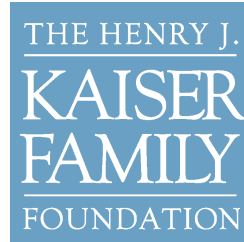


Chart Pack



Race, Ethnicity & Medical Care

A Survey of Public Perceptions and Experiences

The Henry J. Kaiser Family Foundation

October 1999

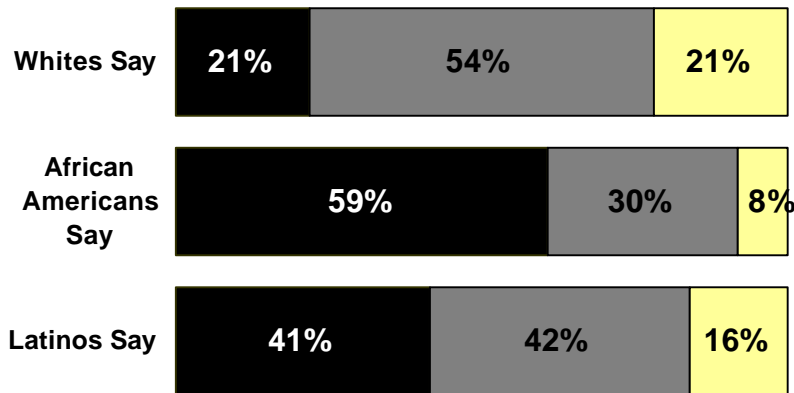
The Henry J. Kaiser Family Foundation, based in Menlo Park, California, is an independent national health care philanthropy and is not associated with Kaiser Permanente or Kaiser Industries.

Chart 1

“How Big a Problem is Racism in Different Areas?”

■ Major Problem ■ Minor Problem ■ Not a Problem

THE WORK PLACE



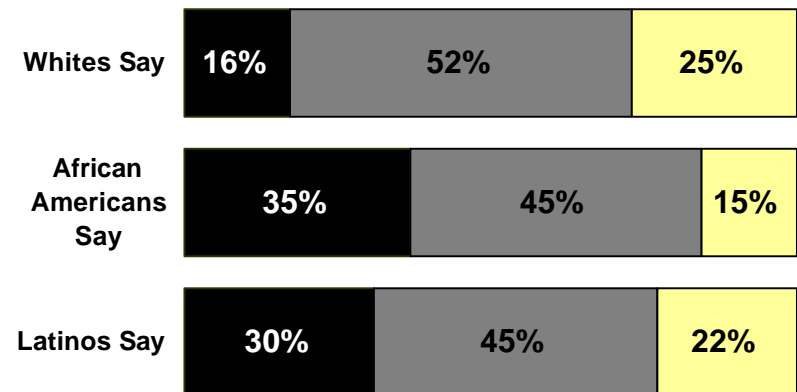
EDUCATION



HOUSING



HEALTH CARE



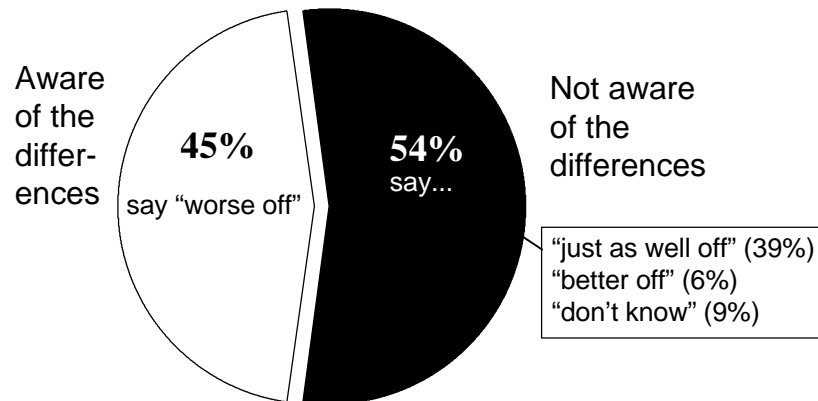
* Don't knows not shown

Source: Kaiser Family Foundation Survey of Race, Ethnicity and Medical Care: Public Perceptions and Experiences, October 1999 (Conducted July - Sept, 1999)

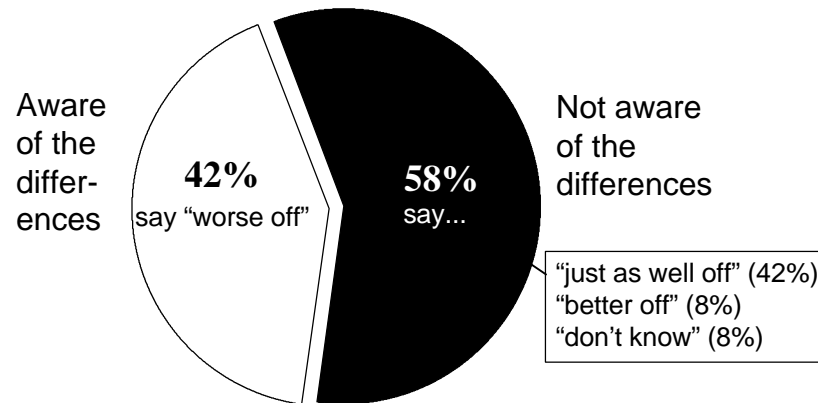
Chart 2

“How Do You Think the Average African American Compares to the Average White Person in Terms of...?”

INFANT MORTALITY

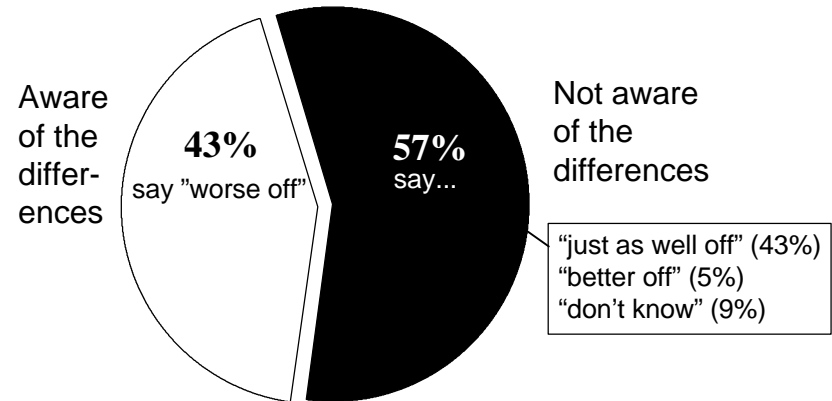


Whites Say

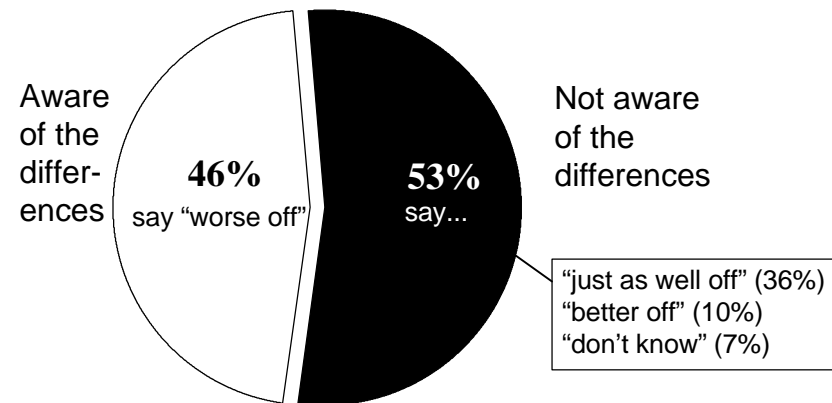


African Americans Say

LIFE EXPECTANCY



Whites Say



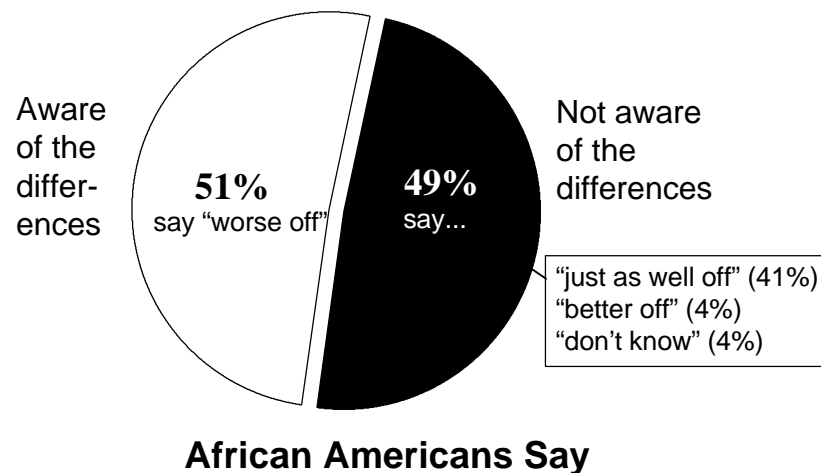
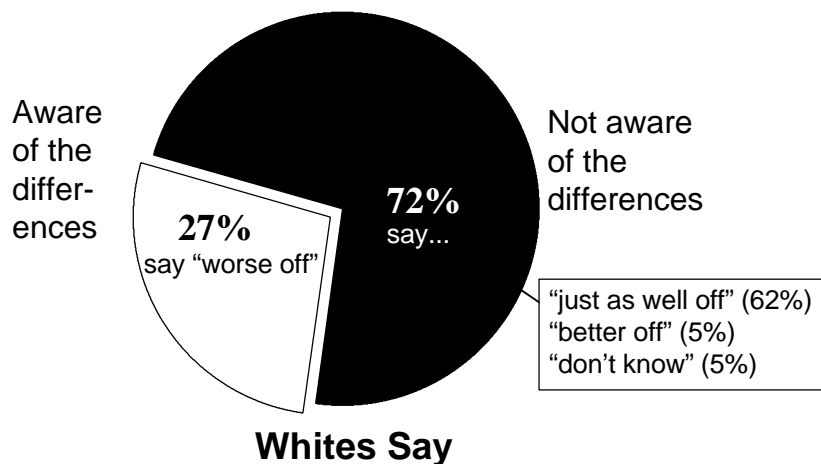
African Americans Say

Facts: In 1997, black infant mortality was 2 ½ times higher than white (14.2 per 1,000 black infants born versus 6.0 per 1,000 white infants born), and blacks in 1996, on average, lived 6.6 years less than whites.

Chart 3

“How Do You Think the Average African American Compares to the Average White Person in Terms of...?”

GETTING ROUTINE MEDICAL CARE WHEN THEY NEED IT



HAVING HEALTH INSURANCE

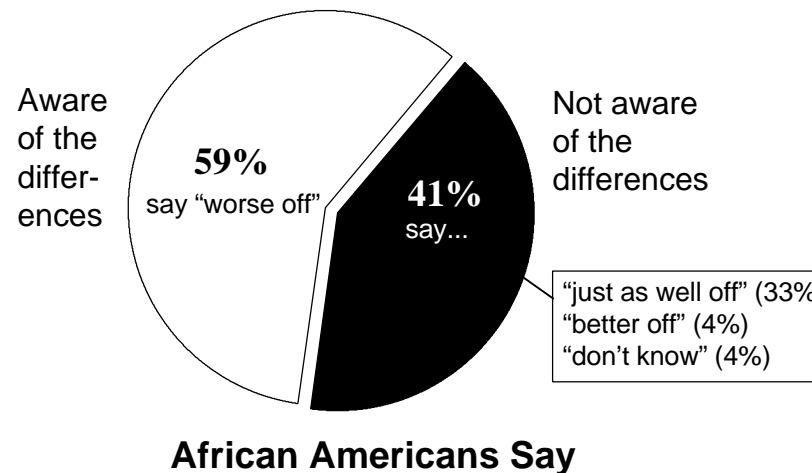
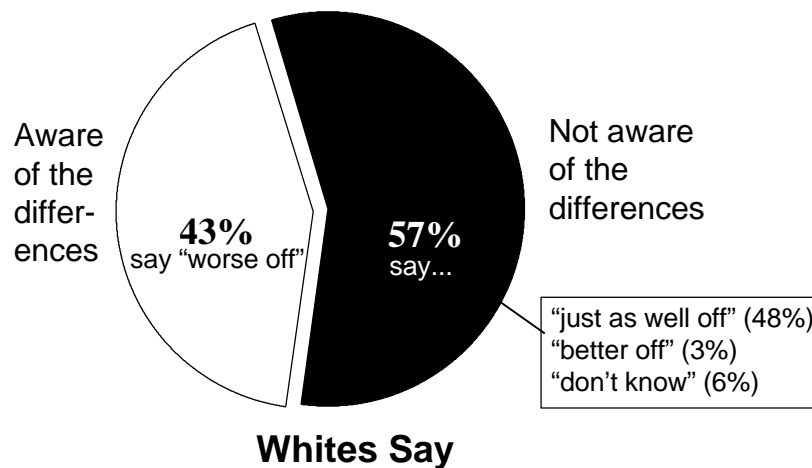
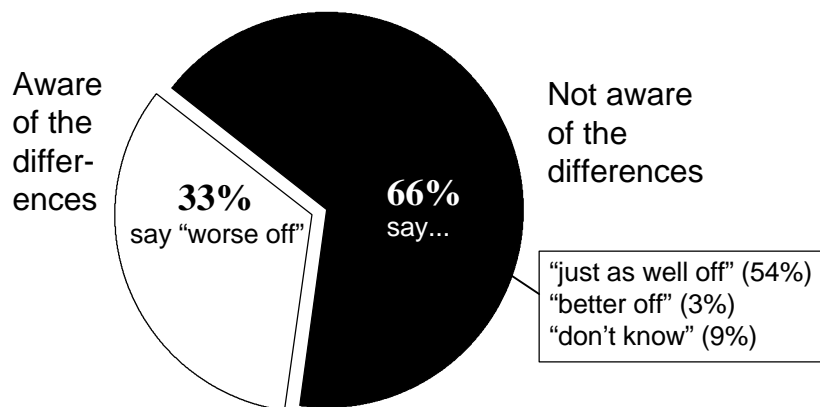


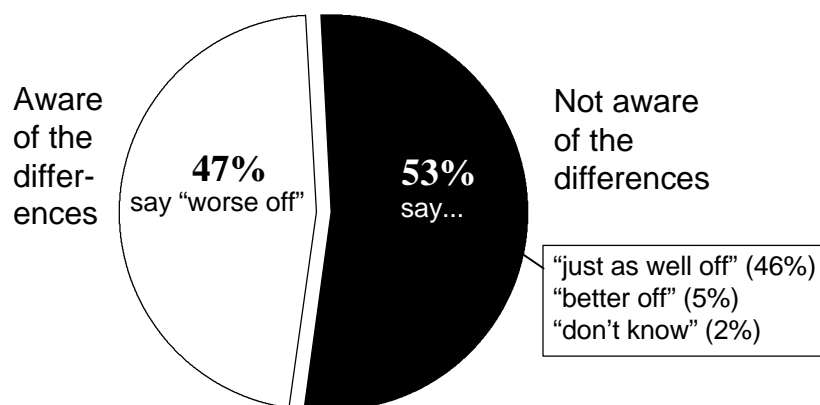
Chart 4

“How Do You Think the Average Latino Compares to the Average White Person in Terms of...?”

GETTING ROUTINE MEDICAL CARE WHEN THEY NEED IT

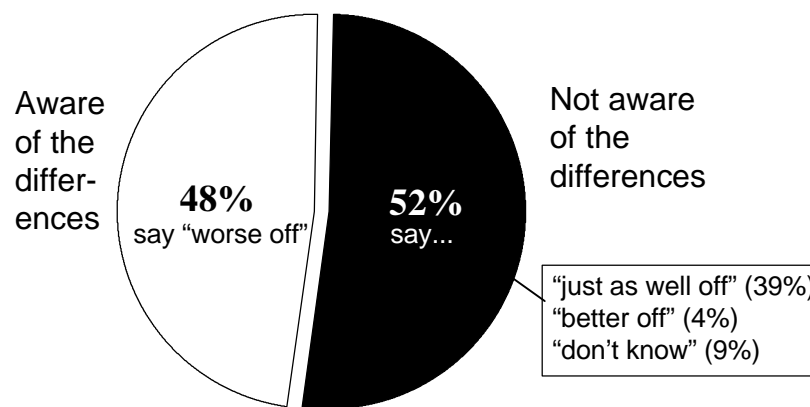


Whites Say

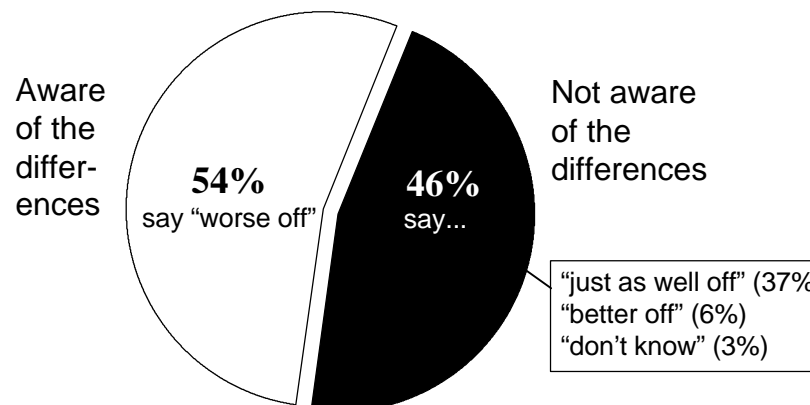


Latinos Say

HAVING HEALTH INSURANCE



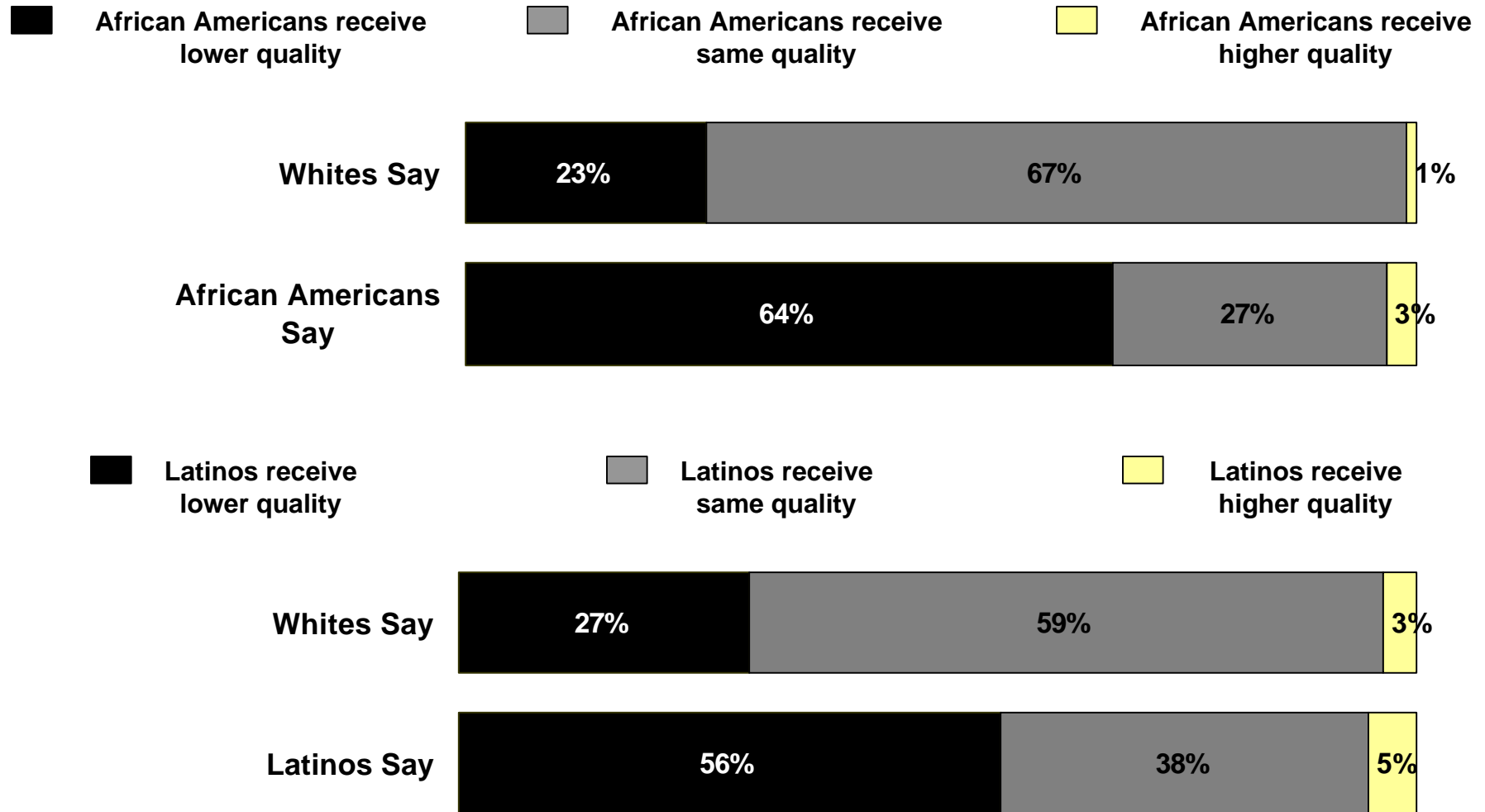
Whites Say



Latinos Say

Chart 5

Perceptions of Quality of Care Others Receive Compared to Whites When Getting Health Care Services



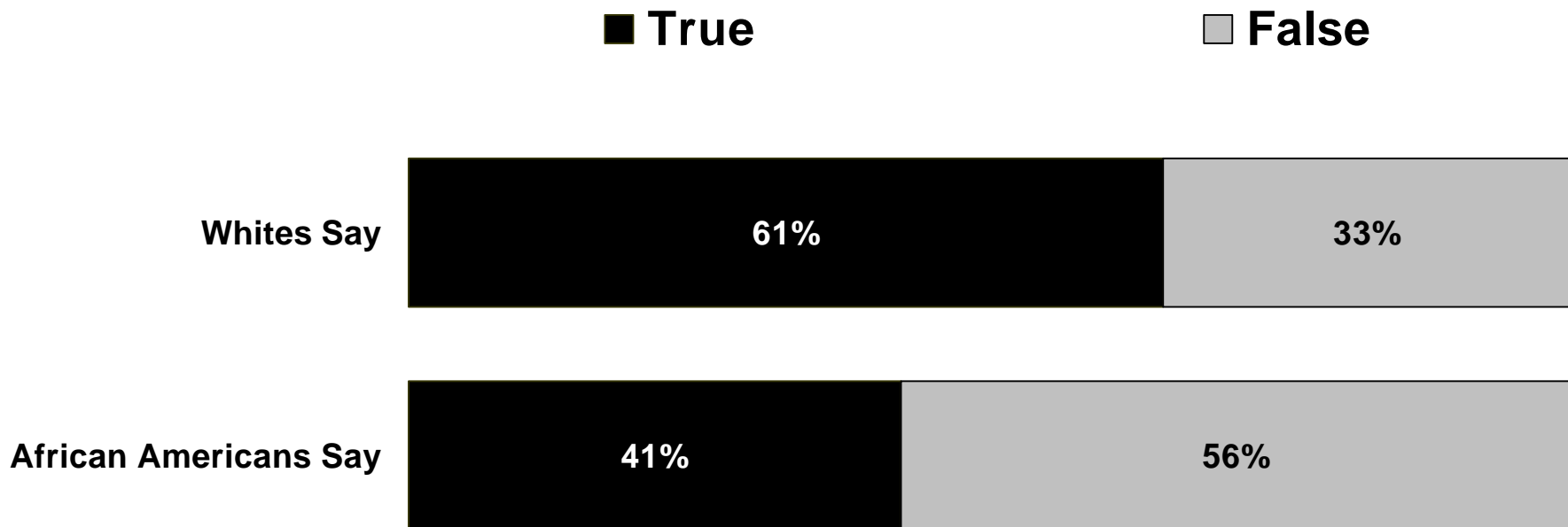
* Don't knows not shown

Source: Kaiser Family Foundation Survey of Race, Ethnicity and Medical Care: Public Perceptions and Experiences, October 1999 (Conducted July - Sept, 1999)

Chart 6

Perceptions of African Americans' Access to Specific Treatments Compared to Whites

“African Americans with heart disease are just as likely as whites who have heart disease to get specialized medical procedures and surgery”



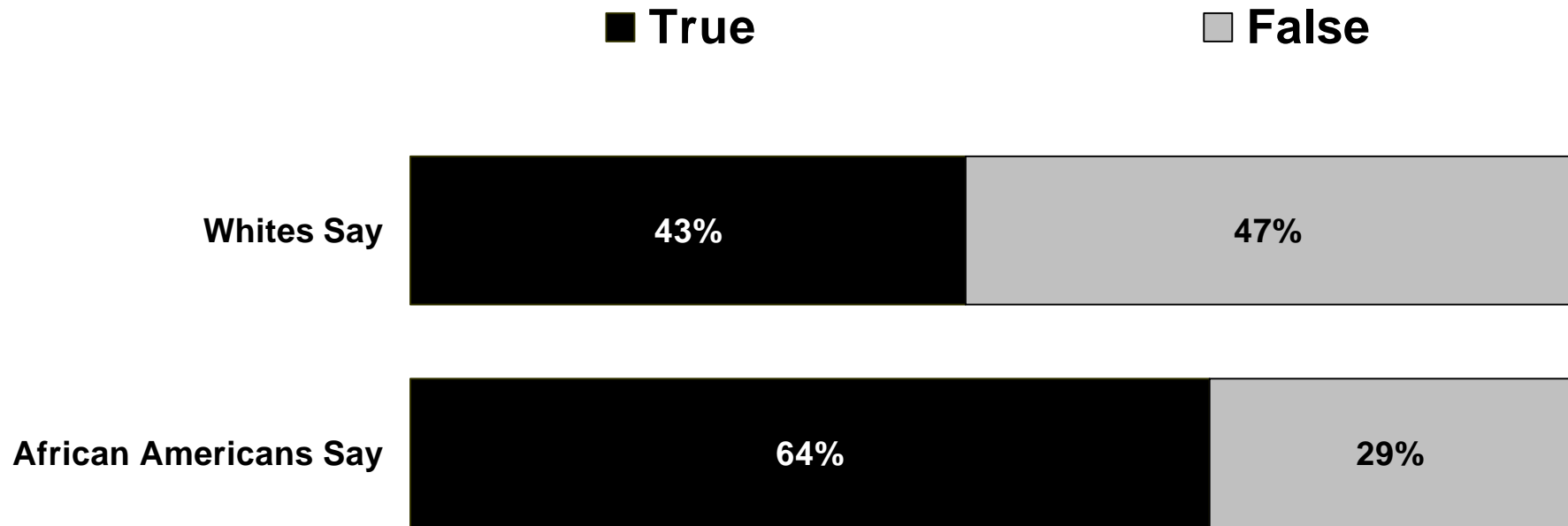
* Don't knows not shown

Source: Kaiser Family Foundation Survey of Race, Ethnicity and Medical Care: Public Perceptions and Experiences, October 1999 (Conducted July - Sept, 1999)

Chart 7

Perceptions of African Americans' Access to HIV/AIDS Treatments Compared to Whites

“Whites with HIV or AIDS are more likely than African Americans with HIV or AIDS to get the newest medicines and treatments”



* Don't knows not shown

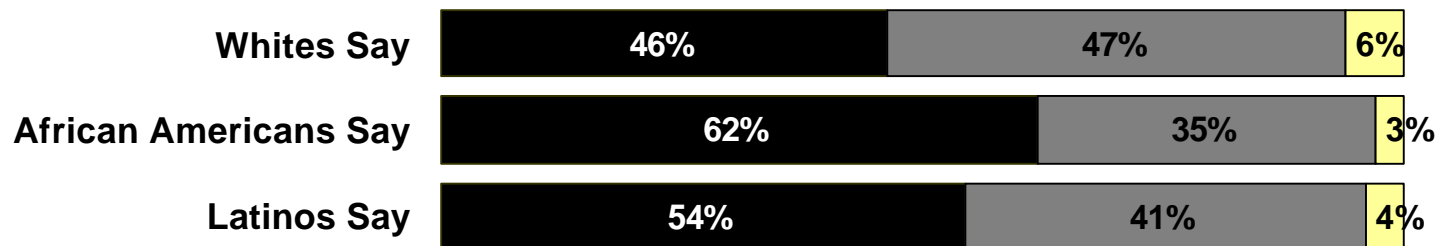
Source: Kaiser Family Foundation Survey of Race, Ethnicity and Medical Care: Public Perceptions and Experiences, October 1999 (Conducted July - Sept, 1999)

Chart 8

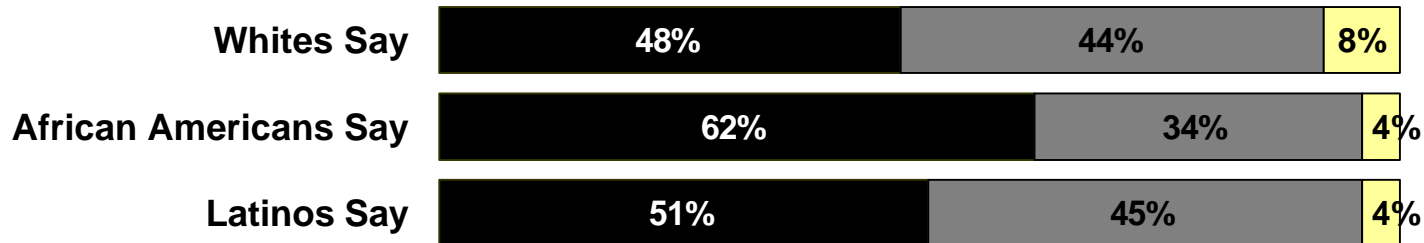
“How Often Does Race or Ethnic Background Affect Whether a Person Can Get. . .?”

■ Very/Somewhat Often ■ Not Too Often/Never ■ Don't know

ROUTINE MEDICAL CARE WHEN THEY NEED IT



SPECIALIZED TREATMENTS OR SURGERY WHEN THEY NEED IT



HEALTH INSURANCE TO PAY FOR MEDICAL CARE

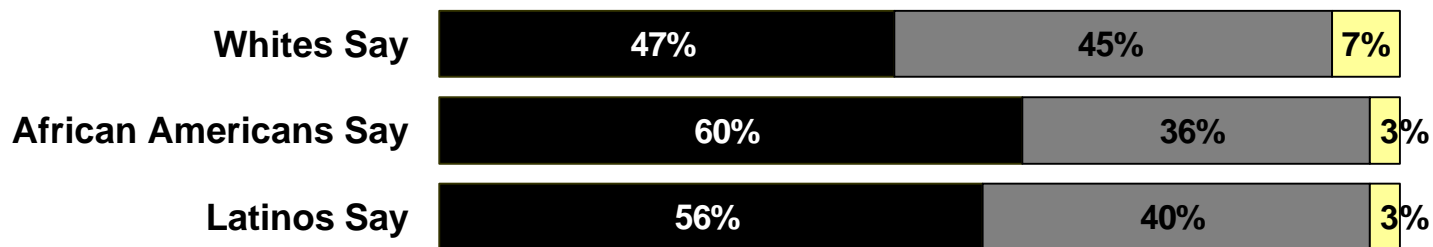
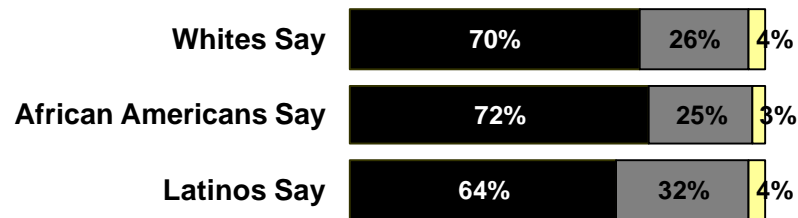


Chart 9

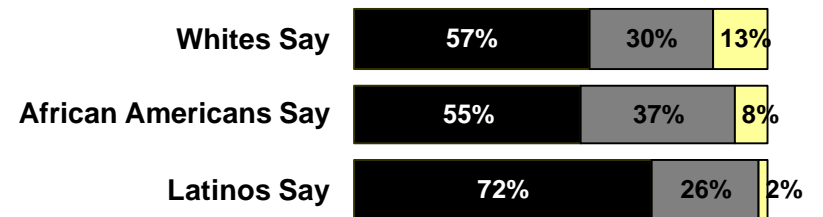
“How Often Do You Think Our Health Care System Treats People Unfairly Based On...?”

Very/Somewhat Often
 Not Too Often/Never
 Don't Know

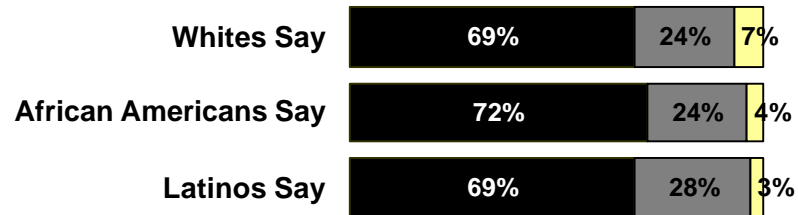
HOW MUCH MONEY THEY HAVE



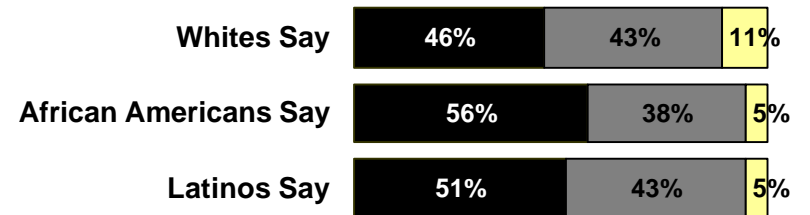
HOW WELL THEY SPEAK ENGLISH



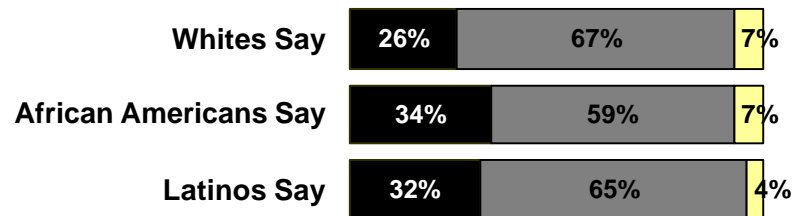
WHETHER OR NOT THEY HAVE HEALTH INSURANCE



WHAT THEIR RACE / ETHNIC BACKGROUND IS



WHETHER THEY ARE MALE OR FEMALE



WHETHER OR NOT THEY ARE OVERWEIGHT

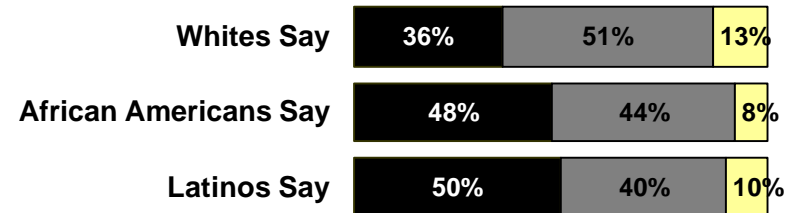
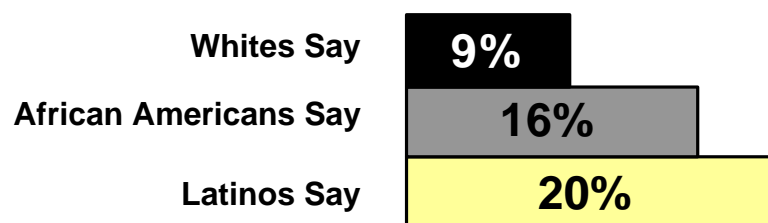


Chart 10

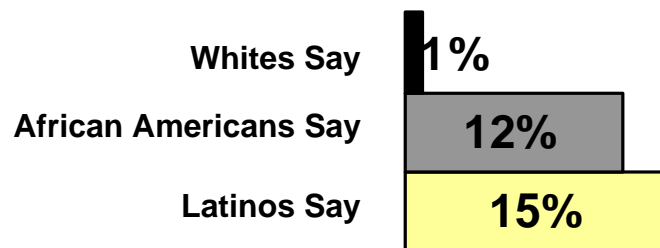
Personal Experiences With the Health Care System

Percent who say that they have felt that a doctor or health provider judged them unfairly or treated them with disrespect because of ...

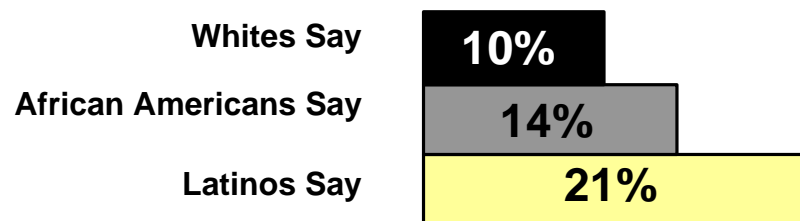
THEIR ABILITY TO PAY FOR THE CARE



THEIR RACE OR ETHNIC BACKGROUND



THE TYPE OF HEALTH INSURANCE THEY HAVE OR BECAUSE THEY DON'T HAVE HEALTH INSURANCE



HOW WELL THEY SPEAK ENGLISH

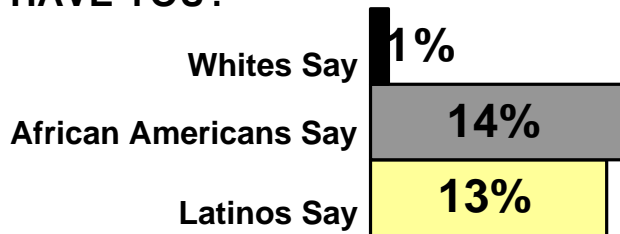


* Don't knows not shown

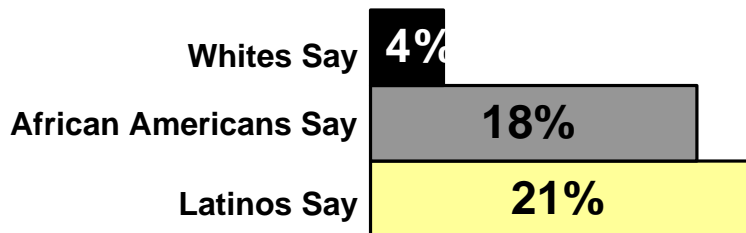
Experience With Being Treated Unfairly When Seeking Medical Care Because of Race or Ethnic Background

Percent Saying Yes

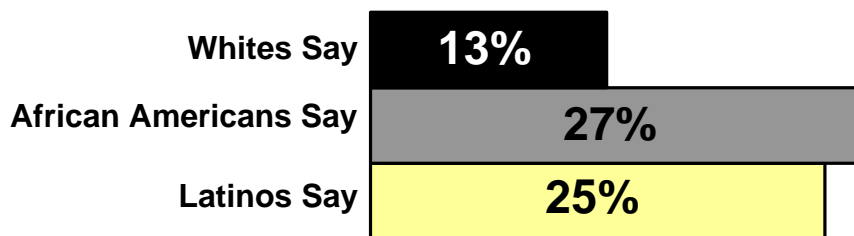
HAVE YOU?



A FAMILY MEMBER?



A FRIEND OR SOMEONE YOU KNOW?



* Don't knows not shown

Yes to any: You, a family member, a friend or someone you know was treated unfairly because of race/ethnic background when getting medical care

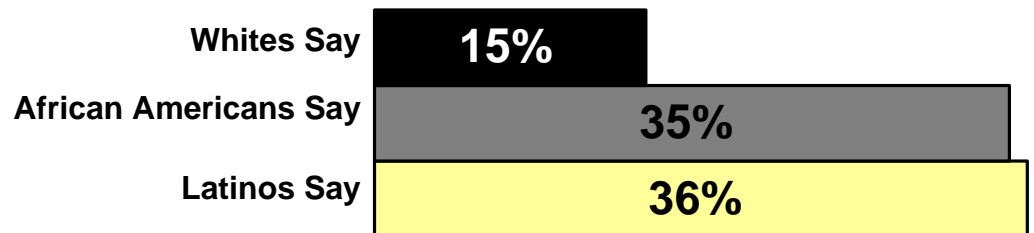
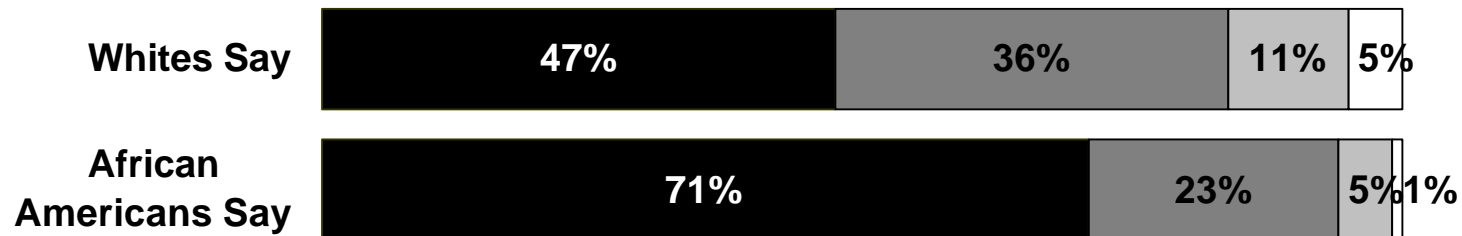


Chart 12

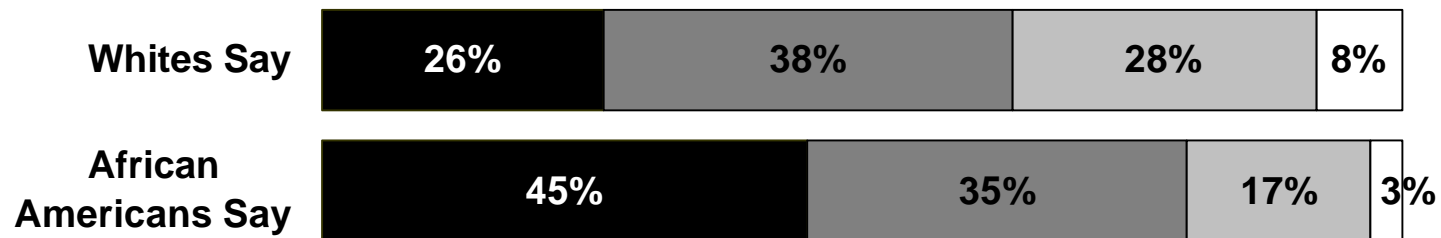
“For the Average African American, How Big a Problem is...?”

■ Major Problem ■ Minor Problem ■ Not a Problem □ Don't Know

BEING ABLE TO AFFORD THE COST OF HEALTH INSURANCE AND NECESSARY MEDICAL CARE



HAVING ENOUGH DOCTORS AND OTHER HEALTH PROVIDERS NEAR WHERE THEY LIVE



HAVING DIFFICULTY GETTING CARE BECAUSE OF THEIR RACE OR ETHNIC BACKGROUND

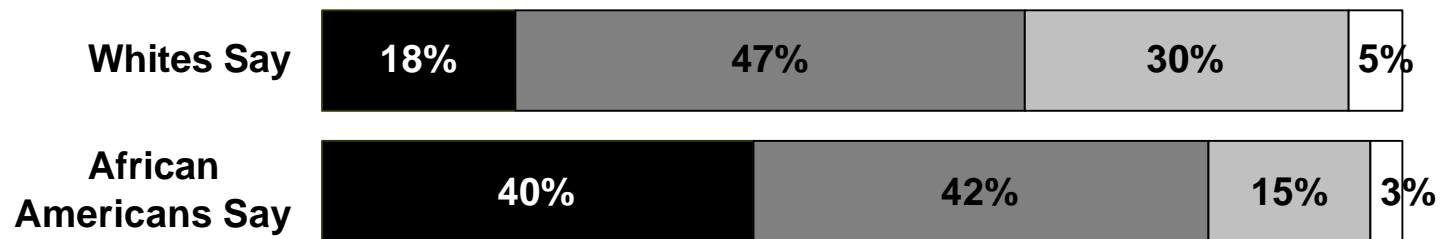
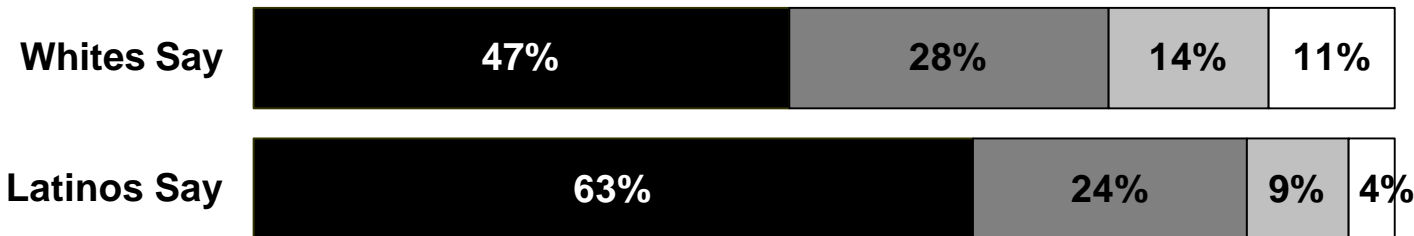


Chart 13

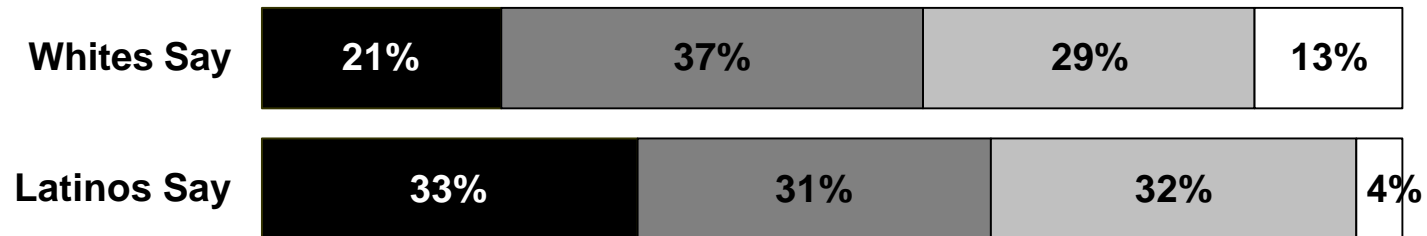
“For the Average Latino, How Big a Problem is...?”

■ Major Problem ■ Minor Problem ■ Not a Problem □ Don't Know

BEING ABLE TO AFFORD THE COST OF HEALTH INSURANCE AND NECESSARY MEDICAL CARE



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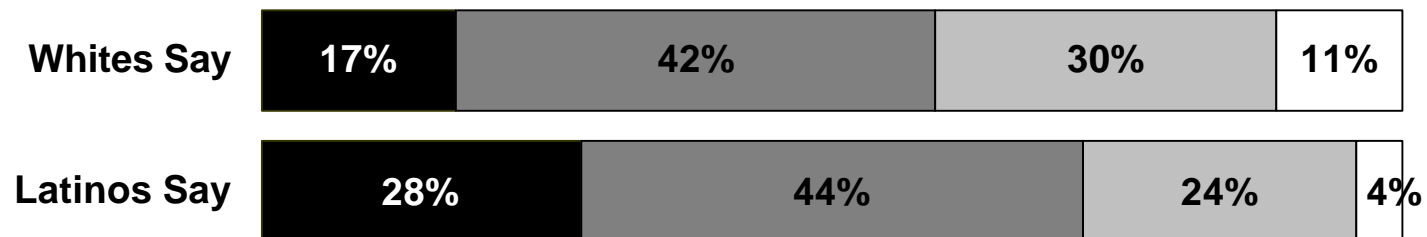
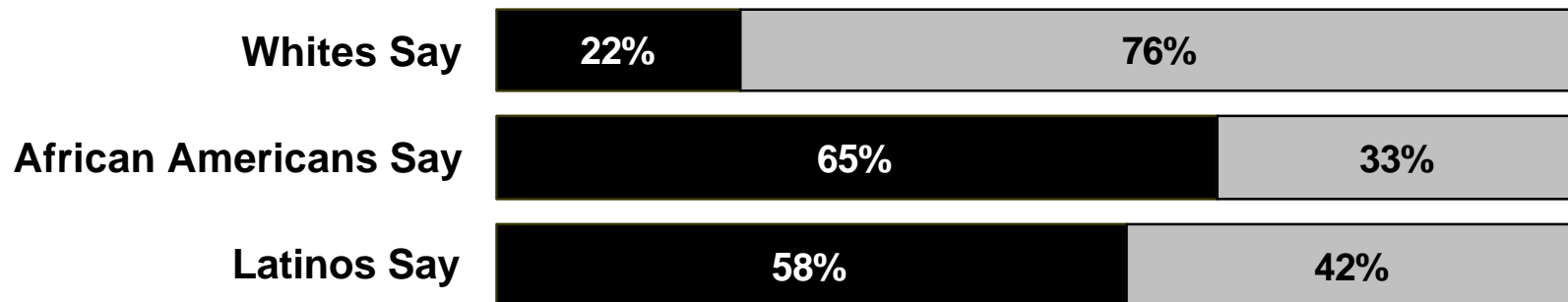


Chart 14

Concern that in the Future When Seeking Medical Care “You or a Family Member will be treated Unfairly Specifically Because of Your Race or Ethnic Background”

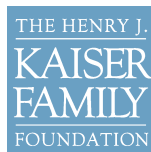
■ Very/Somewhat concerned

□ Not too/Not at all concerned



* Don't knows not shown

Source: Kaiser Family Foundation Survey of Race, Ethnicity and Medical Care: Public Perceptions and Experiences, October 1999 (Conducted July - Sept, 1999)



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