

Topline

Kaiser Health Tracking Poll: January 2014

METHODOLOGY

This *Kaiser Health Tracking Poll* was designed and analyzed by public opinion researchers at the Kaiser Family Foundation (KFF) led by Mollyann Brodie, Ph.D., including Liz Hamel, Bianca DiJulio, and Jamie Firth. The survey was conducted January 14-21, 2014, among a nationally representative random digit dial telephone sample of 1,506 adults ages 18 and older, living in the United States, including Alaska and Hawaii (note: persons without a telephone could not be included in the random selection process). Computer-assisted telephone interviews conducted by landline (753) and cell phone (753, including 402 who had no landline telephone) were carried out in English and Spanish by Princeton Data Source along with interviewers from Survey Technology & Research Center under the direction of Princeton Survey Research Associates International (PSRAI). Both the random digit dial landline and cell phone samples were provided by Survey Sampling International, LLC. For the landline sample, respondents were selected by asking for the youngest adult male or female currently at home based on a random rotation. If no one of that gender was available, interviewers asked to speak with the youngest adult of the opposite gender. For the cell phone sample, interviews were conducted with the person who answered the phone. KFF paid for all costs associated with the survey.

The combined landline and cell phone sample was weighted to balance the sample demographics to match estimates for the national population using data from the Census Bureau's 2012 American Community Survey (ACS) on sex, age, education, race, Hispanic origin, nativity (for Hispanics only), and region along with data from the 2010 Census on population density. The sample was also weighted to match current patterns of telephone use using data from the January-June 2013 National Health Interview Survey. The weight takes into account the fact that respondents with both a landline and cell phone have a higher probability of selection in the combined sample and also adjusts for the household size for the landline sample. All statistical tests of significance account for the effect of weighting.

The margin of sampling error including the design effect for the full sample is plus or minus 3 percentage points. Numbers of respondents and margin of sampling error for key subgroups are shown in the table below. For results based on other subgroups, the margin of sampling error may be higher. Sample sizes and margin of sampling errors for other subgroups are available by request. Note that sampling error is only one of many potential sources of error in this or any other public opinion poll.

Group	N (unweighted)	M.O.S.E.
Total	1,506	±3 percentage points
Uninsured, under age 65	173	±8 percentage points
Favorable opinion of health care law	566	±5 percentage points
Unfavorable opinion of health care law	747	±4 percentage points
Believe insurance situation has changed as a result of the ACA	161	±9 percentage points

All trends shown in this document come from Kaiser Health Tracking Polls except:

03/12 omnibus: KFF *Kaiser Health Tracking Poll Omnibus Supplement* (March 1-4, 2012)

01/11: KFF/Harvard School of Public Health *The Public's Health Care Agenda for the 112th Congress* (January 4-14, 2011)

1. As you may know, a health reform bill was signed into law in 2010. Given what you know about the health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? [GET ANSWER THEN ASK: Is that a very (favorable/unfavorable) or somewhat (favorable/unfavorable) opinion?] (ROTATE OPTIONS IN PARENTHESES)

	Very favorable	Somewhat favorable	Somewhat unfavorable	Very unfavorable	Don't know/ Refused
01/14	17	17	15	35	16
12/13	17	17	12	36	18
11/13	15	18	13	36	18
10/13	21	17	13	31	18
09/13	20	19	13	30	17
08/13	17	20	14	28	20
06/13	15	20	13	30	23
04/13	16	19	12	28	24
03/13	17	20	13	27	23
02/13	18	18	13	29	23
11/12	19	24	12	27	19
10/12	20	18	14	29	19
09/12	25	20	12	28	14
08/12	21	17	13	30	19
07/12	20	18	13	31	17
06/12	25	16	11	30	18
05/12	17	20	12	32	19
04/12	20	22	9	34	15
03/12	18	23	11	29	19
02/12	17	25	16	27	15
01/12	18	19	14	30	19
12/11 ¹	19	22	15	28	17
11/11	17	20	15	29	19
10/11	12	22	20	31	15
09/11	18	23	14	29	16
08/11	16	23	17	27	17
07/11	20	22	12	31	15
06/11	15	27	16	30	12
05/11	19	23	15	29	14
04/11	20	21	14	27	18
03/11	21	21	15	31	13
02/11	16	27	19	29	8
01/11	19	22	16	34	9
12/10	22	20	14	27	18
11/10	19	23	12	28	18
10/10	18	24	15	29	15
09/10	19	30	15	25	11
08/10	19	24	13	32	12
07/10	21	29	10	25	14
06/10	20	28	16	25	10
05/10	14	27	12	32	14
04/10 ²	23	23	10	30	14

¹ May 2010 through December 2011 trend wording was "As you may know, a health reform bill was signed into law early last year..."

² April 2010 trend wording was "[President Obama did sign a health reform bill into law last month...] Given what you know about the new health reform law, do you have a generally (favorable) or generally (unfavorable) opinion of it? (Is that a very favorable/unfavorable or somewhat favorable/unfavorable opinion?)"

2. Do you think opponents of the health care law should (continue their efforts to repeal the law) or should they (accept that it's the law and work to improve it)? (ROTATE OPTIONS IN PARENTHESES)

	01/14
Opponents should continue their efforts to repeal the law	38
Opponents should accept that it's the law and work to improve it	55
Opponents should leave the law as is (VOL.)	1
Neither of these/opponents should do something else (VOL.)	*
Don't know/Refused	6

3. Do you think (INSERT AND RANDOMIZE) (is/are) (better off) or (worse off) as a result of the health reform law, or has it not made much difference? How about (INSERT ITEM)? [READ IF NECESSARY: "(Is/Are) (INSERT ITEM) (better off) or (worse off) as a result of the health reform law, or has it not made much difference?"] (ROTATE OPTIONS IN PARENTHESES ACROSS INTERVIEWS, BUT NOT WITHIN SAME INTERVIEW; Insert "is" for items b and e; insert "are" for items a, c, d)

	Better off	Worse off	Not much difference	Don't know/Refused
a. You and your family	12	24	62	2
b. The country as a whole	27	40	27	6
c. The uninsured	42	30	20	8
d. Health insurance companies	33	31	24	12
e. The nation's health care system	28	41	23	8

4. Do you feel you have enough information about the health reform law to understand how it will impact you and your family, or not?

	Yes, have enough information	No, do not have enough information	Don't know/Refused
01/14	54	44	2
12/13	54	44	2
11/13	52	46	2
10/13	55	44	2
09/13	47	51	2
08/13	47	51	2
04/13	49	49	2
03/13 ³	41	57	2
04/12	51	47	1
03/12	39	59	2
11/11	44	55	1
03/11	47	52	1
04/10	43	56	2

5. As far as you know, how much of the health reform law has been put into place thus far: (READ LIST. ROTATE 1-4, 4-1.)

	01/14	03/13	03/12	02/11
None	9	13	18	17
Some provisions	62	67	64	62
Most provisions	16	7	4	7
All of its provisions	3	2	2	3
Don't know/Refused	9	11	12	11

³ April 2010 through March 2013 trend wording was "Do you feel you have enough information about the health reform law to understand how it will impact you personally, or not?"

ROTATE ORDER OF Q6-7 AND Q8-9

6. So far, would you say you and your family have personally benefited from the health reform law, or not?

	01/14	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11	02/11	12/10
Yes, have benefited	15	11	14	17	19	14	11	15	14	13	14	15
No, have not benefited	83	85	82	78	77	83	85	83	82	84	84	81
Don't know/Refused	2	4	4	4	4	3	4	2	4	3	3	4

7. In what ways would you say you have benefited from the health reform law? (OPEN-END)

Based on those who say they have benefited from the health reform law

	01/14	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11
Access to health care/expansion of health insurance/expansion of benefits (NET)	53	47	36	48	43	39	38	39	42
Access to health care/expansion of health insurance/expansion of benefits	46	44	29	41	35	39	38	39	42
Preventive services benefit/free check-ups/women's health/birth control	5	3	6	7	9	--	--	--	--
More choice/options for health insurance coverage	3	--	--	--	--	--	--	--	--
Lower health care costs	20	25	17	17	11	15	12	16	16
Extension of dependent coverage	8	12	18	17	22	18	25	13	15
Help dealing with pre-existing conditions	4	5	11	2	4	6	9	7	3
Health reform will help – general	4	3	3	5	3	6	3	5	5
My insurance is good/no changes	2	3	3	3	4	3	6	2	2
Insurance reforms (NET)	2	1	2	2	4	4	2	2	2
Other insurance reforms	2	1	2	1	3	4	2	2	2
Medical loss ratio/insurance must give me a rebate or credit	--	--	--	1	2	--	--	--	--
Help for seniors/Medicare/Closing the doughnut hole	1	2	3	1	2	5	6	4	4
Other	6	8	9	8	8	7	6	6	9
Don't know/Refused	13	6	12	6	10	19	8	13	16
	(n=231)	(n=138)	(n=205)	(n=195)	(n=227)	(n=171)	(n=141)	(n=157)	(n=151)

	03/11	02/11	12/10
Access to health care/expansion of health insurance/expansion of benefits (NET)	39	34	36
Access to health care/expansion of health insurance/expansion of benefits	39	34	36
Preventive services benefit/free check-ups/women's health/birth control	--	--	--
More choice/options for health insurance coverage	--	--	--
Lower health care costs	24	20	19
Extension of dependent coverage	14	21	14
Help dealing with pre-existing conditions	5	6	5
Health reform will help – general	3	5	7
My insurance is good/no changes	4	-	-
Insurance reforms (NET)	4	5	6
Other insurance reforms	4	5	6
Medical loss ratio/insurance must give me a rebate or credit	--	--	--
Help for seniors/Medicare/Closing the doughnut hole	6	7	-
Other	3	7	6
Don't know/Refused	11	15	17
	(n=144)	(n=155)	(n=157)

Percentages will add to more than 100 due to multiple responses.

8. So far, would you say you and your family have been negatively affected by the health reform law, or not?

	01/14	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11	03/11	02/11	12/10
Yes, negatively affected	27	26	23	22	19	21	18	18	18	20	17	20
No, not negatively affected	71	72	75	74	77	76	78	78	78	77	82	76
Don't know/Refused	2	2	2	4	4	4	4	4	4	3	2	4

9. In what ways would you say you have been negatively affected by the health reform law? (OPEN-END)

Based on those who say they have been negatively affected by health reform law

	01/14	12/13	10/13	03/13	08/12	03/12	11/11	07/11	05/11
Cost (NET)	58	59	51	54	53	53	60	52	55
The cost of my own health care has increased/ can't afford cost of insurance/higher costs	51	45	37	47	40	46	50	39	40
Cost concerns – general	5	11	10	3	12	4	8	12	7
Cost concerns – taxes	2	4	4	6	6	5	3	1	9
Opposed to individual mandate/fines/forced coverage	11	7	5	4	4	3	3	2	2
Cut to benefits/less options/choices (general)	8	13	10	18	18	17	15	18	19
Policy cancelations (includes employer canceled plans/dropped by insurance)	7	10	2	3	1	--	1	1	--
Confusion/Aggravation/Stress/Wasted time/Lack of information/future insecurity	6	4	5	--	--	--	--	--	--
Don't have/Unable to get insurance	5	7	5	5	4	6	10	11	7
Bad for providers/Providers have quit/Lost my doctor/Can't see the doctor I want	4	5	5	5	5	6	4	2	4
Bad for businesses/jobs	4	6	12	5	8	5	5	3	2
Insurance plan changed (general)	3	--	--	--	--	--	--	--	--
Declining quality of care	2	3	4	4	4	3	2	5	4
Haven't seen any changes yet	2	1	1	2	3	4	1	2	3
Don't want to pay for freeloaders/non-citizens/others	2	1	2	2	2	4	-	1	2
Too much government intrusion/Government getting too big	1	1	*	2	2	6	--	--	--
Harm to Medicare/seniors/Doctors won't accept Medicare patients	1	2	1	3	3	1	3	4	6
Angry at process/Congress/President (includes government shutdown)	*	1	6	1	2	1	3	2	5
Taking away my religious freedom/Against my morals	*	*	1	1	--	4	--	--	--
Website/enrollment problems	--	1	--	--	--	--	--	--	--
Other	6	4	4	10	14	14	11	13	11
Don't know/Refused	3	3	5	4	9	12	6	10	7
	(n=401)	(n=311)	(n=341)	(n=269)	(n=229)	(n=250)	(n=226)	(n=236)	(n=219)

Q.9 continued on next page

Percentages will add to more than 100 due to multiple responses.

Q.9 continued

	03/11	02/11	12/10
Cost (NET)	58	48	45
The cost of my own health care has increased/ can't afford cost of insurance/higher costs	46	32	29
Cost concerns – general	12	10	11
Cost concerns – taxes	1	7	7
Opposed to individual mandate/fines/forced coverage	2	3	--
Cut to benefits/less options/choices (general)	14	16	15
Policy cancelations (includes employer canceled plans)	--	--	--
Confusion/Aggravation/Stress/Wasted time/Lack of information/future insecurity	--	--	--
Don't have/Unable to get insurance	5	11	8
Bad for providers/Providers have quit/Lost my doctor/Can't see the doctor I want	3	1	1
Bad for businesses/jobs	5	2	7
Insurance plan changed (general)	--	--	--
Declining quality of care	3	2	3
Haven't seen any changes yet	4	--	--
Don't want to pay for freeloaders/non-citizens/others	3	3	--
Too much government intrusion/Government getting too big	--	--	--
Harm to Medicare/seniors/Doctors won't accept Medicare patients	5	7	3
Angry at process/Congress/President (includes government shutdown)	1	5	--
Taking away my religious freedom/Against my morals	--	--	--
Website/enrollment problems	--	--	--
Other	13	14	14
Don't know/Refused	4	10	18
	(n=240)	(n=205)	(n=255)

Percentages will add to more than 100 due to multiple responses.

10. I'm going to read you a list of specific elements or parts of the law. For each, please tell me whether you think it is something the law does, or not. First, to the best of your knowledge, would you say the health reform law does or does not (INSERT AND RANDOMIZE)? Would you say the health reform law does or does not (INSERT NEXT ITEM)?⁴

		Yes, law does this	No, law does not do this	Don't know/ Refused
a. Require nearly all Americans to have health insurance or else pay a fine				
	01/14	81	15	4
	03/13 ⁵	74	17	9
	04/12	74	18	8
	03/12 omnibus	64	23	14
	11/11	62	27	11
	08/11	65	25	10
	12/10	64	24	11
	06/10	67	26	7
	04/10	71	21	8
b. Give states the option of expanding their existing Medicaid program to cover more low-income, uninsured adults				
	01/14	58	27	15
	03/13	59	25	17
	04/12 ⁶	60	26	14
	03/12 omnibus	54	30	16
	11/11	53	28	19
	08/11	49	32	19
	12/10	62	20	18
	06/10	66	22	12
	04/10	64	16	20
c. Prohibit insurance companies from denying coverage because of a person's medical history				
	01/14	54	36	10
	03/13	53	36	11
	04/12	57	28	15
	03/12 omnibus	51	33	15
	11/11 ⁷	58	31	11
	09/11	61	30	9
	12/10	67	25	9
	06/10	70	25	5
	04/10	64	27	10
d. Provide financial help to low and moderate income Americans who don't get insurance through their jobs to help them purchase coverage				
	01/14	63	29	9
	03/13	62	29	9
	08/12	57	29	13
	03/12 omnibus	56	28	17
	11/11	64	30	6
	08/11	58	32	10
	12/10	72	18	10
	06/10	72	21	7
	04/10	75	17	8

⁴ March 2013 and previous trend wording was "I'm going to read you a list of specific elements or parts of the law. For each, please tell me whether you think it is included in the health reform law, or not..."

⁵ December 2010 through March 2013 trend wording for this item was "Require nearly all Americans to have health insurance by 2014 or else pay a fine".

⁶ March 2012 through April 2012 trend wording for this item was "Expand the existing Medicaid program to cover more low-income, uninsured adults". April 2010 through November 2011 wording was "Expand the existing Medicaid program to cover low-income, uninsured adults regardless of whether they have children".

⁷ April 2010 through November 2011 trend wording for this item was "Prohibit insurance companies from denying coverage because of a person's medical history or health condition".

Q.10 continued

		Yes, law does this	No, law does not do this	Don't know/ Refused
e. Create health insurance exchanges or marketplaces where people who don't get coverage through their employers can shop for insurance and compare prices and benefits	01/14	68	22	9
	03/13 ⁸	58	29	13
	08/12	56	28	16
	06/10	62	29	9
	04/10	62	21	17

11. Thinking in general about the news media's coverage of the health care law, would you say the mix of coverage has been mostly about (politics and controversies), mostly about (how the law might impact people), or has it been a balance of the two? (ROTATE VERBIAGE IN PARENTHESES)

	01/14	12/13	11/13	09/13
Mostly about politics and controversies	56	53	53	56
Mostly about how the law might impact people	6	7	8	6
Balance of the two	33	33	30	33
Don't know/Refused	5	7	9	5

12. Do you think the news media coverage you've seen about the health care law is biased (in favor of) the law, biased (against) the law, or is it mostly balanced? (ROTATE OPTIONS IN PARENTHESES)

	01/14	12/13	11/13	09/13
Biased in favor	22	17	17	20
Biased against	34	34	33	27
Mostly balanced	38	40	40	43
Don't know/Refused	7	9	9	10

13. In the past 30 days, do you recall seeing or hearing any stories in the news about an individual or family that was HELPED by the health care law, or not?

	01/14
Yes	26
No	73
Don't know/Refused	1

14. In the past 30 days, do you recall seeing or hearing any stories in the news about an individual or family that was HARMED by the health care law, or not?

	01/14
Yes	37
No	62
Don't know/Refused	2

⁸ Trend wording for this item was "Create health insurance exchanges or marketplaces where small businesses and people who don't get coverage through their employers can shop for insurance and compare prices and benefits"

15. In the past 30 days, have you seen more news stories about people being (HELPED) by the law, more news stories about people being (HARMED) by the law, or has the number of stories about people being (helped) and (harmed) been about the same? (ROTATE OPTIONS IN PARENTHESES)

Based on those who have seen stories about people being helped and harmed (n=265)

	01/14
More news stories about people being helped	13
More news stories about people being harmed	34
Number of stories about people being helped and harmed about the same	51
Don't know/Refused	2

Summary of 13, 14, and 15 based on total

	01/14
Saw only or mostly stories about people being HELPED by the law	13
Saw only or mostly stories about being HARMED by the law	27
Saw about the same number of stories about people being helped and harmed	7
Saw neither	50
Don't know/Refused	3

16. Next, please tell me how closely you have followed these stories that have been in the news recently. (First/Next,) (INSERT--READ AND RANDOMIZE). READ FOR FIRST ITEM THEN AS NECESSARY: Did you follow this story very closely, fairly closely, not too closely, or not at all closely?

		Very closely	Fairly closely	Not too closely	Not at all closely	Don't know/Refused
a. News about how the rollout of the 2010 health care law is going						
	01/14	18	37	23	22	1
	12/13	21	38	23	18	*
	11/13 ⁹	25	30	19	25	1
	10/13 ¹⁰	22	31	22	24	1
b. Coverage of state lawmakers' decisions about whether to expand Medicaid under the health care law						
	01/14	13	25	29	32	1
c. A study that found expanding access to Medicaid increased the number of emergency room visits in Oregon						
	01/14	6	10	20	62	2
d. Legal action involving the health care law's requirement that most health plans cover birth control						
	01/14	17	29	23	31	1
e. Discussions of the health care law in the 2014 midterm elections						
	01/14	16	27	24	32	1
f. The release of a federal government report about how much the U.S. spends on health care						
	01/14	11	25	29	34	1
g. Reports about the condition of the U.S. economy						
	01/14	29	40	16	14	1
	12/13	30	37	20	12	1
	11/13	33	34	18	14	1
	10/13	36	35	17	11	1
h. Legal action involving same-sex marriage in Utah						
	01/14	13	26	24	37	1

⁹ Trend wording was "Problems with the websites for the health care law's online health insurance marketplaces"

¹⁰ Trend wording was "Technical website problems related to the opening of the health care law's online health insurance exchanges or marketplaces".

17. As you may know, there have been problems with the federal government web site where people can shop and sign up for health insurance. Since the website launched last October, do you think the federal government has made a lot of progress, some progress, not much progress, or no progress at all in fixing these problems?

	01/14	12/13 ¹¹
A lot of progress	13	11
Some progress	42	39
Not much progress	27	26
No progress at all	12	15
Don't know/Refused	5	9

18. Over the past few years, would you say the cost of health care for the nation as a whole has been going up (faster) than usual, going up (slower) than usual, or going up about the same amount? (ROTATE ITEMS IN PARENTHESES)

	01/14	03/13
Faster	50	58
Slower	8	4
About the same amount	37	31
Not going up/staying steady/going down (VOL.)	1	*
Don't know/Refused	5	7

READ: On another topic...

19. How important is it to you personally to have health insurance? Very important, somewhat important, not too important, or not at all important?

	01/14	06/13
Very important	85	87
Somewhat important	10	9
Not too important	3	2
Not at all important	2	2
Don't know/Refused	*	1

20. Which of the following comes closer to your view? (READ AND ROTATE)

	01/14	06/13
Health insurance is something I need	85	88
I'm healthy enough that I don't really need health insurance	14	11
Don't know/Refused	1	1

- D4. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time? (READ IF NECESSARY: A health plan would include any private insurance plan through your employer or a plan that you purchased yourself, as well as a government program like Medicare or [Medicaid/Medi-CAL])?

	01/14
Covered by health insurance	84
Not covered by health insurance	16
Don't know/Refused	*

¹¹ December 2013 trend wording was "...Since the website launched on October 1..."

D4a. Which of the following is your MAIN source of health insurance coverage? Is it a plan through your employer, a plan through your spouse's employer, a plan you purchased yourself either from an insurance company or a state or federal marketplace, are you covered by Medicare or (Medicaid/[INSERT STATE-SPECIFIC MEDICAID NAME]), or do you get your health insurance from somewhere else?

Based on those who are insured (n=1,322)

	01/14
Plan through your employer	40
Plan through your spouse's employer	14
Plan you purchased yourself	8
Medicare	18
Medicaid/[STATE-SPECIFIC MEDICAID NAME]	10
Somewhere else (SPECIFY)	4
Plan through your parents/mother/father (VOL.)	6
Don't know/Refused	1

Summary D4 and D4a based on total

	01/14
Covered by health insurance	84
Employer	34
Spouse's employer	12
Self-purchased plan	7
Medicare	15
Medicaid/[STATE-SPECIFIC MEDICAID NAME]	8
Somewhere else	3
Plan through parents/mother/father (VOL.)	5
Don't know/Refused	1
Not covered by health insurance	16
Don't know/Refused	*

21. Did you purchase your plan directly from an insurance company, or from the marketplace known as healthcare.gov (or [INSERT STATE-SPECIFIC MARKETPLACE NAME])? [INTERVIEWER NOTE: IF R SAYS THEY PURCHASED INSURANCE THROUGH A BROKER, ASK "Do you know if that was a plan from your state marketplace or exchange, such as one labeled Gold, Silver, or Bronze, or was it a plan purchased directly from an insurance company and not through an exchange or marketplace?"]

Based on purchased own insurance plan (n=111)

	01/14
Directly from an insurance company	79
From healthcare.gov or [STATE MARKETPLACE NAME]	13
Through a broker, not sure if it was an exchange plan or not (VOL.)	1
Don't know/Refused	6

Summary D4a and 21 based on those who are insured (n=1,322)

	01/14
Plan through your employer	40
Plan through your spouse's employer	14
Plan you purchased yourself	8
Directly from an insurance company	6
From healthcare.gov or [STATE MARKETPLACE NAME]	1
Through a broker, not sure if it was an exchange plan or not (VOL.)	*
Don't know/Refused	1
Medicare	18
Medicaid/[STATE-SPECIFIC MEDICAID NAME]	10
Somewhere else (SPECIFY)	4
Plan through your parents/mother/father (VOL.)	6
Don't know/Refused	1

22. Including all its locations and worksites, not just your own, about how many people are employed by the company or organization ((IF D4a=1: you work for/ IF D4a=2: your spouse works for)? Just stop me when I get to the right category. Are there fewer than 10 employees, 10-25 employees, 26-50 employees, 51-100 employees, or more than 100 employees? (IF NECESSARY: Just your best guess.)

Based on get insurance through own or spouse's employer (n=698)

	01/14
Fewer than 10 employees	4
10-25 employees	5
26-50 employees	4
51-100 employees	10
More than 100 employees	75
Don't know/Refused	2

23. Would you say your health insurance is a good value for the money it costs, or not?

Based on those who are insured (n=1,322)

	01/14
Health insurance is a good value for the money it costs	77
Health insurance is not a good value for the money it costs	18
Don't pay directly/don't know how much it costs (VOL.)	2
Don't know/Refused	3

24. In the past six months, have you had a change in your health insurance situation? That is, have you gotten a new health insurance plan, lost your coverage, changed plans, or gotten a different type of health insurance in the past 6 months, or not?

	01/14
Yes, have had a change in health insurance situation in last 6 months	24
No, have not had a change in health insurance status	75
Don't know/Refused	1

25. Do you think this change in your health insurance situation was a result of the health care law, or was it for some other reason?

Based on had a change in health insurance situation (n=360)

	01/14
Result of the health care law	41
Some other reason	56
Don't know/Refused	3

Summary 24 and 25 based on total

	01/14
Yes, have had a change in health insurance situation in last 6 months	24
Result of the health care law	10
Some other reason	14
Don't know/Refused	1
No, have not had a change in health insurance status	75
Don't know/Refused	1

26. Would you say the change in your health insurance situation was a change for the (better) or a change for the (worse)? (ROTATE ITEMS IN PARENTHESES)

Based on had a change in health insurance situation (n=360)

	01/14
Change for the better	40
Change for the worse	48
No difference/Neither better nor worse (VOL.)	8
Don't know/Refused	3

Summary 24 and 26 based on total

	01/14
Yes, have had a change in health insurance situation in last 6 months	24
Change for the better	10
Change for the worse	12
No difference/Neither better nor worse (VOL.)	2
Don't know/Refused	1
No, have not had a change in health insurance status	75
Don't know/Refused	1

27. Which best describes the change in your health insurance situation? Did you lose or drop your health insurance coverage, change health insurance plans, get health insurance after being uninsured, or was it some other type of change? INTERVIEWER NOTE: IF R SAYS THEY CHANGED JOBS, ASK IF CHANGED INSURANCE PLANS WHEN THEY CHANGED JOBS, AND IF SO, CODE AS 2

Based on had a change in health insurance situation (n=360)

	01/14
Changed plans	49
Lost or dropped coverage	18
Got health insurance after being uninsured	11
Cost increased (VOL.)	9
Cost changed – unspecified (VOL.)	2
Cost went down (VOL.)	1
Some other change	8
Don't know/Refused	3

Summary 24 and 27 based on total

	01/14
Yes, have had a change in health insurance situation in last 6 months	24
Changed plans	12
Lost or dropped coverage	4
Got health insurance after being uninsured	3
Cost increased (VOL.)	2
Cost changed – unspecified (VOL.)	*
Cost went down (VOL.)	*
Some other change	2
Don't know/Refused	1
No, have not had a change in health insurance status	75
Don't know/Refused	1

28. How long have you been uninsured – less than three months, three months to less than a year, one year to less than two years, or 2 years or more?

Based on those ages 18-64 who are uninsured (n=173)

	01/14
Less than 3 months	6
3 months to less than a year	18
1 year to less than 2 years	18
2 years or more	56
Don't know/Refused	2

29. What's the MAIN reason you do not currently have health insurance? (PRE-CODED OPEN END. DO NOT READ LIST. ACCEPT ONE RESPONSE ONLY) (PROBE FOR "MAIN REASON" IF RESPONDENT MENTIONS MORE THAN ONE REASON)

Based on those ages 18-64 who are uninsured (n=173)

	01/14
Too expensive	45
Unemployed/lost job	10
Employer doesn't offer it	9
Don't need it	6
Not eligible for employer coverage	6
Citizenship/Residency issues	5
Can't get it/refused due to poor health, illness, or age	5
Not eligible for Medicaid or other government help	3
Don't know how to get it	*
Because of the health reform law	--
Other	9
Don't know/Refused	1

30. Have you tried to get health insurance for yourself in the past 6 months, or not?

Based on those ages 18-64 who are uninsured (n=173)

	01/14
Yes, have tried to get insurance	41
No, have not tried to get insurance	59
Don't know/Refused	*

31. From which of the following sources have you tried to get health insurance in the past six months? What about (INSERT, RANDOMIZE, ALWAYS READ ITEM e LAST)? [READ IF NECESSARY: Have you tried to get insurance (INSERT) in the past 6 months, or not?]

Asked of the uninsured who have tried to get insurance in the last 6 months (sample size insufficient to report)

Summary of 30 and 31a-e based on those ages 18-64 who are uninsured (n=173)

	01/14
Yes, have tried to get insurance	41
From Medicaid, (also known in your state as [INSERT STATE-SPECIFIC MEDICAID NAME])	19
Directly from a private insurance company	19
Through the health insurance marketplace set up under the health care law, also known as (HealthCare.gov OR [INSERT STATE-SPECIFIC MARKETPLACE NAME])	18
From your or your spouse's employer	12
From some other source I haven't mentioned	5
No, have not tried to get insurance	59
Don't know/Refused	*

32. As you may know, the health care law requires nearly all Americans to have health insurance by the end of March or else pay a fine. Do you think you will obtain health insurance, or do you think you will remain uninsured? (INTERVIEWER NOTE: IF DON'T KNOW, PROBE ONCE: We realize there is still some uncertainty, but if you had to guess, do you think you will obtain health insurance by the end of March, or do you think you will remain uninsured?)

Based on those ages 18-64 who are uninsured (n=173)

	01/14	11/13 ¹²	08/13
Will obtain health insurance	50	58	58
Will remain uninsured	40	34	32
Don't know/Refused	10	8	10
	(n=173)	(n=151)	(n=178)

33. Why do you think you will remain uninsured? (PRE-CODED OPEN END. DO NOT READ LIST. ACCEPT UP TO TWO RESPONSES)

Asked of those who say they will remain uninsured (sample size insufficient to report)

Summary of 32 and 33 based on those ages 18-64 who are uninsured (n=173)

	01/14
Will obtain health insurance	50
Will remain uninsured	40
Don't think will be able to find an affordable plan	20
Don't want/need coverage	4
Problems with immigration status	4
Cheaper to pay the fine	2
Opposed to the health care law/Obamacare	*
Don't want to be forced to buy anything	*
Other	8
Don't know/Refused	*
Don't know/Refused	10

¹² Trend wording was "As you may know, the health care law requires nearly all Americans to have health insurance by 2014 or else pay a fine. Do you think you will obtain health insurance in 2014, or do you think you will remain uninsured?"

34. Do you think you will get coverage from Medicaid (or [INSERT STATE-SPECIFIC MEDICAID NAME]), through an employer, from a private health insurance company, from the marketplace known as [Healthcare.gov or [INSERT STATE MARKETPLACE NAME], or are you not sure where you will get insurance?

Asked of the uninsured who say they will obtain insurance (sample size insufficient to report)

Summary of 32 and 34 based on those ages 18-64 who are uninsured (n=173)

	01/14
Will obtain health insurance	50
Medicaid/[STATE-SPECIFIC MEDICAID NAME]	8
An employer	6
Marketplace known as healthcare.gov (or [INSERT STATE-SPECIFIC MARKETPLACE NAME]	6
Private health insurance company	4
Will buy it myself – not specified whether through private insurer or marketplace (VOL.)	8
Somewhere else (VOL.)	--
Not sure/Don't know/Refused	17
Will remain uninsured	40
Don't know/Refused	10

READ TO ALL: Finally, I have just a few questions we will use to describe the people who took part in our survey...

35. In general, the term “pre-existing condition” is used by insurance companies to describe an illness or medical condition that a person had before they began looking for insurance. For example, if you were looking to buy health insurance but had a history of asthma, diabetes or high blood pressure, those would be considered pre-existing conditions, along with illnesses such as cancer. Given that definition, would you say that you or someone else in your household would be considered to have a “pre-existing condition” of some sort, or not?

Yes, someone in household has pre-existing condition	53
No, no one in household has pre-existing condition	46
Don't know/Refused	1

D1. Record respondent's sex

Male	49
Female	51

D2. In general, would you say your health is excellent, very good, good, only fair, or poor?

Excellent	19
Very good	31
Good	30
Only fair	14
Poor	5
Don't know/Refused	1

D2b. Are you currently married, living with a partner, widowed, divorced, separated, or have you never been married?

Married	49
Living with a partner	8
Widowed	5
Divorced	11
Separated	3
Never been married	23
Don't know/Refused	1

D3. What best describes your employment situation today? (READ IN ORDER)

Employed full-time	45
Employed part-time	11
Unemployed and currently seeking employment	6
Unemployed and not seeking employment	2
A student	6
Retired	18
On disability and can't work	7
Or, a homemaker or stay at home parent?	5
Don't know/Refused	1

36. Do you (IF D2b=1: or your spouse) work for or own a small business, that is one that employs 50 or fewer people in all its locations?
 [INTERVIEWER NOTE: If R says self or spouse is self-employed, code as yes]

37. Is that you, or your spouse?

Based on total

Yes, works for or owns a small business	18
Respondent	12
Spouse	3
Both (VOL.)	2
Don't know/Refused	*
No, does not work for or own a small business	57
Not employed and not married	25
Don't know/Refused	*

38. And (IF D2b=2-9 or Q37=1,3: are you/IF Q37=2: is your spouse) the owner of the business, or an employee?

Based on self or spouse works for or owns small business (n=270)

Owner of the business	41
Employee of the business	52
Both (VOL.)	6
Don't know/Refused	*

Summary of D2b, D3, 36, 38 based on total

Respondent or spouse works for or owns small business	18
Owner	7
Employee	9
Both (VOL.)	1
Don't know/Refused	*
Does not work for or own small business	57
Not employed and not married	25
Don't know/Refused	*

39. Including (IF D2b=2-9 or Q37=1,3: yourself/ IF Q37=2: your spouse), how many employees work for that business? Is it just (IF D2b=2-9 or Q37=1,3: you/ IF Q37=2: your spouse), at least one other person but fewer than 10 employees, 10-25 employees, or 26-50 employees?

Based on self or spouse works for or owns small business (n=270)

Just you/your spouse	15
At least one other person but fewer than 10 employees	42
10-25 employees	25
26-50 employees	16
Don't know/Refused	2

D5. What is your age? (RECORD EXACT AGE AS TWO-DIGIT CODE.)

D6. (ASK IF DON'T KNOW OR REFUSED AGE) Could you please tell me if you are between the ages of (READ LIST)...?

18-29	22
30-49	33
50-64	28
65 and older	17
Don't know/Refused	*

D8. In politics today, do you consider yourself a [ROTATE: Republican, Democrat/Democrat, Republican], an Independent, or what?

Republican	21
Democrat	33
Independent	34
Or what/Other/None/No preference/Other party	7
Don't know/Refused	5

D8a. Do you LEAN more towards the [ROTATE: Republican Party or the Democratic Party/Democratic Party or the Republican Party]?
(ROTATE OPTIONS IN SAME ORDER AS D8)

Summary D8 and D8a based on total

Republican/Lean Republican	35
Democrat/Lean Democratic	47
Other/Don't lean/Don't know	18

Five-Point Party ID

Democrat	33
Independent Lean Democratic	14
Independent/Don't lean	17
Independent Lean Republican	15
Republican	21
Undesignated	1

D8b. Would you say your views in most political matters are liberal, moderate or conservative?

Liberal	25
Moderate	36
Conservative	34
Other/Don't lean/Don't know	6

D8c. Do you consider yourself to be a supporter of the Tea Party movement, or not?

Yes, supporter of Tea Party movement	18
No, not a supporter of Tea Party movement	72
Other/Don't lean/Don't know	10

D9. Are you registered to vote at your present address, or not?

Yes	79
No	21
Other/Don't lean/Don't know	1

D11. What is the highest level of school you have completed or the highest degree you have received? (DO NOT READ)

Less than high school (Grades 1-8 or no formal schooling)	4
High school incomplete (Grades 9-11 or Grade 12 with NO diploma)	5
High school graduate (Grade 12 with diploma or GED certificate)	31
Some college, no degree (includes some community college)	19
Two year associate degree from a college/university	12
Four year college or university degree/Bachelor's degree	16
Some postgraduate or professional schooling, no postgraduate degree	1
Postgraduate or professional degree, including master's, doctorate, medical or law degree	10
Don't know/Refused (VOL.)	*

D12. Are you, yourself, of Hispanic or Latino background, such as Mexican, Puerto Rican, Cuban, or some other Spanish background?

D13. What is your race? Are you white, black, Asian or some other race? (IF RESPONDENT SAYS HISPANIC ASK: Do you consider yourself a white Hispanic or a black Hispanic?)

White, non-Hispanic	65
Total non-White	33
Black or African-American, non-Hispanic	12
Hispanic	15
Asian, non-Hispanic	4
Other/Mixed race, non-Hispanic	3
Undesignated	2

D12a. Were you born in the United States, on the island of Puerto Rico, or in another country?

Based on Hispanics (n=166)

U.S.	47
Puerto Rico	3
Another country	50
Don't know/Refused	-

D14. Last year—that is, in 2013—what was your total family income from all sources, before taxes? Just stop me when I get to the right category. (READ)

Less than \$20,000	19
\$20,000 to less than \$30,000	12
\$30,000 to less than \$40,000	11
\$40,000 to less than \$50,000	10
\$50,000 to less than \$75,000	13
\$75,000 to less than \$90,000	7
\$90,000 to less than \$100,000	4
\$100,000 or more	14
Don't know/Refused	10

END OF INTERVIEW: That's all the questions I have. Thanks for your time.



The Henry J. Kaiser Family Foundation

Headquarters
2400 Sand Hill Road
Menlo Park, CA 94025
Phone: (650) 854-9400 Fax: (650) 854-4800

Washington Offices and
Barbara Jordan Conference Center
1330 G Street, NW
Washington, DC 20005
Phone: (202) 347-5270 Fax: (202) 347-5274

www.kff.org

This publication (#8545-T) is available on the
Kaiser Family Foundation website at www.kff.org.

*The Kaiser Family Foundation, a leader in health policy analysis, health journalism and communication, is dedicated to filling the need for trusted, independent information on the major health issues facing our nation and its people.
The Foundation is a non-profit private operating foundation, based in Menlo Park, California.*