

The Kaiser Family Foundation

New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008

How The Survey Was Done

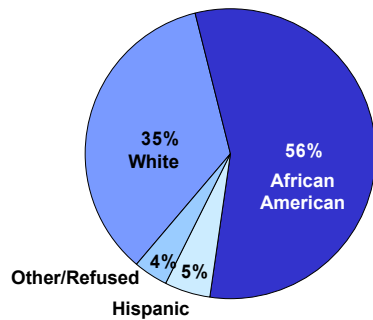
- Second of at least three surveys designed and analyzed by Kaiser researchers
- 1,294 interviews with randomly selected sample of adults in Orleans Parish
- Interviews conducted face-to-face (447), by telephone (669) and via the web (178)
- Multi-stage, stratified area probability sample:
 - 275 randomly selected Census-defined areas
 - Random selection of addresses from within each area
 - Interviews in English and Spanish
 - Field dates: March 5 - April 28, 2008
 - Margin of sampling error +/-3 overall, +/-5 for results based on racial subgroups
- Comparisons made to Orleans Parish results from Kaiser's fall 2006 survey

Parish Makeup

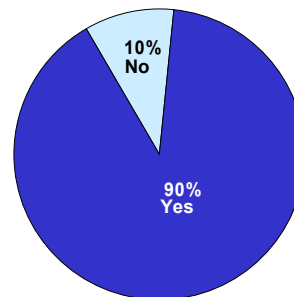
Chart 1

Orleans Parish Adults: Majority African American; Nine in Ten Lived in New Orleans in 2005

What is your race? Are you white, black or African American, Asian, or some other race?



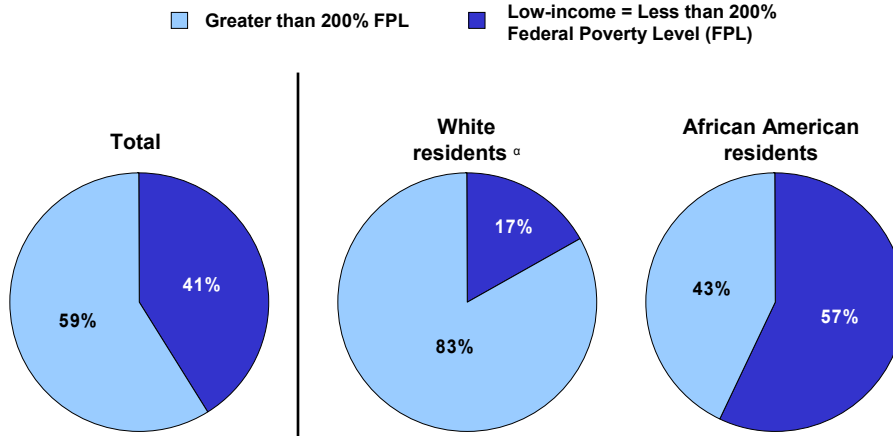
Were you living in the New Orleans area at the time Hurricane Katrina hit or not?



Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 2

Income Varies Substantially by Race



Note: Data shown is based on those who reported family incomes. 17 percent of the total, 15 percent of the white, and 18 percent of the African American populations did not report income and are not represented here.

^a Statistically significant difference from African Americans at $p < 0.05$

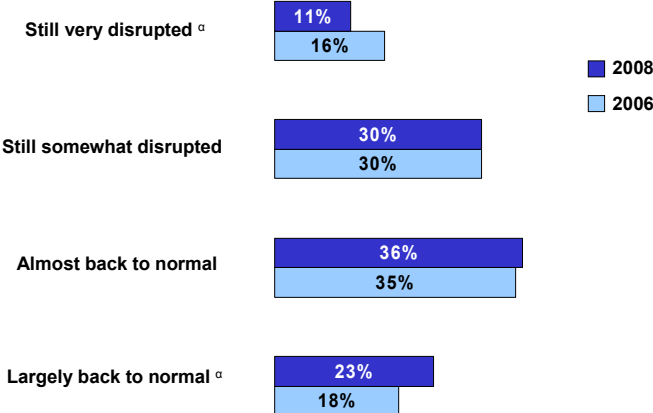
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

The Storm: Measuring Personal Impact

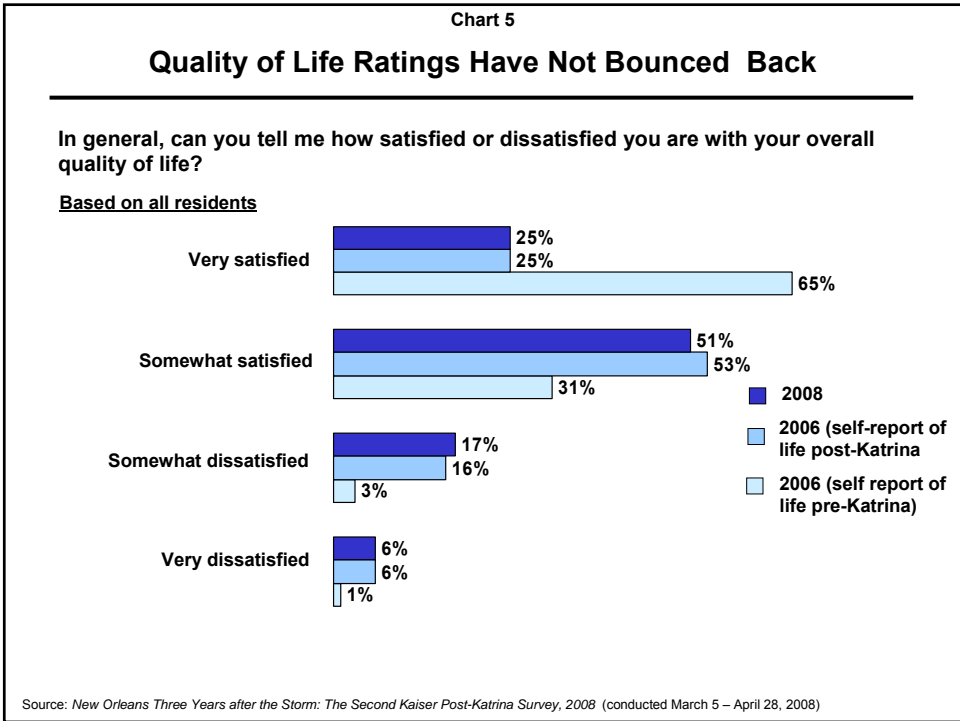
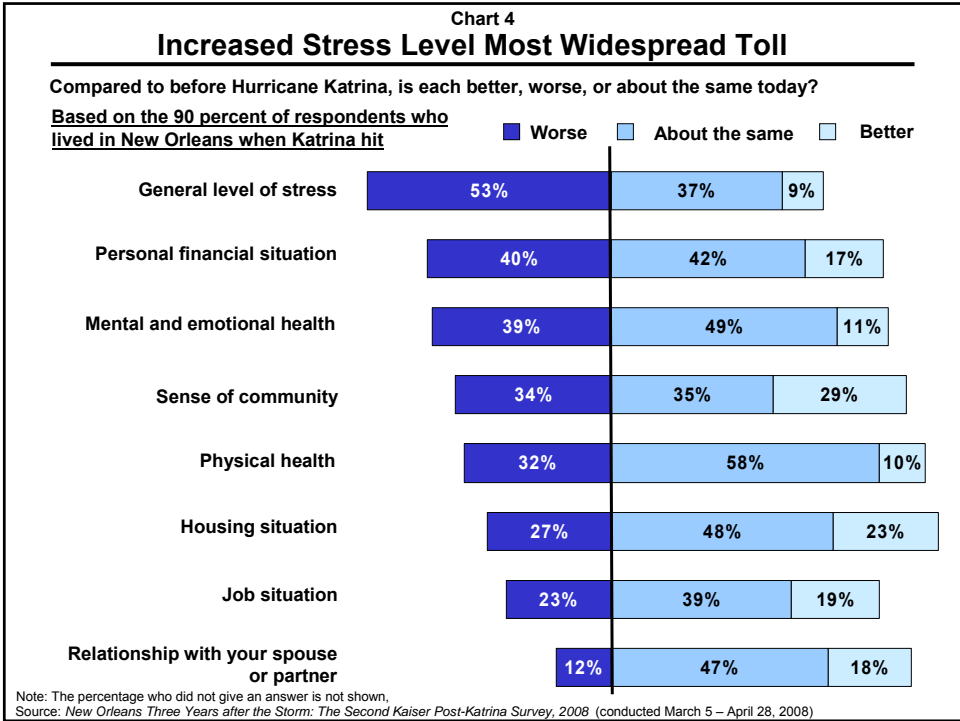
Chart 3
**Recovery From Storm: Nearly 3 Years Later,
Four in Ten Still Disrupted**

Which of the following best describes your personal situation in terms of recovering from Hurricane Katrina? Would you say that your day to day life is largely back to normal, almost back to normal, still somewhat disrupted or still very disrupted?

Based on those who lived in the New Orleans area at the time Hurricane Katrina hit.



Note: The percentage who did not give an answer is not shown.
^a Statistically significant difference at p < 0.05
 Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

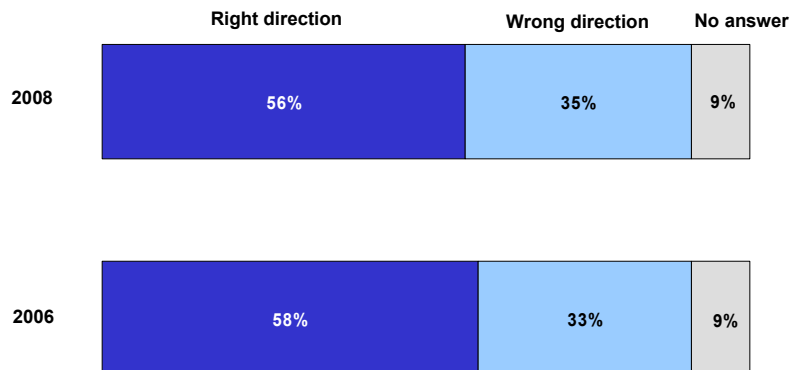


Priorities, Progress and Outlook: New Orleans Area Residents Rate the Rebuilding Process

Chart 6

Majority Still Believe Recovery Moving in Right Direction

Would you say that in general the recovery and rebuilding effort in the greater New Orleans area is going in the right direction or in the wrong direction?

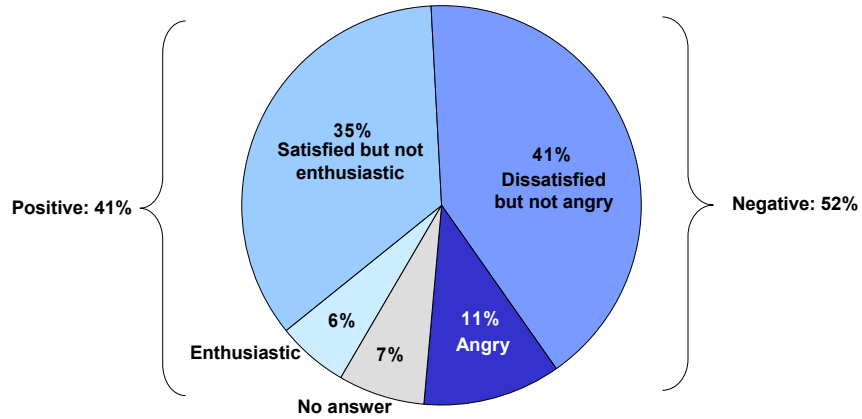


Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 7

But Narrow Majority Dissatisfied with Pace of Rebuilding Efforts

How do you personally feel about the amount of progress that has been made in the recovery and rebuilding effort: would you say you are enthusiastic, satisfied but not enthusiastic, dissatisfied but not angry, or angry?



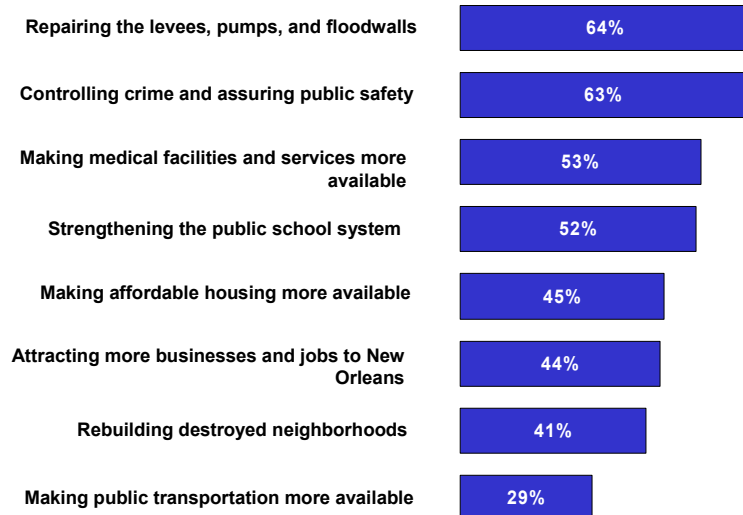
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 8

As in '06, Levee Repair and Crime Top Priority List

Thinking about the rebuilding and recovery efforts in the greater New Orleans area, please tell me if each of the following should be one of the top priorities for rebuilding efforts...

Percent saying it is "one of the top" priorities:



Note: Responses based on half sample.

Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

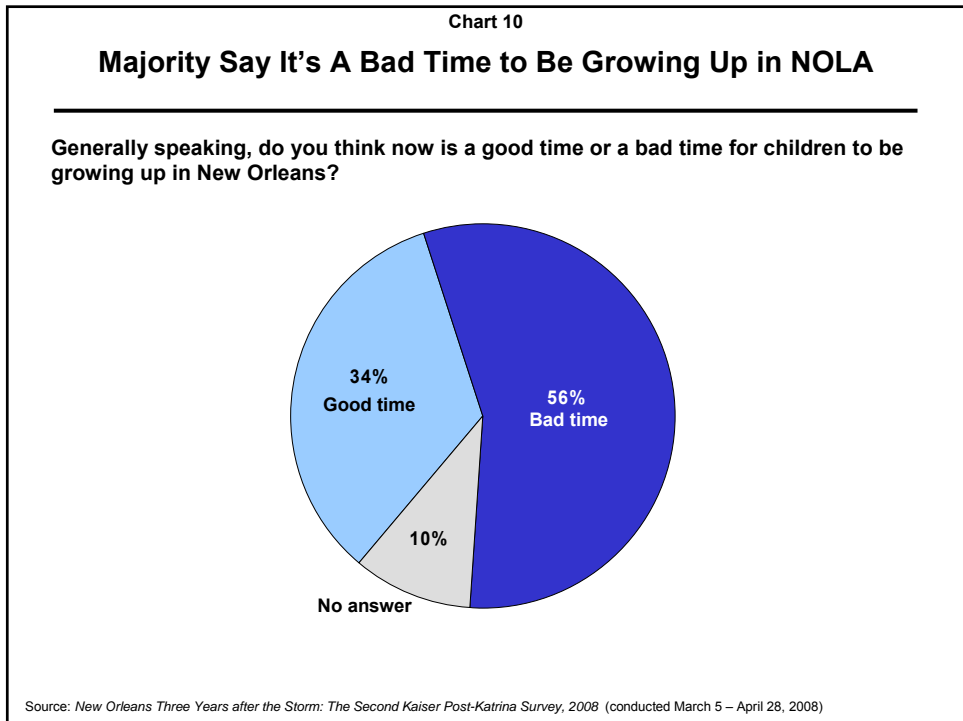
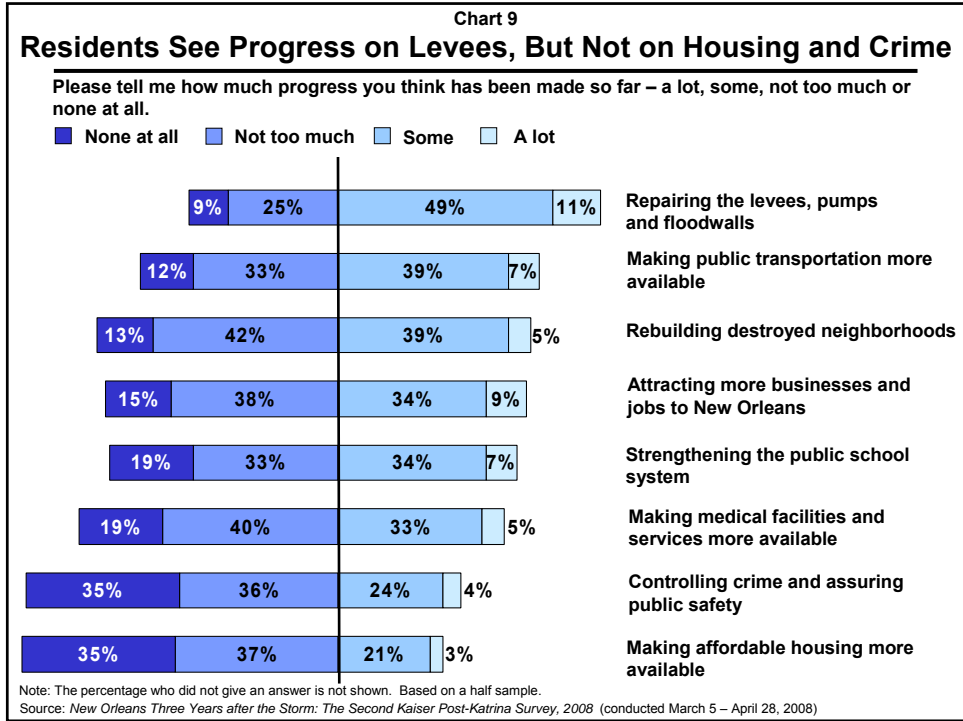
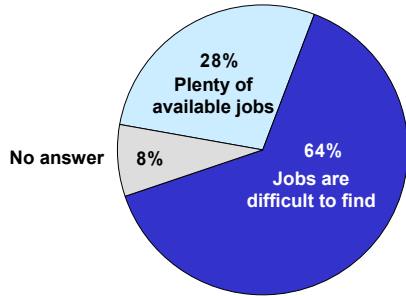


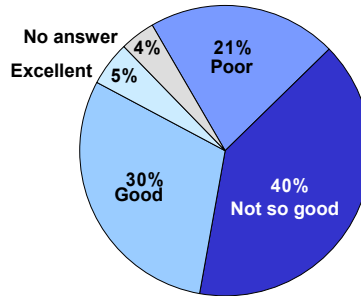
Chart 11

Residents Say Good Jobs, Careers Hard to Find

Thinking now about job opportunities in New Orleans, would you say there are plenty of good jobs available or good jobs are difficult to find?



How would you rate New Orleans in terms of career opportunities for young people?

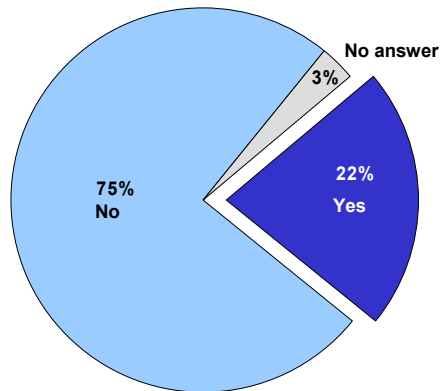


Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

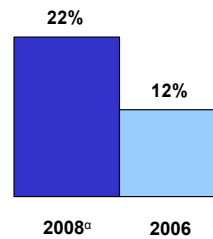
Chart 12

Majority Still Do Not Plan to Move Away... But The Percent Considering Moving Has Increased

Are you currently planning to move or seriously considering moving away from the greater New Orleans area, or not?



Percent saying yes:



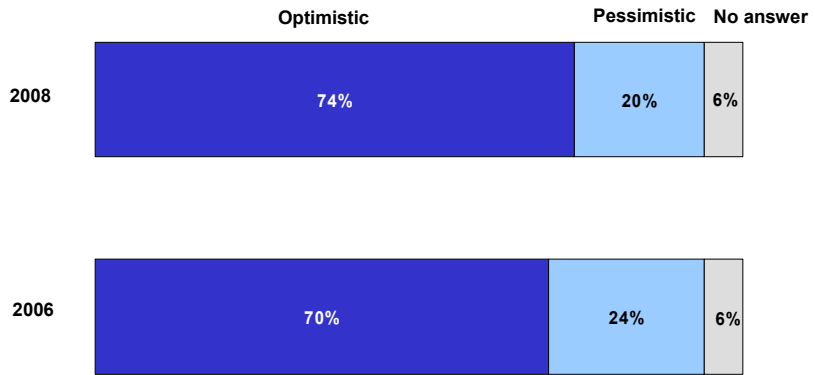
^a Statistically significant difference from 2006 at $p < 0.05$

Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 13

Yet City Residents Remain Optimistic

Considering everything, are you optimistic or pessimistic about the future of the greater New Orleans area?



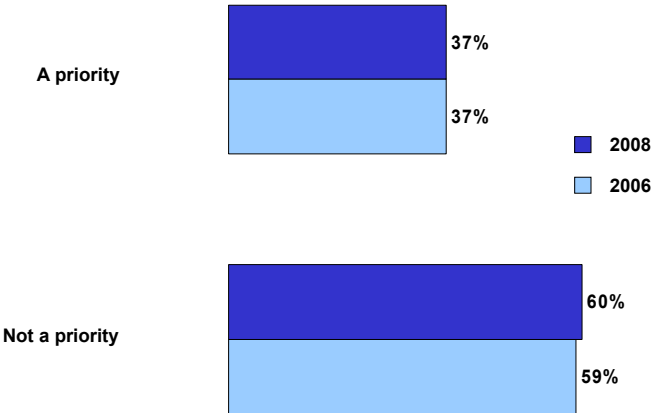
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

A City That Feels Forgotten

Chart 14

Continued Feelings That Washington Doesn't Care

Do you think the rebuilding of New Orleans is a priority for Congress and the president, or is it not a priority?

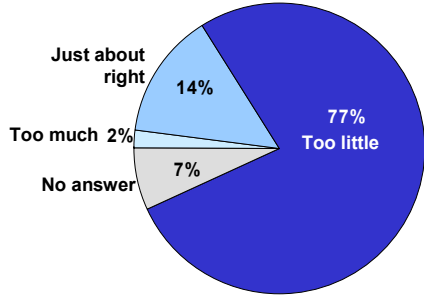


Note: The percentage who did not give an answer is not shown.
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

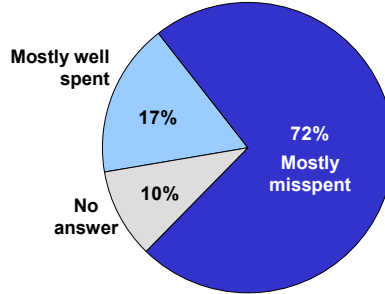
Chart 15

Federal Support to New Orleans Viewed As Inadequate, Misspent

Would you say that the amount of money and other support that the federal government has provided for the city of New Orleans since Hurricane Katrina has been too much, too little or just about right?



Do you think the federal dollars that have been provided for hurricane recovery have been mostly well spent or mostly misspent?

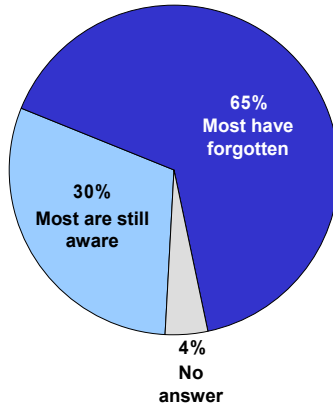


Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 16

Most Feel Americans Have Forgotten New Orleans

Do you think most Americans are still aware that New Orleans has not fully recovered from Katrina, or do you think most Americans have forgotten about the challenges facing New Orleans?

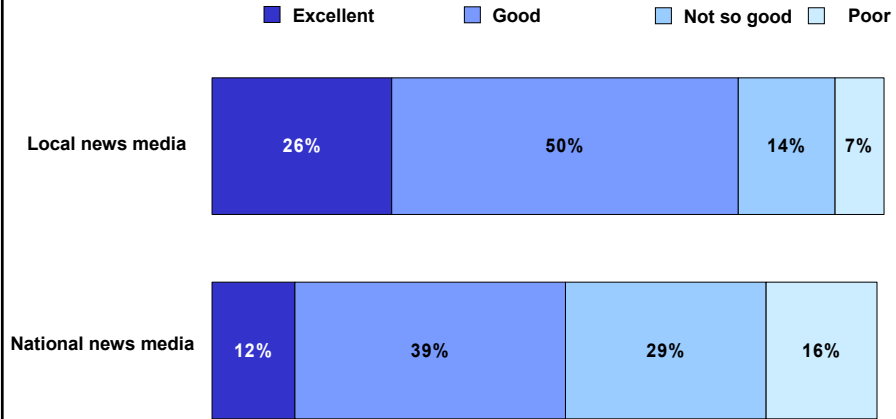


Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 17

Local News Gets Higher Marks Than National News for Covering Rebuilding Effort

How would you rate the job each of the following have done in covering New Orleans' recovery from Katrina?



Note: The percentage who did not give an answer is not shown.

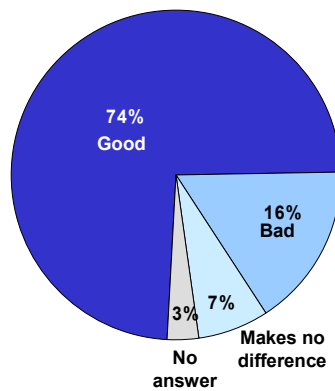
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Immigrants, Race and Diversity in New Orleans

Chart 18

Most See New Orleans' Diversity as Good for City

Do you see New Orleans' diversity in terms of having many different racial and ethnic groups as generally good for the city or generally bad for the city?



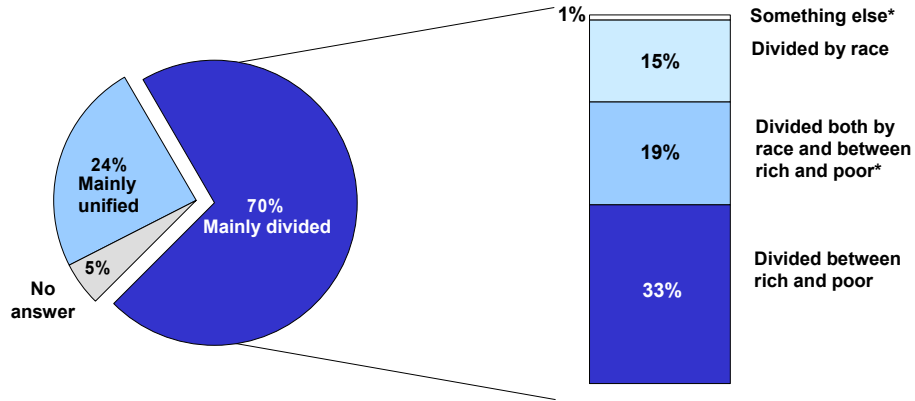
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 19

Most Believe New Orleans Divided by Race and Income Levels

Would you describe the people of New Orleans as mainly unified or mainly divided by things like race or income?

Would you say the city is mainly divided by race or mainly divided between rich and poor?
(Based on total population)



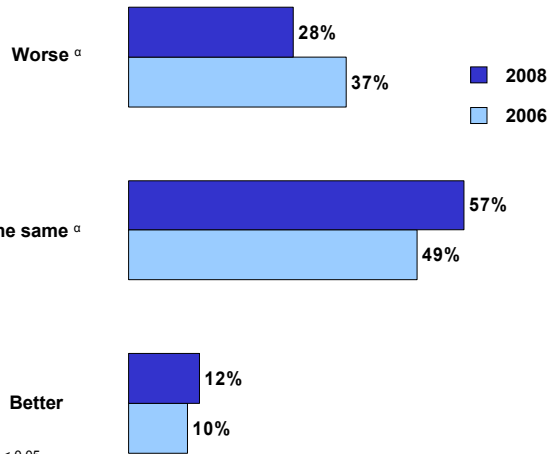
*Voluntary response
Note: The percentage who did not give an answer is not shown.

Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 20

Some Improvement in Reports of Race Relations

Do you think race relations today in the greater New Orleans area are better, worse or about the same as they were before Hurricane Katrina?

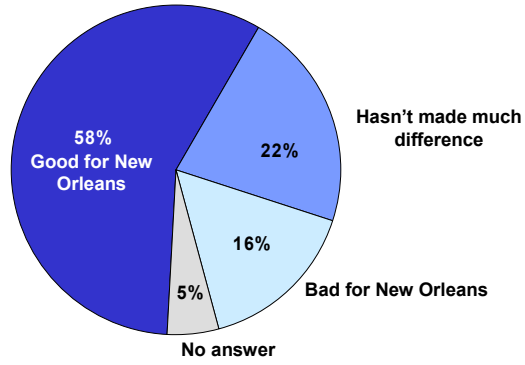


^a Statistically significant difference at $p < 0.05$
Note: The percentage who did not give an answer is not shown.
Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Chart 21

Immigrant Workers Perceived as Generally Good For New Orleans

Generally speaking, do you think the growing numbers of immigrant workers has been good for New Orleans, bad for New Orleans, or hasn't made much difference?



Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Health and Health Care

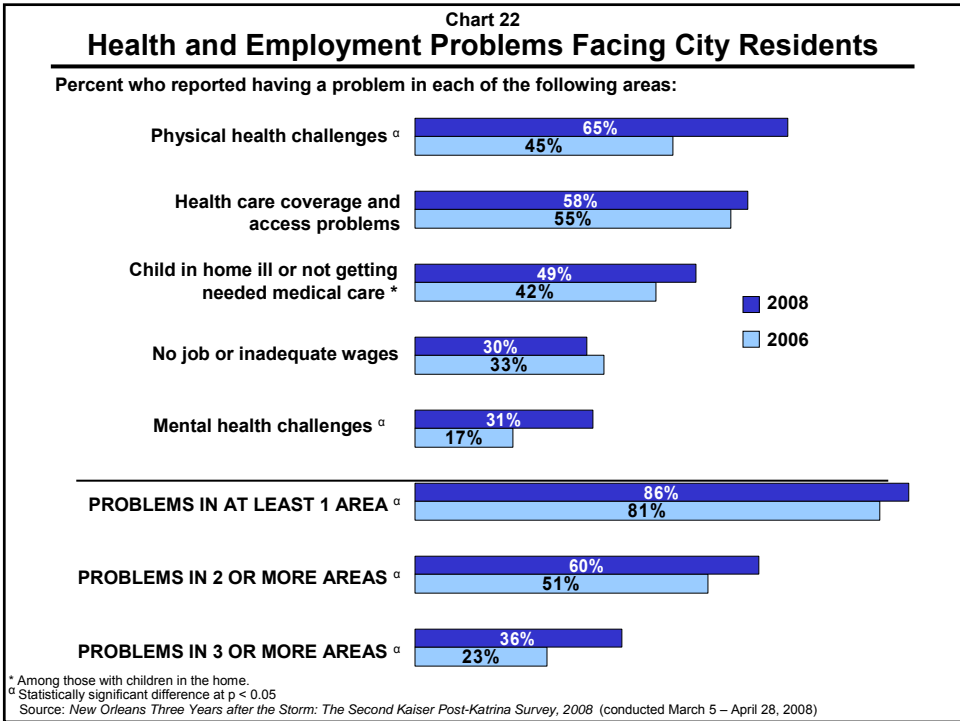
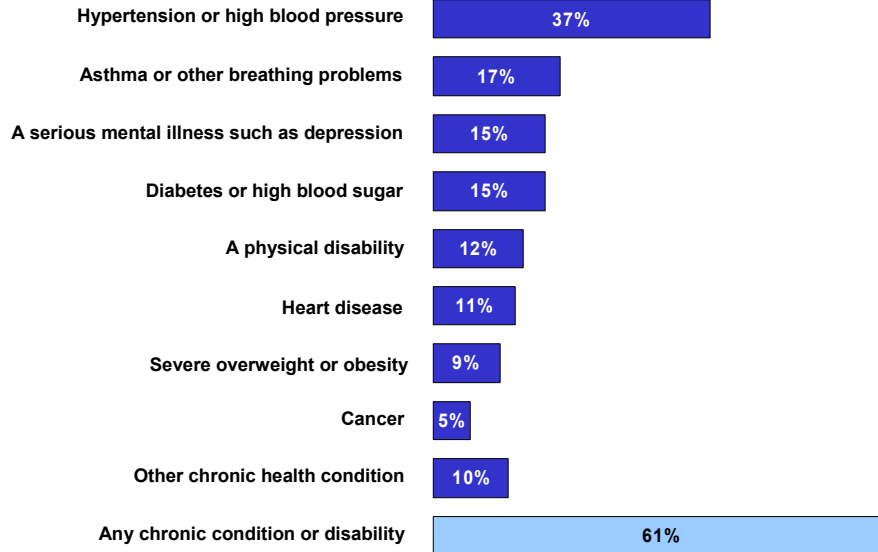


Chart 23

Self-Reported Prevalence of Chronic Conditions

Percent of total adults reporting:



Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

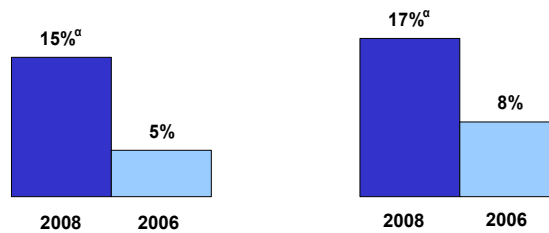
Chart 24

Notable Increase in Reported Diagnosis and Medication for Mental Health Problems

Has a doctor or health professional ever told you that you have a serious mental illness such as depression?

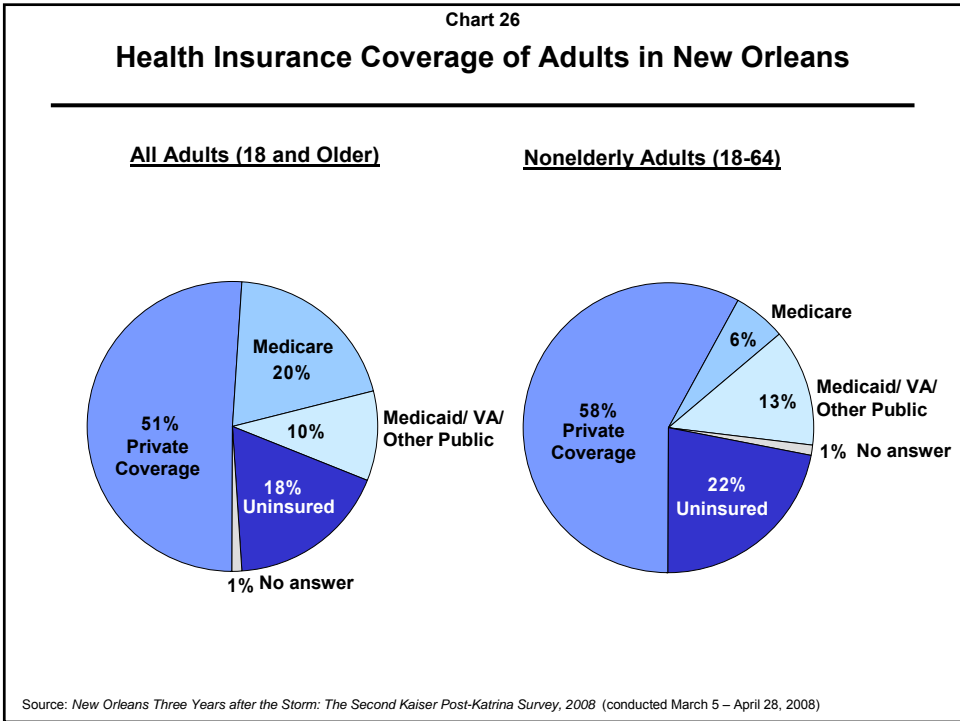
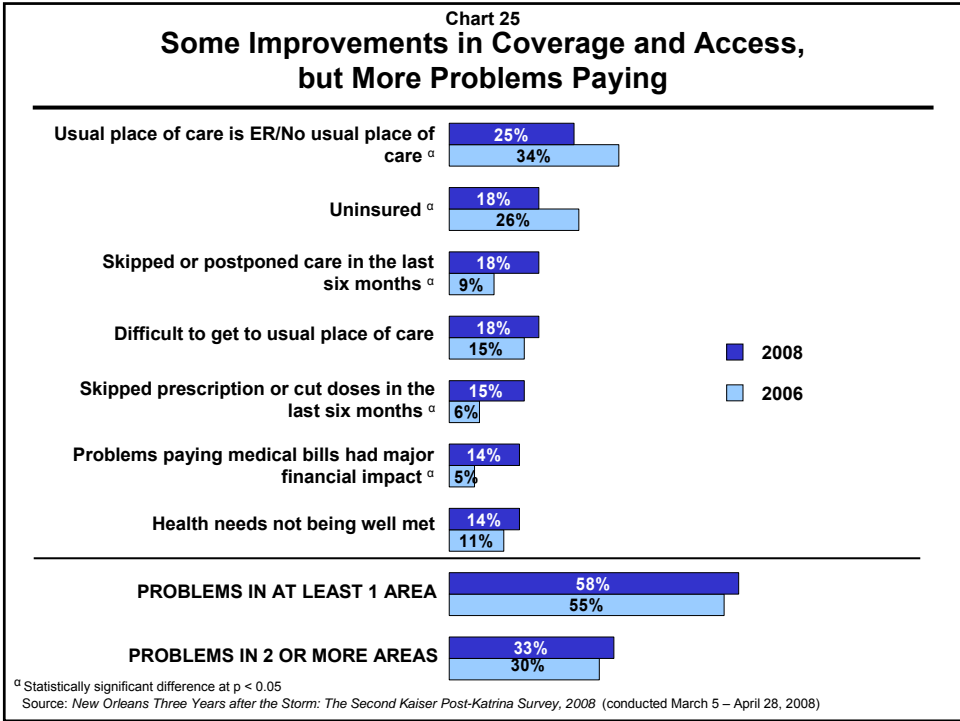
In the past 6 months, have you taken a prescription medication for problems with your emotions, nerves or mental health, or not?

Percent saying yes:



^a Statistically significant difference from 2006 at $p < 0.05$

Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)



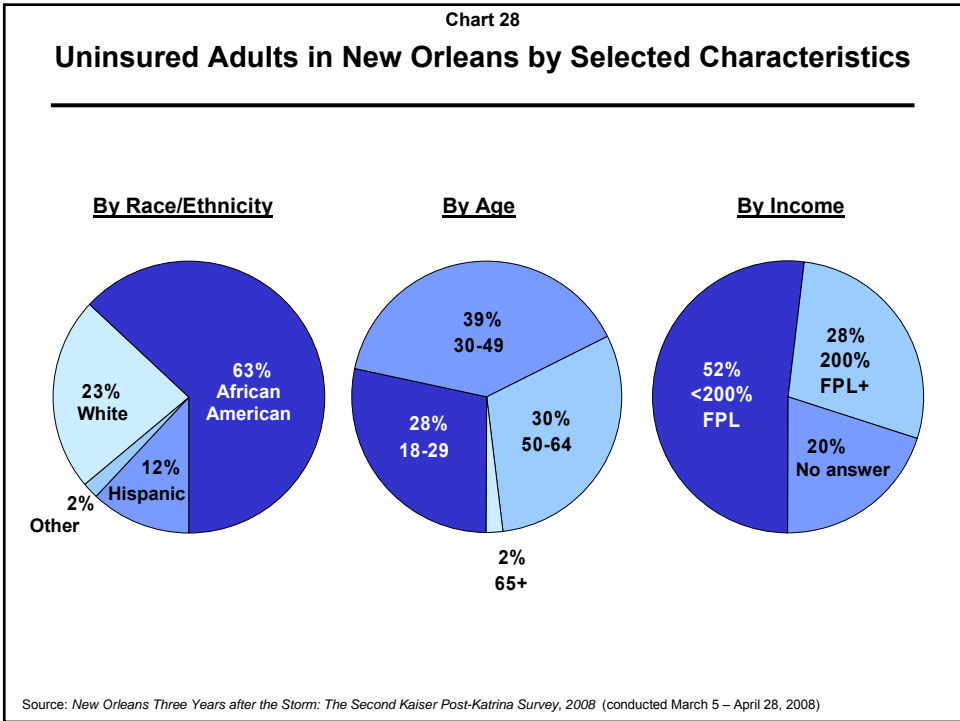
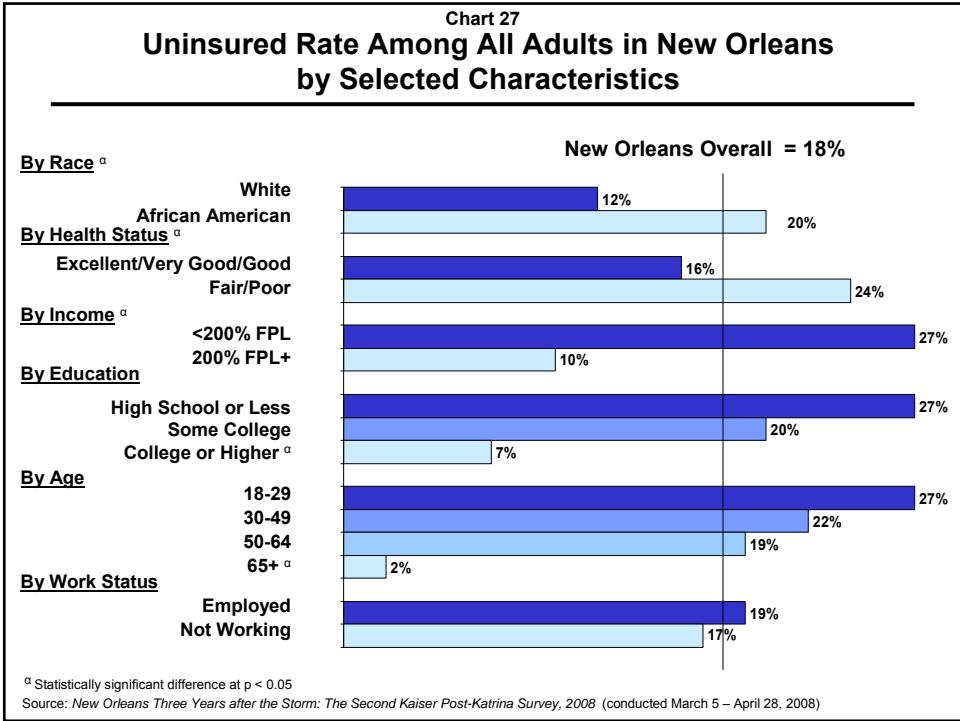
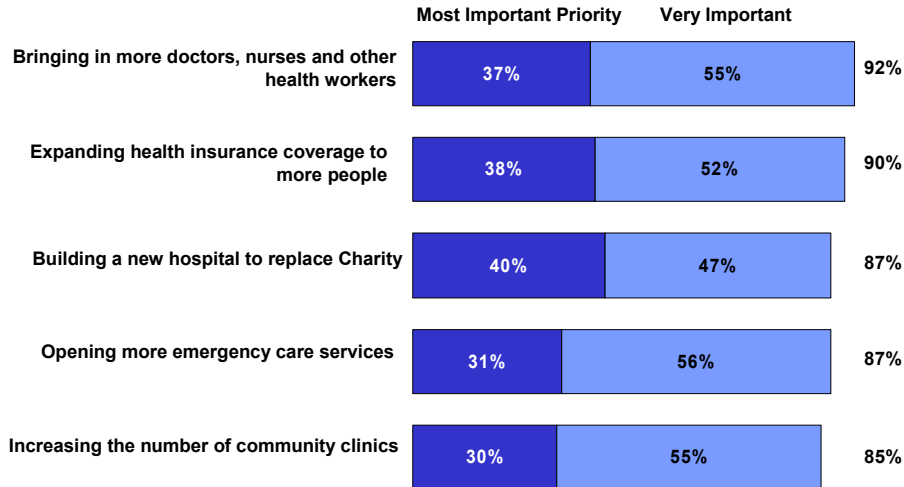


Chart 29

Replacing Charity Hospital and Expanding Health Insurance Top Priorities for Residents

Please tell me whether or not you think each of the following should be the most important priority for rebuilding New Orleans' health care system, very important, somewhat important, not too important for not at all important.



Source: *New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008* (conducted March 5 – April 28, 2008)

Survey Methodology

New Orleans Three Years after the Storm: The Second Kaiser Post-Katrina Survey, 2008 was designed and analyzed by researchers at the Kaiser Family Foundation including: the survey research team led by Kaiser Vice President and Director for Public Opinion and Survey Research Mollyann Brodie along with Claudia Deane and including Liz Hamel, Sasha Buscho, and Pam Murnane; the health policy team led by Kaiser Executive Vice President Diane Rowland and including Adele Shartzter, Samantha Artiga and David Rousseau; and Kaiser President and CEO Drew Altman. Dr. Brodie had overall responsibility for the project. The Survey was conducted from March 5 to April 28, 2008, among 1,294 randomly selected adults ages 18 and older residing in Orleans Parish. The sample design was a multi-stage stratified area probability sample starting with 275 randomly selected segments based on Census Block Groups distributed proportionate to expected population in each of fourteen Census tract defined neighborhoods in Orleans Parish and then selecting a random sample of addresses from those areas using the U.S. Postal Service's Delivery Sequence File. To ensure coverage of all residents, interviewing was conducted using a mixed-mode design including by telephone (669 interviews), web (178), and face-to-face (447). Interviews were completed in English and Spanish. The margin of sampling error for the full sample is plus or minus 3 percentage points. For results based on other subsets of respondents the margin of sampling error may be higher. The 2006 Kaiser survey, referenced throughout this report was conducted in a four parish area, but for reasons of comparability the 2006 results included here are based only on Orleans Parish residents.¹ ICR/International Communications Research collaborated with Kaiser researchers on sample design and weighting, and supervised the fieldwork. See "Appendix C: Survey Methodology" for more details on survey sampling, fieldwork, and weighting.

See "Appendix C: Survey Methodology" in the full report for more details on survey sampling, fieldwork, and weighting.

¹See: "Giving Voice to the People of New Orleans: The Kaiser Post-Katrina Baseline Survey" Kaiser Family Foundation 2006. <http://www.kff.org/kaiserpolls/pomr051007pkg.cfm> and "Health Challenges for the People of New Orleans," Kaiser Family Foundation, 2006. <http://www.kff.org/kaiserpolls/7659.cfm>



Additional copies of this publication (#7800) are available on the Kaiser Family Foundation's website at www.kff.org.

The Kaiser Family Foundation is a non-profit private operating foundation dedicated to producing and communicating the best possible information and policy analysis on health issues.

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