



HARVARD
School of Public Health

Toplines

NPR/Kaiser Family Foundation/Harvard School of Public Health

The Public and the Health Care Delivery System

April 2009

Methodology

The NPR/Kaiser Family Foundation/Harvard School of Public Health survey, *The Public and the Health Care Delivery System*, is part of a series of projects about health-related issues by NPR (National Public Radio), the Henry J. Kaiser Family Foundation, and the Harvard School of Public Health. Representatives of the three organizations worked together to develop the survey questionnaire and to analyze the results, with NPR maintaining sole editorial control over its broadcasts relating to the survey results. The survey research team included Mollyann Brodie, Ph.D., Liz Hamel, Claudia Deane and Carolina Gutiérrez from the Kaiser Family Foundation; Professor Robert Blendon, Sc.D., and John Benson, M.A. of the Harvard School of Public Health; and Anne Gudenkauf, Joe Neel, Julie Rovner, Joanne Silberner, Richard Knox, Joseph Shapiro and April Fulton from NPR.

Fieldwork was done by telephone March 12 – March 22, 2009 among a nationally representative sample of 1,238 randomly selected respondents ages 18 and over by Social Science Research Solutions. All groups have been weighted to reflect their actual distribution in the nation. Interviews were conducted in English and Spanish.

The margin of sampling error for the survey is +/- 3.5 percentage points. For results based on smaller subsets of respondents the margin of sampling error is somewhat higher.

Please note: (1) Table percentages may not add to 100% due to rounding. (2) Values less than 0.5% are indicated by an asterisk (*). (3) "Vol." indicates that a response was volunteered by the respondent and not an explicitly offered choice. (4) Sampling error is only one of many potential sources of error in this or any other public opinion poll.

1. Do you have a regular place you go to when you are sick or want medical advice, or not?

84	Yes
16	No
*	Don't know
*	Refused

2. At what type of health care place do you usually receive your medical care? Is it a doctor's office, a clinic or health center, a hospital emergency room, a VA clinic, or some other place?

64	Doctor's office
21	Clinic or health center
9	Hospital emergency room
2	VA clinic
1	Hospital (unspecified emergency, outpatient, etc.)
1	Some other place
1	None/no where
1	Don't know
*	Refused

3. How many different doctors and other health professionals have you seen in the past two years?

7	None
23	1
41	2-3
17	4-5
11	6 or more
1	Don't know
--	Refused

4. In general, do you think that coordination among all of the different health professionals that you see is a major problem, a minor problem, or not a problem at all?

17	Major problem
27	Minor problem
52	Not a problem at all
3	Don't know
*	Refused

5. When you visit your doctor, does he or she usually enter your health information into a computer while you are present, or not?

46	Yes
50	No
4	Don't know
*	Refused

6. Have you ever been able to access any of your medical test results online, or not?

9	Yes
71	No
1	(Vol.) Never had any medical tests
19	(Vol.) Never tried to access
*	Don't know
*	Refused

7. How important do you think it is for the health care providers you see to use electronic or computer-based medical records instead of using paper-based records? Do you think it is very important, somewhat important, not too important, or not at all important?

42	Very important
33	Somewhat important
12	Not too important
10	Not at all important
3	Don't know
*	Refused

8. If your medical records and personal health information were to be stored electronically and could be shared online, how confident are you that those records and information would remain confidential? Are you very confident, somewhat confident, not too confident, or not at all confident?

11	Very confident
30	Somewhat confident
25	Not too confident
34	Not at all confident
1	Don't know
*	Refused

9. If the U.S. adopted a system where medical records were kept electronically and could be shared online, do you think the overall cost of health care in the country would go up, go down, or stay about the same?

Based on one half of total respondents (N=619)

34	Go up
22	Go down
36	Stay about the same
7	Don't know
*	Refused

9. If the U.S. adopted a system where medical records were kept electronically and could be shared online, do you think the overall cost of health care in the country would go up, go down, or stay about the same?
- 9a. Do you think the cost of health care would go (up/down) a lot, or just a little?

9/9a. Combo Table based on total respondents

34	Overall cost of health care in this country would go up
22	Go up a lot
11	Go up a little
22	Overall cost of health care in this country would go down
6	Go down a lot
16	Go down a little
36	Overall cost of health care in this country would stay about the same
7	Don't know
*	Refused

10. If the U.S. adopted a system where medical records were kept electronically and could be shared online, do you think the overall cost of your family's health care would go up, go down, or stay about the same?

Based on one half of total respondents (N=619)

39	Go up
12	Go down
43	Stay about the same
7	Don't know
--	Refused

10. If the U.S. adopted a system where medical records were kept electronically and could be shared online, do you think the overall cost of your family's health care would go up, go down, or stay about the same?
- 10a. Do you think your family's health care costs would go (up/down) a lot, or just a little?

10/10a. Combo Table based on total respondents

39	Overall cost of family's health care would go up
22	Go up a lot
16	Go up a little
12	Overall cost of family's health care would go down
4	Go down a lot
7	Go down a little
43	Overall cost of family's health care would stay about the same
7	Don't know
--	Refused

11. If the U.S. adopted a system where medical records were kept electronically and could be shared online, how likely do you think it is that (INSERT ITEM)? Very likely, somewhat likely, not too likely, or not at all likely?

Items e and h based on one half of total respondents (N=620)

Items f and i based on one half of total respondents (N=618)

	Very likely	Somewhat likely	Not too likely	Not at all likely	Don't know	Refused
e. The overall quality of medical care in the country would be improved	23	44	16	14	2	--
f. The quality of care that you and your family receive would be improved	21	41	19	15	3	*
g. An unauthorized person would get access to your medical records	41	35	17	7	1	--
h. Fewer people would get unnecessary medical care	21	37	24	13	6	*
i. Fewer people would get sick or die as a result of medical errors	17	36	24	18	4	1
j. Your own doctors would do a better job coordinating your care	33	39	12	12	4	*

12. Do you think each of the following is a major problem, a minor problem, or not a problem with the U.S. health care system? What about (INSERT)?

	Major problem	Minor problem	Not a problem	Don't know	Refused
a. Too many patients getting medical tests and treatments that they don't really need	49	39	9	3	*
b. Too many patients NOT getting the medical tests and treatments they need	67	24	7	2	*

13. When doctors make decisions between different treatment options for a patient, do you think there is usually CLEAR scientific evidence about which treatment is likely to work best, or do you think the scientific evidence is not always clear about which will work best?

23 Usually clear scientific evidence
72 Scientific evidence is not always clear
5 Don't know
***** Refused

14. If an expensive medical treatment has not been proven to be more effective than other, less expensive treatments, do you think insurance companies should have to pay for it, or not?

Based on one half of total respondents (N=619)

56 Insurance companies should have to pay for it
35 Insurance companies should not have to pay for it
6 (Vol.) Depends
2 Don't know
***** Refused

15. If your doctor recommends an expensive medical treatment, but it has not been proven to be more effective than other, less expensive treatments, do you think your insurance company should have to pay for it, or not?

Based on one half of total respondents (N=619)

55 Insurance companies should have to pay for it
38 Insurance companies should not have to pay for it
4 (Vol.) Depends
3 Don't know
***** Refused

16. There has been some discussion about having an outside group make recommendations on which tests and treatments should be paid for by insurance. How much would you trust (INSERT ITEM) to make these recommendations?

Item a based on one half of total respondents (N=619)

Item b based on one half of total respondents (N=619)

	A great deal	A fair amount	Just a little	Not at all	Don't know	Refused
a. A panel of experts from an independent scientific organization	11	44	19	22	3	*
b. A panel of experts appointed by the federal government, from an independent scientific organization	10	31	25	32	2	*
e. The National Institutes of Health or another government health agency	9	33	27	30	2	--

17. Here are two different ways insurance companies could pay doctors. Which of these do you think would be better? (Your doctor gets paid a fee each time they see you) OR (Your doctor gets paid a yearly amount for your care, regardless of how much care you receive)?

70	Your doctor gets paid a fee each time they see you
25	Your doctor gets paid a yearly amount for your care
1	(Vol.) Doesn't matter/Wouldn't be much difference
3	Don't know
*	Refused

Now thinking again about your own health care experiences...

18. In the past year, have you had difficulty getting an appointment with a doctor when you needed a checkup or routine medical care, or not?

16	Yes
83	No
*	Don't know
--	Refused

- 18a. Was this a serious problem for you, or not?

Based on total who had difficulty getting an appointment with a doctor (N=183)

56	Yes, serious problem
43	No, not a serious problem
1	Don't know
--	Refused

18. In the past year, have you had difficulty getting an appointment with a doctor when you needed a checkup or routine medical care, or not?

- 18a. Was this a serious problem for you, or not?

18/18a. Combo Table based on total

16	Had difficulty getting an appointment with a doctor
9	Serious problem
7	Not a serious problem
83	Did not have difficulty getting an appointment with a doctor
*	Don't know
--	Refused

19. In the past year, have you had difficulty getting an appointment with a doctor with a certain specialty, such as a cardiologist, orthopedist, or surgeon, or not?

14	Yes
85	No
1	Don't know
*	Refused

19a. Was this a serious problem for you, or not?

Based on total who had difficulty getting an appointment with a specialist (N=146)

63	Yes, serious problem
35	No, not a serious problem
2	Don't know
--	Refused

19. In the past year, have you had difficulty getting an appointment with a doctor with a certain specialty, such as a cardiologist, orthopedist, or surgeon, or not?

19a. Was this a serious problem for you, or not?

19/19a. Combo Table based on total

14	Had difficulty getting an appointment with a specialist
9	Serious problem
5	Not a serious problem
85	Did not have difficulty getting an appointment with a specialist
1	Don't know
*	Refused

20. How often does your doctor discuss with you his or her REASONS for recommending a particular treatment? Often, sometimes, rarely, or never?

60	Often
19	Sometimes
11	Rarely
8	Never
2	Don't know
1	Refused

21. Has your doctor ever talked with you about (INSERT) as a reason for his or her recommendations, or not?

Based on total whose doctor has discussed his or her reasons for recommending a particular treatment (N=1122)

	Yes	No	Don't know	Refused
a. His or her own experience using the same treatment for other patients	49	50	2	--
b. Scientific research about how well the treatment works	54	45	2	--
c. The cost of the treatment	32	66	1	--
d. How well a treatment works compared to other less expensive treatments	51	47	2	--

20. How often does your doctor discuss with you his or her REASONS for recommending a particular treatment? Often, sometimes, rarely, or never?
21. Has your doctor ever talked with you about (INSERT) as a reason for his or her recommendations, or not?

20/21. Combo Table based on total

90	Doctor discusses reasons for recommending a particular treatment (NET)
44	His/her own experience using the same treatment for other patients
48	Scientific research about how well the treatment works
29	The cost of the treatment
46	How well a treatment works compared to other less expensive treatments
8	Doctor never discusses reasons for recommending a particular treatment
2	Don't know
1	Refused

22. Do you think your doctor's charges are reasonable or unreasonable?

65	Charges are reasonable
27	Charges are unreasonable
*	(Vol.) Don't have a doctor
4	(Vol.) Don't know how much my doctor charges
4	Don't know
*	Refused

23. Do you think your doctor tries to keep the cost of health care down for you, or not?

63	Doctor tries to keep cost of health care down
29	Doctor does not try to keep costs of health care down
1	(Vol.) Don't have a doctor
7	Don't know
*	Refused

24. When your doctor orders medical or lab tests, do you think he or she knows how much is charged for the tests, or not?

51	Doctor knows how much is charged for tests
37	Doctor does not know how much is charged for tests
1	(Vol.) Don't have a doctor
12	Don't know
*	Refused

25. In the past two years, have you ever asked your doctor what would be charged for a medical or lab test, or not?

22	Yes, asked doctor what would be charged for a medical lab test
78	No, did not ask doctor what would be charged for a medical lab test
*	(Vol.) Don't have a doctor
*	Don't know
--	Refused

26. In the past two years, do you think you have received a medical test or treatment that was probably NOT necessary, or hasn't this happened?

16	Yes, have received test or treatment that was probably not necessary
82	No, this hasn't happened
2	Don't know
--	Refused

27. In the past two years, has there been a time when you did NOT receive a medical test or treatment when you needed it, or hasn't this happened?

14 Yes, did NOT receive a test or treatment when needed
85 No, this hasn't happened
 * Don't know
 * Refused

28. In the past two years, do you think your doctor has ever recommended an expensive medical test or treatment for you when a less expensive alternative would work just as well, or hasn't this happened?

9 Yes, doctor has recommended expensive treatment when less expensive alternative would work just as well
87 No, this hasn't happened
4 Don't know
 -- Refused

29. In the past two years, do you think your doctor has ever recommended a medical test or treatment for you that is not as effective as other treatments but is less expensive, or hasn't this happened?

9 Yes, doctor has recommended treatment that is not as effective as others but less expensive
88 No, this hasn't happened
3 Don't know
 * Refused

30. In the past two years, has a doctor denied you a medical test or treatment that you wanted because they thought it was not medically necessary, or not?

10 Doctor has denied medical test or treatment you wanted
89 Doctor has not denied medical test or treatment you wanted
1 Don't know
 * Refused

31. In the past two years, when getting care for a medical problem, was there ever a time when you (INSERT 1st ITEM), or not?

	Yes	No	Don't know	Refused
b. Had to come back for another appointment because a health professional did not have your medical information available	10	90	*	--
c. Had to wait for test results longer than you thought reasonable	19	80	*	--
f. Received conflicting information from different doctors or health care professionals	17	82	1	--
g. Had to redo a test or procedure because the doctor didn't have the earlier test results	12	88	*	--
h. Had to bring an X-ray, MRI, or other type of test result with you to a doctor's appointment	29	70	1	--
i. Tried to get two of your doctors to talk to each other and failed	8	91	1	*

31. Number of Yes' Summary Table based on total

51	None
25	One
13	Two
11	Three or more

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time? (READ IF NECESSARY: A health plan would include any private insurance plan through your employer or a plan that you purchased yourself, as well as a government program like Medicare or [Medicaid/Medi-CAL])?

84	Covered by health insurance or health plan
16	Not covered by health insurance or health plan at this time
*	Don't know
--	Refused

33. Which of the following is your MAIN source of health insurance coverage? Is it a plan through your employer or your spouse's employer, a plan you purchased yourself, are you covered by Medicare or (Medicaid/Medi-CAL), some other government program, or do you get your health insurance from somewhere else? (SINGLE RESPONSE ONLY)

Based on total insured (N=1114)

57	Plan through you/your spouse's employer
8	Plan you purchased yourself
19	Medicare
8	Medicaid/Medi-CAL
4	Some other government program
2	Through parent's plan
1	Somewhere else
*	Don't know
--	Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

33. Which of the following is your MAIN source of health insurance coverage?

32/33. Combo Table based on total

84	Currently covered by health insurance or health plan
48	Plan through you/your spouse's employer
7	Plan you purchased yourself
16	Medicare
7	Medicaid/Medi-CAL
4	Some other government program
2	Through parent's plan
1	Somewhere else
16	Not covered by health insurance or health plan at this time
*	Don't know
--	Refused

33a. Was there any time in the past 12 months when you were without health insurance?

Based on total insured (N=1114)

10	Yes
90	No
--	Don't know
--	Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

33a. Was there any time in the past 12 months when you were without health insurance?

32/33a. Combo Table based on total

84	Currently covered by health insurance or health plan
9	Been uninsured at any time in the past 12 months
76	Have not been uninsured at any time in the past 12 months
16	Not covered by health insurance or health plan at this time
*	Don't know
--	Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

33a. Was there any time in the past 12 months when you were without health insurance?

33b. How long were you uninsured?

32/33a/33b. Combo Table based on total

84	Currently covered by health insurance or health plan
9	Been uninsured anytime in the past 12 months
2	2 months or less
3	3-6 months
2	7-12 months
2	More than 1 year
76	Have not been uninsured at any time in the past 12 months
16	Not covered by health insurance or health plan at this time
*	Don't know
--	Refused

34. What's the MAIN reason you do not currently have health insurance? (OPEN-END)

Based on total uninsured (N=123)

4	Can't get it/refused due to poor health, illness, or age
37	Too expensive
9	Don't need it
--	Don't know how to get it
6	Employer doesn't offer it
5	Not eligible for employer coverage
22	Unemployed/lost job
17	Other
1	Don't know
--	Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?
34. What's the MAIN reason you do not currently have health insurance? (OPEN-END)

32/34. Combo Table based on total

84	Currently covered by health insurance or health plan
16	Not currently covered by health insurance or health plan
1	Can't get it/refused due to poor health, illness, or age
6	Too expensive
1	Don't need it
--	Don't know how to get it
1	Employer doesn't offer it
1	Not eligible for employer coverage
3	Unemployed/lost job
3	Other
*	Don't know
--	Refused

35. Which of the following three statements comes closest to your own view about your current health insurance coverage?
(READ ALL 3 STATEMENTS COMPLETELY BEFORE ACCEPTING A RESPONSE)

Based on total insured (N=1114)

51	My health insurance is good and I feel well-protected when it comes to my health care needs
41	My health insurance is adequate, but I worry that I might have health care needs that it won't pay for
7	My health insurance is inadequate, and I feel very worried about my health care needs not being paid for
1	Don't know
--	Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?
35. Which of the following three statements comes closest to your own view about your current health insurance coverage?

32/35. Combo Table based on total

84	Currently covered by health insurance or health plan
43	My health insurance is good and I feel well-protected when it comes to my health care needs
34	My health insurance is adequate, but I worry that I might have health care needs that it won't pay for
6	My health insurance is inadequate, and I feel very worried about my health care needs not being paid for
16	Not covered by health insurance or health plan at this time
*	Don't know
--	Refused

D2. What is your age?

D2a. Could you please tell me if you are between the ages of ...?

22 18-29
37 30-49
24 50-64
16 65+
 * Refused

36. If you were shopping for a health insurance policy, what is the highest amount you would be willing to pay for a monthly premium, that is the amount you pay each month for health insurance? Would you be willing to pay (INSERT) a month for health insurance, or would this amount be too high? (ASK EACH ITEM UNTIL RESPONSE IS YES)

Based on total uninsured ages 18-64 (N=116)

	Yes, willing to pay	No, amount is too high	Don't know	Refused	Willing to pay more than this
a. \$400	6	93	1	--	--
b. \$200	22	67	4	--	6
c. \$100	36	34	1	*	29
d. \$50	19	14	3	*	64
e. \$25	9	8	1	--	83

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

D2. What is your age? D2a. Could you please tell me if you are between the ages of ...?

36. If you were shopping for a health insurance policy, what is the highest amount you would be willing to pay for a monthly premium, that is the amount you pay each month for health insurance?

32/D2/D2a/36. Combo Table based on total

68	Age 18-64 and currently covered by health insurance or health plan
15	Age 18-64 and do not have health insurance or health plan at this time
1	Willing to pay \$400 for a monthly premium
3	Willing to pay \$200 for a monthly premium
5	Willing to pay \$100 for a monthly premium
3	Willing to pay \$50 for a monthly premium
1	Willing to pay \$25 for a monthly premium
1	Not willing to pay even \$25 for a monthly premium
17	Age 65+ or refused age
*	Don't know
--	Refused

37. In the past year, has the total amount you pay for your family's health care, including the cost of insurance and any expenses not covered by insurance, gone up, gone down, or stayed about the same?

50 Gone up
2 Gone down
45 Stayed the same
3 Don't know
 * Refused

38. Did your health care costs go up a lot, or just a little?

Based on total who say total amount paid for family's health care has gone up (N=652)

- 41** Health care costs went up a lot
- 57** Health care costs went up a little
- 2** Don't know
- *** Refused

37. In the past year, has the total amount you pay for your family's health care, including the cost of insurance and any expenses not covered by insurance, gone up, gone down, or stayed about the same?

38. Did your health care costs go up a lot, or just a little?

37/38. Combo Table based on total

- 50** Total amount paid for family's health care has gone up
- 21** Health care costs went up a lot
- 28** Health care costs went up a little
- 2** Total amount paid for family's health care has gone down
- 45** Total amount paid for family's health care has stayed the same
- 3** Don't know
- *** Refused

39. Was this a big problem, a small problem, or not a problem for you and your family?

Based on total who say total amount paid for family's health care has gone up (N=652)

- 33** Big problem
- 37** Small problem
- 29** Not a problem
- *** Don't know
- Refused

37. In the past year, has the total amount you pay for your family's health care, including the cost of insurance and any expenses not covered by insurance, gone up, gone down, or stayed about the same?

39. Was this a big problem, a small problem, or not a problem for you and your family?

37/39. Combo Table based on total

- 50** Total amount paid for family's health care has gone up
- 17** Big problem
- 19** Small problem
- 15** Not a problem
- 2** Total amount paid for family's health care has gone down
- 45** Total amount paid for family's health care has stayed the same
- 3** Don't know
- *** Refused

40. In the past 12 months, have you or another family member living in your household (READ EACH ITEM) because of the COST, or not?

	Yes	No	Don't know	Refused
a. Skipped a recommended medical test or treatment	20	80	*	--
b. Not filled a prescription for a medicine	21	79	*	--
c. Cut pills in half or skipped doses of medicine	16	84	1	*
e. Skipped dental care or checkups	32	68	*	--
f. Put off or postponed getting health care you needed	27	73	--	*

40. Table based on total - Percent saying "Yes"

45 Yes to at least one item
55 No to all

41. In the past 12 months, did you or another family member in your household have any problems paying medical bills, or not?

27 Yes
73 No
 * Don't know
 * Refused

42. In the past 12 months, were you or another family member living in your household denied health insurance coverage because of a pre-existing medical condition, or not?

6 Yes, denied health insurance coverage because of pre-existing condition
94 No, not denied health insurance coverage because of pre-existing condition
1 Don't know
 - Refused

43. In the past year, has a doctor ever recommended a treatment or prescription drug for you, but you found out your insurance company wouldn't pay for it, or hasn't this happened?

Based on total insured (N=1114)

26 Yes
73 No
 * Don't know
 -- Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

43. In the past year, has a doctor ever recommended a treatment or prescription drug for you, but you found out your insurance company wouldn't pay for it, or hasn't this happened?

32/43. Combo Table based on total

84 Currently covered by health insurance or health plan
22 Doctor has recommended treatment/prescription but insurance company wouldn't pay for it
62 Doctor hasn't recommended treatment/prescription that insurance company wouldn't pay for
16 Don't have health insurance or health plan at this time
 * Don't know
 -- Refused

44. Which of the following best describes what happened in this situation? (READ LIST)

Based on total insured whose doctor has recommended a treatment/prescription and insurance company wouldn't pay for it (N=276)

- 9 You eventually got the insurance company to pay for the treatment
- 40 Your doctor gave you a different treatment instead
- 20 You went without any treatment for the condition
- 20 Had to pay for it yourselves
- 2 Used an alternative provider/treatment
- 2 Got a generic prescription
- 1 Used free samples
- 5 Something else
- 1 Don't know
- Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?

43. In the past year, has a doctor ever recommended a treatment or prescription drug for you, but you found out your insurance company wouldn't pay for it, or hasn't this happened?

44. Which of the following best describes what happened in this situation? (READ LIST)

32/43/44. Combo Table based on total

- 84 Currently covered by health insurance or health plan
- 22 Doctor has recommended treatment/prescription but insurance company wouldn't pay for it
 - 2 Eventually got the insurance company to pay for it
 - 9 Doctor gave you a different treatment instead
 - 5 Went without any treatment for the condition
 - 4 Had to pay for it yourselves
 - * Used an alternative provider/treatment
 - * Got a generic prescription
 - * Used free samples
 - 1 Something else
- 62 Doctor hasn't recommended treatment/prescription that insurance company wouldn't pay for
- 16 Don't have health insurance or health plan at this time
- * Don't know
- Refused

32. Are you, yourself, now covered by any form of health insurance or health plan or do you not have health insurance at this time?
43. In the past year, has a doctor ever recommended a treatment or prescription drug for you, but you found out your insurance company wouldn't pay for it, or hasn't this happened?
44. Which of the following best describes what happened in this situation? (READ LIST)
45. Did your condition get worse as a result of not getting the treatment, or not?

32/43/44/45. Combo Table based on total

84	Currently covered by health insurance or health plan
22	Doctor has recommended treatment/prescription but insurance company wouldn't pay for it
2	Eventually got the insurance company to pay for it
9	Doctor gave you a different treatment instead
5	Went without any treatment for the condition
2	Condition got worse as a result
2	Condition did not get worse as a result
4	Had to pay for it ourselves
*	Used an alternative provider/treatment
*	Got a generic prescription
*	Used free samples
62	Doctor hasn't recommended treatment/prescription that insurance company wouldn't pay for
16	Don't have health insurance or health plan at this time
*	Don't know
--	Refused

46. Are you NOW self-employed, working full-time for an employer, working part-time for an employer, are you retired, or are you not employed for pay?

56	Employed (NET)
9	Self-employed
35	Working full-time for an employer
12	Working part-time for an employer
19	Retired
25	Not employed for pay
--	Don't know
*	Refused

47. Thinking about the past year, was there ever a time when you were sick but went to work anyway, specifically because you were worried about the financial consequences of taking time off?

Based on total employed (N=623)

42	Yes
58	No
--	Don't know
*	Refused

46. Are you NOW self-employed, working full-time for an employer, working part-time for an employer, are you retired, or are you not employed for pay?
47. Thinking about the past year, was there ever a time when you were sick but went to work anyway, specifically because you were worried about the financial consequences of taking time off?

46/47. Combo Table based on total

56	Employed (NET)
23	Went to work when sick because you were worried about the financial consequences of taking time off
33	Did not go to work when sick because you were worried about the financial consequences of taking time off
19	Retired
25	Not employed for pay
--	Don't know
*	Refused

DEMOGRAPHICS

READ: Now for classification purposes only...

GENDER OF RESPONDENT

48	Male
52	Female

D3. Generally speaking, do you usually think of yourself as: (a Democrat), (a Republican), an independent or what?

38	Democrat
25	Republican
29	Independent
2	Something else
3	Don't know
3	Refused

D4. Would you say your views on most political matters are liberal, moderate or conservative...?

21	Liberal
36	Moderate
36	Conservative
4	Don't think in those terms
2	Don't know
2	Refused

D5. Would you say that your health in general is excellent, very good, good, fair, or poor?

16	Excellent
32	Very good
28	Good
19	Fair
5	Poor
*	Don't know
*	Refused

D6. Does any disability, handicap, or chronic disease keep you from participating fully in work, school, housework, or other activities?

23	Yes
77	No
--	Don't know
*	Refused

D8. Are you: (READ LIST)

55	Married and living with your spouse
7	Living with a partner but not married
3	Separated
10	Divorced
7	Widowed
17	Never married
--	Don't know
1	Refused

D9. What is the last grade of school you completed?

D10. (ASKED OF THOSE WHO GRADUATED COLLEGE) Was that an associate's degree, a bachelor's degree, or what?

- 6 8th grade or less
- 8 Some high school
- 31 Graduated high school
- 28 Some college
- 14 College graduate
- 13 Post graduate training
- * Don't know
- * Refused

D11. Are you of Hispanic origin or background?

D12. Are you White Hispanic or Black Hispanic?

D13. Are you white, black, or some other race?

Race Summary Table

- 68 White (non-Hispanic)
- 11 Black (non-Hispanic)
- 4 Asian (non-Hispanic)
- 1 Native American (non-Hispanic)
- 13 Hispanic (NET)
 - 9 White Hispanic
 - 2 Black Hispanic
 - 3 Hispanic unspecified
- 1 Some other race
- * Don't know
- 1 Refused

D14/D15. Last year, that is in 2008, what was your total family income from all sources, BEFORE taxes? Just stop me when I get to the right category. (READ LIST)

- 17 Less than \$20K
- 12 \$20K but less than \$30K
- 11 \$30K but less than 40K
- 8 \$40K but less than \$50K
- 7 \$50K but less than \$60K
- 12 \$60K but less than \$80K
- 9 \$80K but less than \$100K
- 14 \$100K or more (NET)
 - 9 \$100 to under \$150K
 - 3 \$150K to under \$200K
 - 3 \$200K or more
- * \$100K or more (unspecified)
- 4 Don't know
- 7 Refused



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