

# THE KAISER COMMISSION ON Medicaid and the Uninsured

# Medicaid and CHIP Eligibility and Enrollment in 2016, and a Look Ahead: Findings from a 50-State Survey

Thursday, January 21, 2016 9:30 a.m.–11:00 a.m. The Barbara Jordan Conference Center

## **Speaker Biographies**

## Samantha Artiga

Samantha Artiga serves as Director of the Disparities Policy Project at the Kaiser Family Foundation and Associate Director for the Foundation's Commission on Medicaid and the Uninsured. Ms. Artiga leads research and policy analysis to provide greater insight into healthcare disparities affecting underserved groups and strategies to promote equity in health care. In addition, she serves as a national expert on Medicaid and CHIP and directs the Foundation's work on eligibility policies at the federal and state level and outreach and enrollment. Her work also focuses on implementation of the Affordable Care Act and coverage and access for vulnerable populations, including homeless individuals and immigrants. Prior to joining the Commission, Ms. Artiga worked with the *Healthy Steps for Young Children Program*, an initiative designed to improve health services for children between ages zero and three. Ms. Artiga holds a Masters in Health Services Administration degree with a concentration in Health Policy and a Bachelor of Arts degree in Economics from the George Washington University.

#### **Tricia Brooks**

Tricia Brooks is a Senior Fellow at the Center for Children and Families (CCF) and a Research Assistant Professor at the Georgetown University Health Policy Institute. She works on policy and implementation issues affecting coverage for children and families in Medicaid, the Children's Health Insurance Program (CHIP) and the health insurance marketplaces. Brooks is a co-author of a 50-state study on Medicaid and CHIP eligibility and enrollment policies released annually by the Kaiser Commission on Medicaid and the Uninsured, and frequently publishes issue briefs on child and family coverage. Prior to Georgetown, Ms. Brooks served for fifteen years as the CHIP director in New Hampshire. As the founding CEO of NH Healthy Kids Corporation, a legislatively created nonprofit organization, she oversaw the development of a children's health insurance program that began covering kids in 1995. In 1998, the organization began administering NH's CHIP program as a public-private partnership and coordinated all outreach and community-based application assistance activities for both Medicaid and CHIP.

Ms. Brooks serves on the technical faculty for the Maximizing Enrollment initiative, a state learning collaborative funded by the Robert Wood Johnson Foundation, and as a National Advisory Board member for the Ford Foundation's Work Support Strategies, an initiative aimed at implementing more effective, streamlined, and integrated approaches to delivering key supports for low-income working families, including health coverage. She holds a Master of Business Administration from Suffolk University.

#### Kathleen (Katie) Dunn

Kathleen Dunn has spent the past 22 years of her career with the NH Department of Health and Human Services beginning as the bureau chief of communicable diseases and then as a nurse consultant in maternal and child health. During her tenure she has served as the Director of Public Health for the State of New Hampshire from 1999 – 2003 and the Assistant Medicaid Director from 2003 – 2008. In 2008 she was appointed to the position of State Medicaid Director and in 2012 was promoted to Associate Commissioner and Medicaid Director. Prior to working for the State of NH, Ms. Dunn was a critical care nurse. In addition to being a registered nurse she received her Master's degree in Public Health from Boston University with a concentration in Health Services Administration. Ms. Dunn is also a Robert Wood Johnson Foundation Fellow having been selected to participate in and completing the Medicaid Leadership Institute fellowship in 2012.

#### **Gretel Felton**

Gretel Felton serves as the Medicaid Deputy Commissioner for Beneficiary Services for the Alabama Medicaid Agency. A graduate of Fisk University, Ms. Felton joined the state as a social worker with the Alabama Department of Human Resources in November 1988, and moved to the state Medicaid Agency in October 1991 to help oversee the rapid expansion of the SOBRA eligibility program, including the outstationing of more than 200 workers in all 67 counties in Alabama. During her tenure at Medicaid, she has served in multiple leadership positions within Family Certification, and in 2001 was named Director of Certification Support within Beneficiary Services. She was appointed as Director of Beneficiary Services' Technical Support Division in January 2012 where she has most recently served as Medicaid's eligibility project manager for the design, development and implementation of the state's new Eligibility and Enrollment System. Nationally recognized for her expertise in the area of Medicaid eligibility, Ms. Felton currently chairs a national technical assistance group established by the Centers for Medicare and Medicaid Services (CMS) and previously served as state representative for the 14-state Southern Consortium of CMS.

#### **Diane Rowland**

Diane Rowland, Sc.D., is the Executive Vice President of the Kaiser Family Foundation and Executive Director of the Foundation's Kaiser Commission on Medicaid and the Uninsured. She is a nationally recognized health policy expert with a distinguished career in public policy and research focusing on health insurance coverage, access to care, and health care financing for low-income, elderly, and disabled populations. She has directed the Kaiser Commission on Medicaid and the Uninsured since 1991 and overseen the Foundation's health policy work on Medicaid, Medicare, private insurance, global health and HIV, women's health, and disparities since 1993. A noted authority on Medicaid, Medicare and health care policy, Dr. Rowland frequently testifies and has published widely on these issues. Dr. Rowland served as the inaugural chair of the congressionally-authorized Medicaid and CHIP Payment and Access Commission (MACPAC), established to advise Congress on issues related to Medicaid and the Children's Health Insurance Program (CHIP), from 2010-2015. She is an elected member of the National Academy of Medicine (NAM) formerly known as the Institute of Medicine (IOM) and holds a Bachelor's degree from Wellesley College, a Master's in Public Administration from the University of California at Los Angeles and a Doctor of Science in health policy and management from the Bloomberg School of Public Health at the Johns Hopkins University.

#### **Chris Underwood**

Chris Underwood serves as the Office Director of the Health Information Office for the Colorado Department of Health Care Policy and Financing. Mr. Underwood joined the Department in 2000 as a statistical analyst. During his time with the Department, he has held the position of manager and division director over various areas. At present, he is responsible for developing strategies for systems development and operations for client and provider eligibility, health care claims processing, and health information technology on behalf of the Department. In addition, he has oversight of the Department's purchasing and contracting services. Previously he had oversight of the Safety Net Programs Section, which included administering the Colorado Indigent Care Program, Old Age Pension Health and Medical Care Program, School Health Services Program, and numerous projects to maximize federal Medicaid revenue. Other supervisory roles included oversight of Medicaid eligibility policy and operations, the calculation of managed care and hospital rates, external and internal audits to investigate waste and abuse in the Medicaid program, and analytical analysis and statistical reporting for the Department. He represents the Department on the Hospital Provider Fee Oversight and Advisory Board and several task forces and boards related to ending homelessness and individuals involved in the criminal justice system. Mr. Underwood holds a Master's Degree in Economics from the University of Colorado, where he also received his undergraduate degree in Economics. Still maintaining his interest in economics, he served on the board of the Denver Association of Business Economics and served as president of the board from 2001-2004.

#### Victoria Wachino

Victoria Wachino serves as the Director for the Center for Medicaid and CHIP Services (CMCS) within the Centers for Medicare and Medicaid Services (CMS) at the U.S. Department of Health and Human Services. As Director of CMCS, Ms. Wachino leads activities related to national Medicaid and CHIP policy and program operations, and works closely with states in the implementation of their Medicaid and CHIP programs. In her past CMS career, Ms. Wachino was responsible for implementing major provisions of the Affordable Care Act as Director of the Children and Adults Health Programs Group, and served in that role at a historic moment in the development of eligibility and enrollment policy for the low-income population. In that capacity, Ms. Wachino played a key role in implementation of the Medicaid expansion of coverage to lowincome adults. She also oversaw the CHIP program, efforts to improve the quality of care for Medicaid and CHIP beneficiaries, and worked closely with states on progress toward key goals such as delivery system reform through section 1115 demonstration waivers. Ms. Wachino is a nationally-recognized expert on health policy, particularly as it pertains to health coverage for the low-income population. She has served as a senior fellow at NORC at the University of Chicago, where she lead the organization's work on delivery system reform and Medicaid managed care. Ms. Wachino has also served as Health Policy Director of the Center on Budget and Policy Priorities, Associate Director of the Kaiser Family Foundation's Commission on Medicaid and the Uninsured, and as an independent consultant. Ms. Wachino previously served in government at the White House Office of Management and Budget. Ms. Wachino is the author of many publications on Medicaid and CHIP coverage and financing. Ms. Wachino holds an M.P.P. from Harvard University.