No. 411

Introduced by Senator Price (Coauthors: Senators Padilla and Vargas)

February 16, 2011

An act to add Chapter 13 (commencing with Section 1796.10) to Division 2 of the Health and Safety Code, relating to public health, and making an appropriation therefor.

LEGISLATIVE COUNSEL'S DIGEST

SB 411, as amended, Price. Home Care Services Act of 2011.

Existing law provides for the In-Home Supportive Services (IHSS) program, a county-administered program under which qualified aged, blind, and disabled persons receive services enabling them to remain in their own homes. The IHSS program includes various eligibility requirements for individuals who provide services to recipients under the program. Under existing law, a private provider of in-home care services is not subject to the requirements of the IHSS program.

Existing law provides for the licensing and regulation of various community care facilities by the State Department of Social Services.

This bill would enact the Home Care Services Act of 2011, which would provide for the licensure and regulation of home care organizations, as defined, by the State Department of Public Health. The bill would specifically exclude entities that provide services under the IHSS program from the definition of a home care organization. The bill would impose various licensure requirements on a home care organization and would also impose a civil penalty on an individual or entity that operates a home care organization without a license. The bill would require a home care organization to inform a client of certain

things before arranging for the provision of home care services, as defined, to that client, including, but not limited to, the types and hours of available home care services-and, the extent to which payment may be expected from specified sources, and the availability of services provided by the State Long-Term Care Ombudsman. In addition, the home care organization would be required, among other things, to distribute to the client its advance directive policy and provide a written notice to the client of certain rights. The bill would also prohibit a home care organization from hiring an individual as a home care aide unless that individual meets certain requirements, including, but not limited to, demonstrating that he or she has specified language skills and completing a minimum of 5 hours of training as specified.

This bill would require a home care organization to conduct background clearances on home care aides, as specified, and to require home care aides to demonstrate they are free of active tuberculosis. The bill would also require a home care organization to conduct regular evaluations of its home care aides, as specified, and to ensure that home care aides demonstrate basic competency in certain areas. The bill would establish the Home Care Organization and Home Care Aide Certification Fund, would authorize the department to impose various fees to be deposited in that fund, and would make a continuous appropriation from that fund, except as specified, to the department to carry out the provisions of the bill. This bill, in addition, would prescribe enforcement procedures, fines, and penalties for violations of the act.

Vote: majority. Appropriation: yes. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. The Legislature hereby finds and declares all of 2 the following:

3 (a) Seniors, individuals with disabilities, and the frail elderly
4 frequently find themselves in need of part-time to full-time
5 assistance from a caregiver in order to live at home independently.
6 (b) Out of the 701,000 estimated home care aides working in

7 the country, more than 70,000 work in California.

8 (c) The Employment Development Department has identified 9 home care services as one of the fastest growing fields of 10 employment.

3

1 (d) In California, most individuals hiring a home care 2 organization believe that the home care aide entering their home 3 has been thoroughly screened and trained. However, a business 4 license is the only requirement needed to provide nonmedical home 5 care services in an individual's home. 6 (e) In view of the increasing number of home care aides entering private homes, the number of incidents of abuse and neglect by 7 8 home care aides currently being reported in the media is alarming 9 and concerning because, according to prosecutors, for every 10 reported incident of abuse or neglect, four others go unreported. 11 (f) Twenty-three states, including Texas, Illinois, Florida, and 12 New York, have standards requiring home care organizations to 13 register or obtain a license. (g) Discharge planners commonly maintain lists of home care 14 15 aides and home care organizations for purposes of patient referral 16 without any information about the individuals or the organizations, 17 thereby placing both the patient and the referring organization at 18 risk. 19 (h) Typically, family members looking for home care services 20 are in a crisis and will not ask all of the "right" questions when 21 choosing a home care organization. In addition, there is currently 22 no centralized list of home care organizations in California for 23 family members, seniors, or disabled individuals to consult when in need of home care services for their loved ones or themselves. 24 25 SEC. 2. Chapter 13 (commencing with Section 1796.10) is 26 added to Division 2 of the Health and Safety Code, to read: 27 28 CHAPTER 13. HOME CARE SERVICES 29 30 Article 1. General Provisions 31 32 1796.10. This chapter shall be known and may be cited as the Home Care Services Act of 2011. 33 34 1796.11. The State Department of Public Health shall 35 administer and enforce this chapter. 1796.12. For purposes of this chapter, the following definitions 36 37 shall apply: 38 (a) "Client" means an individual who receives home care 39 services.

- 40 (b) "Department" means the State Department of Public Health.
 - 98

1 (c) "Home care aide" means an individual who provides home 2 care services to a client in the client's residence, and is 3 synonymous, for purposes of this chapter, with "caregiver," "custodial care," "personal care attendant," "homemaker," and 4 "companion." In addition, "home care aide" includes an individual 5 who qualifies as a personal attendant, as defined in Industry Wage 6 7 Order 15-2001, issued by the Industrial Welfare Commission, who 8 provides home care services.

9 (d) (1) "Home care organization" or "organization" means an 10 individual, partnership, corporation, limited liability company, 11 joint venture, association, or other entity that arranges for the 12 provision of home care services by a home care aide to a client in 13 the client's residence and that is licensed pursuant to this chapter. 14 "Home

(2) "Home care organization" does not include any-county
 providing of the following:

17 (A) A home health agency licensed under Chapter 8 18 (commencing with Section 1725).

19 (B) A hospice licensed under Chapter 8.5 (commencing with 20 Section 1745).

21 (C) A health facility licensed under Chapter 2 (commencing 22 with Section 1250).

(D) A county providing in-home supportive services pursuant
 to Article 7 (commencing with Section 12300) of Chapter 3 of
 Part 3 of Division 9 of the Welfare and Institutions Code, without
 regard to whether the county provides these services as a public
 authority or through a nonprofit consortium established pursuant
 to Section 12201 6 of the Welfare and Institutions Code

28 to Section 12301.6 of the Welfare and Institutions Code.

(e) "Residence" means a temporary or permanent location wherea client receives home care services.

(f) "Transportation" means transportation in a motor vehicle in
good working order provided by a home care aide who is a licensed
and insured driver.

34 1796.13. (a) For purposes of this chapter, "home care services" 35 means services provided by a home care aide to a client who, 36 because of advanced age or physical or mental infirmity, cannot 37 perform these services for himself or herself. These services 38 include, but are not limited to, bathing, dressing, feeding, 39 exercising, personal hygiene and grooming, transferring, 40 ambulating, positioning, toileting and incontinence care, assisting

with medication that the client normally self-administers, 1 2 housekeeping. meal planning and preparation. laundry, 3 transportation, correspondence, making telephone calls, shopping 4 for personal care items or groceries, and companionship. This 5 subdivision shall not be construed to authorize a home care aide 6 to administer medication that would otherwise require 7 administration or oversight by a licensed healthcare professional. 8 (b) Home care services shall not include any of the following: 9 (1) Services authorized to be provided by a licensed home health 10 agency under Chapter 8 (commencing with Section 1725). 11 (2) Services authorized to be provided by a licensed hospice 12 pursuant to Chapter 8.5 (commencing with Section 1745). 13 (3) Services authorized to be provided by a licensed health 14 facility pursuant to Chapter 2 (commencing with Section 1250). 15 (4) In-home supportive services provided pursuant to Article 7 16 (commencing with Section 12300) of Chapter 3 of Part 3 of 17 Division 9 of the Welfare and Institutions Code. 18 (c) This chapter shall not be construed to prohibit an individual 19 from employing a home care aide without the assistance of a home 20 care organization. 21 22 Article 2. Licensure 23 24 1796.20. (a) An individual, partnership, corporation, limited 25 liability company, joint venture, association, or other entity shall 26 not arrange for the provision of home care services by a home care 27 aide to a client in this state without first obtaining a license pursuant 28 to this chapter. 29 (b) An individual or entity that violates this chapter shall be 30 liable for a civil penalty not to exceed nine hundred dollars (\$900) 31 per day for each calendar day of each violation. 32 (c) Upon discovering that an individual or entity is in violation 33 of this chapter, the department shall send a written notice of 34 noncompliance to the individual or entity and to the Attorney General or appropriate district attorney. Upon receiving this notice, 35 36 the Attorney General or district attorney shall do any or all of the 37 following: 38 (1) Issue a cease and desist order, which shall remain in effect

until the individual or entity has obtained a license pursuant to thischapter. If the individual or entity fails to comply with the cease

1 and desist order within 20 calendar days, the Attorney General or

2 a district attorney shall apply for an injunction.

3 (2) Impose the civil penalty described in subdivision (b).

4 (3) Bring an action against the individual or entity under Chapter

5 5 (commencing with Section 17200) of Part 2 of Division 7 of the6 Business and Professions Code.

1796.21. A home care organization that has its principal place
of business in another state, in addition to the other requirements
of this chapter, shall comply with both of the following
requirements before arranging for the provision of home care
services by a home care aide to a client in California:

12 (a) Have an office in California.

(b) Obtain authorization from the Secretary of State to conductbusiness in California.

15 1796.22. The enactment of this chapter is an exercise of the
police power of the state for the protection of the public welfare,
prosperity, health, safety, and peace of its people. The civil
penalties provided by this chapter are in addition to any other

penalties provided by this chapter are in addition to anpenalty provided by law.

20 1796.23. In order to carry out the provisions of this chapter,21 the department shall do all of the following:

22 (a) Adopt rules and regulations to implement this chapter.

(b) Establish procedures for the receipt, investigation, andresolution of complaints against home care organizations.

25 (c) Make available on the department's Internet Web site a list

26 of home care organizations, including, for each organization, the

organization's name, address, license number, effective date of itslicense, and a list of all serious violations.

29 1796.24. (a) The department shall issue a license to a home30 care organization that meets all of the following requirements:

31 (1) Submits an application, on a form prescribed by the 32 department.

33 (2) Pays a licensure fee, as prescribed by the department34 pursuant to Section 1796.71.

35 (3) Submits proof of general and professional liability insurance
36 in the amount of at least one million dollars (\$1,000,000) per
37 occurrence and three million dollars (\$3,000,000) in the aggregate.
38 (4) Submits proof of a valid workers' compensation policy

39 covering its home care aides. The proof shall consist of the policy

number, the effective and expiration dates of the policy, and the
 name and address of the policy carrier.

3 (5) Passes any background clearance, as required pursuant to 4 Section 1796.26.

5 (6) Provides the department with a list of all of its home care 6 aides and proof that each satisfies the requirements of Section 7 1796.60.

8 (7) Complies with the requirements of this chapter.

9 (b) The term of a license issued under this section is one year.

The license may be renewed upon application to the board and payment of the renewal fee prescribed by the board pursuant to Section 1796.71.

(c) Following the receipt of an application for a license or
renewal of a license under this section, the department shall
conduct an onsite inspection of the applicant to ensure compliance
with this chapter.

17 1796.25. At least 30 days before the expiration of a license, 18 the department shall mail to the licensee, at the latest address 19 furnished by the licensee to the department, a notice stating the 20 amount of the renewal fee and the date on which it is due, and that 21 failure to pay that fee on or before the date due will result in the 22 expiration of the license.

1796.26. (a) In order to obtain a license, the following
individual or individuals shall consent to the background clearance
described in subdivision (b) of Section 1796.62:

26 (1) The owner or owners of a home care organization if the 27 owners are individuals.

28 (2) If the owner of a home care organization is a corporation, 29 limited liability company, joint venture, association, or other entity, 30 an individual having a 10-percent or greater interest in that entity. 31 (b) If the background clearance conducted pursuant to 32 subdivision (a) discloses a conviction for a felony or a crime that 33 evidences an unfitness to operate a home care organization, the 34 application for a license shall be denied. This subdivision shall not be applied to deny a license if the individual or individuals, as 35 36 applicable, present evidence satisfactory to the department that 37 the individual or individuals, as applicable, have been rehabilitated 38 and presently are of good character so as to justify the issuance of 39 a license.

1 1796.27. A private or public organization, with the exception 2 of a county providing in-home supportive services pursuant to 3 Article 7 (commencing with Section 12300) of Chapter 3 of Part 4 3 of Division 9 of the Welfare and Institutions Code, shall not do 5 any of the following, unless it is licensed under this chapter: 6 (a) Represent itself to be a home care organization by its name or advertising, soliciting, or any other presentments to the public, 7 8 or in the context of services within the scope of this chapter, imply 9 that it is licensed to provide those services or to make any reference 10 to employee bonding in relation to those services. (b) Use the terms "home care organization," "home care," 11 "in-home care," or any combination of those terms, within its 12 13 name. 14 15 Article 3. Complaints, Inspections, and Investigations 16 17 1796.40. 18 1796.30. (a) The department shall investigate complaints filed 19 against home care organizations. (b) The department shall verify through annual random, 20 21 unannounced inspections that a home care organization meets the 22 requirements of this chapter and the regulations adopted pursuant 23 thereto. 24 (c) An investigation or inspection conducted by the department 25 pursuant to this chapter may include, but is not limited to, the 26 following: 27 (1) Inspection of the books, records, and premises of a home 28 care organization. An organization's refusal to make those records, 29 books, or premises available shall constitute cause for the 30 revocation of the organization's license. 31 (2) Direct observation of the provision of home care services 32 to a client in the client's residence, if the client's consent is 33 obtained. 34 35 Article 4. Home Care Organization Operating Requirements 36 37 1796.40. A home care organization shall do all of the following: 38 (a) Post its license in its place of business in a conspicuous 39 location, visible both to clients and to its home care aides.

1 (b) Operate the organization in a commercial office space that 2 complies with local zoning ordinances.

3 (c) Have plans, procedures, and policies in place, including all4 of the following:

5 (1) Plans and procedures to be followed in the event of 6 emergencies or natural disasters that would result in the interruption 7 of home care services.

8 (2) A documented backup staffing plan in the event that a home 9 care aide scheduled to provide home care services becomes 10 unavailable.

11 (3) A written policy regarding advance directives.

12 (4) A receipt and disbursement policy for expenditures made 13 on behalf of a client to ensure that financial abuse does not occur.

(d) Maintain a valid workers' compensation policy covering itshome care aides.

(e) Maintain an employee dishonesty bond, including third-party
 coverage, with a minimum limit of ten thousand dollars (\$10,000).
 (f) Comply with the regulations adopted by the department

18 (f) Comply with the regulations adopted by the department 19 implementing this chapter.

20 1796.41. With respect to home care aides employed by a home21 care organization, the organization shall do all of the following:

(a) Ensure that each of its home care aides meets therequirements of Section 1796.61.

(b) Investigate complaints made by a client, or a client's family
member or guardian, against home care aides regarding a service
that is or fails to be furnished. The organization shall document
both the existence and the resolution of those complaints.

28 (c) Evaluate home care aides as follows:

(1) Conduct an annual assessment of the performance and
effectiveness of each home care aide, including, if client consent
is obtained, at least one observation of the aide providing home

32 care services in the residence of a client.

(2) Every 62 days, supervise each home care aide providing
 home care services in the residence of a client, provided that client
 consent is obtained. The supervision required by this paragraph
 shall not be billed to the client

36 shall not be billed to the client.

37 (d) Ensure that a home care aide, when providing services to a

38 client, has access at all times to a representative of the organization

39 who is in a supervisory capacity and who does not regularly render

40 home care services to that client.

1 2	(e) Require a home care aide, while providing home care services, to wear a badge that includes all of the following
$\frac{2}{3}$	information in 12-point type or larger:
4	(1) The aide's name.
5	(2) A photograph of the aide.
6	(3) The name of the home care organization.
7	(4) The expiration date of the license of the home care
8	organization.
9	(5) The home care aide's certificate number as issued by the
10	department.
11	(f) Require home care aides to demonstrate that they are free
12	of active tuberculosis, pursuant to Section 1796.63.
13	(g) Require home care aides to annually complete not less than
14	eight paid hours of paid department-approved training on
15	job-related topics.
16	(h) Prohibit home care aides from accepting money or property
17	from a client without written permission from the home care
18	organization.
19	
20	Article 5. Client Rights
21 22	1706.50 With respect to alights, a home core organization shall
22	1796.50. With respect to clients, a home care organization shall do all of the following:
23 24	(a) Advise a client of any change in the client's plan for home
25	care services.
26	(b) Before arranging for the provision of home care services to
27	a client, do all of the following:
28	(1) Distribute to the client its advance directive policy, along
29	with a written summary of applicable state law.
30	(2) Advise the client of its policy regarding the disclosure of
31	client records.
32	(3) Inform the client of the types and hours of available home
33	care services.
34	(4) Inform the client, orally and in writing, of the home care
35	services that are or are not covered by Medi-Cal or Medicare, as
36	applicable, and the extent to which payment may be expected from
37	the client, from Medicare or Medi-Cal, and from any other source.
38	(c) Inform the client, both orally and in writing, of a change to
39	the information provided in paragraph (4) of subdivision (b) as

soon as possible, but not later than 30 days of becoming aware of
 that change.

3 (d) Have a written agreement with the client that includes, but 4 is not limited to, the cost of and the hours during which home care

5 services will be provided to the client and reference to the personal

6 attendant requirements, if applicable, as referenced in Wage Order7 15-2001, issued by the Industrial Welfare Commission.

8 (e) Inform the client, both orally and in writing, at the time of 9 arranging for the provision of home care services, of the

10 availability of services provided by the Office of State Long-Term

11 Care Ombudsman including independent complaint resolution12 services, and provide the client with written contact information

13 for the office.

14 1796.51. (a) Home care clients are entitled to the following 15 rights:

16 (1) The right to have the client's property treated with respect.

17 (2) The right to voice grievances free from reprisal regarding a

18 home care service that is or fails to be provided or regarding the19 violation of any of the rights listed in this section.

20 (3) The right to be informed of and to participate in the planning21 of the client's home care services.

22 (4) The right to confidentiality of the client's personal23 information.

24 (b) Before arranging for the provision of home care services to

a client, a home care organization shall provide a written notice
to the client stating that the client has all of the rights enumerated
in subdivision (a)

27 in subdivision (a).

28 (c) A home care organization shall maintain written29 documentation showing that it has complied with subdivision (a).

30 (d) If a client lacks the capacity to understand the rights listed 31 in this section, as determined by a court of competent jurisdiction

32 or by the client's physician, unless the physician's opinion is

33 controverted by the client or the client's legal representative, the

34 client's legal representative shall have those rights.

35 (e) A home care organization shall protect, and promote the 36 exercise of, the rights listed in this section.

1	Article 6. Home Care Aides
2 3	1796.60. (a) Beginning January 1, 2012, the department shall
4	require any person hired as a long-term care worker for the elderly
5	or persons with disabilities to be certified as a home care aide
6	within 180 days from the date of being hired.
7	(b) In order to receive a certificate from the department to
8	provide home care services for the elderly or persons with
9 10	disabilities, a home care aide shall meet the minimum training requirements in this section. Only training curriculum approved
10	by the department may be used to fulfill the training requirements
12	specified in this section.
13	(c) A prospective home care aide shall complete a minimum of
14	five hours of entry-level training, as follows:
15	(1) Two hours of orientation training regarding his or her role
16	as caregiver and the applicable terms of employment.
17	(2) Three hours of safety training, including basic safety
18	precautions, emergency procedures, and infection control.
19 20	(3) Other training related to core competencies and population-specific competencies as required by regulation.
20 21	(d) The department shall only approve a training curriculum
22	that satisfies both of the following conditions:
23	(1) The training curriculum has been developed with input from
24	consumer and worker representatives.
25	(2) The training curriculum requires comprehensive instruction
26	by qualified instructors on the competencies and training topics
27	identified in this section.
28	(e) The department shall issue a home care aide certificate to
29 30	each individual who meets the requirements of this section.(f) The department shall maintain on its Internet Web site a list
31	of, and contact information for, each holder of a home care aide
32	certificate in good standing.
33	(g) The department shall set a fee for certification under this
34	section that shall be paid for by the employer.
35	(h) An individual who wishes, independent of an
36	employer-employee relationship, to obtain a certificate to provide
37	home care aide services, shall pay for his or her own certification. $1706 (1 + 6) = 0$
38 39	1796.61. (a) On and after January 1, 2012, a home care
39 40	organization shall not hire an individual as a home care aide unless the individual complies with all of the following requirements:
τU	the mervicular complies with an of the following requirements.
	08

1 (1) Completes an individual interview, to the satisfaction of the 2 organization.

3 (2) Provides at least two work- or school-related references or,
4 for an individual with no previous work experience, at least two
5 character references from nonrelatives. The organization shall
6 verify the references before hiring the individual.

7 (3) Demonstrates that he or she possesses sufficient language
8 skills to read and understand instructions, prepare and maintain
9 written reports and records, and communicate with a client.

10 (b) A home care organization that hires an individual pursuant

11 to subdivision (a) shall ensure that the individual, within the first

12 18 days of employment, satisfactorily completes the home care13 certification training in Section 1796.60.

14 1796.62. (a) A home care organization shall conduct and pay 15 for a background clearance on an individual hired as a home care 16 aide, unless the individual holds a valid, unexpired license or 17 registration in a health-related field that requires a background 18 check as a condition of the license or registration.

(b) The background clearance shall consist of a livescan criminalhistory record check conducted by the Department of Justice.

(c) If the background check required by subdivision (b) discloses
a conviction or incarceration for a conviction of any of the
following provisions of the Penal Code within 10 years, the
organization shall deny or terminate, as applicable, the employment
of that individual:

(1) Fraud against a government health care or supportive
services program, including Medicare, Medicaid, or services
provided under Title V, Title XX, or Title XXI of the federal Social
Security Act, or a violation of subdivision (a) of Section 273a of
the Penal Code, or Section 368 of the Penal Code, or similar
violations in another jurisdiction.

32 (2) A violent or serious felony, as specified in subdivision (c)
33 of Section 667.5 of the Penal Code and subdivision (c) of Section
34 1192.7 of the Penal Code.

(3) A felony offense for which a person is required to register
under subdivision (c) of Section 290 of the Penal Code. For
purposes of this subparagraph, the 10-year time period specified
in this section shall commence with the date of conviction for, or
incarceration following a conviction for, the underlying offense,
and not the date of registration.

(4) A felony offense described in paragraph (2) of subdivision
 (c) or paragraph (2) of subdivision (g) of Section 10980.

3 (d) Notwithstanding subdivision (c), a certification shall not be
4 denied under this section if the applicant has obtained a certificate
5 of rehabilitation under Chapter 3.5 (commencing with Section
6 4852.01) of Title 6 of Part 3 of the Penal Code or the information
7 or accusation against him or her has been dismissed pursuant to
8 Section 1203.4 of the Penal Code.

9 (e) The organization shall complete and pay for the background 10 clearance specified in subdivision (b) on home care aides whose 11 employment began before January 1, 2012, within 180 days of the 12 effective date of this section.

(f) A home care aide hired on or after January 1, 2012, shall not
be permitted to provide home care services until he or she passes
the background clearance pursuant to this section.

1796.63. (a) An individual hired as a home care aide on or 16 17 after January 1, 2012, shall be terminated from employment unless 18 the individual submitted to an examination within six months prior 19 to employment or submits to an examination within 14 days after employment to determine that the individual is free of active 20 21 tuberculosis. For purposes of this section, "examination" consists 22 of a tuberculin skin test and, if that test is positive, an X-ray of the 23 lungs.

(b) A health care aide whose employment with a home care
organization began before January 1, 2012, within 14 days of the
effective date of this section, shall submit to the examination
described in subdivision (a).

(c) After submitting to an examination, a home care aide whose
tuberculin skin test is negative shall be required to undergo an
examination at least once every two years. Once a home care aide
has a documented positive skin test that has been followed by an

32 X-ray, the examination is no longer required.

33 (d) After the examination, a home care aide shall submit, and

34 the organization shall keep on file, a certificate from the examining

35 practitioner showing that the home care aide was examined and

36 found free from active tuberculosis.

37 (e) The examination is a condition of initial and continuing

38 employment with the home care organization. The home care aide

39 shall pay the cost of the examination.

1 (f) A home care aide who transfers employment from one 2 organization to another shall be deemed to meet the requirements 3 of subdivision (a) or (b) if that individual can produce a certificate 4 showing that he or she submitted to the examination within the 5 past two years and was found to be free of communicable 6 tuberculosis, or if it is verified by the organization previously 7 employing him or her that it has a certificate on file which contains 8 that showing. 9 (g) Notwithstanding the results of an examination, a home care 10 aide shall annually complete a tuberculosis survey that includes, 11 but is not limited to, all of the following information: 12 (1) The individual's name, address, and telephone number. 13 (2) The date and result of all previous tuberculin skin tests and, 14 where applicable, all X-ray examinations. 15 (3) Answers to questions concerning whether the individual has 16 recently experienced any of the following symptoms: 17 (A) A chronic cough for a period exceeding two weeks. 18 (B) Chronic fatigue or listlessness for a period exceeding two 19 weeks. 20 (C) Fever for a period exceeding one week. 21 (D) Night sweats. 22 (E) Unexplained weight loss of eight pounds or more. 23 24 Article 7. Revenues 25 26 1796.70. (a) There is in the State Treasury the Home Care 27 Organization and Home Care Aide Certification Fund. 28 Notwithstanding Section 13340 of the Government Code, and 29 except as provided in subdivision (b), all money in the fund is 30 continuously appropriated to the department for the purpose of 31 carrying out and enforcing this chapter. 32 (b) Fines and penalties collected pursuant to this chapter shall 33 be deposited into a separable penalty account in the fund and shall 34 be expended, upon appropriation by the Legislature, for the purpose 35 of carrying out and enforcing this chapter. 36 1796.71. (a) The department shall assess licensure, renewal, 37 background check, and other fees for each location of a home care 38 organization in amounts sufficient to cover the costs of

39 administering this chapter. The department shall also assess from

the employer of each home care aid a fee in an amount sufficient
 to pay the cost of providing certification of home care aides.

3 (b) The department may periodically adjust these fees for 4 inflation. The fees collected pursuant to this chapter shall be 5 deposited in the fund.

6 7

8

Article 8. Enforcement and Penalties

9 1796.80. (a) A home care organization operating in violation 10 of this chapter or any rule adopted hereunder may be subject to 11 the penalties or fines levied or licensure action taken by the 12 department as specified in this section.

13 (b) When the department determines that a home care 14 organization is in violation of this chapter or any rules promulgated 15 hereunder, a notice of violation shall be served upon the licensee. Each notice of violation shall be prepared in writing and shall 16 17 specify the nature of the violation and the statutory provision or 18 rule alleged to have been violated. The notice shall inform the 19 licensee of any action the department may take under this chapter, including the requirement of an agency plan of correction, 20 21 assessment of a penalty, or action to suspend, revoke, or deny 22 renewal of the license. The director or his or her designee shall 23 also inform the licensee of rights to a hearing under this chapter.

(c) The department may impose a fine of up to nine hundred
dollars (\$900) per violation per day commencing on the date the
violation was identified and ending on the date each violation is
corrected, or action is taken to suspend, revoke, or deny renewal
of the license, whichever comes first.

29 (d) In determining the penalty or licensure action, the director30 shall consider all of the following factors:

(1) The gravity of the violation, including the probability that
death or serious physical or mental harm to a client will result or
has resulted, the severity of the actual or potential harm, and the
extent to which the provisions of the applicable statutes or
regulations were violated.

36 (2) The reasonable diligence exercised by the licensee and37 efforts to correct violations.

38 (3) Any previous violation committed by the licensee.

39 (4) The financial benefit to the home care organization of40 committing or continuing the violation.

1 (e) The department shall adopt regulations establishing 2 procedures for notices, correction plans, appeals, and hearings. In 3 developing the procedures, the department shall convene and

4 consult with a working group of affected stakeholders.

0