

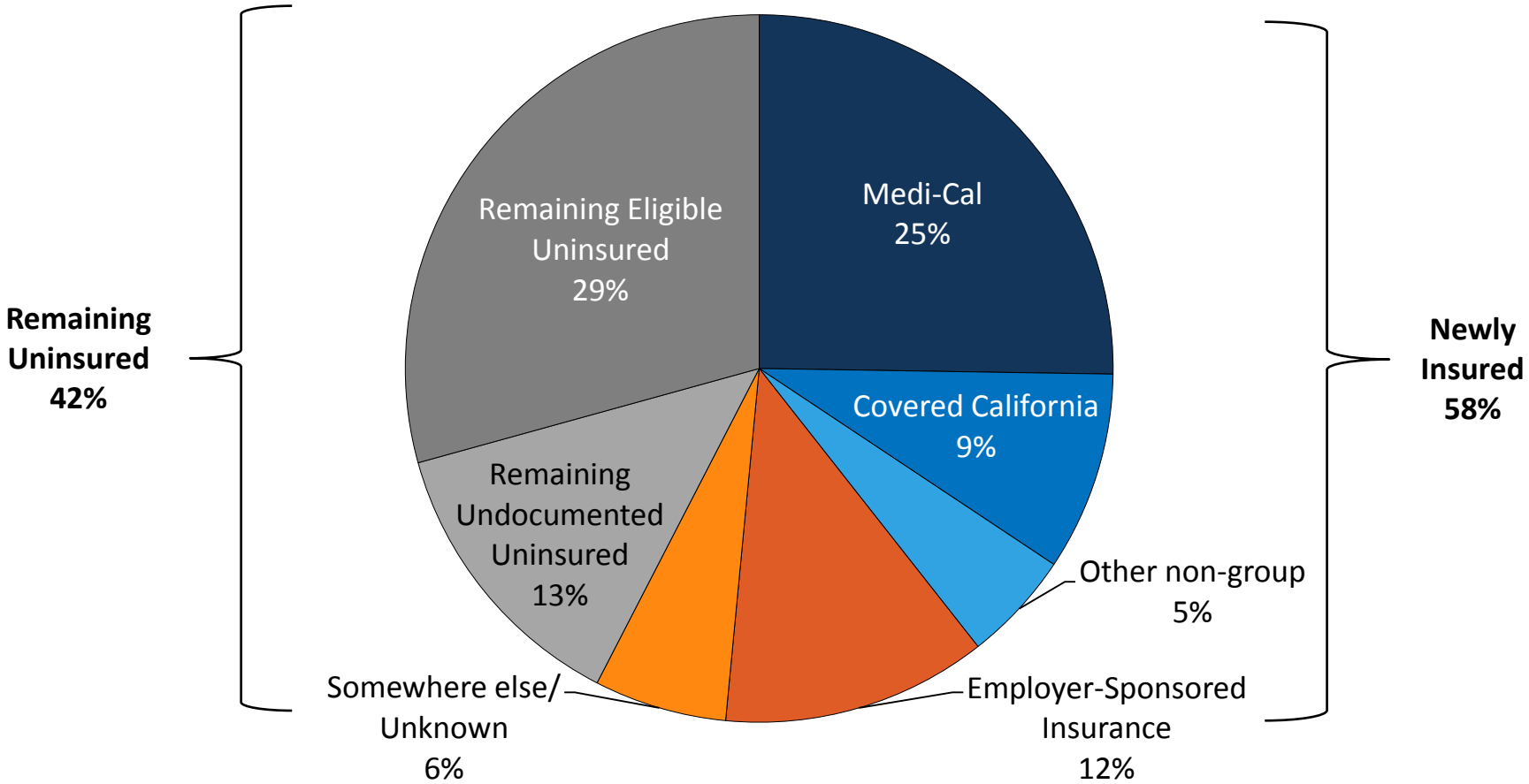
Where Are California's Uninsured Now?

Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey

Chartpack

Sources Of Coverage Among California's Previously Uninsured

Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time? Which of the following is your MAIN source of health insurance coverage?

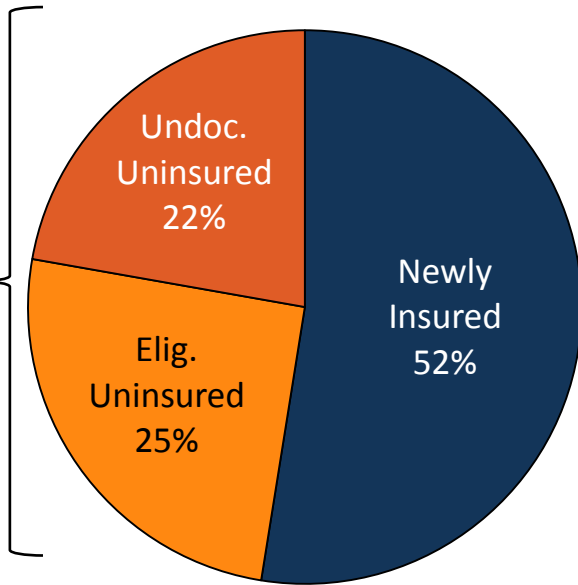


SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

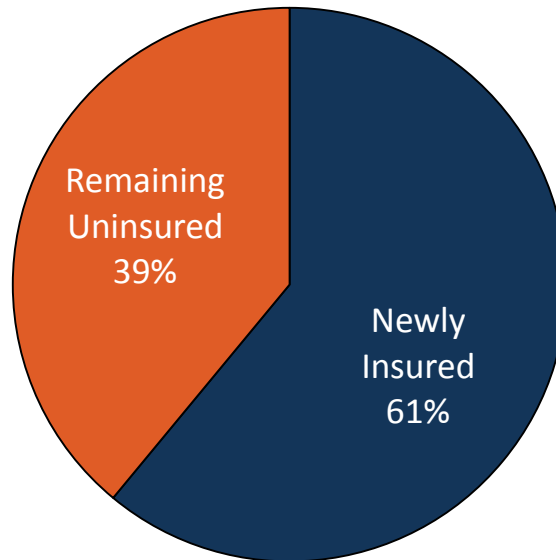
In California, Previously Uninsured Whites and Eligible Hispanics Report Gains In Coverage At Similar Rates

Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time?

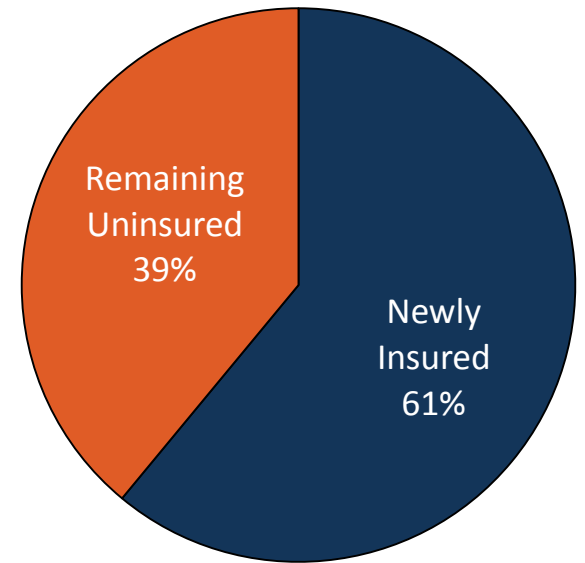
Total Hispanic



Eligible Hispanic



White, Non-Hispanic



Total Hispanics

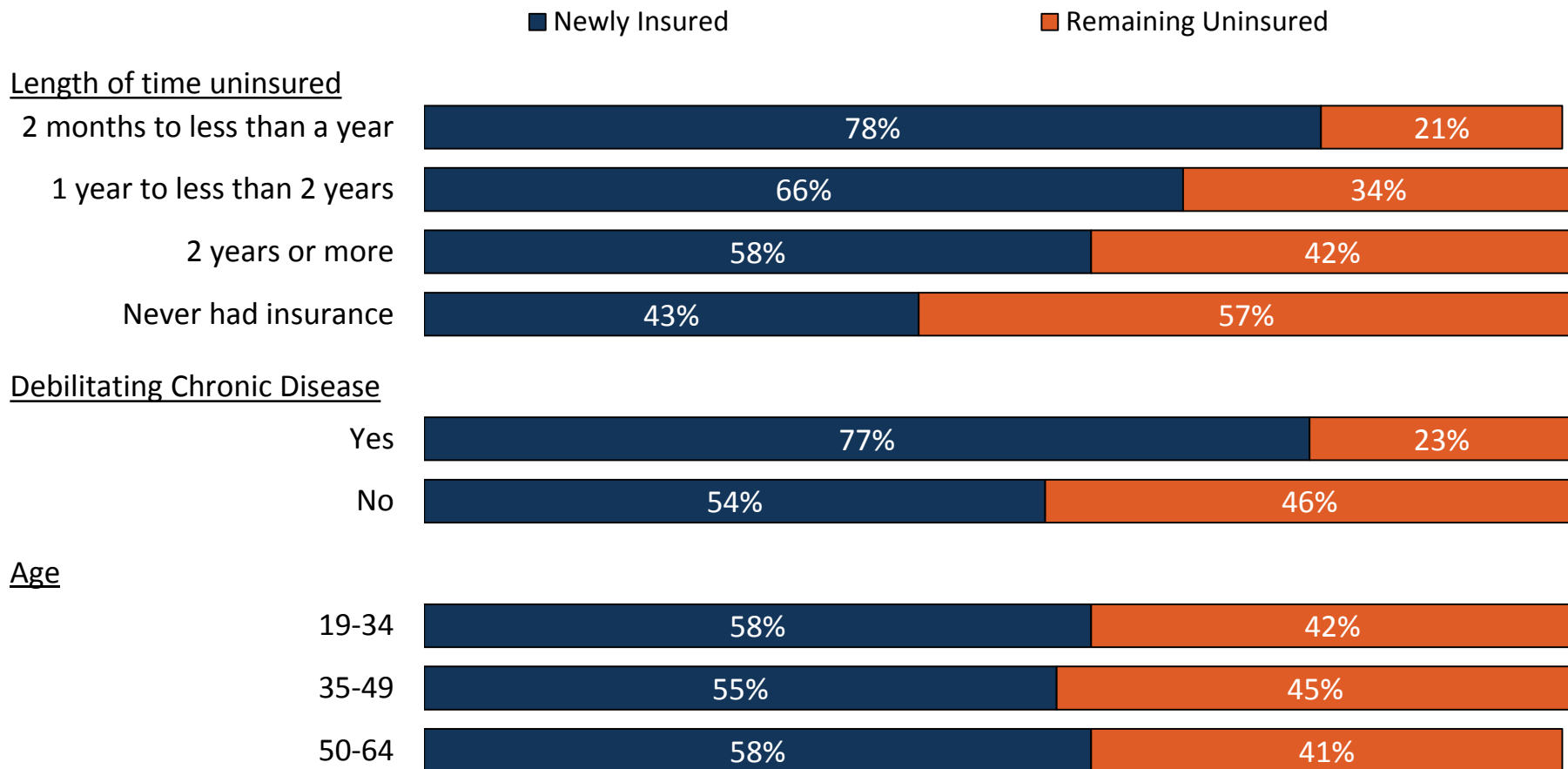
Remaining Uninsured
48%

NOTE: "Eligible" refers to those who would be eligible for participation in the ACA coverage expansions based on their self-reported status as a citizen, permanent resident, or lawfully present immigrant.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

New Coverage Among California's Previously Uninsured

Are you, yourself, now covered by any form of health insurance or health plan including a private health insurance plan, a plan through an employer, or a plan through Medi-Cal, or do you not have health insurance at this time?



NOTE: Don't know responses not shown.

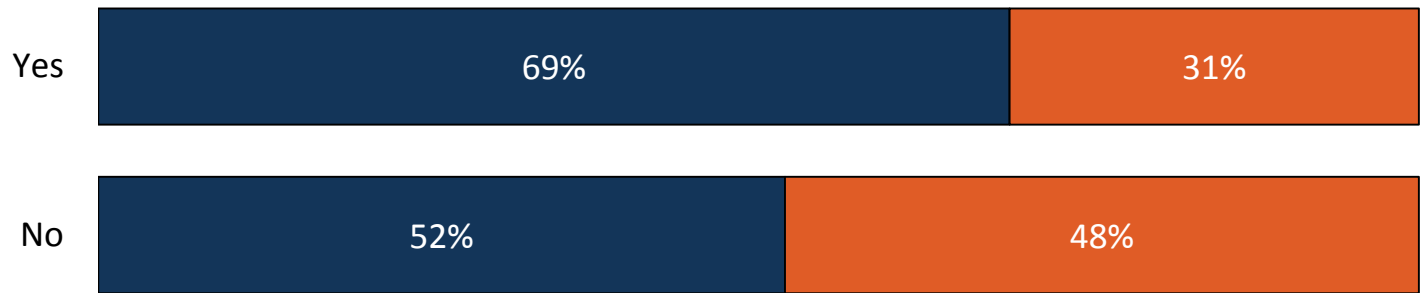
SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Seven In Ten Outreach Recipients in California Enrolled

■ Newly Insured

■ Remaining Uninsured

Since October 1st, have you been personally contacted by anyone about signing up for health insurance or Medi-Cal, through a phone call, email, text message, or door to door visit, or not?



In the past six months, have any of your friends or family encouraged you to sign up for health insurance, or not?



NOTE: Don't know responses not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

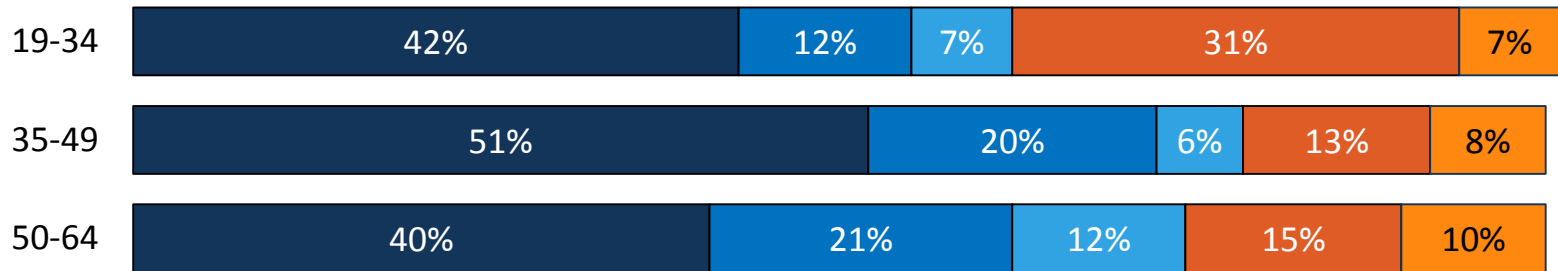
Medi-Cal Is Source of Coverage For Many Newly Insured

AMONG CALIFORNIA NEWLY INSURED: Which of the following is your MAIN source of health insurance coverage?

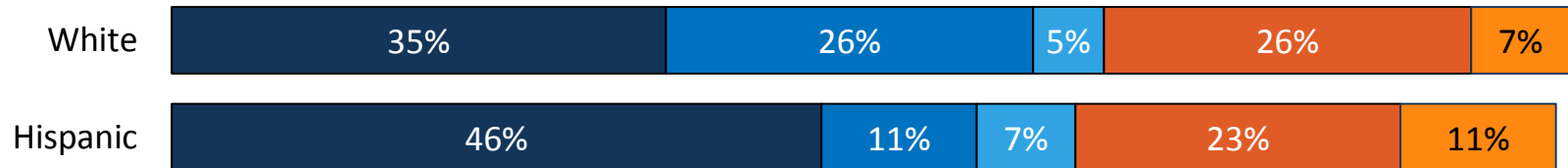
■ Medi-Cal
 ■ Covered California
 ■ Other Non-Group
 ■ Employer-Sponsored Insurance
 ■ Somewhere Else



Age



Race



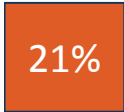
NOTE: Don't know responses not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

The Newly Insured In Their Own Words

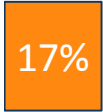
AMONG CALIFORNIA NEWLY INSURED: What is the main reason you decided to get health insurance?

It's the law/Don't want to be fined



*"Because it's the law."
"Because I didn't want to be fined."
"It was required by law. I want to obey the law."*

Health problems/Preexisting conditions



*"My health isn't perfect because of my age."
"Because I'm pregnant and need medical attention."
"Because I have diabetes."*

Precautionary/Financial protection



*"In case of emergency, so we won't get big medical bills."
"For emergency purposes only. Because I had that motorcycle accident and had a \$46,000 bill."*

General health reasons/Preventive care



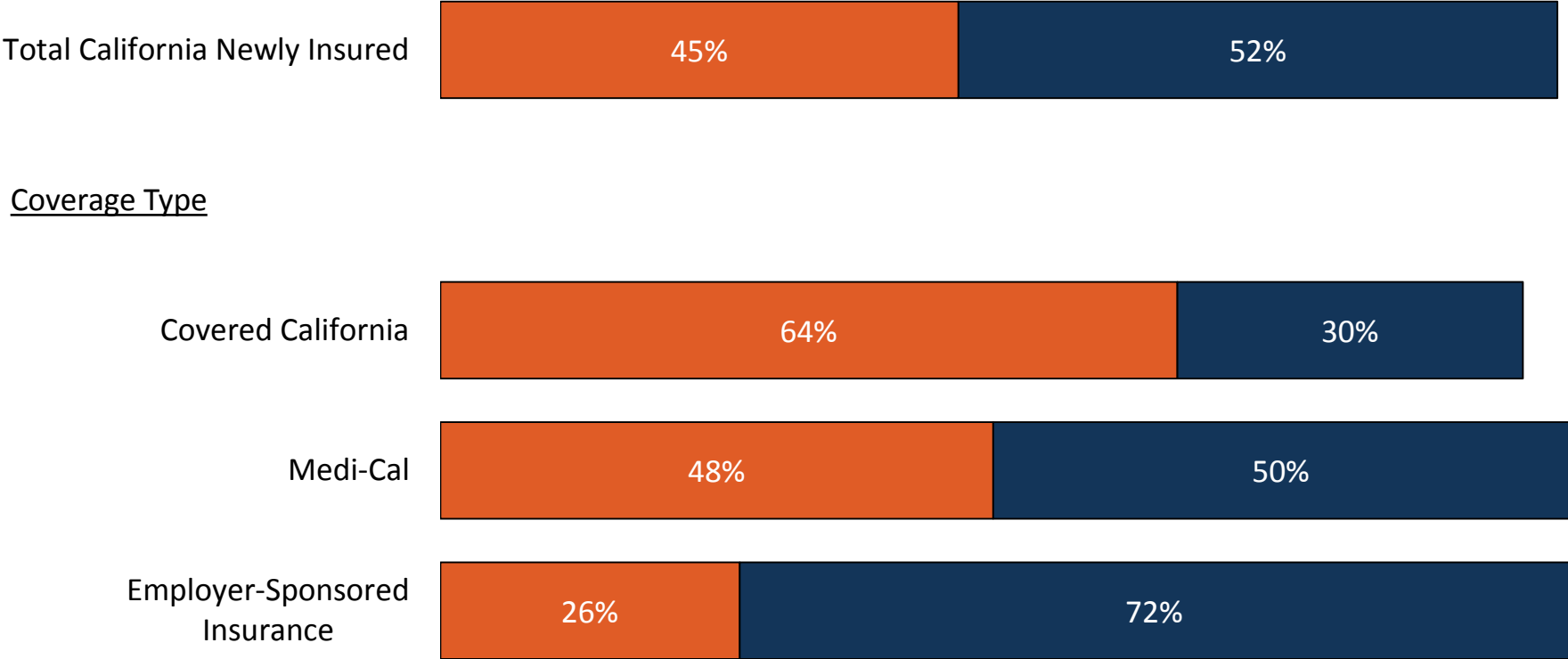
*"Because I wanted to stay healthy for me and my daughter."
"Get checkups and cholesterol screenings."
"I need it for basic preventive care."*

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Over 4 in 10 Newly Insured Say They Got Coverage Because of the Law, About Half Say They Would Have Gotten It Anyway

AMONG CALIFORNIA NEWLY INSURED: Did you get health insurance because of the health care law, or do you think you would have gotten insurance anyway, even without the law?

■ Got insurance because of the law ■ Would have gotten it anyway



NOTE: Don't know/ Refused responses not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

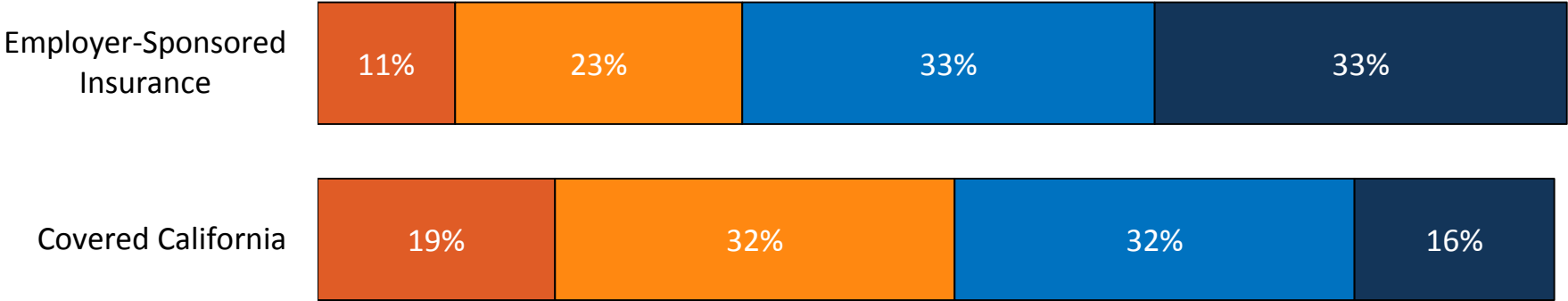
About Half Of Covered California Enrollees Say Paying For Coverage Is Difficult

AMONG CALIFORNIA NEWLY INSURED, NOT THROUGH MEDI-CAL: How difficult is it for you to afford to pay the cost of health insurance each month?

■ Very difficult
 ■ Somewhat difficult
 ■ Not too difficult
 ■ Not at all difficult



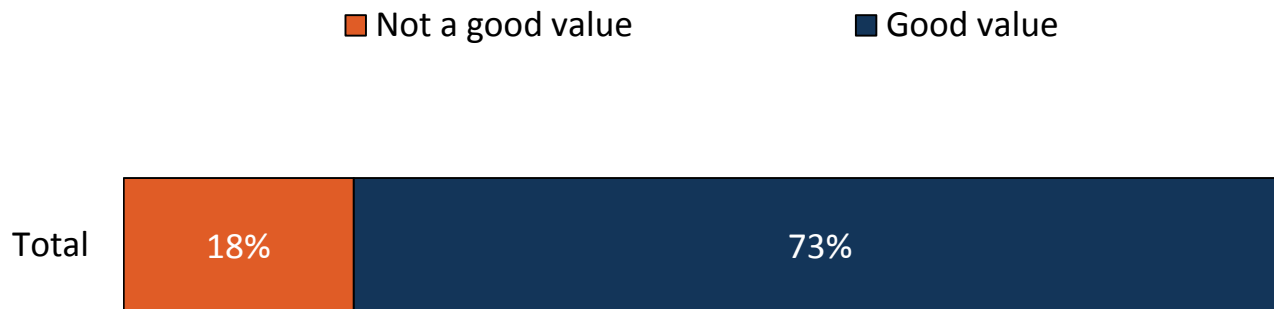
Coverage Type



NOTE: Haven't paid yet (Vol.) and Don't know/ Refused answers not shown.
 SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Large Majority Say Their Health Insurance Is A Good Value

AMONG CALIFORNIA NEWLY INSURED, NOT THROUGH MEDI-CAL: Would you say your health insurance is a good value for what you pay for it, or not?



Coverage Type



NOTE: Don't pay directly/ don't know how much it costs (Vol.) and Don't know/ Refused answers not shown.

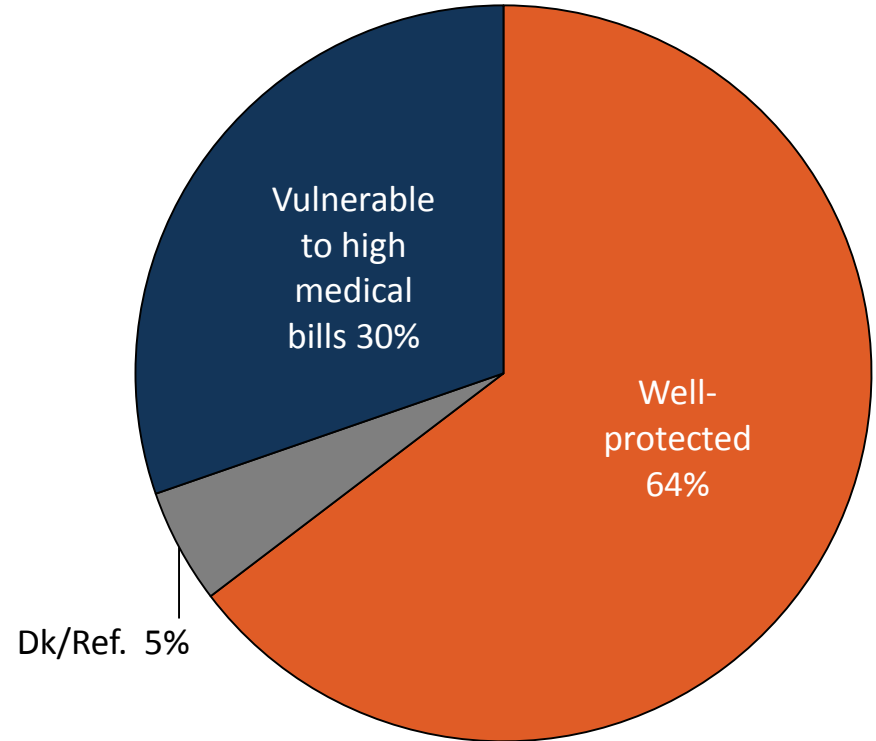
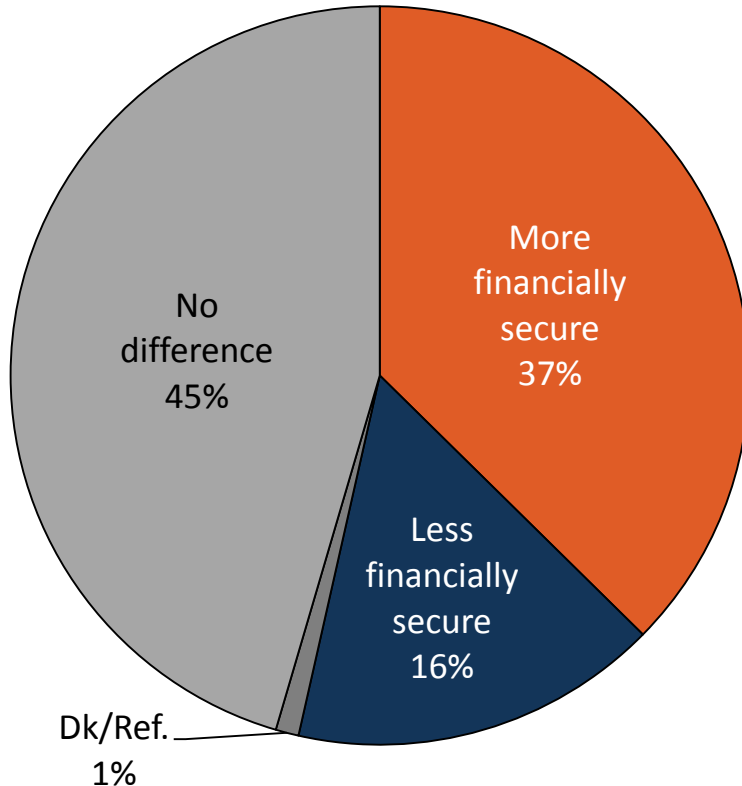
SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

More Say Coverage Makes Them Feel More Financially Secure Than Less

AMONG CALIFORNIA NEWLY INSURED:

Did gaining health insurance make you feel more financially secure, less financially secure, or did it make no difference in how financially secure you feel?

In general, do you feel well-protected by your health insurance plan, or do you feel vulnerable to high medical bills?



SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

A Quarter Of The Newly Insured Say Coverage Cost Less Than Expected, Most Say It Was What They Expected

AMONG CALIFORNIA NEWLY INSURED: Did your health insurance plan cost more than you thought it would, less than you thought it would, or was the cost about what you expected?

■ More
 ■ Less
 ■ About what you expected
 ■ Don't know/ Refused

Total California Newly Insured



Coverage Type

Covered California



Employer-Sponsored Insurance



Medi-Cal

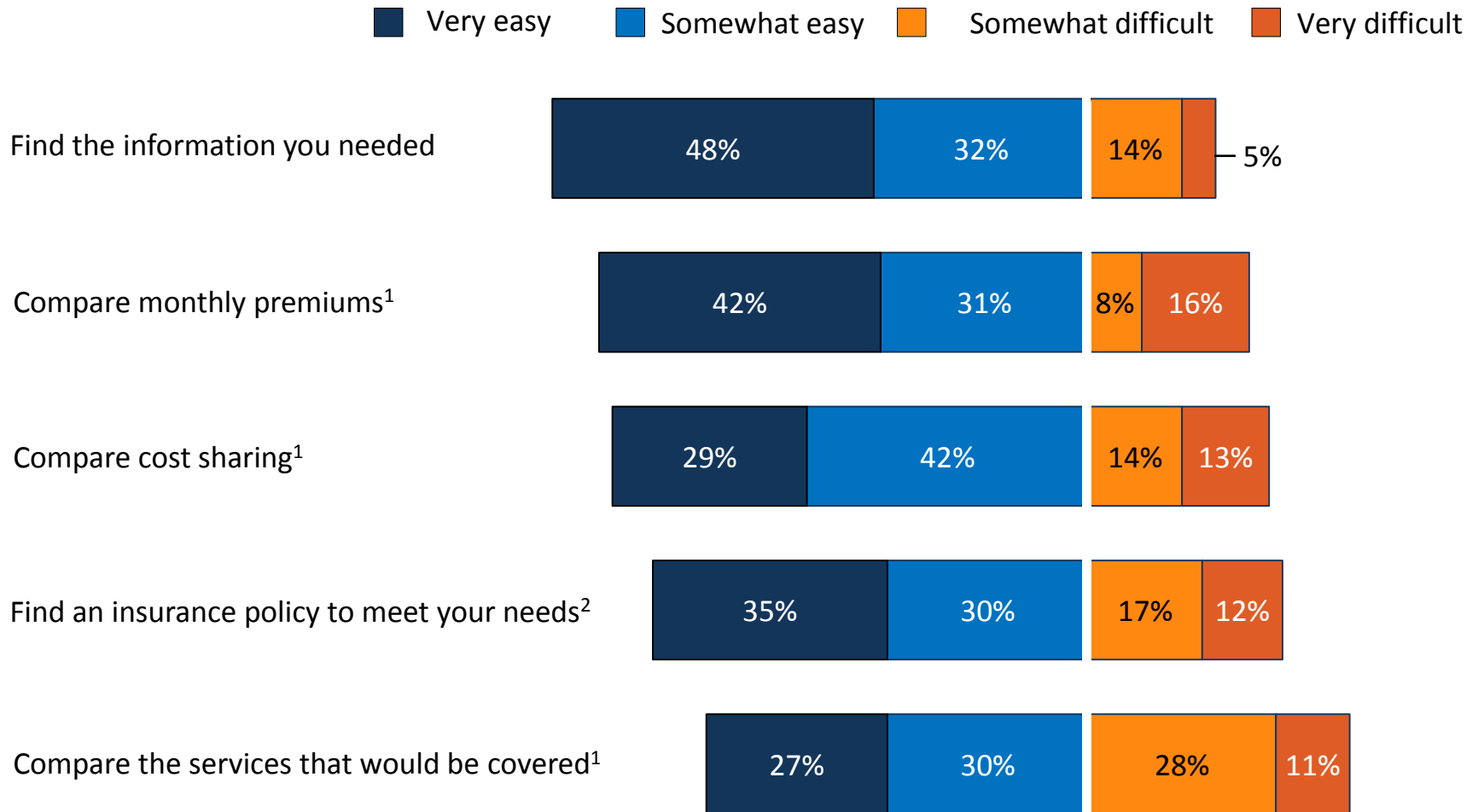


SOURCE: Where Are California’s Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)



Large Shares Of The Newly Insured Say Shopping Was Easy

AMONG CALIFORNIA NEWLY INSURED: How easy or difficult was it for you to...



¹ Among newly insured who have coverage through a plan purchased themselves directly from an insurer or through Covered California.

² Among newly insured who have coverage through Medi-Cal or a plan purchased themselves directly from an insurer or through Covered California. NOTE: Did not attempt (Vol.) and Don't know/ Refused answers not shown. SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Most Of The Newly Insured Who Visited The Covered California Website Say It Was Helpful

AMONG CALIFORNIA NEWLY INSURED: Since October 1st, have you visited the website for the health insurance marketplace known as Covered California, or not?/ How helpful did you find your visit to the Covered California website?

■ Helpful ■ Not Helpful ■ No, have not visited the website

Total who visited the website = 43%

Total California Newly Insured



Coverage Type

Total who visited the website = 72%

Covered California



Total who visited the website = 40%

Medi-Cal



Total who visited the website = 32%

Employer-Sponsored Insurance



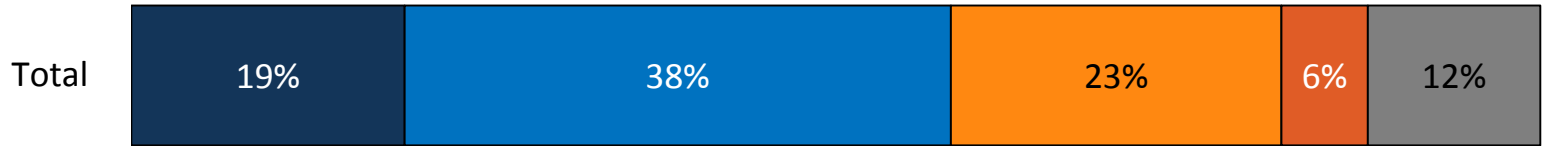
NOTE: Don't know/ Refused answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

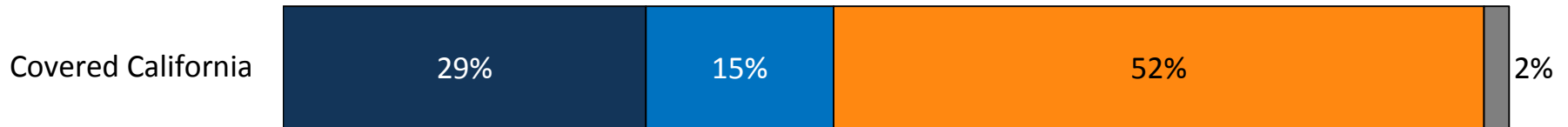
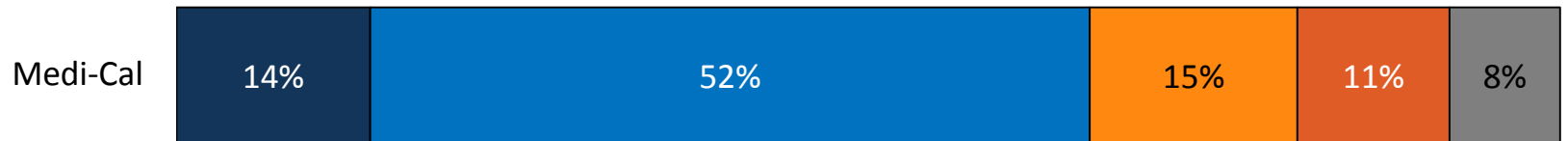
Enrollment Method Varies By Coverage Type

AMONG CALIFORNIA NEWLY INSURED, NOT THROUGH EMPLOYER: Did you (purchase/sign up for) your plan on the phone, in-person, on the internet, or some other way?

■ By phone ■ In-person ■ On the internet ■ By mail (Vol.) ■ Other



Coverage Type



NOTE: Don't know/ Refused answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Many Newly Insured Had Assistance Enrolling, But From Varied Sources

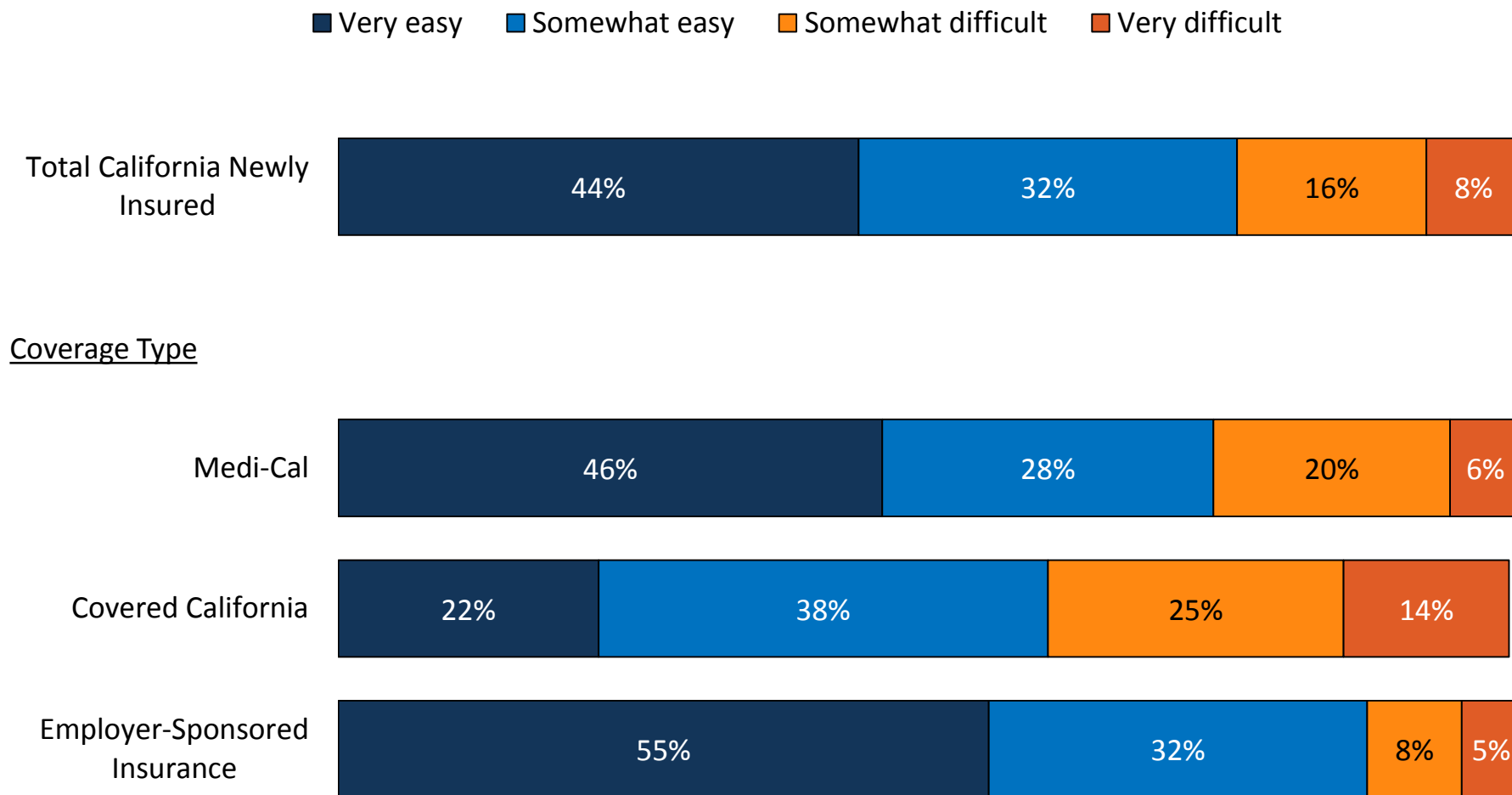
Did someone help you enroll in health insurance or did you complete the enrollment process on your own?	Covered California	Medi-Cal
Someone helped me	61%	60%
Family member or friend	25%	9%
Covered CA representative	26%	8%
Health insurance broker or agent	8%	4%
Community or county health worker	2%	31%
Someone else	*	6%
Completed it alone	39%	40%
How easy or difficult was it for you to find someone to help you enroll or answer your questions?		
Very easy	28%	42%
Somewhat easy	23	29
Somewhat difficult	16	12
Very difficult	21	13
Did not attempt (vol.)	11	2

NOTE: Don't know/Refused not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Most Say Process Of Signing Up For Coverage Was Easy

AMONG CALIFORNIA NEWLY INSURED: How easy or difficult was the process of signing up for (Medi-Cal/health insurance)?



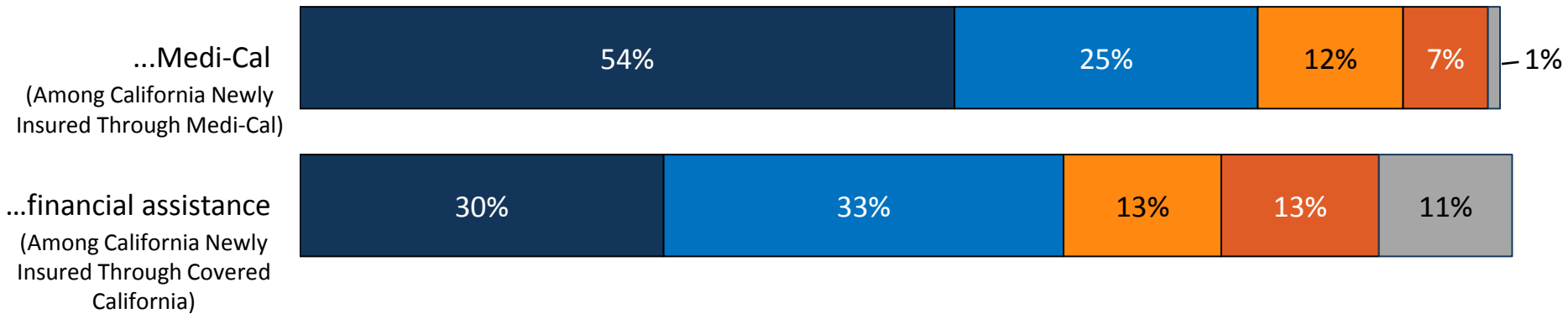
NOTE: Don't know/ Refused answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

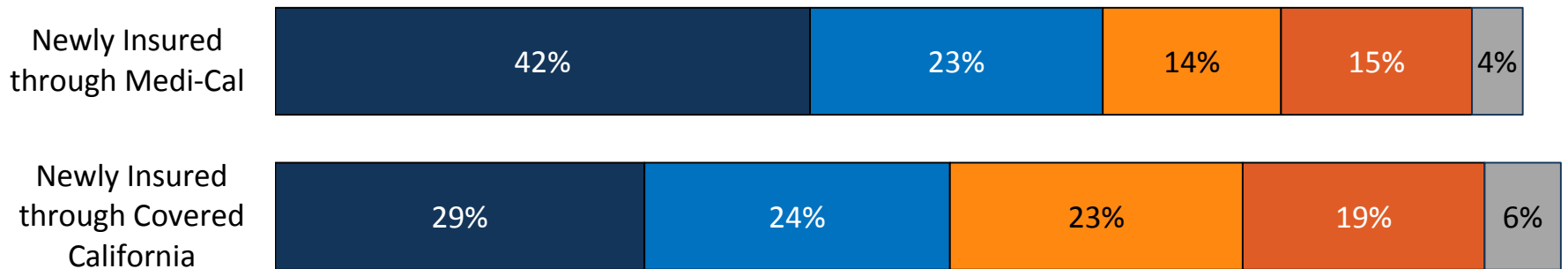
Enrollment Process Went Smoothly For Most, But Some Experienced Bumps in the Road

■ Very easy
 ■ Somewhat easy
 ■ Somewhat difficult
 ■ Very difficult
 ■ Don't know/ Refused

How easy or difficult was it for you to figure out if your income qualifies you for...



How easy or difficult was it for you to get confirmation from [the county/ Covered California] that your coverage has started?



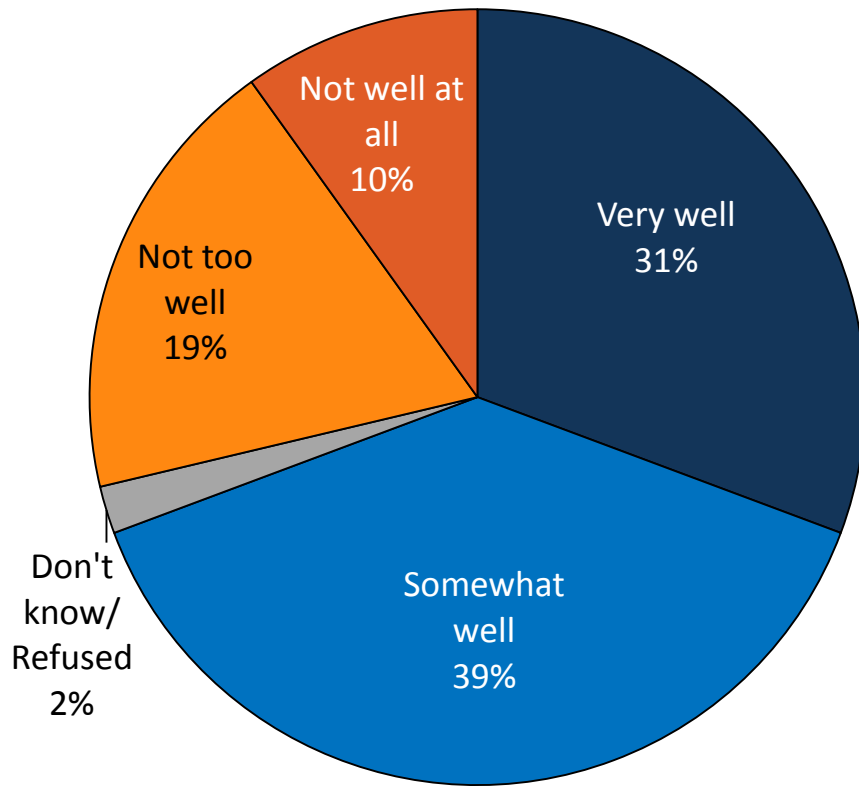
NOTE: Did not attempt (Vol.) answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

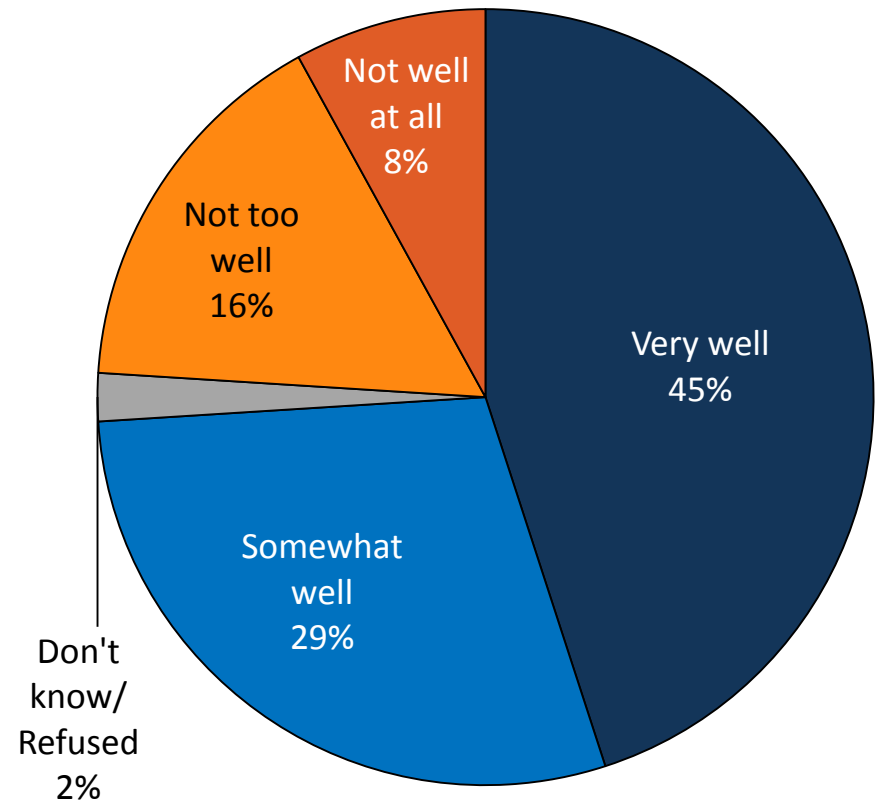
Majority Of The Newly Insured Feel They Understand Coverage and Costs

AMONG CALIFORNIA NEWLY INSURED: How well do you feel you understand...

...what healthcare services your plan covers and what it doesn't?



...how much you would have to pay when you visit a doctor or health care provider?

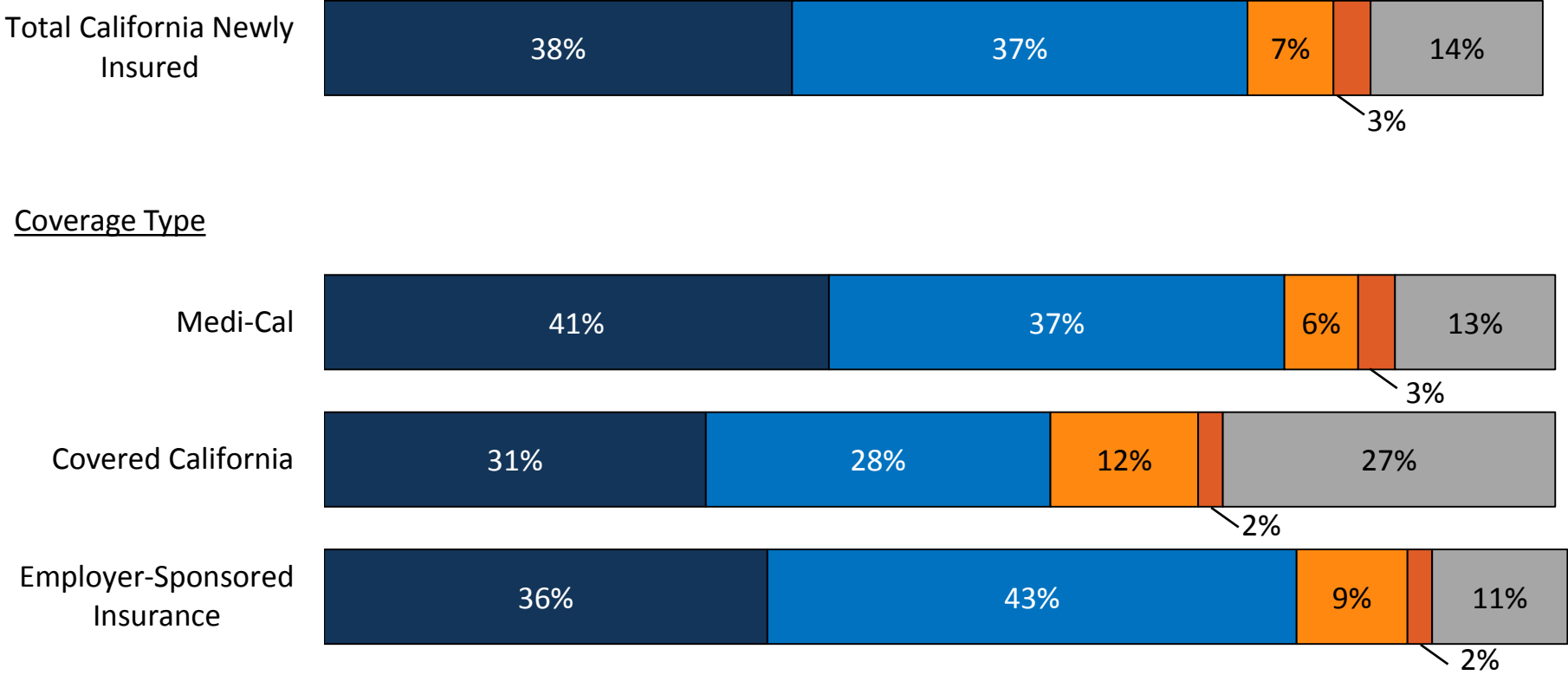


SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

So Far Most Newly Insured Report Positive Experiences With Their Plan

AMONG CALIFORNIA NEWLY INSURED: Overall, would you say your experiences with your current health insurance plan have been very positive, somewhat positive, somewhat negative, or very negative?

■ Very positive
 ■ Somewhat positive
 ■ Somewhat negative
 ■ Very negative
 ■ Haven't used plan yet (vol.)



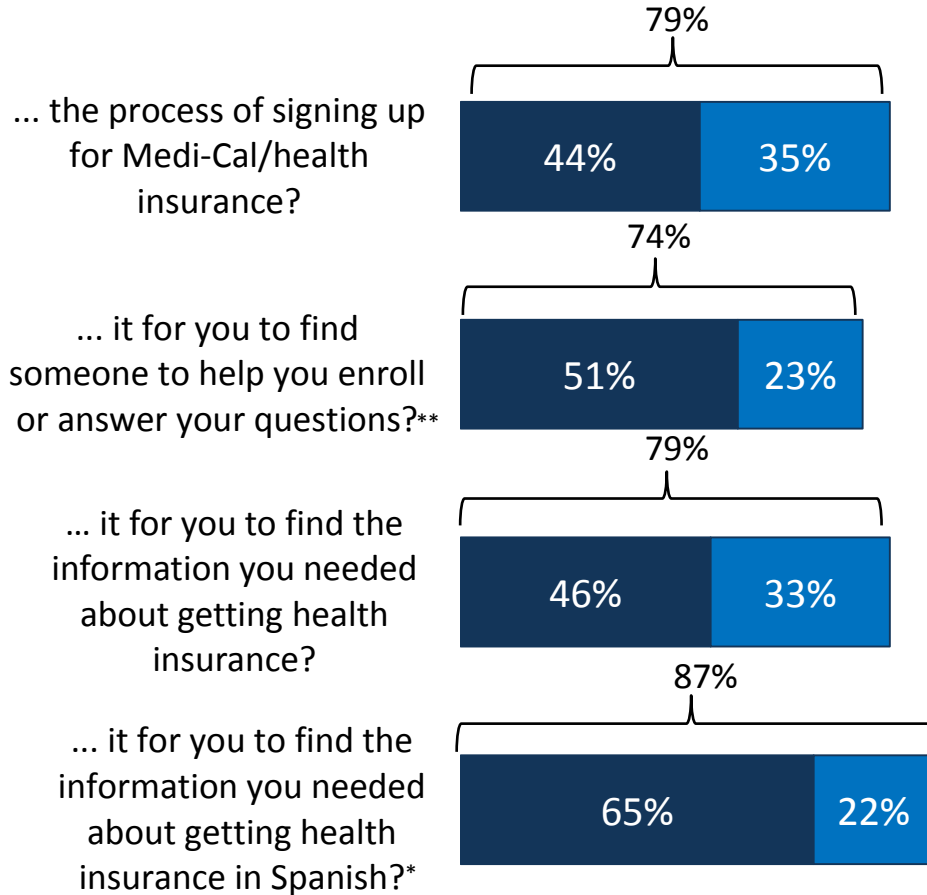
NOTE: Don't know/ Refused answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

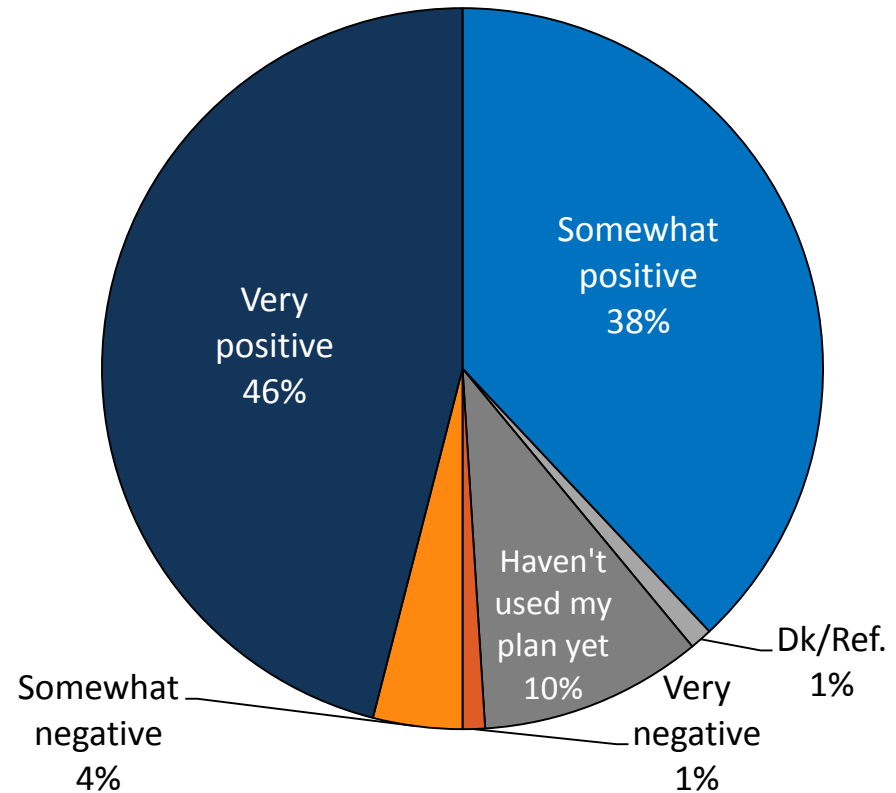
Newly Insured Hispanics Say Enrolling Was Easy And Feel Positively About New Coverage

AMONG NEWLY INSURED HISPANICS: How easy or difficult was...

■ Very easy ■ Somewhat easy



AMONG NEWLY INSURED HISPANICS: Overall, would you say your experiences with your current health plan have been...



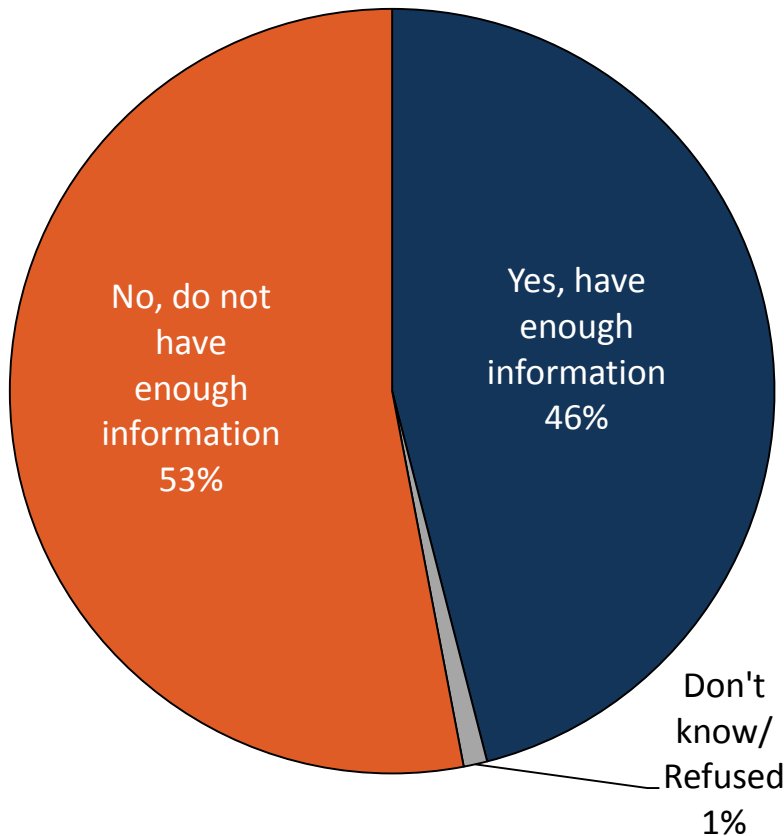
*Among newly insured Spanish-speaking Latinos **Among newly insured other than through an employer

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

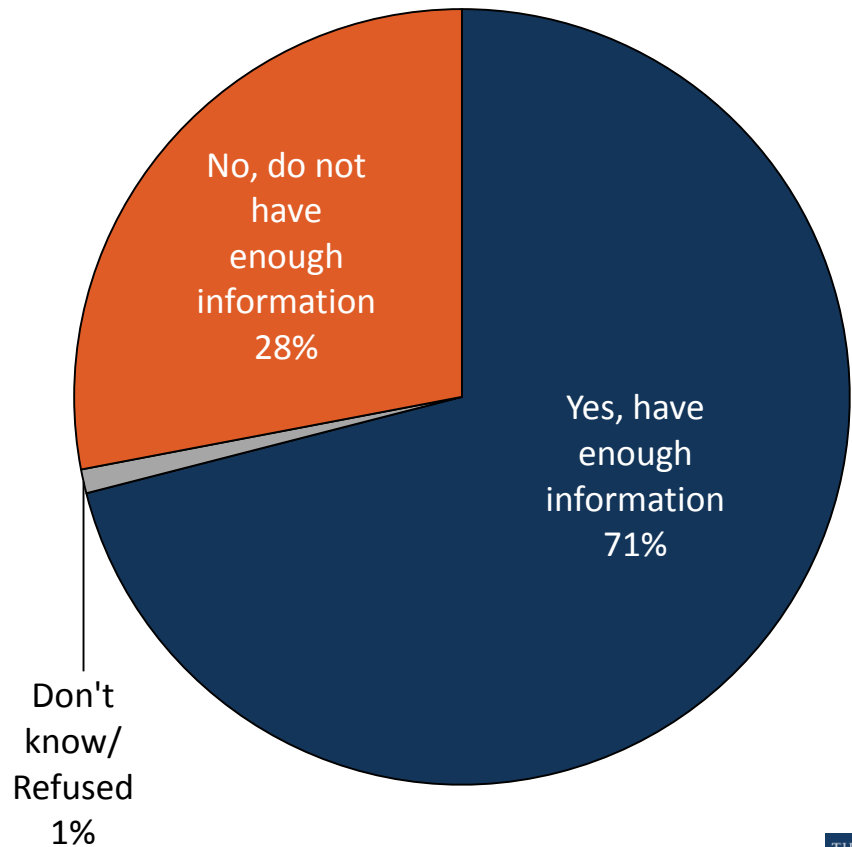
Newly Insured Hispanics Are More Likely Than Whites To Say They Do Not Have Enough Information About The ACA

Do you feel you have enough information about the health reform law to understand how it will impact you and your family, or not?

NEWLY INSURED HISPANICS



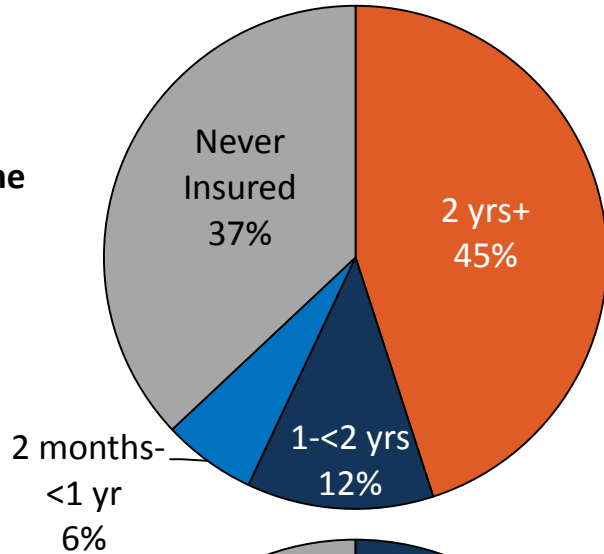
NEWLY INSURED WHITE, NON-HISPANICS



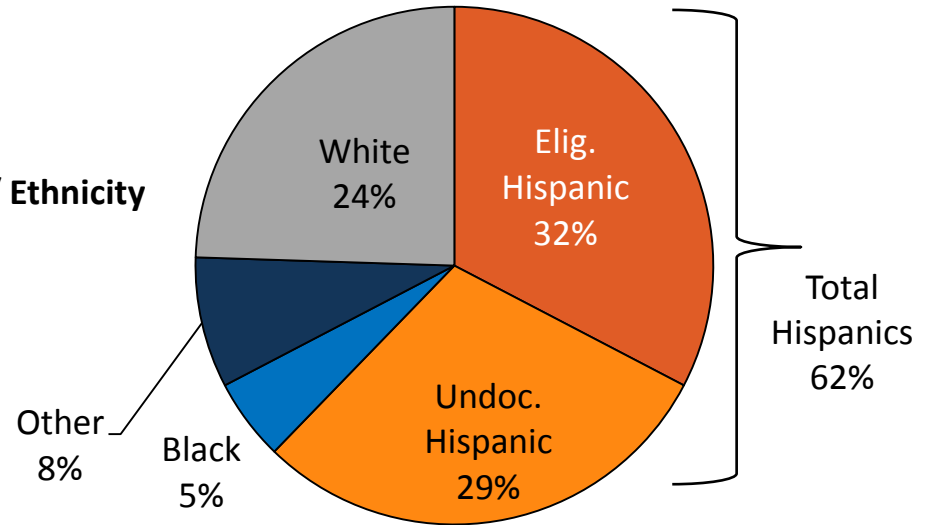
SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

A Few Basic Demographics Of California Remaining Uninsured

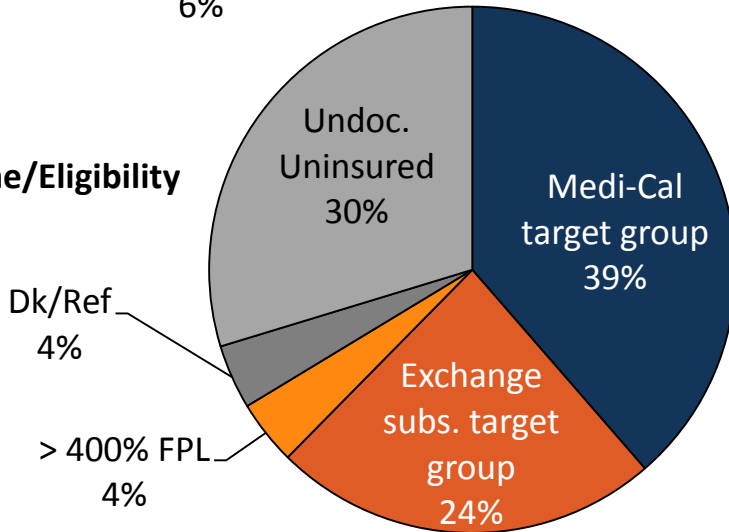
Length Of Time Uninsured



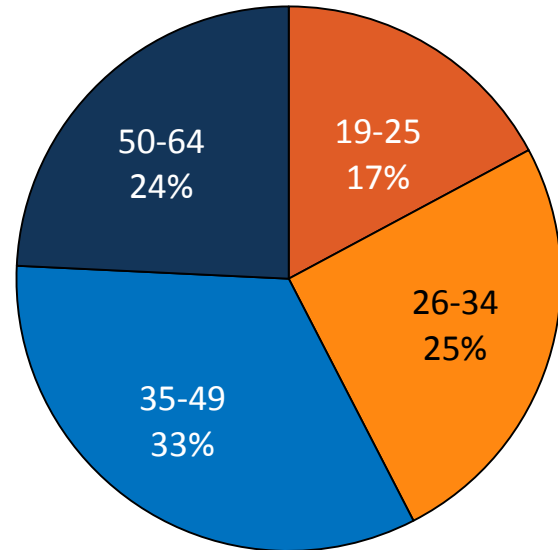
Race/ Ethnicity



Income/Eligibility



Age



NOTE: For those who report being U.S. citizens or permanent residents, “Medi-Cal target group” refers to those with incomes 138% FPL or less and “exchange subsidy target group” refers to those with incomes greater than 138% and up to 400% FPL.

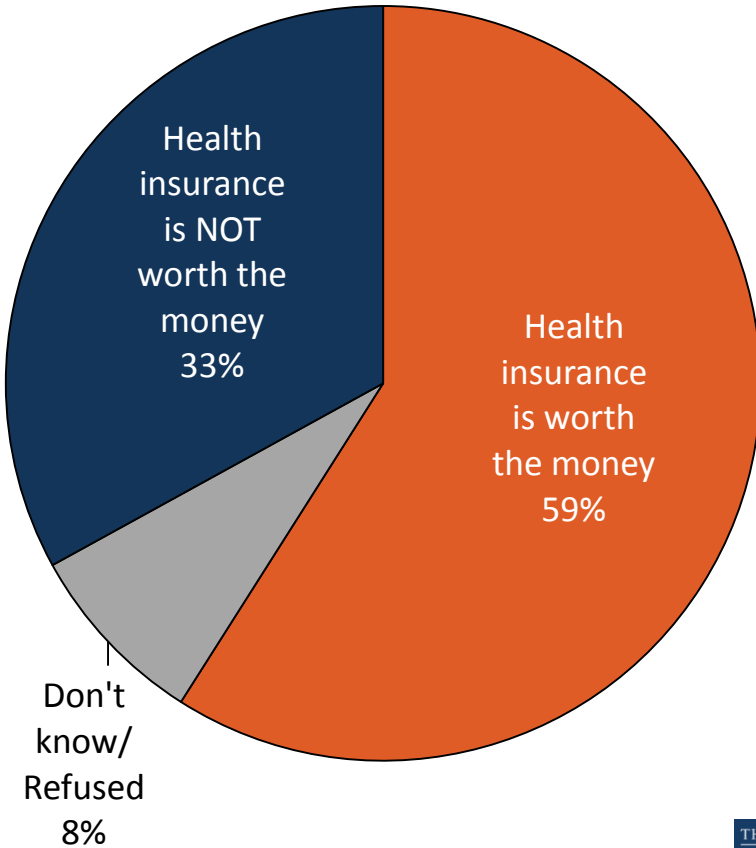
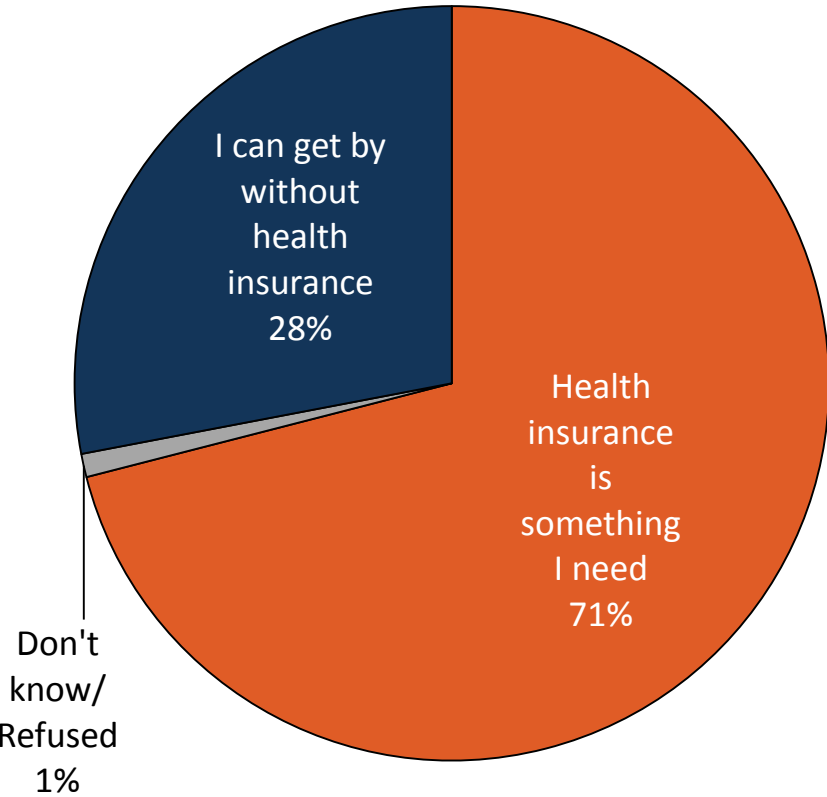
SOURCE: Where Are California’s Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Most Remaining Uninsured Say They Need Health Insurance And Think It Is Worth The Cost

AMONG CALIFORNIA REMAINING UNINSURED:

Which of the following comes closer to your view?

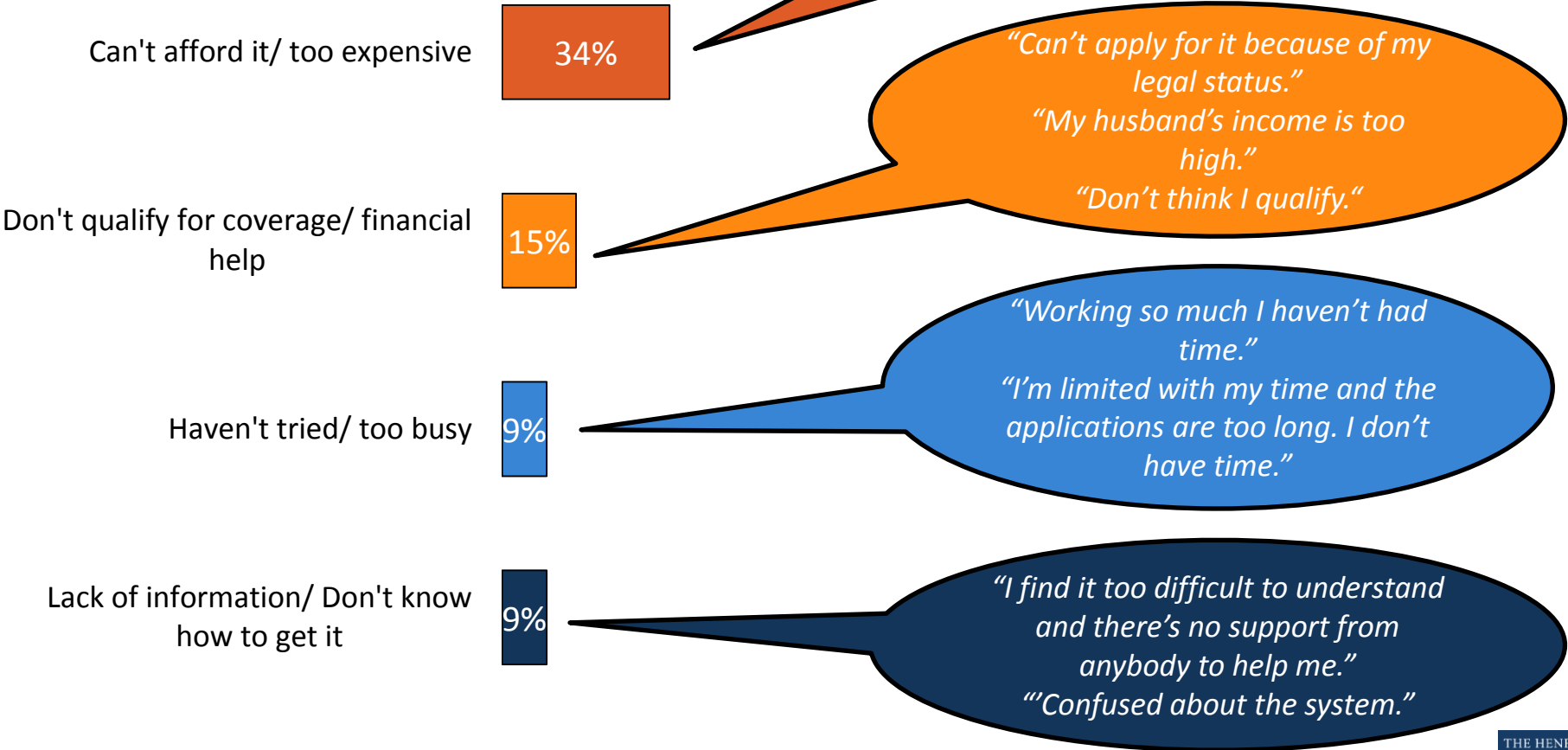
Would you say that health insurance is or is NOT worth the money it costs?



SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

The Remaining Uninsured In Their Own Words

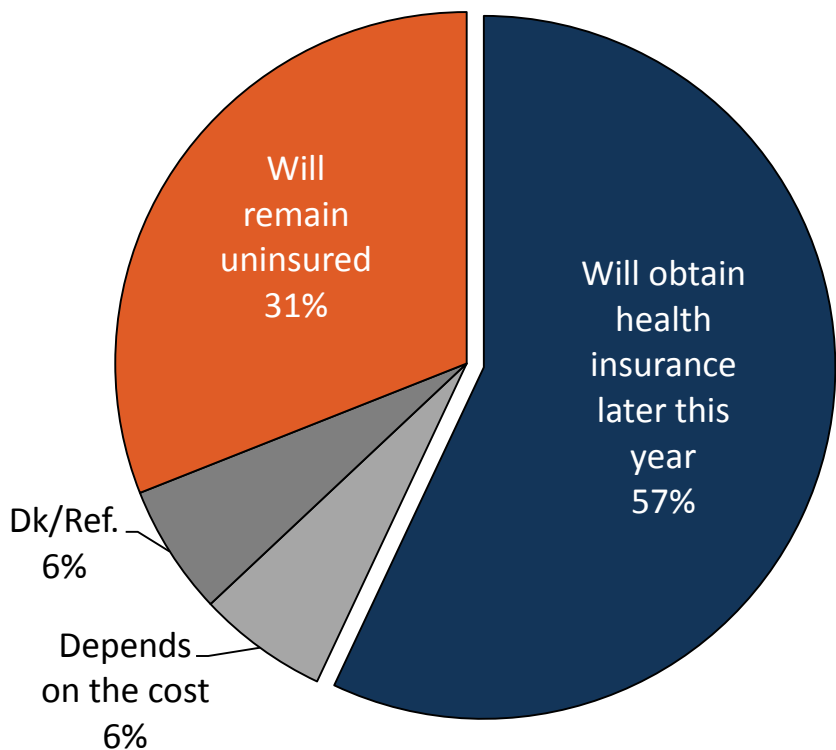
AMONG CALIFORNIA REMAINING UNINSURED: What is the main reason you have not gotten health insurance this year?



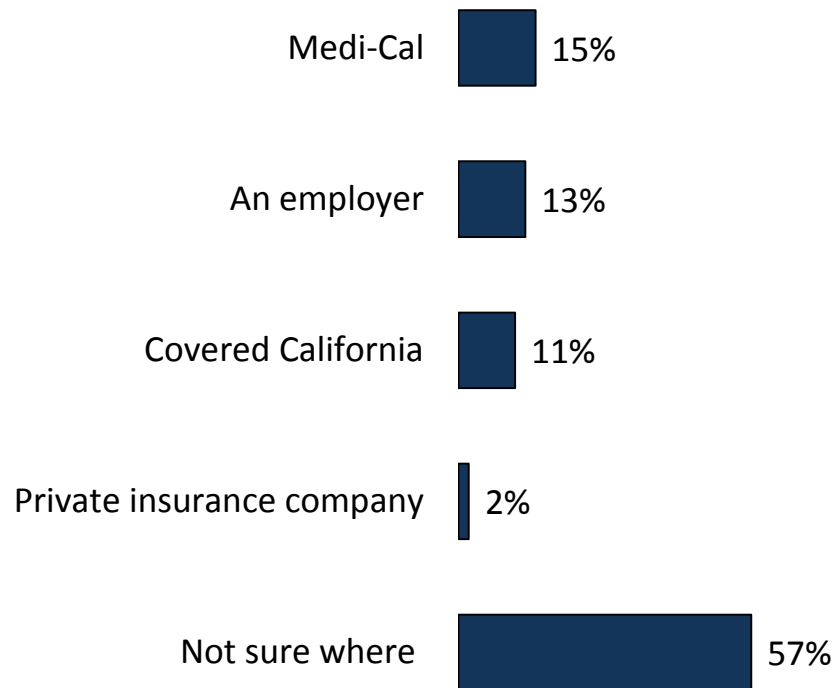
SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Many Plan To Get Insurance Later This Year, But Are Unsure Where

AMONG CALIFORNIA REMAINING UNINSURED: Do you think you will obtain health insurance later this year, or do you think you will remain uninsured?



Among of the 57% who say they will obtain health insurance later this year: Do you think you will get coverage from Medi-Cal, through an employer, from a private health insurance company, from the marketplace known as Covered California, or are you not sure where you will get insurance?

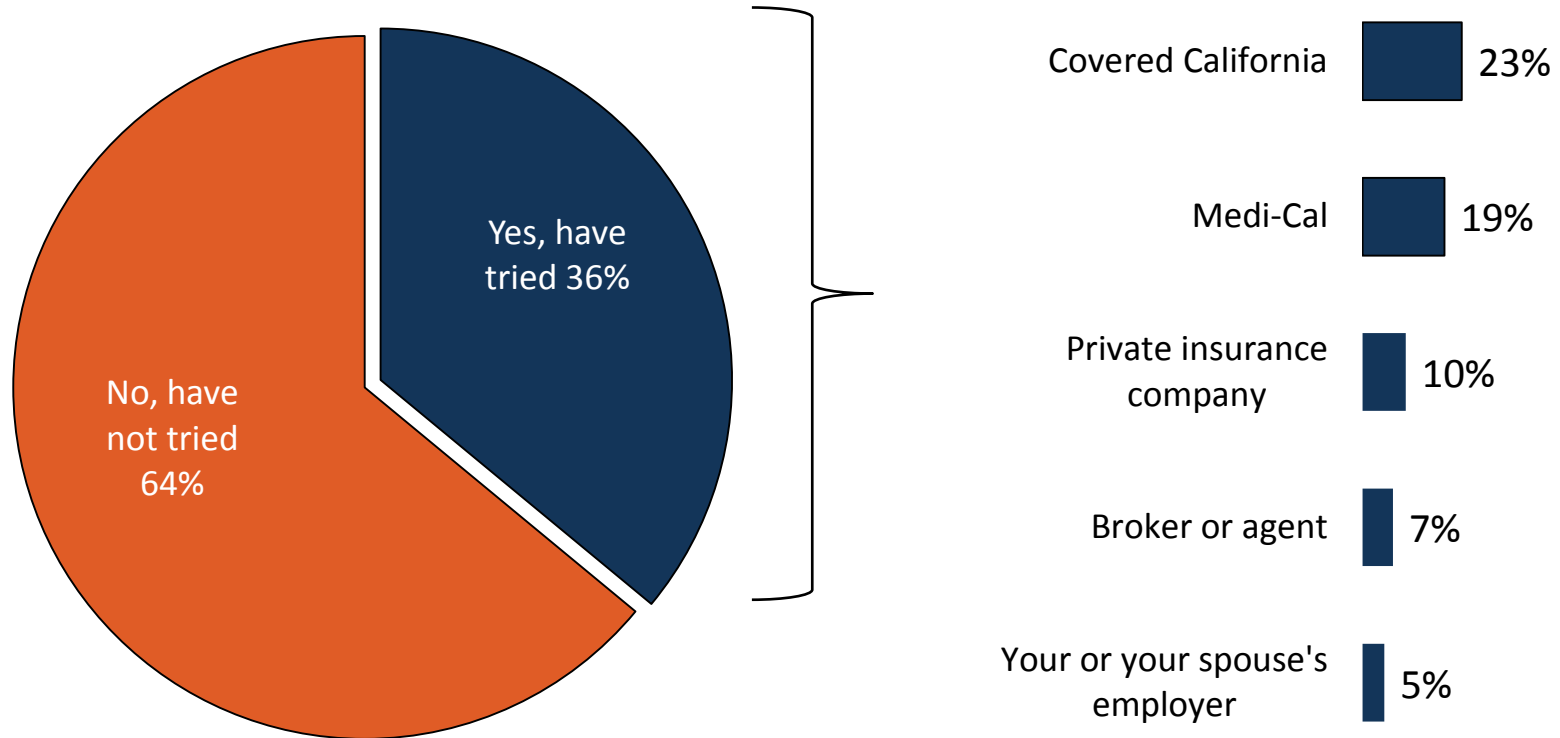


SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

About A Third Of The Remaining Uninsured Tried To Enroll But Were Unsuccessful

AMONG CALIFORNIA REMAINING UNINSURED: Since October 1st, have you tried to get health insurance for yourself, including private health insurance or Medi-Cal, or not?

Asked of the 36% who said they have tried to get health insurance since October 1st: Percent who say they tried to get health insurance since October 1st from the following sources...

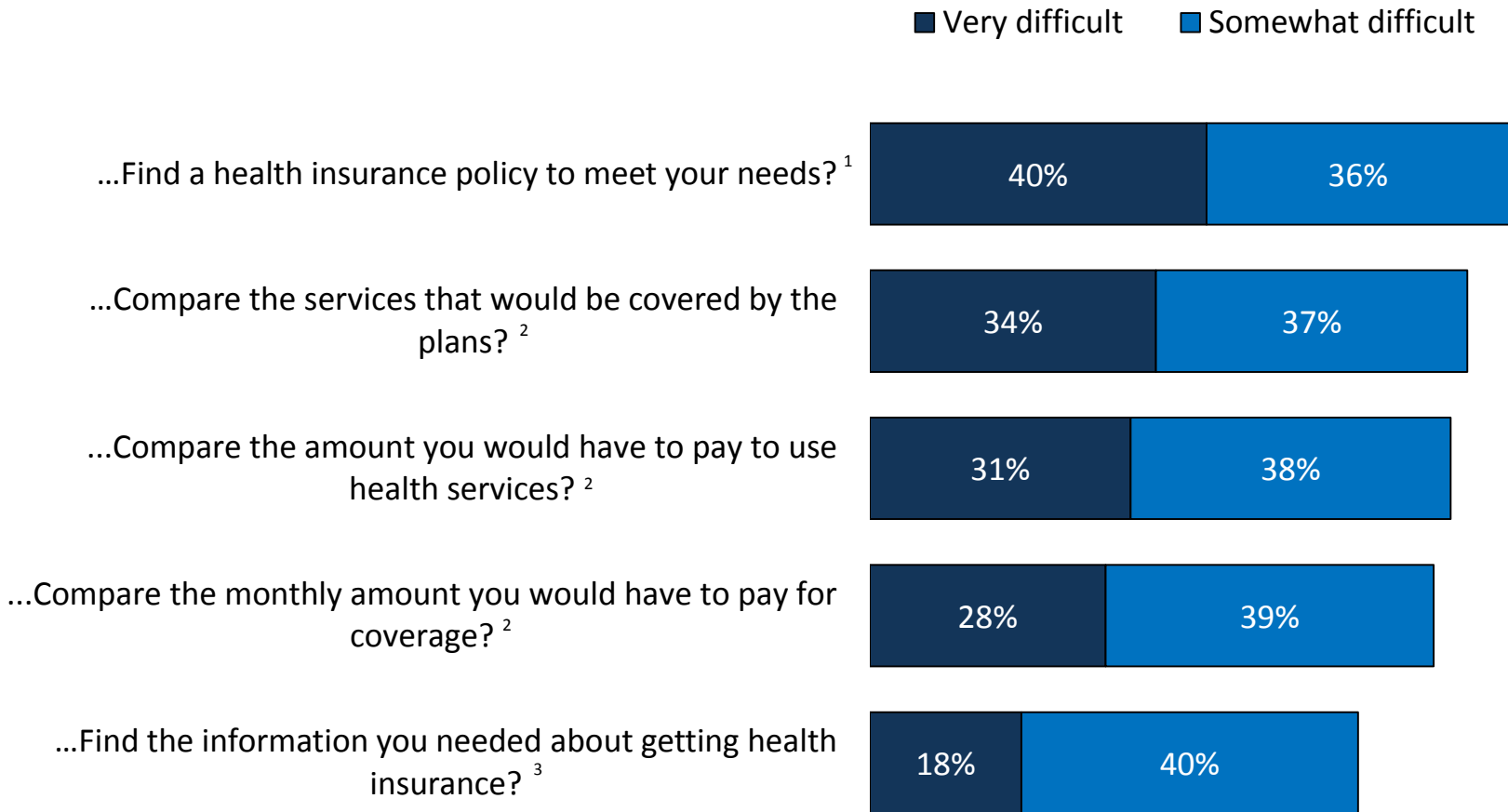


NOTE: Numbers may add up to more than 36% because multiple responses were accepted.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Majority Of The Remaining Uninsured Who Tried To Enroll Had A Difficult Time Exploring Their Options

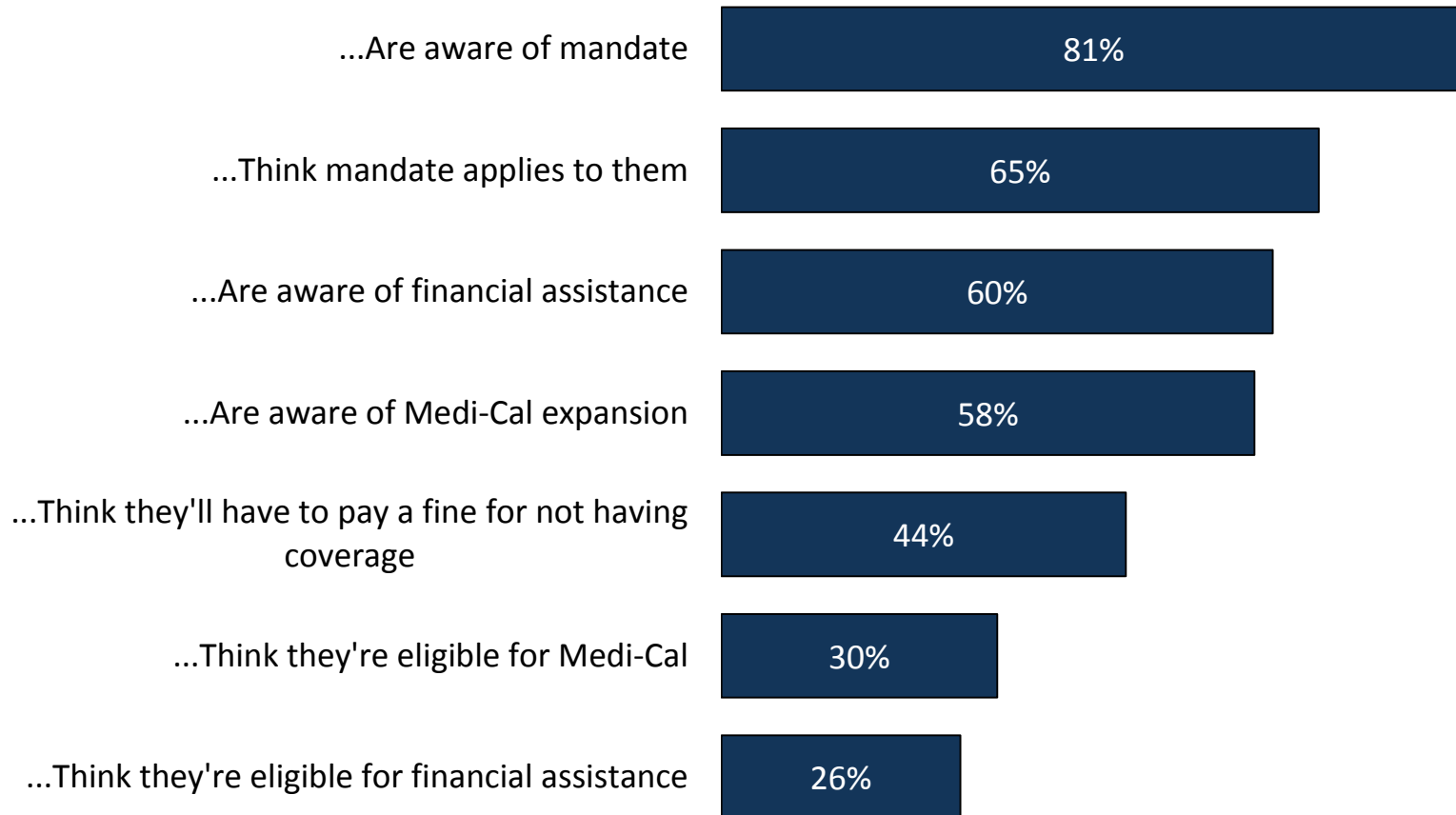
AMONG CALIFORNIA REMAINING UNINSURED WHO TRIED TO GET COVERAGE (36 percent of remaining uninsured overall): How easy or difficult was it for you to...



¹Among remaining uninsured who tried to get coverage through Medi-Cal or a plan purchased themselves directly from an insurer or through Covered California ²Among remaining uninsured who tried to get coverage through a plan they purchased themselves directly from an insurer or through Covered California ³ Among remaining uninsured who tried to get coverage NOTE: Very easy, somewhat easy and Don't know/Refused answers not shown. SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Large Majority Of Remaining Uninsured Are Aware Of Individual Mandate; But Smaller Shares Know About Other ACA Provisions

AMONG CALIFORNIA REMAINING UNINSURED: Percent who...



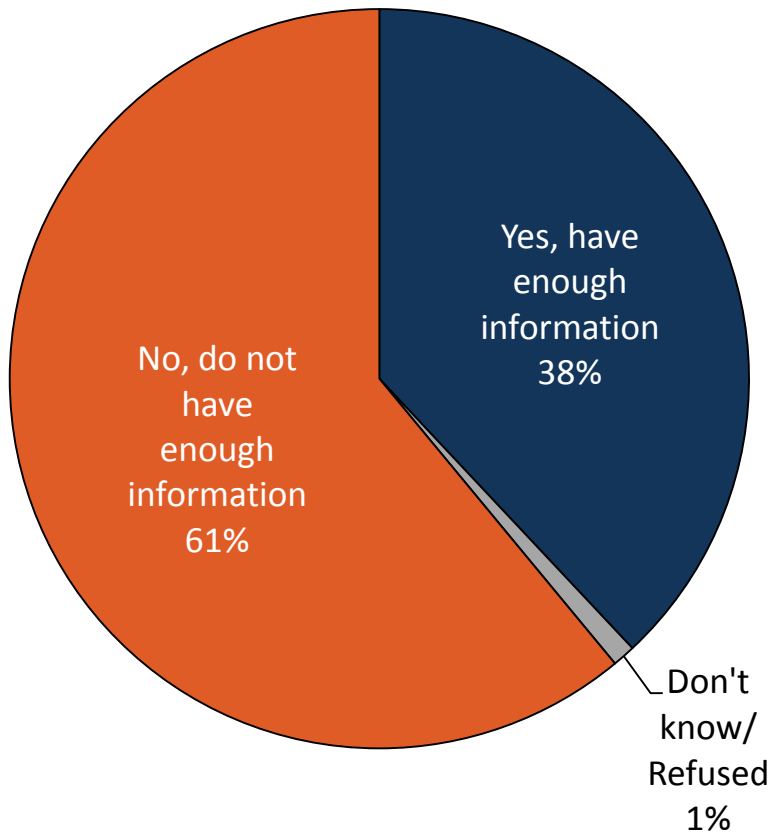
NOTE: Question wording abbreviated. See topline for complete wording.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

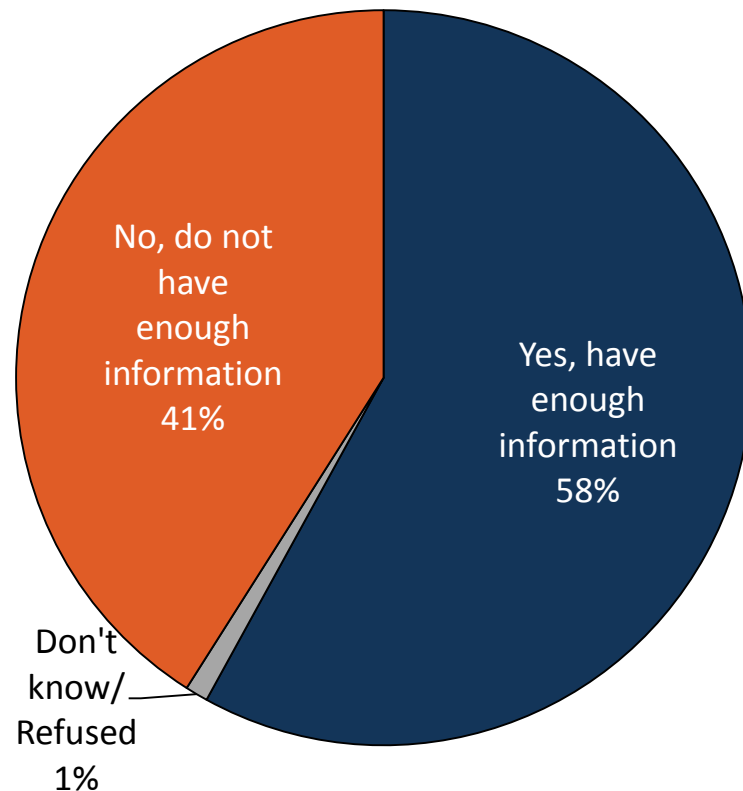
Majority Of Remaining Uninsured Feel They Do Not Have Enough Information About The ACA

Do you feel you have enough information about the health reform law to understand how it will impact you and your family, or not?

CALIFORNIA REMAINING UNINSURED



CALIFORNIA NEWLY INSURED

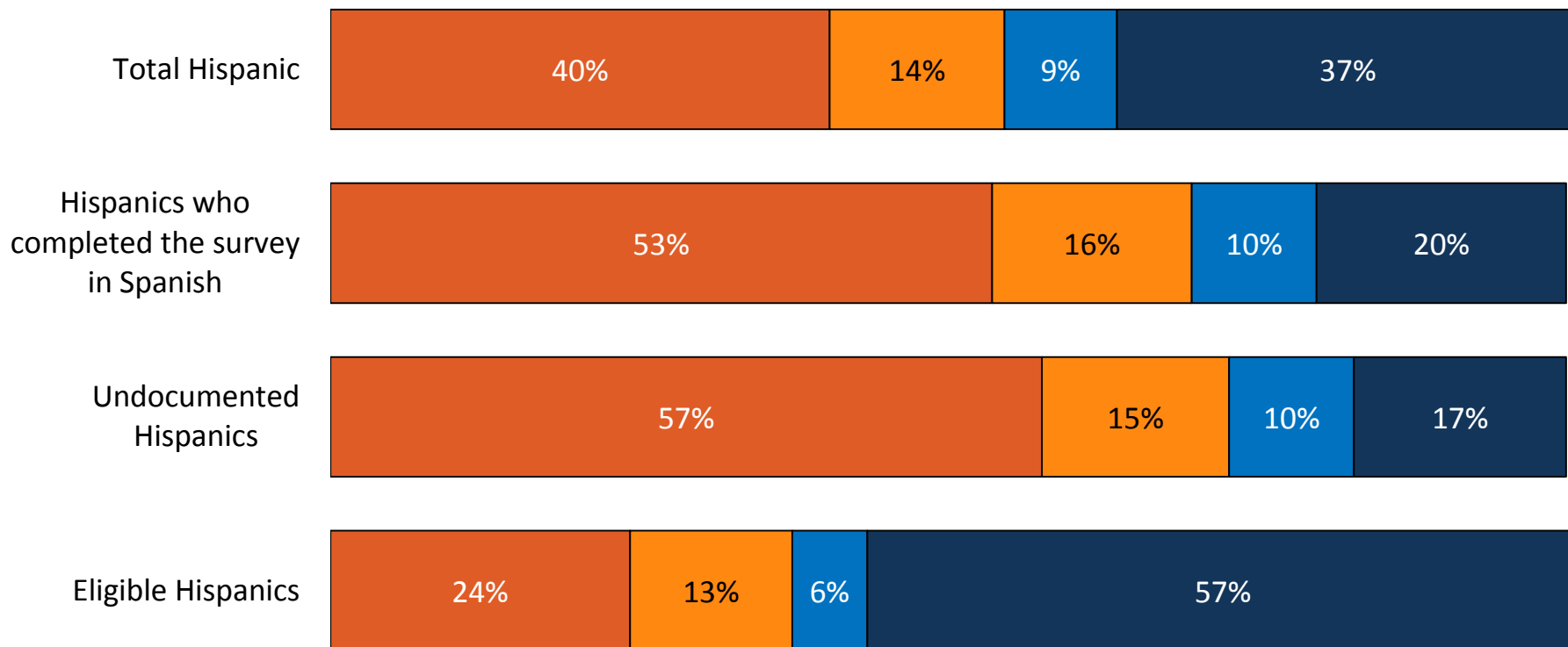


SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)

Many Remaining Uninsured Hispanics Worry Signing Up For Health Insurance Will Draw Attention To Immigration Status

AMONG CALIFORNIA REMAINING UNINSURED: How worried, if at all, are you that if you sign up for health insurance you will draw attention to your or a family member's immigration status?

■ Very worried ■ Somewhat worried ■ Not too worried ■ Not at all worried



NOTE: Don't know/ Refused answers not shown.

SOURCE: Where Are California's Uninsured Now? Wave 2 of the Kaiser Family Foundation California Longitudinal Panel Survey (April 1- June 15, 2014)