by the application.
- 3 (3) Plan contract form numbers covered by the application.
- 4 (4) Product type, such as a preferred provider organization or
- 5 health maintenance organization.
- 6 (5) Segment type.
- 7 (6) Type of plan involved, such as for profit or not for profit.
- 8 (7) Whether the products are opened or closed.
- 9 (8) Enrollment in each plan contract and rating form.
- 10 (9) Enrollee months in each plan contract form.
- 11 (10) Annual rate.
- 12 (11) Total earned premiums in each plan contract form.
- 13 (12) Total incurred claims in each plan contract form.
- 14 (13) Average rate change initially requested.
- 15 (14) Highest and lowest rate change initially requested for a
- 16 group.
- 17 (15) Review category: initial application for a new product,
- 18 application for an existing product, or resubmission of an
- 19 application.
- 20 (16) Average rate of change.
- 21 (17) Highest and lowest rate of change.
- 22 (18) Proposed effective date of the proposed rate change.
- 23 (19) Five-year rate change history for the population affected
- 24 by the proposed rate change.
- 25 (20) The rate of return that would result if the rate application
- 26 were approved.
- 27 (21) Number of subscribers or enrollees affected by each plan
- 28 contract form.
- 29 (22) The average rate change per affected enrollee or group that
- 30 would result from approval of the application, as well as the lowest
- 31 and highest rate increase that would result for any enrollee.
- 32 (23) The plan's overall annual medical trend factor assumptions
- 33 in each rate application for all benefits and by aggregate benefit
- 34 category, including hospital inpatient, hospital outpatient, physician
- 35 and surgeon services, prescription drugs and other ancillary
- 36 services, laboratory, and radiology, *including costs associated with*
- 37 *experimental or investigative therapies*. A plan may provide
- 38 aggregated additional data that demonstrates or reasonably
- 39 estimates year-to-year cost increases in specific benefit categories
- 40 in major geographic regions of the state. For purposes of this



1 paragraph, “major geographic region” shall be defined by the  
2 department and shall include no more than nine regions. A health  
3 plan that exclusively contracts with no more than two medical  
4 groups in the state to provide or arrange for professional medical  
5 services for the enrollees of the plan shall instead disclose the  
6 amount of its actual trend experience for the prior contract year  
7 by aggregate benefit category, using benefit categories that are, to  
8 the maximum extent possible, the same or similar to those used  
9 by other plans.

10 (24) The amount of the projected trend attributable to the use  
11 of services, price inflation, or fees and risk for annual plan contract  
12 trends by aggregate benefit category, such as hospital inpatient,  
13 hospital outpatient, physician and surgeon services, prescription  
14 drugs and other ancillary services, laboratory, and radiology. A  
15 health plan that exclusively contracts with no more than two  
16 medical groups in the state to provide or arrange for professional  
17 medical services for the enrollees of the plan shall instead disclose  
18 the amount of its actual trend experience for the prior contract year  
19 by aggregate benefit category, using benefit categories that are, to  
20 the maximum extent possible, the same or similar to those used  
21 by other plans.

22 (25) A comparison of claims cost and rate of changes over time.

23 (26) Any changes in enrollee costsharing over the prior year  
24 associated with the submitted rate application.

25 (27) Any changes in enrollee benefits over the prior year  
26 associated with the submitted rate application.

27 (28) Any changes in administrative costs.

28 (29) The overhead loss ratio, reserves, excess tangible net equity,  
29 surpluses, profitability, reinsurance, dividends, and investment  
30 income that exist and will result if the application is approved; the  
31 financial condition of the health care service plan for at least the  
32 past five years, or total years in existence if less than five years,  
33 including, but not limited to, the financial performance for at least  
34 the past five years of the plan’s statewide large group market  
35 business, and the plan’s overall statewide business; and the  
36 financial performance for at least the past five years of the block  
37 of business subject to the proposed rate change, including, but not  
38 limited to, past and projected profits, surplus, reserves, investment  
39 income, and reinsurance applicable to the block. For the purposes  
40 of this section, “overhead loss ratio” means the ratio of revenue

1 dedicated to all nonmedical expenses and expenditures, including  
2 profit, to revenue dedicated to medical expenses. A medical  
3 expense is any payment to a hospital, physician and surgeon, or  
4 other provider for the provision of medical care or health care  
5 services directly to, or for the benefit of, the enrollee.

6 (30) Salary and bonus compensation paid to the 10 highest paid  
7 officers and employees of the applicant for the most recent fiscal  
8 year.

9 (31) Dollar amounts of financial or capital disbursements or  
10 transfers to affiliates and management agreements and service  
11 contracts.

12 (32) A statement setting forth all of the applicant's nonmedical  
13 expenses for the most recent fiscal year including administration,  
14 dividends, rate of return, advertising, lobbying, and salaries.

15 (33) A line-item report of medical expenses, including aggregate  
16 totals paid to hospitals and physicians and surgeons.

17 (34) Compliance with medical loss ratio standards in effect  
18 under federal or state law.

19 (35) Whether the plan has complied with all federal and state  
20 requirements for pooling risk and requirements for participation  
21 in risk adjustment programs in effect under federal and state law.

22 (36) The plan's statement of purpose or mission in its corporate  
23 charter or mission statement.

24 (37) Whether the plan employs provider payment strategies to  
25 enhance cost-effective utilization of appropriate services.

26 (38) Affordability of the health care service plan product or  
27 products subject to the proposed rate change.

28 (39) Public comments received pertaining to the information  
29 required in this section.

30 (40) All of the information required pursuant to subdivision (c)  
31 of Section 1385.04.

32 (41) Any other information required under the federal Patient  
33 Protection and Affordable Care Act (Public Law 111-148).

34 (42) The contracted rates between a health care service plan  
35 and a provider. Pursuant to Section 1385.008, these rates shall not  
36 be disclosed to the public.

37 (43) The contracted rates between a health care service plan  
38 and a large group subscriber. Pursuant to Section 1385.008, these  
39 rates shall not be disclosed to the public.

40 ~~(44) Any other information deemed necessary by the director.~~

1 (d) A health care service plan shall also submit any other  
2 information required pursuant to any regulation adopted by the  
3 department to comply with this article and related regulations.

4 (e) The rate application shall be signed by the officers of the  
5 health care service plan who exercise the functions of a chief  
6 executive officer and chief financial officer. Each officer shall  
7 certify that the representations, data, and information provided to  
8 the department to support the application are true.

9 (f) The health care service plan has the burden to provide the  
10 department with evidence and documents establishing, by a  
11 preponderance of the evidence, the application's compliance with  
12 the requirements of this article.

13 1385.006. Notwithstanding any provision in a contract between  
14 a health care service plan and a provider, the department may  
15 request from a health care service plan, and the health care service  
16 plan shall provide, any information required under this article or  
17 the federal Patient Protection and Affordable Care Act (Public  
18 Law 111-148).

19 1385.007. A rate by a health care service plan that became  
20 effective during the period January 1, 2011, to December 31, 2011,  
21 inclusive, shall be subject to review by the department for  
22 compliance with this article. The department shall order the refund  
23 of payments made pursuant to any such rate, to the extent the  
24 department finds the rate to be excessive, inadequate, or unfairly  
25 discriminatory.

26 1385.008. (a) Notwithstanding Chapter 3.5 (commencing with  
27 Section 6250) of Division 7 of Title 1 of the Government Code,  
28 all information submitted under this article shall be made publicly  
29 available by the department, except as provided in subdivision (b).  
30 Subdivision (d) of Section 6254 of the Government Code shall not  
31 apply to a public record under this article.

32 (b) (1) The contracted rates between a health care service plan  
33 and a provider shall be deemed confidential information that shall  
34 not be made public by the department and are exempt from  
35 disclosure under the California Public Records Act (Chapter 3.5  
36 (commencing with Section 6250) of Division 7 of Title 1 of the  
37 Government Code).

38 (2) The contracted rates between a health care service plan and  
39 a large group subscriber shall be deemed confidential information  
40 that shall not be made public by the department and are exempt

1 from disclosure under the California Public Records Act (Chapter  
2 3.5 (commencing with Section 6250) of Division 7 of Title 1 of  
3 the Government Code).

4 (c) All information submitted to the department under this article  
5 shall be submitted electronically in order to facilitate review by  
6 the department and the public.

7 (d) The information shall be made public and posted to the  
8 department's Internet Web site for not less than 60 days after the  
9 date of public notice.

10 (1) The department and the health care service plan shall make  
11 the information submitted under this article readily available to  
12 the public on their Internet Web sites, in plain language, and in a  
13 manner and format specified by the department, except as provided  
14 in subdivision (b).

15 (2) The entirety of the rate application shall be made available  
16 upon request to the department, except as provided in subdivision  
17 (b).

18 (e) The department shall accept and post to its Internet Web site  
19 any public comment on a proposed rate submitted to the department  
20 during the 60-day period described in subdivision (a) of Section  
21 1385.004 or subdivision (a) of Section 1385.005.

22 1385.009. (a) The department shall notify the public of any  
23 rate application by a health care service plan.

24 (b) If the application process in Section 1385.004 or 1385.005  
25 has been followed, the department shall issue a decision within 60  
26 days after the date of the public notice provided under subdivision  
27 (a), unless the department and the applicant agree to waive the  
28 60-day period or the department notices a public hearing on the  
29 application. If the department holds a hearing on the application,  
30 the department shall issue a decision and findings within 100 days  
31 after the hearing. The department shall hold a hearing on any of  
32 the following grounds:

33 (1) ~~A consumer~~ *An enrollee*, or his or her representative, requests  
34 a hearing within 45 days of the date of the public notice, and the  
35 department grants the request for a hearing. If the department  
36 denies the request for a hearing, it shall issue written findings in  
37 support of that decision.

38 (2) The department determines for any reason to hold a hearing  
39 on the application.

1 (3) The proposed change would exceed 10 percent of the amount  
2 of the current rate under the health care service plan contract, or  
3 would exceed 15 percent for any individual enrollee subject to the  
4 rate increase, in which case the department shall hold a hearing  
5 upon a timely request for a hearing.

6 (c) The public notice required by this section shall be posted on  
7 the department's Internet Web site and distributed to the major  
8 statewide media and to any member of the public who requests  
9 placement on a mailing list or electronic mail list to receive the  
10 notice.

11 1385.010. All hearings under this article shall be conducted  
12 pursuant to the provisions of Chapter 5 (commencing with Section  
13 11500) of Part 1 of Division 3 of Title 2 of the Government Code,  
14 with the following exceptions:

15 (a) For purposes of Sections 11512 and 11517 of the  
16 Government Code, the hearing shall be conducted by an  
17 administrative law judge appointed pursuant to Section 11502 of  
18 the Government Code or by the director.

19 (b) The hearing shall be commenced by filing a notice, in lieu  
20 of Sections 11503 and 11504 of the Government Code.

21 (c) The director shall adopt, amend, or reject a decision only  
22 under Section 11518.5 of the Government Code and subdivisions  
23 (b) and (c) of Section 11517 of the Government Code and solely  
24 on the basis of the record as provided in Section 11425.50 of the  
25 Government Code.

26 (d) The right to discovery shall be liberally construed and  
27 discovery disputes shall be determined by the administrative law  
28 judge as provided in Section 11507.7 of the Government Code.

29 ~~(e) Judicial review shall be conducted in accordance with the~~  
30 ~~requirements, standards, and procedures set forth in Section 1858.6~~  
31 ~~of the Insurance Code.~~ For purposes of judicial review, a decision  
32 by the department to hold a hearing on the application is not a final  
33 order or decision; however, a decision not to hold a hearing on an  
34 application is a final order or decision for purposes of judicial  
35 review. *Any final finding, determination, rule, ruling, or order*  
36 *made by the director under this article shall be subject to review*  
37 *by the courts of the state, and proceedings on review shall be in*  
38 *accordance with the provisions of the Code of Civil Procedure. In*  
39 *these proceedings on review, the court is authorized and directed*  
40 *to exercise its independent judgment on the evidence and unless*

1 *the weight of the evidence supports the findings, determination,*  
2 *rule, ruling, or order of the director, the same shall be annulled.*  
3 *Any petition for review of any such finding, determination, rule,*  
4 *ruling, or order shall be filed within 60 days of the public notice*  
5 *of the order or decision.*

6 ~~1385.011. (a) A person may initiate or intervene in any~~  
7 ~~proceeding permitted or established pursuant to this article,~~  
8 ~~challenge any action of the department under this article, and~~  
9 ~~enforce any provision of this article on behalf of himself or herself~~  
10 ~~or members of the public.~~

11 *1385.011. (a) An enrollee may initiate or intervene in any*  
12 *proceeding pursuant to this article. Compensation shall be*  
13 *provided for reasonable advocate's fees, reasonable expert witness*  
14 *fees, and other reasonable costs to enrollees for participation or*  
15 *intervention in any proceeding of the department under this article,*  
16 *subject to subdivision (b). For purposes of this section, "enrollee"*  
17 *includes any of the following:*

18 *(1) A representative of one or more enrollees, subscribers, or*  
19 *members of any health care services plan that is subject to the*  
20 *jurisdiction of the department.*

21 *(2) A representative of a group or organization authorized*  
22 *pursuant to its articles of incorporation or bylaws to represent the*  
23 *interests of consumer enrollees, subscribers, or members.*

24 ~~(b) (1) The department or a court shall award reasonable~~  
25 ~~advocacy fees and costs, including witness fees, in a proceeding~~  
26 ~~described in subdivision (a) to a person who demonstrates both of~~  
27 ~~the following:~~

28 ~~(A) The person represents the interests of consumers.~~

29 ~~(B) The person award, in a proceeding described in subdivision~~  
30 ~~(a), the fees and costs set forth in that subdivision to an enrollee~~  
31 ~~who has made a substantial contribution to the adoption of any~~  
32 ~~order, regulation, or decision by the department or a court.~~

33 ~~(2) The award made under this section shall be paid by the rate~~  
34 ~~applicant.~~

35 *1385.012. (a) A violation of this article is subject to the*  
36 *penalties set forth in Sections 1386 and 1390.*

37 *(b) If the director finds that a health care service plan has*  
38 *violated this article, the director may order that plan to pay a civil*  
39 *penalty, in addition to any other penalties that may be prescribed*  
40 *by law, which may be recovered in a civil action, in an amount*

1 not exceeding fifty thousand dollars (\$50,000), but if the violation  
2 is willful, the health care service plan shall be liable for an amount  
3 not exceeding one hundred thousand dollars (\$100,000). In  
4 determining the amount of a civil penalty to be paid under this  
5 subdivision, the director shall consider the gravity of the violation,  
6 the history of previous violations by the plan, and any other factors  
7 the director deems relevant.

8 (c) Moneys collected under this section shall be deposited in  
9 the fund specified in Section 1385.013.

10 1385.013. (a) The department may charge a health care service  
11 plan a fee for the actual and reasonable costs related to filing and  
12 reviewing an application under this article.

13 (b) The fees shall be deposited into the Department of Managed  
14 Health Care Health Rate Approval Fund, which is hereby created  
15 in the State Treasury. Moneys in the fund shall be available to the  
16 department, upon appropriation by the Legislature, for the sole  
17 purpose of implementing this article.

18 1385.014. (a) On or before July 1, 2012, the director may issue  
19 guidance to health care service plans regarding compliance with  
20 this article. This guidance shall not be subject to the Administrative  
21 Procedure Act (Chapter 3.5 (commencing with Section 11340) of  
22 Part 1 of Division 3 of Title 2 of the Government Code).

23 (b) The department shall consult with the Department of  
24 Insurance in issuing guidance under subdivision (a), in adopting  
25 necessary regulations, in posting information on its Internet Web  
26 site under this article, and in taking any other action for the purpose  
27 of implementing this article.

28 (c) The department, working in coordination with the  
29 Department of Insurance, shall have all necessary and proper  
30 powers to implement this article and shall adopt regulations to  
31 implement this article no later than January 1, 2013.

32 1385.015. (a) Whenever it appears to the department that any  
33 person has engaged, or is about to engage, in any act or practice  
34 constituting a violation of this article, the department may review  
35 any rate to ensure compliance with this article.

36 (b) The department shall report to the Legislature at least  
37 semiannually on all rate applications approved, modified, or denied  
38 under this article. The report required pursuant to this subdivision  
39 shall be submitted pursuant to the procedures specified under  
40 Section 9795 of the Government Code.

1 (c) The department shall post on its Internet Web site any  
2 changes submitted by a plan to a rate application, including any  
3 documentation submitted by the plan supporting those changes.

4 (d) The department shall post on its Internet Web site whether  
5 it approved, denied, or modified a proposed rate change pursuant  
6 to this article.

7 (e) If the department finds that a proposed rate is excessive,  
8 inadequate, or unfairly discriminatory, or that a rate application  
9 contains inaccurate information, the department shall post its  
10 finding on its Internet Web site.

11 (f) Nothing in this article shall be construed to impair or impede  
12 the department's authority to administer or enforce any other  
13 provision of this chapter.

14 SEC. 3. Section 1386 of the Health and Safety Code is amended  
15 to read:

16 1386. (a) The director may, after appropriate notice and  
17 opportunity for a hearing, by order suspend or revoke any license  
18 issued under this chapter to a health care service plan or assess  
19 administrative penalties if the director determines that the licensee  
20 has committed any of the acts or omissions constituting grounds  
21 for disciplinary action.

22 (b) The following acts or omissions constitute grounds for  
23 disciplinary action by the director:

24 (1) The plan is operating at variance with the basic  
25 organizational documents as filed pursuant to Section 1351 or  
26 1352, or with its published plan, or in any manner contrary to that  
27 described in, and reasonably inferred from, the plan as contained  
28 in its application for licensure and annual report, or any  
29 modification thereof, unless amendments allowing the variation  
30 have been submitted to, and approved by, the director.

31 (2) The plan has issued, or permits others to use, evidence of  
32 coverage or uses a schedule of charges for health care services that  
33 do not comply with those published in the latest evidence of  
34 coverage found unobjectionable by the director.

35 (3) The plan does not provide basic health care services to its  
36 enrollees and subscribers as set forth in the evidence of coverage.  
37 This subdivision shall not apply to specialized health care service  
38 plan contracts.

39 (4) The plan is no longer able to meet the standards set forth in  
40 Article 5 (commencing with Section 1367).



1 (5) The continued operation of the plan will constitute a  
2 substantial risk to its subscribers and enrollees.

3 (6) The plan has violated or attempted to violate, or conspired  
4 to violate, directly or indirectly, or assisted in or abetted a violation  
5 or conspiracy to violate any provision of this chapter, any rule or  
6 regulation adopted by the director pursuant to this chapter, or any  
7 order issued by the director pursuant to this chapter.

8 (7) The plan has engaged in any conduct that constitutes fraud  
9 or dishonest dealing or unfair competition, as defined by Section  
10 17200 of the Business and Professions Code.

11 (8) The plan has permitted, or aided or abetted any violation by  
12 an employee or contractor who is a holder of any certificate,  
13 license, permit, registration, or exemption issued pursuant to the  
14 Business and Professions Code or this code that would constitute  
15 grounds for discipline against the certificate, license, permit,  
16 registration, or exemption.

17 (9) The plan has aided or abetted or permitted the commission  
18 of any illegal act.

19 (10) The engagement of a person as an officer, director,  
20 employee, associate, or provider of the plan contrary to the  
21 provisions of an order issued by the director pursuant to subdivision  
22 (c) of this section or subdivision (d) of Section 1388.

23 (11) The engagement of a person as a solicitor or supervisor of  
24 solicitation contrary to the provisions of an order issued by the  
25 director pursuant to Section 1388.

26 (12) The plan, its management company, or any other affiliate  
27 of the plan, or any controlling person, officer, director, or other  
28 person occupying a principal management or supervisory position  
29 in the plan, management company, or affiliate, has been convicted  
30 of or pleaded nolo contendere to a crime, or committed any act  
31 involving dishonesty, fraud, or deceit, which crime or act is  
32 substantially related to the qualifications, functions, or duties of a  
33 person engaged in business in accordance with this chapter. The  
34 director may revoke or deny a license hereunder irrespective of a  
35 subsequent order under the provisions of Section 1203.4 of the  
36 Penal Code.

37 (13) The plan violates Section 510, 2056, or 2056.1 of the  
38 Business and Professions Code or Section 1375.7.

39 (14) The plan has been subject to a final disciplinary action  
40 taken by this state, another state, an agency of the federal

1 government, or another country for any act or omission that would  
2 constitute a violation of this chapter.

3 (15) The plan violates the Confidentiality of Medical  
4 Information Act (Part 2.6 (commencing with Section 56) of  
5 Division 1 of the Civil Code).

6 (16) The plan violates Section 806 of the Military and Veterans  
7 Code.

8 (17) The plan violates Section 1262.8.

9 (18) The plan has failed to comply with the requirements of  
10 Article 6.1 (commencing with Section 1385.001).

11 (c) (1) The director may prohibit any person from serving as  
12 an officer, director, employee, associate, or provider of any plan  
13 or solicitor firm, or of any management company of any plan, or  
14 as a solicitor, if either of the following applies:

15 (A) The prohibition is in the public interest and the person has  
16 committed, caused, participated in, or had knowledge of a violation  
17 of this chapter by a plan, management company, or solicitor firm.

18 (B) The person was an officer, director, employee, associate,  
19 or provider of a plan or of a management company or solicitor  
20 firm of any plan whose license has been suspended or revoked  
21 pursuant to this section and the person had knowledge of, or  
22 participated in, any of the prohibited acts for which the license  
23 was suspended or revoked.

24 (2) A proceeding for the issuance of an order under this  
25 subdivision may be included with a proceeding against a plan  
26 under this section or may constitute a separate proceeding, subject  
27 in either case to subdivision (d).

28 (d) A proceeding under this section shall be subject to  
29 appropriate notice to, and the opportunity for a hearing with regard  
30 to, the person affected in accordance with subdivision (a) of Section  
31 1397.

32 SEC. 4. Article 4.4 (commencing with Section 10180.1) is  
33 added to Chapter 1 of Part 2 of Division 2 of the Insurance Code,  
34 to read:

35  
36 Article 4.4. Approval of Rates

37  
38 10180.1. For purposes of this article, the following definitions  
39 shall apply:

1 (a) “Applicant” means a health insurer seeking to change the  
2 rate it charges its policyholders or to set a rate for a new product.

3 (b) “Rate” means the charges assessed for a health insurance  
4 policy or anything that affects the charges associated with such a  
5 policy, including, but not limited to, premiums, base rates,  
6 underwriting relativities, discounts, copayments, coinsurance,  
7 deductibles, and any other out-of-pocket costs.

8 10180.2. (a) No rate shall be approved or remain in effect that  
9 is found to be excessive, inadequate, unfairly discriminatory, or  
10 otherwise in violation of this article.

11 (b) No applicant shall implement a rate for a new product or  
12 change the rate it charges its policyholders, unless it submits an  
13 application to the department and the application is approved by  
14 the department.

15 (c) The commissioner may approve, deny, or modify any  
16 proposed rate for a new product or any rate change for an existing  
17 product. The presence of competition in the insurance market shall  
18 not be considered in determining whether a rate change is  
19 excessive, inadequate, or unfairly discriminatory. The  
20 commissioner shall not approve any rate that does not comply with  
21 the requirements of this article.

22 10180.3. (a) This article shall apply to health insurance policies  
23 offered in the individual or group market in California. However,  
24 this article shall not apply to a specialized health insurance policy;  
25 a Medicare supplement policy subject to Article 6 (commencing  
26 with Section 10192.05); a health insurance policy offered in the  
27 Medi-Cal program (Chapter 7 (commencing with Section 14000)  
28 of Part 3 of Division 9 of the Welfare and Institutions Code); a  
29 health insurance policy offered in the Healthy Families Program  
30 (Part 6.2 (commencing with Section 12693)), the Access for Infants  
31 and Mothers Program (Part 6.3 (commencing with Section 12695)),  
32 the California Major Risk Medical Insurance Program (Part 6.5  
33 (commencing with Section 12700)), or the Federal Temporary  
34 High Risk Pool (Part 6.6 (commencing with Section 12739.5)); a  
35 health insurance conversion policy offered pursuant to Section  
36 12682.1; or a health insurance policy offered to a federally eligible  
37 defined individual under Chapter 9.5 (commencing with Section  
38 10900).

39 (b) The department shall review a rate application pursuant to  
40 regulations it promulgates to determine excessive, inadequate, or

1 unfairly discriminatory rates. The review shall consider, but not  
2 be limited to, medical expenses and all nonmedical expenses,  
3 including, but not limited to, the rate of return, overhead, and  
4 administration, and surplus, reserves, investment income, and any  
5 information submitted under Section 10180.4 or 10180.5. *The*  
6 *review shall take into account established actuarial principles.*

7 (c) In promulgating regulations to determine whether a rate is  
8 excessive, inadequate, or unfairly discriminatory, the department  
9 shall consider whether the rate is reasonable in comparison to  
10 coverage benefits.

11 10180.4. (a) For individual or small group health insurance  
12 policies, all health insurers shall file with the department a  
13 complete rate application for any proposed rate change or rate for  
14 a new product that would become effective on or after January 1,  
15 2012. The rate application shall be filed at least 60 days prior to  
16 the proposed effective date of the proposed rate.

17 (b) No health insurer shall implement a rate change within one  
18 year of the date of implementation of the most recently approved  
19 rate change for each product in the individual or small group  
20 market.

21 (c) An insurer shall disclose to the department all of the  
22 following for each individual or small group rate application:

23 (1) All of the information required pursuant to subdivisions (b)  
24 and (c) of Section 10181.3, except for the information set forth in  
25 paragraph (23) of subdivision (b) of Section 10181.3.

26 (2) Highest and lowest rate change initially requested for an  
27 individual or small group.

28 (3) Highest and lowest rate of change.

29 (4) Five-year rate change history for the population affected by  
30 the proposed rate change.

31 (5) The rate of return that would result if the rate application  
32 were approved.

33 (6) The average rate change per affected insured or group that  
34 would result from approval of the application, as well as the lowest  
35 and highest rate increase that would result for any insured.

36 (7) The overhead loss ratio, reserves, excess tangible net equity,  
37 surpluses, profitability, reinsurance, dividends, and investment  
38 income that exist and would result if the application is approved;  
39 the financial condition of the health insurer for at least the past  
40 five years, or total years in existence if less than five years,

1 including, but not limited to, the financial performance for at least  
2 the past five years of the insurer’s statewide individual or small  
3 group market business, and the insurer’s overall statewide business;  
4 and the financial performance for at least the past five years of the  
5 block of business subject to the proposed rate change, including,  
6 but not limited to, past and projected profits, surplus, reserves,  
7 investment income, and reinsurance applicable to the block. For  
8 the purposes of this section, “overhead loss ratio” means the ratio  
9 of revenue dedicated to all nonmedical expenses and expenditures,  
10 including profit, to revenue dedicated to medical expenses. A  
11 medical expense is any payment to a hospital, physician and  
12 surgeon, or other provider for the provision of medical care or  
13 health care services directly to, or for the benefit of, the insured.

14 (8) Salary and bonus compensation paid to the 10 highest paid  
15 officers and employees of the applicant for the most recent fiscal  
16 year.

17 (9) Dollar amounts of financial or capital disbursements or  
18 transfers to affiliates, and dollar amounts of management  
19 agreements and service contracts.

20 (10) A statement setting forth all of the applicant’s nonmedical  
21 expenses for the most recent fiscal year, including administration,  
22 dividends, rate of return, advertising, lobbying, and salaries.

23 (11) A line-item report of medical expenses, including aggregate  
24 totals paid to hospitals and physicians and surgeons, *including*  
25 *costs associated with experimental or investigative therapies.*

26 (12) The contracted rates between a health insurer and a  
27 provider. Pursuant to Section 10181.8, these rates shall not be  
28 disclosed to the public.

29 (13) Compliance with medical loss ratio standards in effect  
30 under federal or state law.

31 (14) Whether the insurer has complied with all federal and state  
32 requirements for pooling risk and requirements for participation  
33 in risk adjustment programs in effect under federal and state law.

34 (15) The insurer’s statement of purpose or mission in its  
35 corporate charter or mission statement.

36 (16) Whether the insurer employs provider payment strategies  
37 to enhance cost-effective utilization of appropriate services.

38 (17) Affordability of the insurance product or products subject  
39 to the proposed rate change.

1 (18) Public comments received pertaining to the information  
2 required in this section.

3 ~~(19) Any other information deemed necessary by the~~  
4 ~~commissioner.~~

5 (d) An insurer shall submit any other information required  
6 pursuant to any regulation adopted by the department to comply  
7 with this article and related regulations.

8 (e) The rate application shall be signed by the officers of the  
9 health insurer who exercise the functions of a chief executive  
10 officer and chief financial officer. Each officer shall certify that  
11 the representations, data, and information provided to the  
12 department to support the application are true.

13 (f) The insurer has the burden to provide the department with  
14 evidence and documents establishing, by preponderance of the  
15 evidence, the application’s compliance with the requirements of  
16 this article.

17 10180.5. (a) For large group health insurance policies, all large  
18 group health insurers shall file with the department a complete  
19 rate application for any proposed rate change or rate for a new  
20 product that would become effective on or after January 1, 2012.  
21 The rate application shall be filed at least 60 days prior to the  
22 proposed effective date of the proposed rate.

23 (b) No health insurer shall implement a rate change within one  
24 year of the date of implementation of the most recently approved  
25 rate change for each product in the large group market.

26 (c) An insurer shall disclose to the department all of the  
27 following for each large group rate application:

- 28 (1) Company name and contact information.
- 29 (2) Number of policy forms covered by the application.
- 30 (3) Policy form numbers covered by the application.
- 31 (4) Product type, such as indemnity or preferred provider  
32 organization.
- 33 (5) Segment type.
- 34 (6) Type of insurer involved, such as for profit or not for profit.
- 35 (7) Whether the products are opened or closed.
- 36 (8) Enrollment in each policy and rating form.
- 37 (9) Insured months in each policy form.
- 38 (10) Annual rate.
- 39 (11) Total earned premiums in each policy form.
- 40 (12) Total incurred claims in each policy form.

- 1 (13) Average rate change initially requested.
- 2 (14) Highest and lowest rate change initially requested for a
- 3 group.
- 4 (15) Review category: initial application for a new product,
- 5 application for an existing product, or resubmission of an
- 6 application.
- 7 (16) Average rate of change.
- 8 (17) Highest and lowest rate of change.
- 9 (18) Proposed effective date of the proposed rate change.
- 10 (19) Five-year rate change history for the population affected
- 11 by the proposed rate change.
- 12 (20) The rate of return that would result if the rate application
- 13 were approved.
- 14 (21) Number of policyholders or insureds affected by each
- 15 policy form.
- 16 (22) The average rate change per affected insured or group that
- 17 would result from approval of the application, as well as the lowest
- 18 and highest rate increase that would result for any insured.
- 19 (23) The insurer's overall annual medical trend factor
- 20 assumptions in each rate filing for all benefits and by aggregate
- 21 benefit category, including hospital inpatient, hospital outpatient,
- 22 physician and surgeon services, prescription drugs and other
- 23 ancillary services, laboratory, and radiology, *including costs*
- 24 *associated with experimental or investigative therapies*. An insurer
- 25 may provide aggregated additional data that demonstrates or
- 26 reasonably estimates year-to-year cost increases in specific benefit
- 27 categories in major geographic regions of the state. For purposes
- 28 of this paragraph, "major geographic region" shall be defined by
- 29 the department and shall include no more than nine regions.
- 30 (24) The amount of the projected trend attributable to the use
- 31 of services, price inflation, or fees and risk for annual policy trends
- 32 by aggregate benefit category, such as hospital inpatient, hospital
- 33 outpatient, physician and surgeon services, prescription drugs and
- 34 other ancillary services, laboratory, and radiology.
- 35 (25) A comparison of claims cost and rate of changes over time.
- 36 (26) Any changes in insured costsharing over the prior year
- 37 associated with the submitted rate application.
- 38 (27) Any changes in insured benefits over the prior year
- 39 associated with the submitted rate application.
- 40 (28) Any changes in administrative costs.

1 (29) The overhead loss ratio, reserves, excess tangible net equity,  
2 surpluses, profitability, reinsurance, dividends, and investment  
3 income that exist and will result if the application is approved; the  
4 financial condition of the insurer for at least the past five years, or  
5 total years in existence if less than five years, including, but not  
6 limited to, the financial performance for at least the past five years  
7 of the insurer's statewide large group market business, and the  
8 insurer's overall statewide business; and the financial performance  
9 for at least the past five years of the block of business subject to  
10 the proposed rate change, including, but not limited to, past and  
11 projected profits, surplus, reserves, investment income, and  
12 reinsurance applicable to the block. For the purposes of this section,  
13 "overhead loss ratio" means the ratio of revenue dedicated to all  
14 nonmedical expenses and expenditures, including profit, to revenue  
15 dedicated to medical expenses. A medical expense is any payment  
16 to a hospital, physician and surgeon, or other provider for the  
17 provision of medical care or health care services directly to, or for  
18 the benefit of, the insured.

19 (30) Salary and bonus compensation paid to the 10 highest paid  
20 officers and employees of the applicant for the most recent fiscal  
21 year.

22 (31) Dollar amounts of financial or capital disbursements or  
23 transfers to affiliates and management agreements and service  
24 contracts.

25 (32) A statement setting forth all of the applicant's nonmedical  
26 expenses for the most recent fiscal year including administration,  
27 dividends, rate of return, advertising, lobbying, and salaries.

28 (33) A line-item report of medical expenses, including aggregate  
29 totals paid to hospitals and physicians and surgeons.

30 (34) Compliance with medical loss ratio standards in effect  
31 under federal or state law.

32 (35) Whether the insurer has complied with all federal and state  
33 requirements for pooling risk and requirements for participation  
34 in risk adjustment programs in effect under federal and state law.

35 (36) The insurer's statement of purpose or mission in its  
36 corporate charter or mission statement.

37 (37) Whether the insurer employs provider payment strategies  
38 to enhance cost-effective utilization of appropriate services.

39 (38) Affordability of the insurance product or products subject  
40 to the proposed rate change.



1 (39) Public comments received pertaining to the information  
2 required in this section.

3 (40) All of the information required pursuant to subdivision (c)  
4 of Section 10181.4.

5 (41) Any other information required under the federal Patient  
6 Protection and Affordable Care Act (Public Law 111-148).

7 (42) The contracted rates between a health insurer and a  
8 provider. Pursuant to Section 10180.8, these rates shall not be  
9 disclosed to the public.

10 (43) The contracted rates between a health insurer and a large  
11 group policyholder. Pursuant to Section 10180.8, these rates shall  
12 not be disclosed to the public.

13 ~~(44) Any other information deemed necessary by the~~  
14 ~~commissioner.~~

15 (d) An insurer shall also submit any other information required  
16 pursuant to any regulation adopted by the department to comply  
17 with this article and related regulations.

18 (e) The rate application shall be signed by the officers of the  
19 health insurer who exercise the functions of a chief executive  
20 officer and chief financial officer. Each officer shall certify that  
21 the representations, data, and information provided to the  
22 department to support the application are true.

23 (f) The health insurer has the burden to provide the department  
24 with evidence and documents establishing, by a preponderance of  
25 the evidence, the application's compliance with the requirements  
26 of this article.

27 10180.6. Notwithstanding any provision in a contract between  
28 a health insurer and a provider, the department may request from  
29 a health insurer, and the health insurer shall provide, any  
30 information required under this article or the federal Patient  
31 Protection and Affordable Care Act (Public Law 111-148).

32 10180.7. A rate change by a health insurer that became effective  
33 during the period January 1, 2011, to December 31, 2011, inclusive,  
34 shall be subject to review by the department for compliance with  
35 this article. The department shall order the refund of payments  
36 made pursuant to any such rate, to the extent the department finds  
37 the rate to be excessive, inadequate, or unfairly discriminatory.

38 10180.8. (a) Notwithstanding Chapter 3.5 (commencing with  
39 Section 6250) of Division 7 of Title 1 of the Government Code,  
40 all information submitted under this article shall be made publicly

1 available by the department, except as provided in subdivision (b).  
2 Subdivision (d) of Section 6254 of the Government Code shall not  
3 apply to a public record under this article.

4 (b) (1) The contracted rates between a health insurer and a  
5 provider shall be deemed confidential information that shall not  
6 be made public by the department and are exempt from disclosure  
7 under the California Public Records Act (Chapter 3.5 (commencing  
8 with Section 6250) of Division 7 of Title 1 of the Government  
9 Code).

10 (2) The contracted rates between a health insurer and a large  
11 group subscriber shall be deemed confidential information that  
12 shall not be made public by the department and are exempt from  
13 disclosure under the California Public Records Act (Chapter 3.5  
14 (commencing with Section 6250) of Division 7 of Title 1 of the  
15 Government Code).

16 (c) All information submitted to the department under this article  
17 shall be submitted electronically in order to facilitate review by  
18 the department and the public.

19 (d) The information shall be made public and posted to the  
20 department's Internet Web site for not less than 60 days after the  
21 date of public notice.

22 (1) The department and the health insurer shall make the  
23 information submitted under this article readily available to the  
24 public on their Internet Web sites, in plain language, and in a  
25 manner and format specified by the department, except as provided  
26 in subdivision (b).

27 (2) The entirety of the rate application shall be made available  
28 upon request to the department, except as provided in subdivision  
29 (b).

30 (e) The department shall accept and post to its Internet Web site  
31 any public comment on a proposed rate submitted to the department  
32 during the 60-day period described in subdivision (a) of Section  
33 10180.4 or subdivision (a) of Section 10180.5.

34 10180.9. (a) The department shall notify the public of any rate  
35 application by a health insurer.

36 (b) If the application process in Section 10180.4 or 10180.5 has  
37 been followed, the department shall issue a decision within 60  
38 days after the date of the public notice provided under subdivision  
39 (a), unless the department and the applicant agree to waive the  
40 60-day period or the department notices a public hearing on the

1 application. If the department holds a hearing on the application,  
2 the department shall issue a decision and findings within 100 days  
3 after the hearing. The department shall hold a hearing on any of  
4 the following grounds:

5 (1) A ~~consumer~~ *policyholder*, or his or her representative,  
6 requests a hearing within 45 days of the date of the public notice,  
7 and the department grants the request for a hearing. If the  
8 department denies the request for a hearing, it shall issue written  
9 findings in support of that decision.

10 (2) The department determines for any reason to hold a hearing  
11 on the application.

12 (3) The proposed change would exceed 10 percent of the amount  
13 of the current rate under the plan contract, or would exceed 15  
14 percent for any individual insured subject to the rate increase, in  
15 which case the department shall hold a hearing upon a timely  
16 request for a hearing.

17 (c) The public notice required by this section shall be posted on  
18 the department's Internet Web site and distributed to the major  
19 statewide media and to any member of the public who requests  
20 placement on a mailing list or electronic mail list to receive the  
21 notice.

22 10180.10. All hearings under this article shall be conducted  
23 pursuant to the provisions of Chapter 5 (commencing with Section  
24 11500) of Part 1 of Division 3 of Title 2 of the Government Code,  
25 with the following exceptions:

26 (a) For purposes of Sections 11512 and 11517 of the  
27 Government Code, the hearing shall be conducted by an  
28 administrative law judge appointed pursuant to Section 11502 of  
29 the Government Code or by the commissioner.

30 (b) The hearing shall be commenced by filing a notice, in lieu  
31 of Sections 11503 and 11504 of the Government Code.

32 (c) The commissioner shall adopt, amend, or reject a decision  
33 only under Section 11518.5 of the Government Code and  
34 subdivisions (b) and (c) of Section 11517 of the Government Code  
35 and solely on the basis of the record as provided in Section  
36 11425.50 of the Government Code.

37 (d) The right to discovery shall be liberally construed and  
38 discovery disputes shall be determined by the administrative law  
39 judge as provided in Section 11507.7 of the Government Code.

1 (e) ~~Judicial review shall be conducted in accordance with~~  
 2 ~~Section 1858.6 of the Insurance Code.~~ For purposes of judicial  
 3 review, a decision by the department to hold a hearing on an  
 4 application is not a final order or decision; however, a decision  
 5 not to hold a hearing on an application is a final order or decision  
 6 for purposes of judicial review. *Any final finding, determination,*  
 7 *rule, ruling, or order made by the commissioner under this article*  
 8 *shall be subject to review by the courts of the state, and*  
 9 *proceedings on review shall be in accordance with the provisions*  
 10 *of the Code of Civil Procedure. In these proceedings on review,*  
 11 *the court is authorized and directed to exercise its independent*  
 12 *judgment on the evidence and unless the weight of the evidence*  
 13 *supports the findings, determination, rule, ruling, or order of the*  
 14 *commissioner, the same shall be annulled. Any petition for review*  
 15 *of any such finding, determination, rule, ruling, or order shall be*  
 16 *filed within 60 days of the public notice of the order or decision.*

17 ~~10180.11. (a) A person may initiate or intervene in any~~  
 18 ~~proceeding permitted or established pursuant to this article,~~  
 19 ~~challenge any action of the department under this article, and~~  
 20 ~~enforce any provision of this article on behalf of himself or herself~~  
 21 ~~or members of the public.~~

22 *10180.11. (a) A policyholder may initiate or intervene in any*  
 23 *proceeding pursuant to this article. Compensation shall be*  
 24 *provided for reasonable advocate's fees, reasonable expert witness*  
 25 *fees, and other reasonable costs to policyholders for participation*  
 26 *or intervention in any proceeding of the department under this*  
 27 *article, subject to subdivision (b). For purposes of this section,*  
 28 *"policyholder" includes any of the following:*

29 *(1) A representative of one or more policyholders of any health*  
 30 *insurer that is subject to the jurisdiction of the department.*

31 *(2) A representative of a group or organization authorized*  
 32 *pursuant to its articles of incorporation or bylaws to represent the*  
 33 *interests of policyholders.*

34 (b) (1) ~~The department or a court shall award reasonable~~  
 35 ~~advocacy fees and costs, including witness fees, in a proceeding~~  
 36 ~~described in subdivision (a) to a person who demonstrates both of~~  
 37 ~~the following:~~

38 ~~(A) The person represents the interests of consumers.~~

39 ~~(B) The person award, in a proceeding described in subdivision~~  
 40 ~~(a), the fees and costs set forth in that subdivision to a policyholder~~

1 *who* has made a substantial contribution to the adoption of any  
2 order, regulation, or decision by the department or a court.

3 (2) The award made under this section shall be paid by the rate  
4 applicant.

5 10180.12. (a) A violation of this article is subject to the  
6 penalties set forth in Section 1859.1. The commissioner may also  
7 suspend or revoke in whole or in part the certificate of authority  
8 of a health insurer for a violation of this article.

9 (b) If the commissioner finds that a health insurer has violated  
10 this article, the commissioner may order that insurer to pay a civil  
11 penalty, in addition to any other penalties that may be prescribed  
12 by law, which may be recovered in a civil action, in an amount  
13 not exceeding fifty thousand dollars (\$50,000), but if the violation  
14 is willful, the insurer shall be liable for an amount not exceeding  
15 one hundred thousand dollars (\$100,000). In determining the  
16 amount of a civil penalty to be paid under this subdivision, the  
17 commissioner shall consider the gravity of the violation, the history  
18 of previous violations by the insurer, and any other factors the  
19 commissioner deems relevant.

20 (c) Moneys collected under this section shall be deposited in  
21 the fund specified in Section 10180.13.

22 10180.13. (a) The department may charge a health insurer a  
23 fee for the actual and reasonable costs related to filing and  
24 reviewing an application under this article.

25 (b) The fees shall be deposited into the Department of Insurance  
26 Health Rate Approval Fund, which is hereby created in the State  
27 Treasury. Moneys in the fund shall be available to the department,  
28 upon appropriation by the Legislature, for the sole purpose of  
29 implementing this article.

30 10180.14. (a) On or before July 1, 2012, the commissioner  
31 may issue guidance to health insurers regarding compliance with  
32 this article. This guidance shall not be subject to the Administrative  
33 Procedure Act (Chapter 3.5 (commencing with Section 11340) of  
34 Part 1 of Division 3 of Title 2 of the Government Code).

35 (b) The department shall consult with the Department of  
36 Managed Health Care in issuing guidance under subdivision (a),  
37 in adopting necessary regulations, in posting information on its  
38 Internet Web site under this article, and in taking any other action  
39 for the purpose of implementing this article.

1 (c) The department, working in coordination with the  
2 Department of Managed Health Care, shall have all necessary and  
3 proper powers to implement this article and shall adopt regulations  
4 to implement this article no later than January 1, 2013.

5 10180.15. (a) Whenever it appears to the department that any  
6 person has engaged, or is about to engage, in any act or practice  
7 constituting a violation of this article, the department may review  
8 any rate to ensure compliance with this article.

9 (b) The department shall report to the Legislature at least  
10 semiannually on all rate applications approved, modified, or denied  
11 under this article. The report required pursuant to this subdivision  
12 shall be submitted pursuant to the procedures specified under  
13 Section 9795 of the Government Code.

14 (c) The department shall post on its Internet Web site any  
15 changes submitted by an insurer to a rate application, including  
16 any documentation submitted by the insurer supporting those  
17 changes.

18 (d) The department shall post on its Internet Web site whether  
19 it approved, denied, or modified a proposed rate change pursuant  
20 to this article.

21 (e) If the department finds that a rate change is excessive,  
22 inadequate, or unfairly discriminatory, or that a rate application  
23 contains inaccurate information, the department shall post its  
24 finding on its Internet Web site.

25 (f) Nothing in this article shall be construed to impair or impede  
26 the department’s authority to administer or enforce any other  
27 provision of this chapter.

28 SEC. 5. No reimbursement is required by this act pursuant to  
29 Section 6 of Article XIII B of the California Constitution because  
30 the only costs that may be incurred by a local agency or school  
31 district will be incurred because this act creates a new crime or  
32 infraction, eliminates a crime or infraction, or changes the penalty  
33 for a crime or infraction, within the meaning of Section 17556 of  
34 the Government Code, or changes the definition of a crime within  
35 the meaning of Section 6 of Article XIII B of the California  
36 Constitution.

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