

# National Survey on Consumers' Experiences With Patient Safety and Quality Information

Wednesday, November 17, 2004

9:30 – 11 a.m.

Barbara Jordan Conference Center  
Kaiser Family Foundation  
Washington, D.C.

## AGENDA

**9:00 a.m.**      **Registration and Breakfast**

**9:30 a.m.**      **Introduction and Remarks**

**Drew Altman**, President and CEO, Kaiser Family Foundation

**Carolyn Clancy, M.D.**, Director, Agency for Healthcare Research and Quality

**Presentation of Report:** *National Survey on Consumers' Experiences With  
Patient Safety and Quality Information*

**Mollyann Brodie, Ph.D.**, Vice President; Director, Public Opinion and Media  
Research, Kaiser Family Foundation

**Robert J. Blendon, Sc.D.** Professor of Health Policy at the Harvard School of  
Public Health

### Expert Perspectives

**Richard J. Davidson**, President, American Hospital Association

**Joyce Dubow**, Associate Director, Public Policy Institute, AARP

**Elliot J. Sussman, M.D., MBA**, President and CEO, Lehigh Valley Hospital and  
Health Network

**10:30 a.m.**      **Q&A**