

HEALTH COVERAGE ENROLLMENT REPORT

JANUARY 2014

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*This report represents data taken from Oct. 1, 2013 through Jan. 31, 2014.

Website Statistics

Web Visits ←

9,544,209



 = 200,000

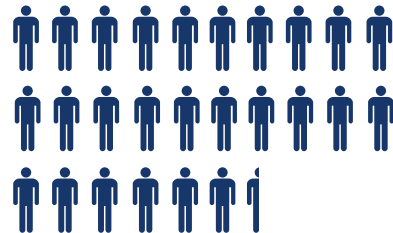
Unique Visitors ←



1,385,272

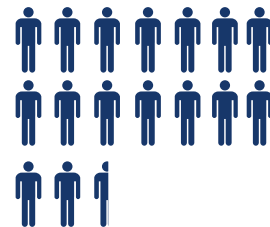
 = 200,000

→ Page Views




52,420,263

Unique Page Views



33,449,537

 = 2 Million

Accounts Created



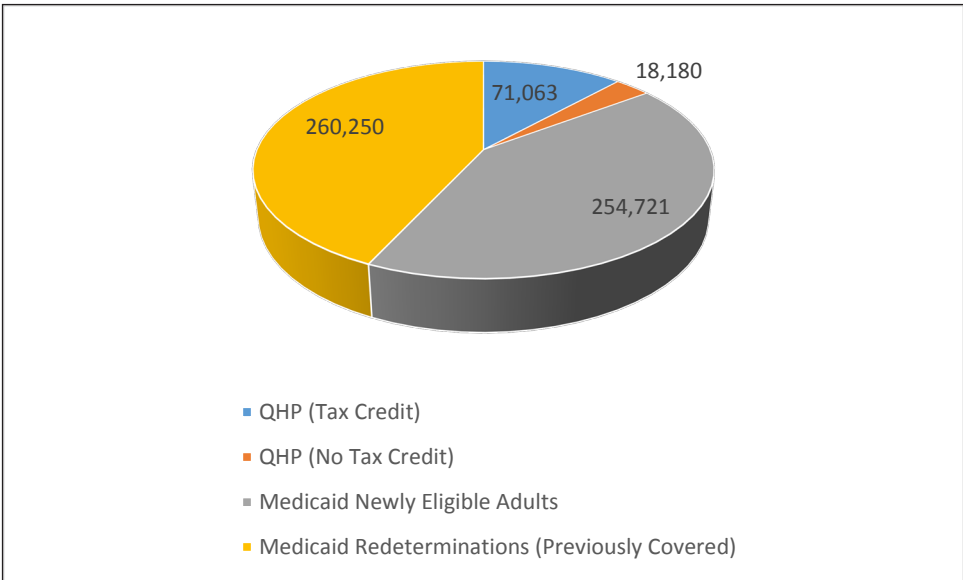
396,193

 = 10,000

Enrollment Status of Applications

Enrollments Completed

Enrolled in	Total
QHP (Tax Credit)	71,063
QHP (No Tax Credit)	18,180
Medicaid Newly Eligible Adults	172,135
Medicaid Redeterminations (Previously Covered)	260,379
Previously Eligible But Not Enrolled	82,584
Total	604,341



QHP – Tax Credit: Includes individuals who have purchased a qualified health plan (private health plan) that qualified for a tax credit to lower their monthly insurance premiums.

QHP – No Tax Credit: Includes individuals who purchased a qualified health plan that either did not qualify for a tax credit or did not apply for financial help.

Medicaid Newly Eligible Adults: Includes newly eligible individuals who have qualified and enrolled in a Medicaid plan under the Medicaid expansion and does not include those who have transitioned from other Medicaid programs.

Medicaid Previously Eligible but not Enrolled: Includes individuals (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

Medicaid Redeterminations: Includes individuals who were already enrolled in a Medicaid program and have had their eligibility status converted, re-determined or renewed through Washington Healthplanfinder as opposed to newly determined.

In Process Applications

Application Status	Total
QHP (Need To Pay)	67,734

QHP (Need to Pay): Includes individuals who have completed an application for a Qualified Health Plan that is awaiting payment.

Enrollment by County

COUNTY	QHP	Medicaid Redeterminations	Medicaid Newly Covered	% of Total Enrolled
ADAMS	223	2,450	979	0.604%
ASOTIN	267	754	816	0.304%
BENTON	1,735	8,558	6,646	2.805%
CHELAN	1,347	4,276	3,464	1.505%
CLALLAM	1,435	2,838	2,964	1.1987%
CLARK	4,814	16,321	15,612	6.086%
COLUMBIA	53	165	180	0.065%
COWLITZ	880	4,760	4,085	1.6108%
DOUGLAS	494	2,273	1,620	0.726%
FERRY	91	318	265	0.111%
FRANKLIN	654	6,897	3,605	1.847%
GARFIELD	48	84	87	0.0362%
GRANT	806	6,701	3,592	1.838%
GRAYS HARBOR	875	3,654	3,251	1.2886%
ISLAND	1,385	1,614	2,445	0.901%
JEFFERSON	957	973	1,589	0.582%
KING	29,850	57,164	68,152	25.701%
KITSAP	3,146	6,484	8,051	2.928%
KIT'TITAS	594	1,342	1,715	0.604%
KLICKITAT	460	895	963	0.383%
LEWIS	942	3,611	3,241	1.290%
LINCOLN	141	477	355	0.161%
MASON	659	2,273	2,159	0.843%
OKANOGAN	699	2,594	2,091	0.891%
PACIFIC	498	912	1,016	0.401%
PEND OREILLE	169	709	503	0.228%
PIERCE	7,041	27,862	27,458	10.329%
SAN JUAN	877	561	950	0.395%
SKAGIT	1,829	5,280	4,683	1.953%
SKAMANIA	158	374	339	0.144%
SNOHOMISH	8,640	21,410	22,334	8.676%
SPOKANE	6,056	22,519	21,811	8.345%
STEVENS	573	2,117	1,707	0.728%
THURSTON	3,061	8,052	9,588	3.428%
WAHKIAKUM	80	155	171	0.067%
WALLA WALLA	704	2,766	2,049	0.914%
WHATCOM	4,320	7,548	9,169	3.484%
WHITMAN	334	907	1,299	0.420%
YAKIMA	2,089	21,602	13,497	6.159%

*QHP enrollment includes 261 additional enrollees in "Unknown" County.

*Medicaid Previously Eligible enrollment includes 220 that did not map to Washington counties.

*Medicaid Redeterminations enrollment includes 133 that did not map to Washington counties.

Medicaid Enrollment by Age

Medicaid Newly Covered

AGE	Enrollment	Percentage of Total
<19	48,817	19%
19-25	35,601	13%
26-35	62,935	25%
36-50	59,226	23%
51-64	48,018	21%
>64	124	0%
Total	254,721	100%

Medicaid Redeterminations

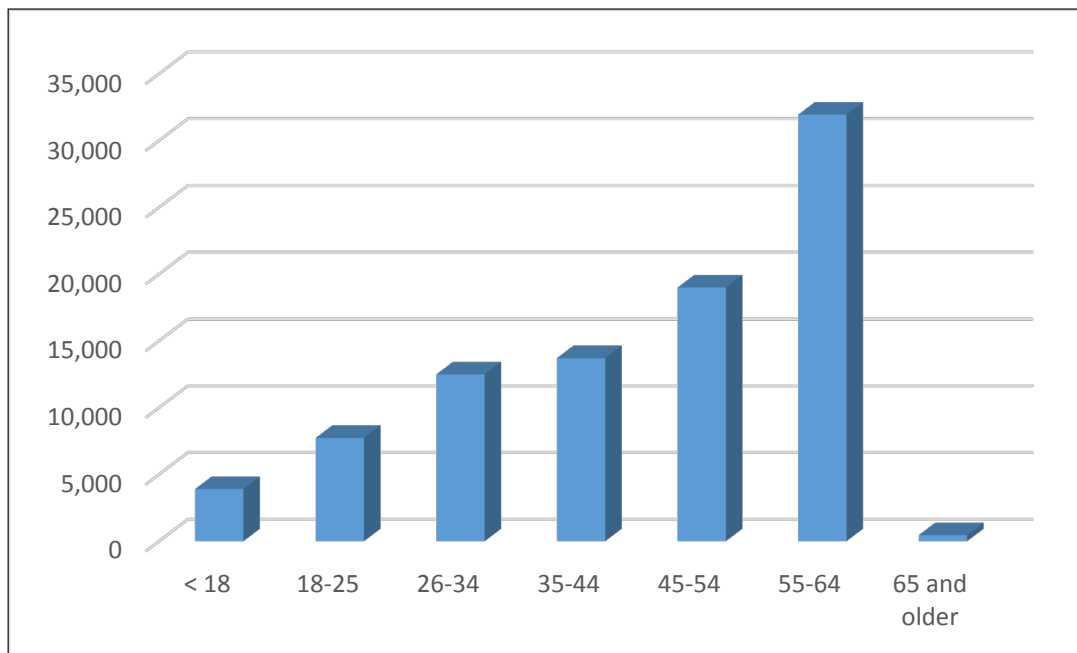
AGE	Enrollment	Percentage of Total
<19	186,240	71.5%
19-25	12,229	4.7%
26-35	19,668	7.6%
36-50	24,763	9.5%
51-64	17,449	6.7%
>64	34	0.01%
Total	260,383	100%

Medicaid Newly Covered: Includes Medicaid Newly Eligible Adults who have qualified and enrolled in a Medicaid plan under the Medicaid expansion and does not include those who have transitioned from other Medicaid programs. This number also includes Medicaid Previously Eligible but not Enrolled adults (children, pregnant women, low-income families) who are newly enrolling but were eligible under old Medicaid eligibility rules.

Medicaid Redeterminations: Includes individuals who were already enrolled in a Medicaid program and have had their eligibility status converted, re-determined or renewed through Washington Healthplanfinder as opposed to newly determined.

Qualified Health Plan Enrollment by Age

AGE	Enrollment	Percentage of Total
< 18	3,907	4.4%
18-25	7,736	8.7%
26-34	12,492	13.9%
35-44	13,714	15.4%
45-54	18,995	21.3%
55-64	31,940	35.8%
65 and older	459	0.05%
Total	89,243	100%



Note: Individuals who are eligible for Medicare are not eligible to enroll in health insurance coverage through Washington Healthplanfinder. Some individuals over the age of 65 may enroll through Washington Healthplanfinder if they are not eligible for Medicare.

Enrollment by Metal Level

Metal Level	Enrollment	Percentage of Total
Bronze	31,817	35.7%
Catastrophic	59	.07%
Gold	9,159	10.3%
Silver	48,208	54%
Total	89,243	100%

Gold Plans:

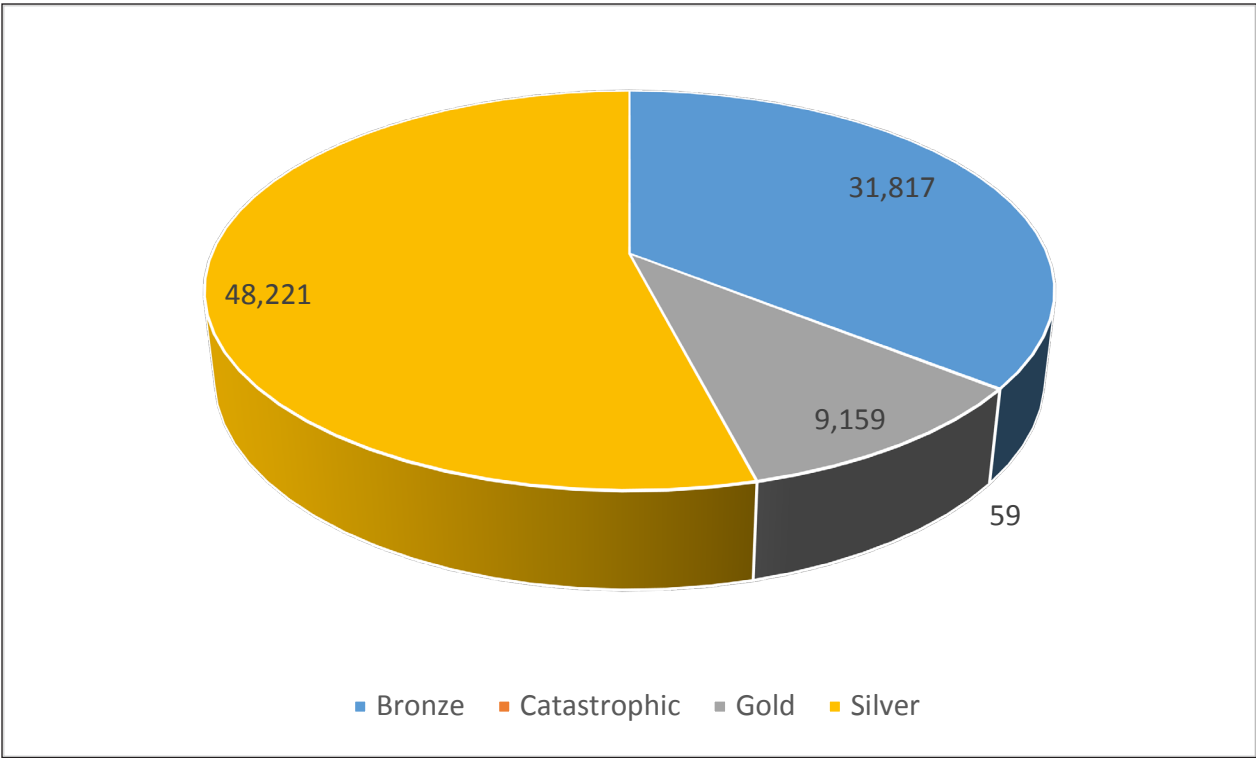
Cover 80 percent of the cost of essential health benefits, while the patient pays 20 percent.

Silver Plans:

Cover 70 percent of the cost of essential health benefits, while the patient pays 30 percent.

Bronze Plans:

Cover 60 percent of the cost of essential health benefits, while the patient pay 40 percent.

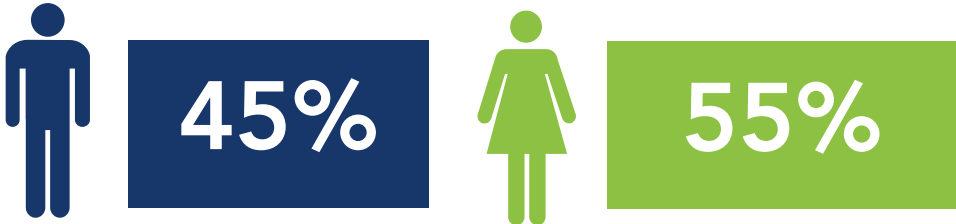


Note: Health insurance carriers in Washington did not submit any "Platinum" plans for regulatory approval to be offered in Washington Healthplanfinder.

Enrollment by Gender

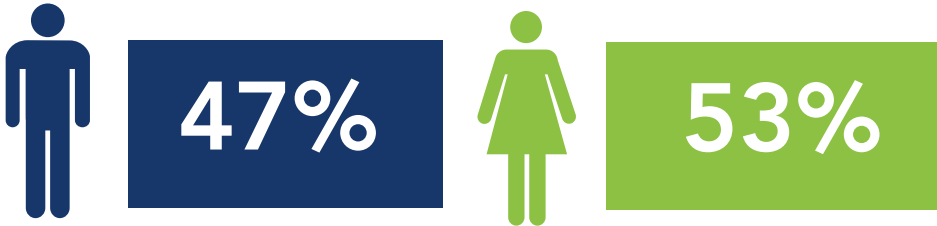
Medicaid Enrollments (Newly Covered) by Gender

Gender	Enrollment
Male	114,287
Female	140,434
Total	254,721



Medicaid Enrollments (Redeterminations) by Gender

Gender	Enrollment
Male	122,876
Female	137,507
Total	260,383



Qualified Health Plan Enrollments by Gender

Gender	Enrollment
Male	40,159
Female	49,084
Total	89,243



Family Size on Applications

QHP Family Size

Household Members	Applications
1	41251
2	16911
3	2445
4	1185
5	255
6	58
7	15
8	4
10	1

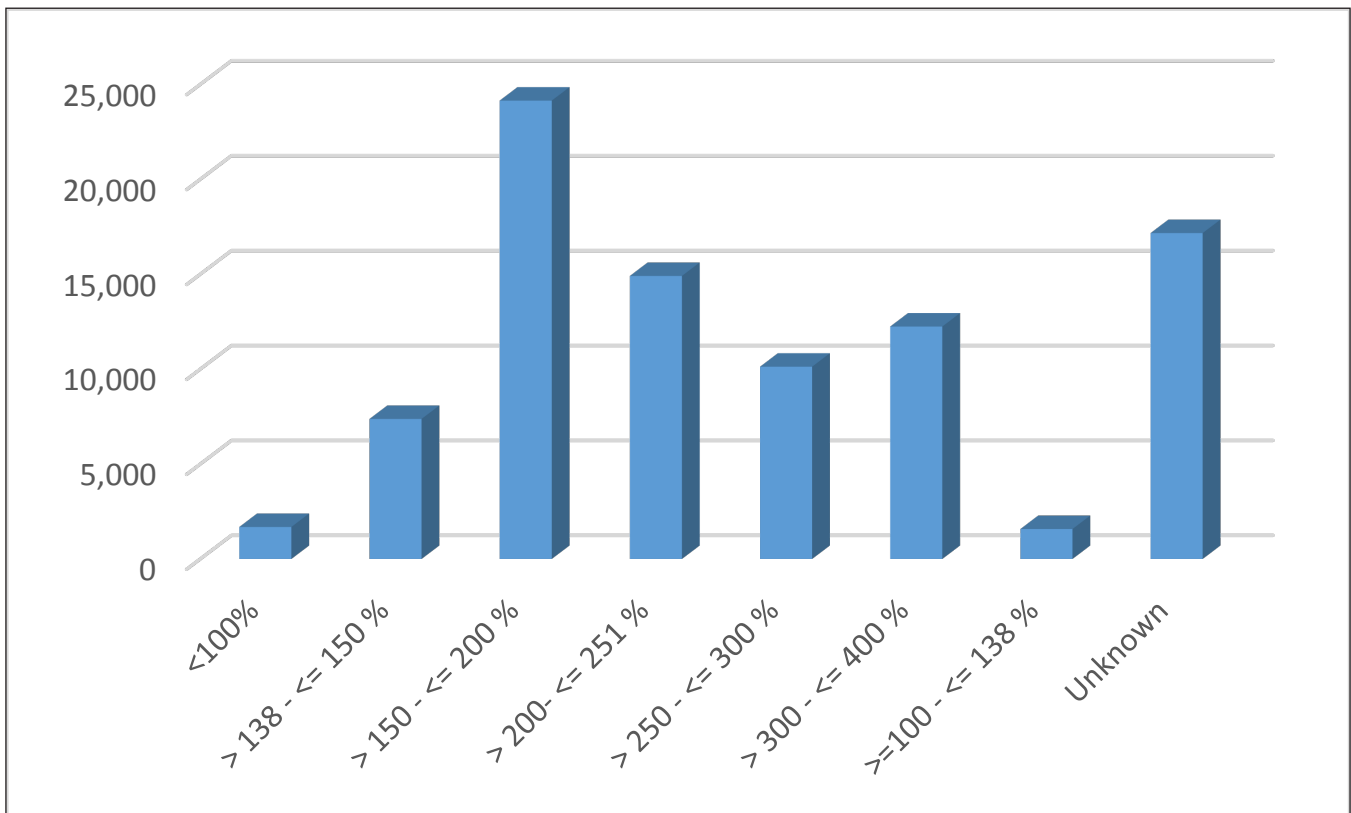
All Enrollments Family Size

Household Members	Applications
1	124513
2	23712
3	10946
4	6221
5	2774
6	984
7	324
8	131
9	59
10	30
11	18
12	7
13	2
14	2

The total applications on this chart includes applications for individuals who are fully enrolled.

Enrollments by Federal Poverty Level

FPL	Enrollment	Percentage of Total
<100%	1,687	1.9%
> 138 - <= 150 %	7,377	8.3%
> 150 - <= 200 %	24,147	27.1%
> 200 - <= 251 %	14,910	16.7%
> 250 - <= 300 %	10,129	11.3%
> 300 - <= 400 %	12,245	13.7%
>=100 - <= 138 %	1,579	1.7%
No Tax Credit	17,169	19.2%
Total	89,243	100%



QHP Enrollments by Federal Poverty Level - Metal Levels

Bronze Level

FPL	Enrollment	Percentage of Total
Greater than 250 %	11,835	37.2%
Less than 250 %	11,173	35.1%
No Tax Credit	8,809	27.8%
Total	31,817	100%

Silver Level

FPL	Enrollment	Percentage of Total
Greater than 250 %	7,754	16%
Less than 250 %	35,274	73%
No Tax Credit	5,180	11%
Total	48,208	100%

Gold Level

FPL	Enrollment	Percentage of Total
Greater than 250 %	2,767	30%
Less than 250 %	3,236	35%
No Tax Credit	3,156	35%
Total	9,159	100%

Quality Health Plans By Carrier

Gender	Enrollment	%
BridgeSpan	1,907	2.1%
CHPW	2,031	2.2%
Coordinated Care	11,736	13.2%
Group Health	15,549	17.4%
Kaiser Northwest	1,589	1.8%
LifeWise	14,794	16.6%
Molina	1,288	1.4%
Premera	23,628	26.5%
Premera MSP	16,721	18.7%
Total	89,243	100%

Please note that not all health insurance plans are available in all counties. Please see health insurance plans by county below

Pediatric Dental Enrollees

Total	3,624
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Health Insurance Companies by County

BridgeSpan – King, Kitsap, Pierce, Skagit, Snohomish, Thurston, and Spokane

Community Health Plan of Washington – Adams, Benton, Chelan, Clark, Cowlitz, Douglas, Ferry, Franklin, Grant, Grays Harbor, King, Kitsap, Lewis, Okanogan, Pacific, Pend Oreille, Pierce, Skagit, Snohomish, Spokane, Stevens, Thurston, Wahkiakum, Walla Walla, Whatcom, Yakima

Coordinated Care – Adams, Benton, Chelan, Douglas, Franklin, Grant, Grays Harbor, King, Skagit, Snohomish, Spokane, Thurston, Walla Walla, Yakima

Group Health Cooperative – Benton, Columbia, Franklin, Island, King, Kitsap, Kittitas, Lewis, Mason, Pierce, San Juan, Skagit, Snohomish, Spokane, Thurston, Walla Walla, Whatcom, Whitman, and Yakima

LifeWise Health Plan of Washington – All 39 counties

Molina Health Care of Washington – King, Pierce and Spokane

Premera Blue Cross – All counties except Clark

Kaiser Foundation Health Plan of the Northwest– Clark and Cowlitz (Small Business and Individual Market)

Delta Dental of Washington, Kaiser Foundation Health Plan of the Northwest, LifeWise, Premera Blue Cross – All 39 counties (Pediatric Dental Only)

Dental Health Services – Benton, Chelan, Clark, Cowlitz, Douglas, Franklin, Grays Harbor, Island, Jefferson, King, Kitsap, Kittitas, Lewis, Mason, Pierce, San Juan, Skagit, Snohomish, Spokane, Thurston, Wahkiakum, Whatcom, Yakima

Call Center Data

Call Center	Total
Total Call Volume	118,104
Total Handled Calls	106,979
Total Deferred Calls	623,127
Average Wait Time	Initial and internal wait queues: 2:02 minutes; internal wait queues: 40:00 minutes
Total Spanish Language Calls	10,118 offered 7,675 handled
Total Calls for other Languages other than Spanish and English	1,479 offered 454 handled

Note: Data for enrollments through the toll-free Customer Support Center are not yet available.