



# **Re-designing Medicare: What does the public think?**

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**co-hosted by:**  
**AEI and Brookings Institution**

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# *Content*

1. Overview of CHCD and public deliberation
2. Use of CHAT<sup>®</sup> as a tool for deliberation
3. Select results of MedCHAT
4. Now what.....



*Bringing the public's informed  
voice to healthcare policy*



## *Elements of public deliberation:*

- Criteria: an issue of competing priorities or policies
- More than one strategy is possible
- Structured discussion process
  - Accurate, unbiased facts
  - Alternative approaches
  - Diverse perspectives are probed; detailed reason-giving
  - Neutral facilitation
- Identify the core beliefs/values that underlie decisions
- The societal perspective: what best serves all





*Can the public take a 'societal' perspective  
when it comes to health care?*



# Why MedCHAT?

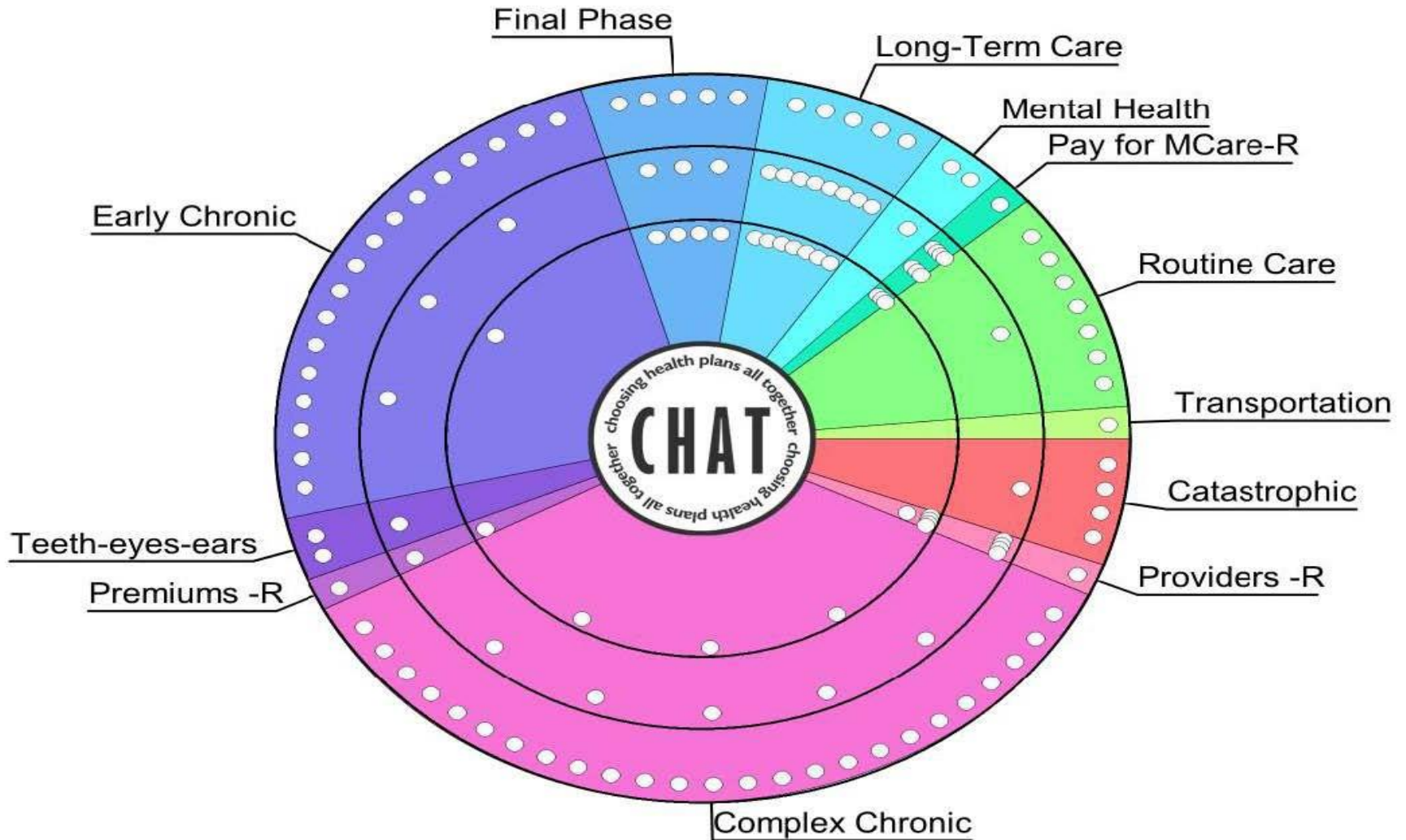
# ***CHAT<sup>®</sup> (Choosing All Together)***

- Developed by physician-ethicists in 1999
- Education, engagement and research on coverage priorities
- 2 - 3 hour process, highly structured
- Other priority-setting beyond health plan design
- Paper ➡ laptops ➡ tablets via cloud technology





# The MedCHAT pie chart: categories and tiers



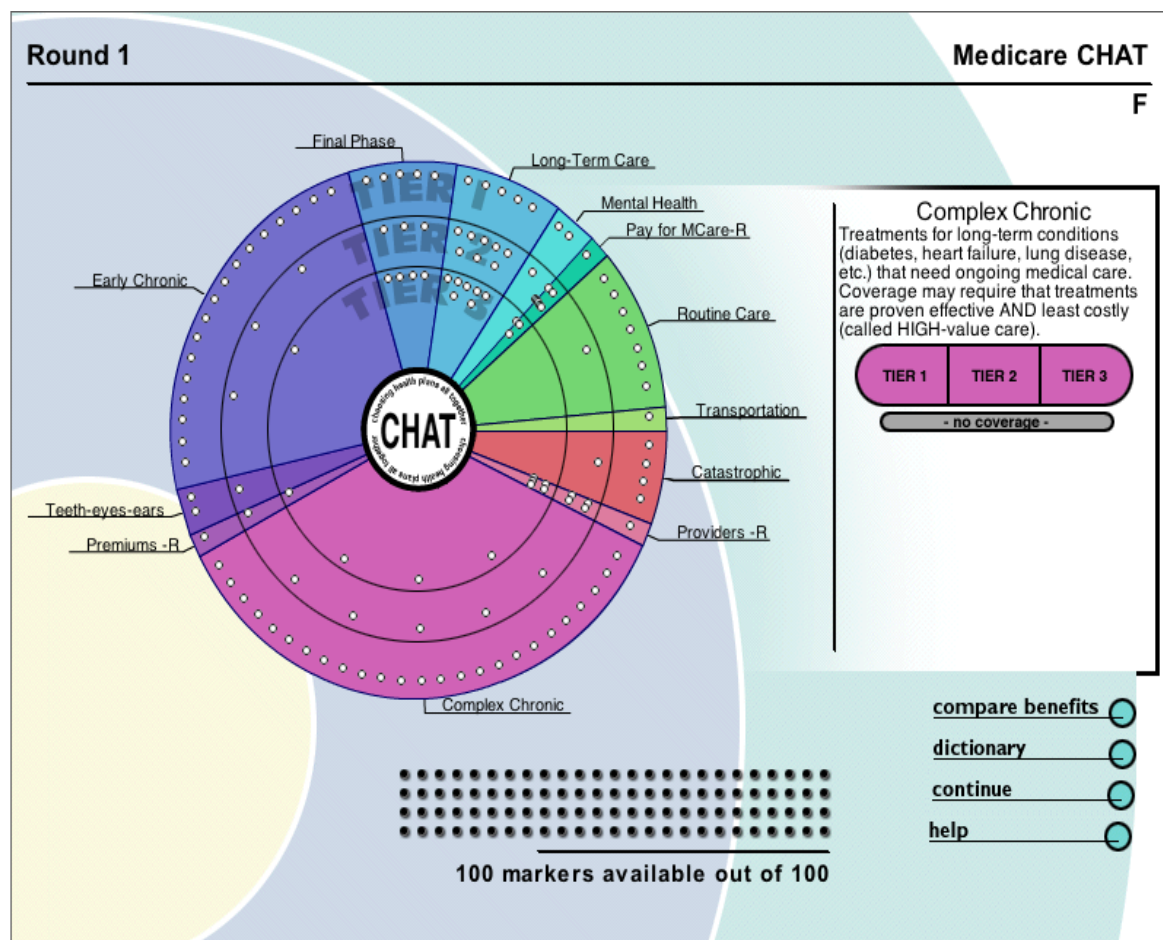


# Where do priorities lie?

- How important is unrestricted choice of providers?
- Should limits be placed on covering “low-value” care?
- Should penalties/awards be used to promote compliance?
- What other services should Medicare cover?
- Should patients be required to use hospice?
- Should higher-income seniors pay more?



## The CHAT<sup>®</sup> screen where decisions are made



There are 100 markers available representing the average amount that Medicare spends per person. There are 130 spaces.

# 4 rounds to create the “best” plan





# Project Partners

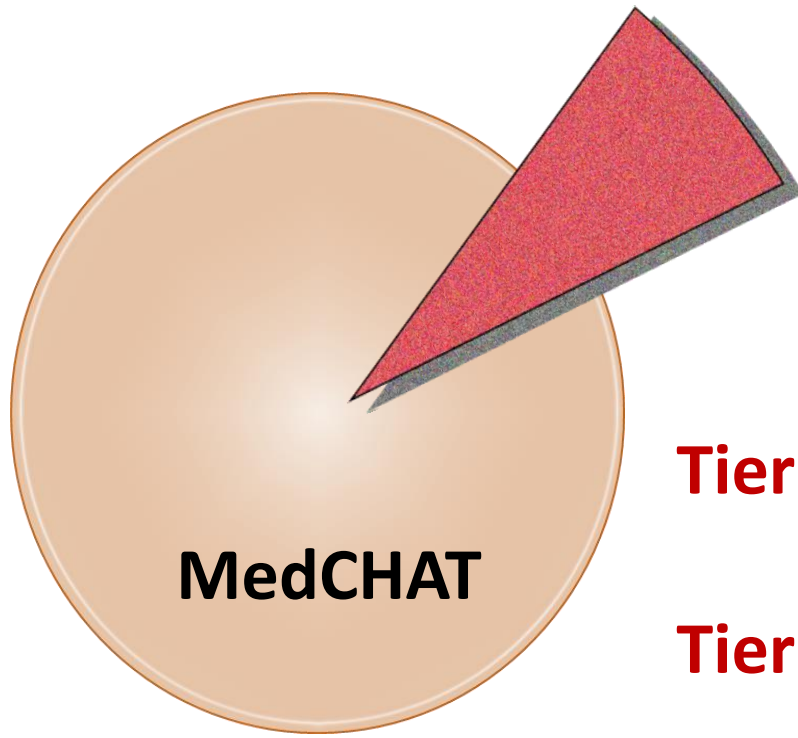
- LeadingAge CA
- Alzheimer's Association, Northern California & Northern Nevada
- American Society on Aging
- Asian Community Center
- Blue Shield of California
- CA Department of Aging
- California Health Advocates
- Dignity Health
- Episcopal Communities & Services
- Episcopal Senior Communities
- Eskaton
- Huntington Hospital Senior Care Network
- Institute on Aging
- Keiro Senior HealthCare
- Legal Assistance for Seniors/Alameda HICAP
- Navigage
- Northern California Presbyterian Homes & Services
- Partners in Care Foundation
- Plymouth Village Retirement Community
- SCAN Health Plan
- Sutter Health
- TELACU



## *Select results: reductions in coverage*

- Restricting provider choice
- Reducing coverage of low-value medical care
- Changing coverage of end-of-life care





**Providers**

**N = 781**

**Tier 1:** Provider network only (1 marker)

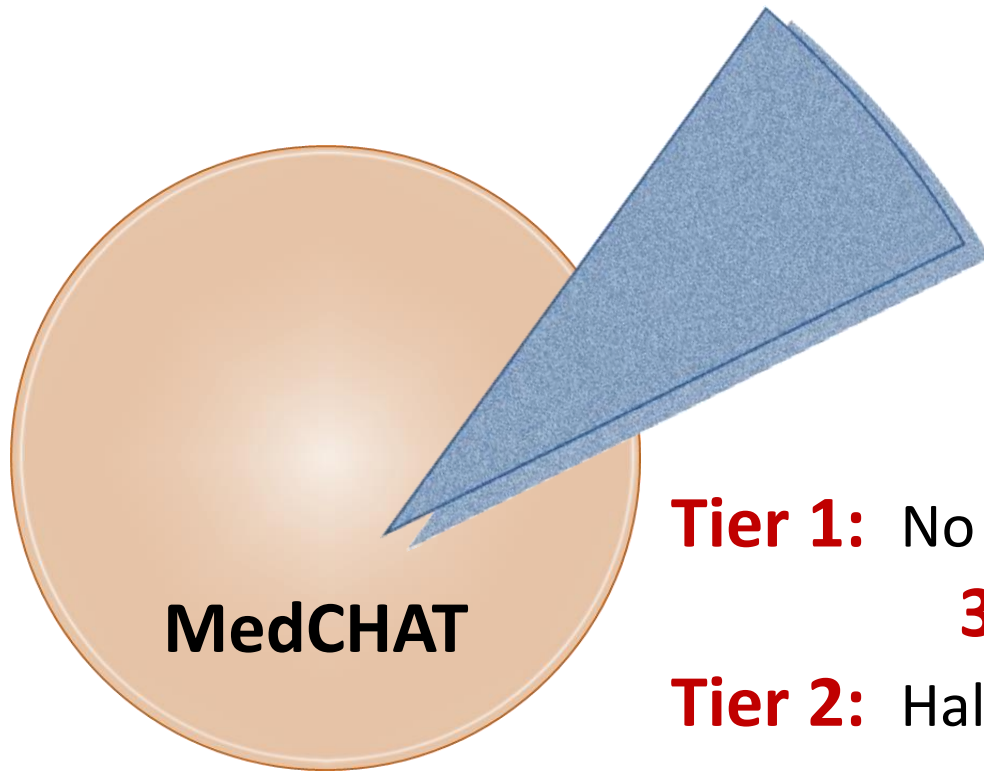
**17%**

**Tier 2:** Network w/wiggle room (5)

**65%**

**Tier 3:** Unrestricted (current) (10)

**17%**



**MedCHAT**

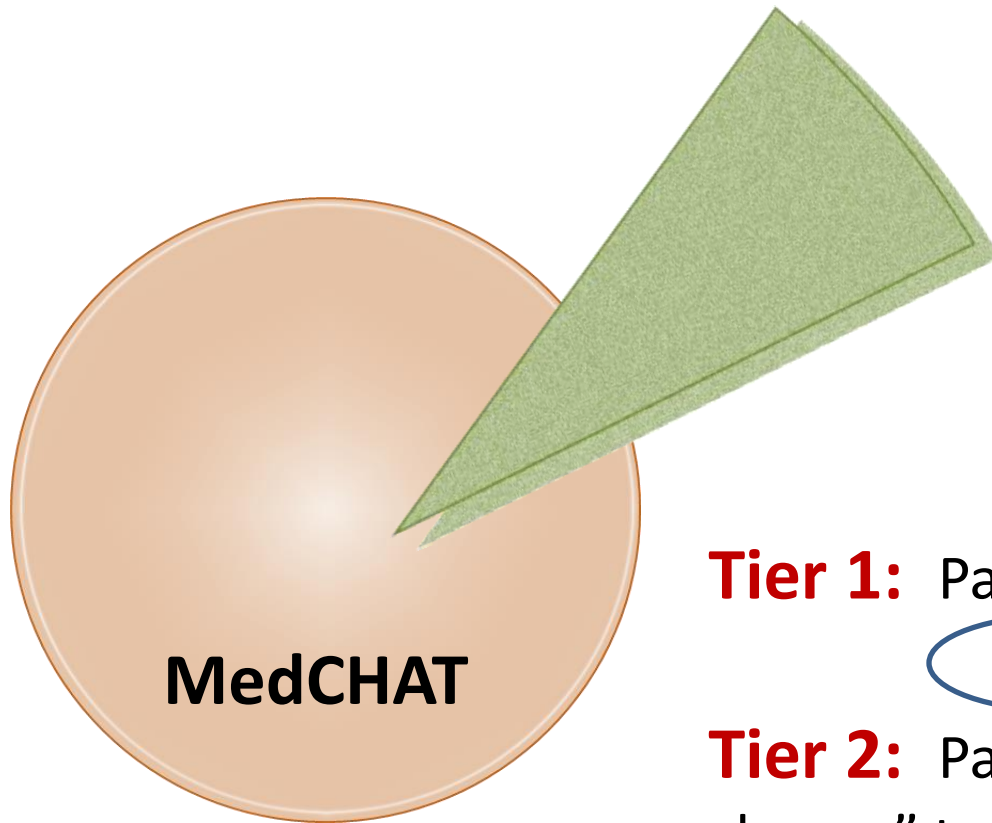
## Complex Chronic

**N = 781**

**Tier 1:** No coverage for low-value care (25)  
**34%**

**Tier 2:** Half coverage of low-value care (30)  
**54%**

**Tier 3:** Low-value is covered (current) (33)  
**11%**



## Final Phase

N = 781

**Tier 1:** Palliative care/hospice only (5)

**65%**

**Tier 2:** Palliative care/hospice plus “last chance” treatment; no ICU when dying (8)

**31%**

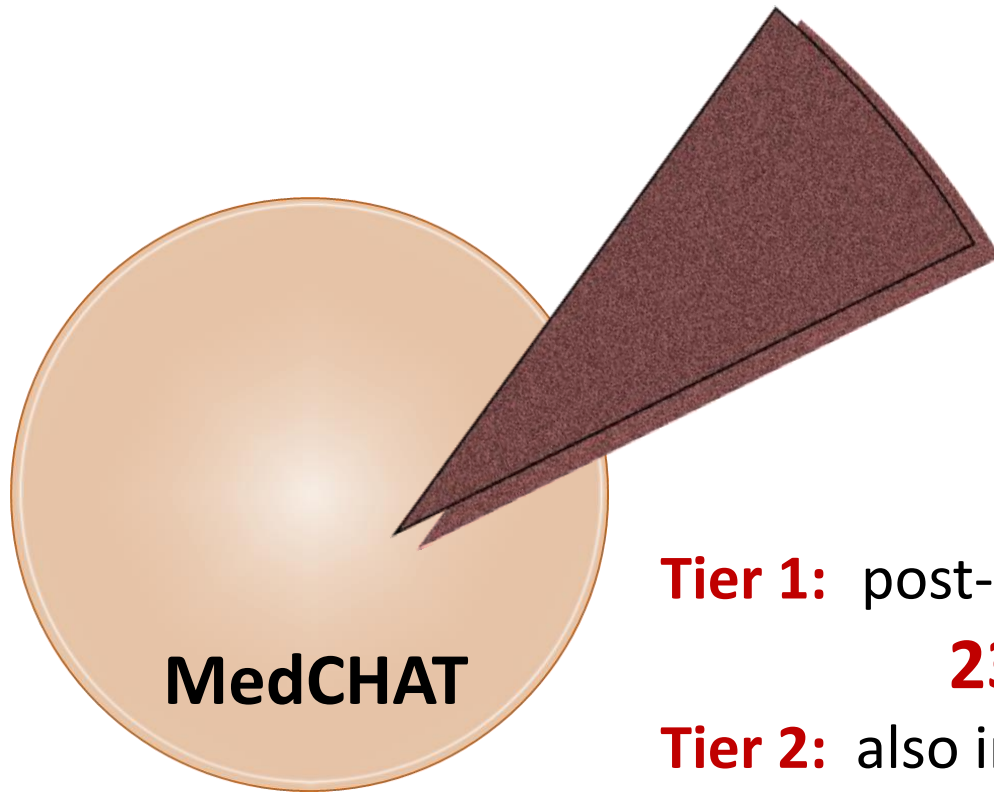
**Tier 3:** All options covered (current) (12)

**3%**



## *increases in coverage*

- LTC: one year with 10% co-insurance
- Dental, vision, hearing, transportation
- Mental Health services
- Extended Medicare's solvency for 50 years



## Long Term Care

N = 781

**Tier 1:** post-hosp, short-term SNF (current) **(5)**

**23%**

**Tier 2:** also includes 1 yr. LTC, home-based or institution, 10% co-pay **(12)**

**62%**

**Tier 3:** also includes 3 yrs. LTC coverage **(20)**

**15%**

## *Now what....?*

- How do these findings relate to current policy interests/other research?
- Is it time for a deeper dive into how to reduce low-value care?
- Encourage others to replicate MedCHAT?
- Experiments (e.g., the TLC option)?



For the MedCHAT report, go to:

<http://chcd.org/wp-content/uploads/2014/09/MedCHAT-full-report.pdf>

for more information:

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