

## **Biography of Speakers**

### **National Survey on Consumers' Experiences With Patient Safety and Quality Information**

**Wednesday, November 17, 2004**

#### **DREW E. ALTMAN, Ph.D.**

Drew Altman is President and Chief Executive Officer of the Henry J. Kaiser Family Foundation. The Kaiser Family Foundation is a non-profit, private operating foundation. It develops and runs its own research and communications programs, often in partnership with outside organizations. The Foundation is not associated with Kaiser Permanente or Kaiser Industries. One of the nation's largest private foundations devoted to health, the Foundation is a trusted independent voice and source of research and information on health care in the United States. Since 1987, the Foundation has also operated a major program supporting efforts to develop a more equitable health system in South Africa. The Foundation is based in Menlo Park, California, and also operates major facilities in Washington, D.C., including its Barbara Jordan Conference Center and broadcast studio. In 1991, Dr. Altman came to the Foundation and directed a complete overhaul of its mission and operating style, leading to the Foundation's standing today as a leader in health policy and communications. Dr. Altman is a former Commissioner of the Department of Human Services for the state of New Jersey under Governor Tom Kean (1986-1989). Prior to joining the Foundation in 1990, Dr. Altman was director of the Health and Human Services program at the Pew Charitable Trusts. He was a vice president of the Robert Wood Johnson Foundation from 1981 to 1986, and served in a senior position in the Health Care Financing Administration in the Carter administration. Dr. Altman received his BA from Brandeis University and received his masters in political science from Brown University. He earned his Ph.D. in political science from the Massachusetts Institute of Technology, did his post-doctoral work at the Harvard School of Public Health, and taught graduate courses in public policy at MIT before moving on to public service. Dr. Altman is a member of the Institute of Medicine and the American Academy of Arts and Sciences. He is an innovator in the world of foundations and a leading expert on national health policy who publishes and speaks widely on health issues.

#### **ROBERT J. BLENDON, Sc.D.**

Dr. Robert Blendon is Professor of Health Policy and Political Analysis in both the Harvard University School of Public Health and the John F. Kennedy School of Government. He also serves as a faculty member in the Shorenstein Center on Press and Politics at the Kennedy School. In addition, he directs the Harvard Opinion Research Program and the Kaiser-Harvard Program on the Public and Health/Social Policy, which focuses on improving understanding of public knowledge, attitudes, and beliefs about major domestic public policy issues. He also co-directs *The Washington Post*/Harvard University /Kaiser Family Foundation survey project, which was nominated for a Pulitzer Prize. Dr. Blendon has served as Chairman of the Department of Health Policy and Management at the Harvard School of Public Health and as Deputy Director of the Harvard University Division of Health Policy Research and Education. Previously, he was Senior Vice President at the Robert Wood Johnson Foundation. Dr. Blendon is best known for his analysis of public opinion and voting behavior on domestic and health policy issues and national spending priorities, for his work comparing public satisfaction with their national health systems in twelve countries and for his research on public attitudes on Social Security and Medicare reform.

## **MOLLYANN BRODIE, Ph.D.**

Mollyann Brodie is Vice President, Director of Public Opinion and Media Research of the Henry J. Kaiser Family Foundation. Currently, she directs a variety of public knowledge and survey related projects including ongoing survey partnerships with the *Washington Post* and *National Public Radio*. Her research efforts focus on understanding public opinion and knowledge on policy issues, and the role of the media in health policy debates. Her research has been published in the *Journal of the American Medical Association*, *New England Journal of Medicine*, *Journal of Health Politics, Policy, and Law* and *Health Affairs*. She received her Ph.D. in Health Policy from Harvard University.

## **CAROLYN M. CLANCY, M.D.**

Carolyn M. Clancy, M.D., serves as Director for the Agency for Healthcare Research and Quality (AHRQ). Prior to her appointment as Director on February 5, 2003, Dr. Clancy had served as AHRQ's Acting Director since March 2002 and, before that, as Director of AHRQ's Center for Outcomes and Effectiveness Research (COER). Dr. Clancy is a general internist and health services researcher, and a graduate of Boston College and the University of Massachusetts Medical School. Following clinical training in internal medicine, Dr. Clancy was a Henry Kaiser Family Foundation Fellow at the University of Pennsylvania. She was also an assistant professor in the Department of Internal Medicine at the Medical College of Virginia in Richmond prior to joining AHRQ (then named the Agency for Health Care Policy and Research) in 1990. She holds an academic appointment at George Washington University School of Medicine (Clinical Associate Professor, Department of Medicine) and serves as Senior Associate Editor, Health Services Research. Dr. Clancy is a member of multiple editorial boards (*American Journal of Public Health*; *Annals of Family Medicine*; *Journal of General Internal Medicine*; and *Medical Care Research and Review*). Dr. Clancy has published widely in peer reviewed journals and has edited or contributed to six books. Active in multiple professional organizations, she has been recognized as a leader within the Society of General Internal Medicine. Before becoming the Director of COER in 1997, Dr. Clancy served as Director of the Center for Primary Care Research.

## **RICHARD J. DAVIDSON**

Richard Davidson has been president of the American Hospital Association (AHA) since July 1991. He came to the AHA after 22 years as president of the Maryland Hospital Association. He earned his bachelor's and master's degrees in education from West Chester University and Temple University, respectively, both in Pennsylvania, and a doctorate in education from Washington, D.C.'s George Washington University. He began his health care career as a patient. He was recuperating from a back injury in a Delaware hospital in 1965 when the then-school teacher and principal was recruited by the hospital administrator for the job of director of education for the Maryland-District of Columbia-Delaware Hospital Association. Davidson became the Maryland Hospital Association's first president in 1969. Under his leadership, the organization was recognized nationally for its work on trustee involvement in state association affairs, payment reform, the development of clinical quality indicators, and medical and corporate values and ethics in the hospital setting. He consulted for national foundations, served on editorial boards and earned a wide reputation as a writer and speaker on contemporary health issues, as well as the future of health care financing and delivery in America. He was also a volunteer leader and officer with a Maryland organization devoted to the health care needs of the homeless. He serves on the boards of the Health Research and Educational Trust and the International Hospital Federation. He is also a founding director of the Institute for Diversity.

## **JOYCE DUBOW**

Joyce Dubow is an Associate Director in AARP's Public Policy Institute where she supervises and coordinates cross-team projects and issues and conducts research and analysis on health care issues, with an emphasis on private health plans, capitated systems, consumer information, and health care quality. She currently sits on the Standards Committee of the National Committee for Quality Assurance (NCQA) as well as the NCQA Geriatrics Measurement Panel and the NCQA Consumer Council. She is also a member of the Technical Expert Panel for the Evaluation of the National Quality Initiative and the Three-State Hospital Pilot; the Advisory Committee on Implementation Strategy and Priorities of the National Quality Forum; the Hospital Information Workgroup; the Advisory Committee of the Program for Elders in Managed Care of the California HealthCare Foundation; the Public Advisory Group on Health Care Quality of the Joint Commission on Accreditation of Health Care Organizations; the HMO Workgroup on Care Management, and other ad hoc committees on health care quality. She recently completed two terms as a member of the Centers for Medicare and Medicaid Services' Advisory Panel on Medicare Education. Ms. Dubow previously was the executive vice-president of the Georgetown University Community Health Plan, a university-sponsored prepaid group practice plan. She was also the Director of Policy and Legislation in the federal Office of Health Maintenance Organizations. Ms. Dubow holds a B.A. in Political Science from the University of Michigan and a masters degree in Urban Planning from Hunter College of the University of the City of New York.

## **ELLIOT J. SUSSMAN, M.D., M.B.A.**

Since 1993, Dr. Elliot Sussman has served as President and Chief Executive Officer of Lehigh Valley Hospital and Health Network (LVHVN), a comprehensive integrated health care network that includes three hospitals, a 200-member physician group and six community health centers. LVHVN is the area's largest employer with more than 7,500 employees and is a major clinical affiliate of Pennsylvania State University College of Medicine. LVHVN has been recognized for numerous honors, including National Magnet status for nursing. *U.S. News & World Report* has named LVHVN as one of "America's Best Hospitals" for nine consecutive years for specialties such as cardiology and cardiac surgery, urology, hormonal disorders, geriatrics, respiratory disorders, orthopedics, otorhinolaryngology, and gastroenterology. LVHVN has also been consistently honored for patient safety and quality. Dr. Sussman is also the Leonard Parker Pool Professor of Health Systems Management, Professor of Medicine, and Professor of Health Evaluation Sciences at Pennsylvania State University's College of Medicine. Dr. Sussman serves as Chair of the Administrative Board of the Council of Teaching Hospitals for the American Association of Medical Colleges. He also serves on the boards of the Allentown Art Museum, Lehigh Valley Economic Development Corporation, CEO America, Lehigh Valley PBS/WLVT TV, Health Quality Partners as well as the Universal Health Realty Income Trust, ICAD, Inc. and the Saugatuck Capital Company. He is a member of the Society of Medical Administrators and the Healthcare Executives Study Society. From 1989 to 1993, Sussman was Associate Dean and Associate Professor of Medicine, Biological Sciences Division & Pritzker School of Medicine, University of Chicago. His professional experience also includes serving as Executive Director, Clinical Practices of the University of Pennsylvania, Associate Administrator and Director, Clinical Effectiveness Program, Hospital of the University of Pennsylvania, and Associate Professor of Medicine at the University of Pennsylvania. Dr. Sussman was a Fellow in General Medicine and a Robert Wood Johnson Clinical Scholar at the University of Pennsylvania, and trained as a resident in internal medicine at the Hospital of the University of Pennsylvania. Dr. Sussman holds an M.B.A. from the Wharton School, University of Pennsylvania, an M.D. from Harvard University, and a B.A. magna cum laude from Yale University.

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