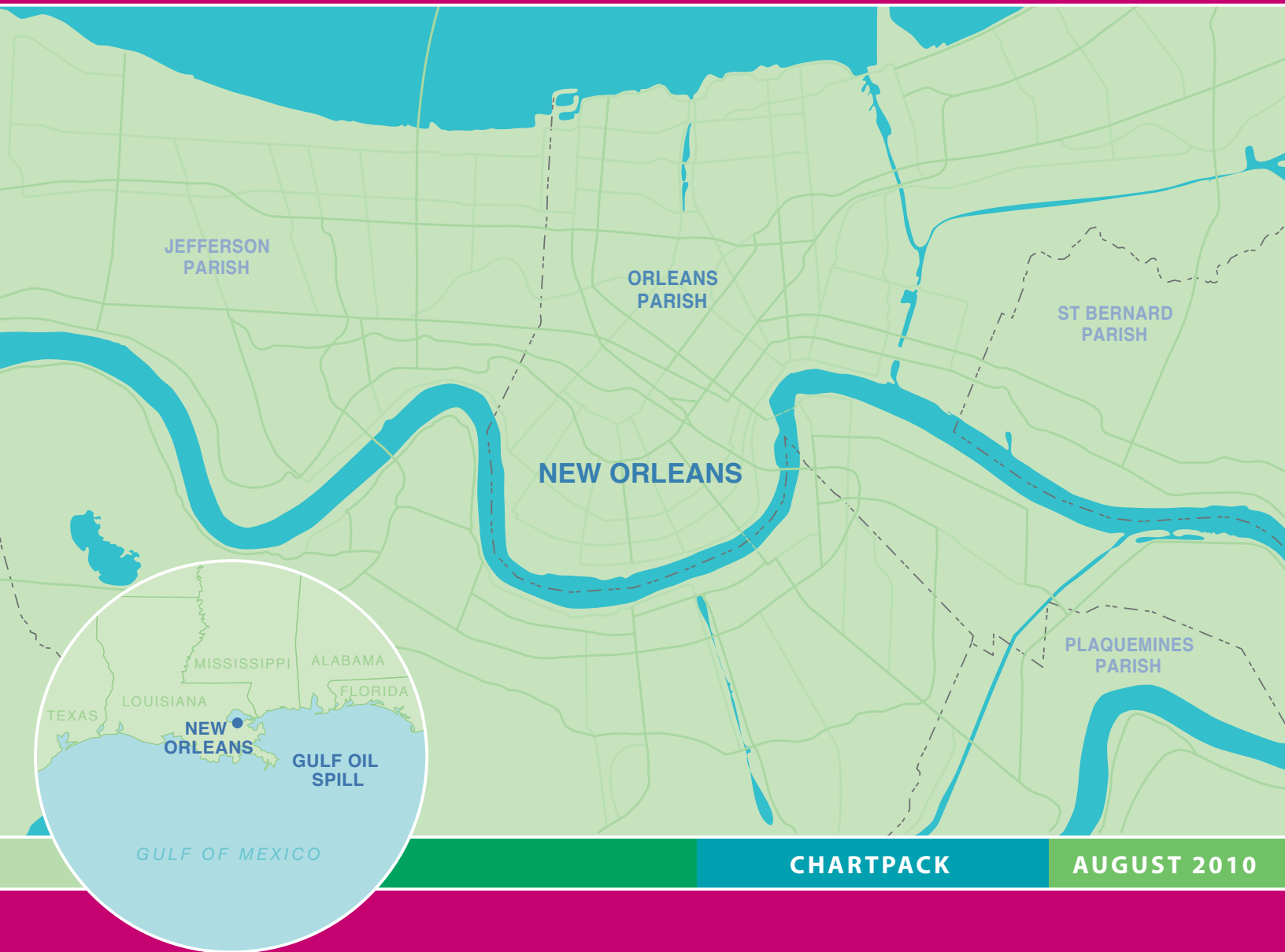


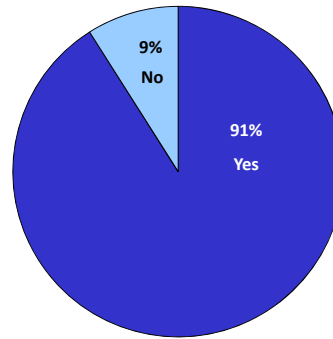
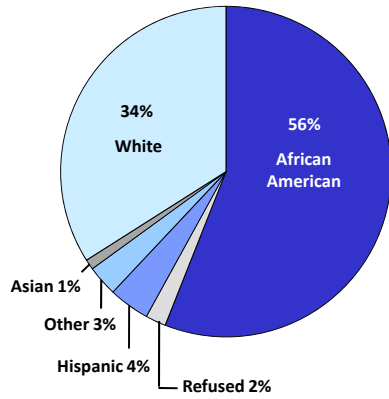
NEW ORLEANS FIVE YEARS AFTER THE STORM: A New Disaster Amid Recovery



Majority African American Parish; Most Lived in NOLA at Time Katrina Hit

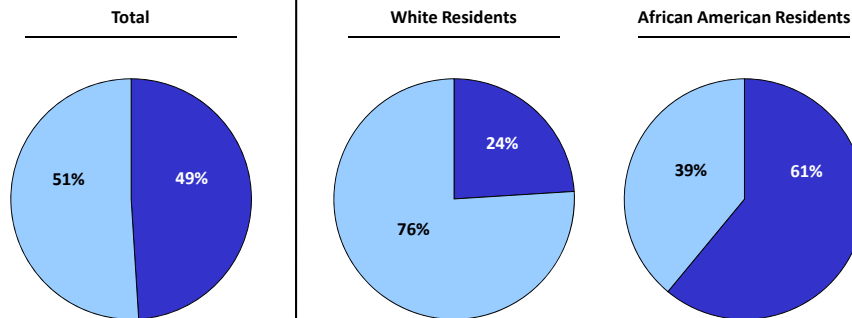
What is your race? Are you white, black or African American, Asian, or some other race?

Were you living in the New Orleans area at the time Hurricane Katrina hit or not?



Income Varies Substantially by Race

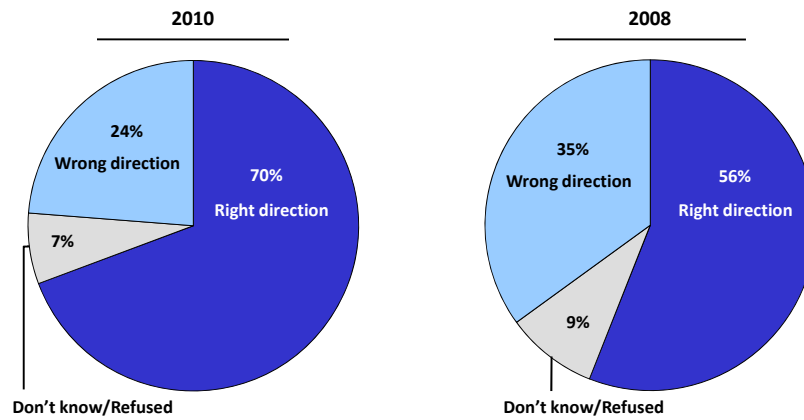
■ Greater than 200% Federal Poverty Level (FPL)
 ■ Low-income = Less than 200% FPL



Note: Data shown is based on those who reported family incomes; 9 percent of the total, 11 percent of the white, and 5 percent of the African American populations did not report income and are not represented in this chart.

Growing Majority Say Recovery Heading Right Direction

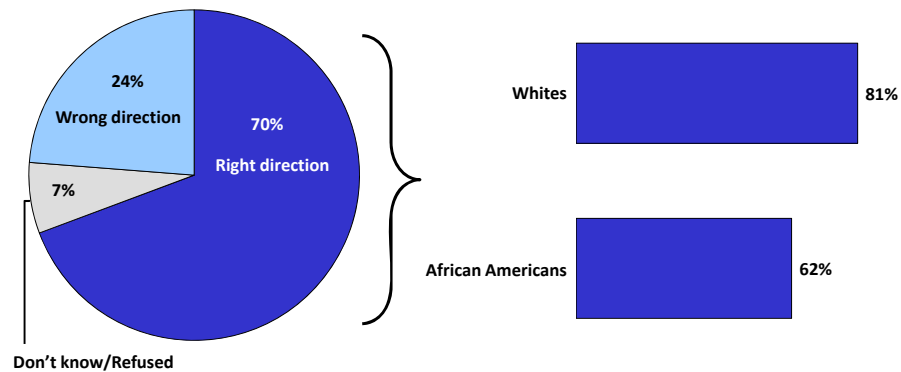
Would you say that in general the recovery and rebuilding effort in the greater New Orleans area is going in the right direction or the wrong direction?



Whites Somewhat More Optimistic About Direction of Recovery

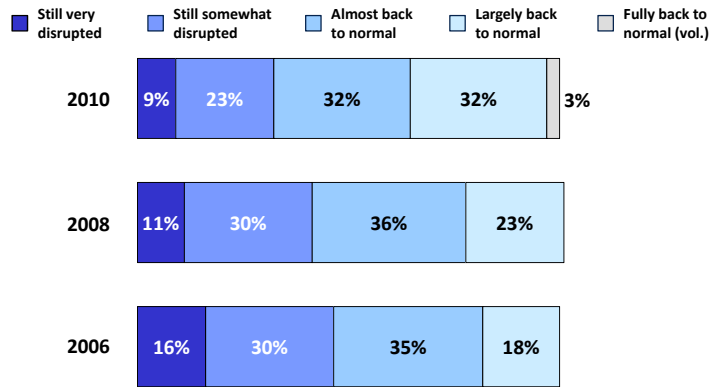
Would you say that in general the recovery and rebuilding effort in the greater New Orleans area is going in the right or wrong direction?

Percent who say the recovery and rebuilding effort in the greater New Orleans area is going in the right direction, by race:



Growing Percentage Report Recovering from the Storm

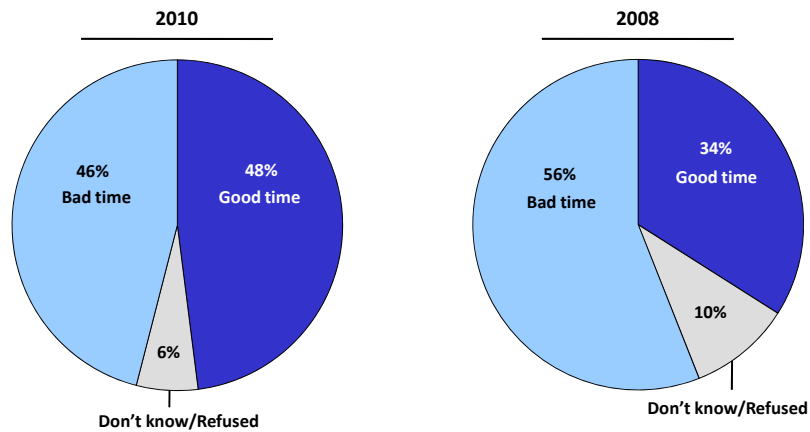
Which of the following best describes your personal situation in terms of recovering from Hurricane Katrina? Would you say that your day to day life is largely back to normal, almost back to normal, still somewhat disrupted, or still very disrupted?



Note: Based on those living in New Orleans during Hurricane Katrina. 'Fully back to normal' was a voluntary response and was not included in 2006 and 2008 surveys. Percentage who did not give an answer is not shown.

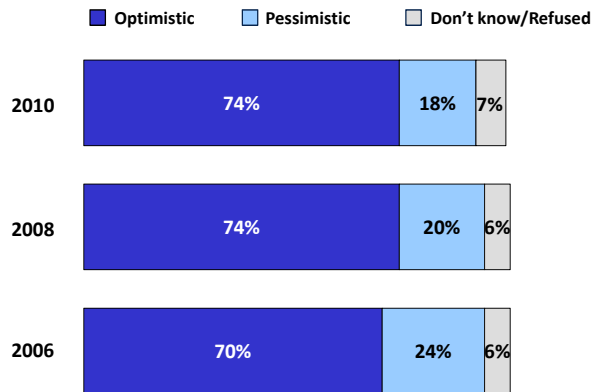
Growing Proportion Say Good Time To Raise A Family

Generally speaking, do you think now is a good time or a bad time for children to be growing up in New Orleans?



Parish Residents Retain Optimistic Outlook

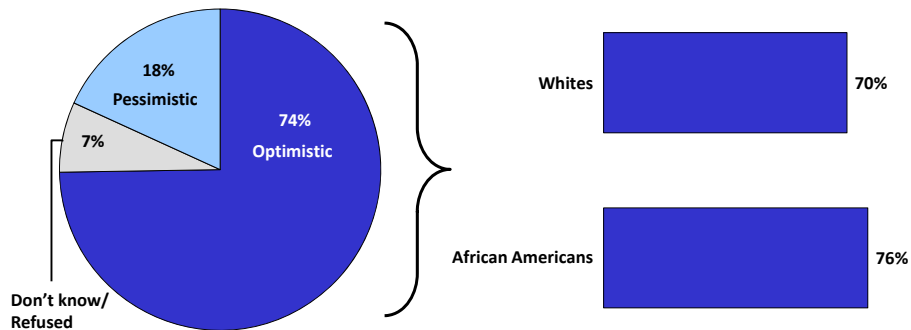
Considering everything, are you optimistic or pessimistic about the future of the greater New Orleans area?



Optimism High Among Whites and African Americans

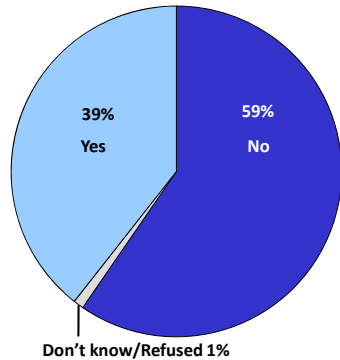
Considering everything, are you optimistic or pessimistic about the future of the greater New Orleans area?

Percent who say they are optimistic about the future of the greater New Orleans area, by race:

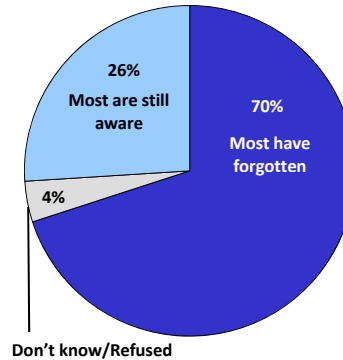


Most Say City Has Not Recovered and Feel Americans Have Forgotten NOLA's Challenges

Overall, would you say New Orleans has mostly recovered from Hurricane Katrina or not?

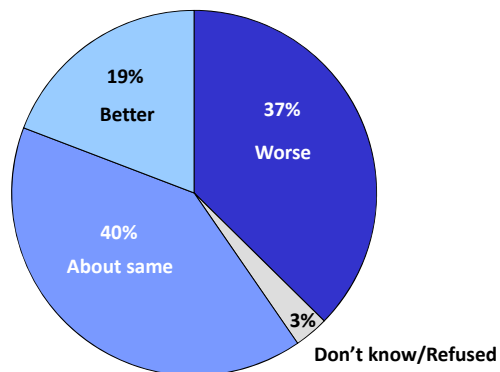


Do you think most Americans are still aware that New Orleans has not fully recovered from Katrina, or do you think most Americans have forgotten about the challenges facing New Orleans?



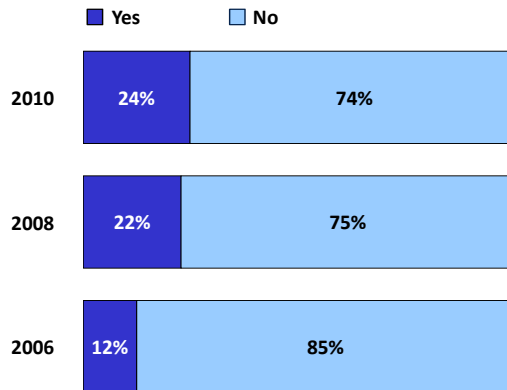
More Say NOLA a Worse Place to Live Since Katrina Than Say It Is Better

As a place to live, would you say New Orleans is better now than it was before Katrina, worse now than before Katrina, or back to being about the same as it was before the storm?



Leaving New Orleans Remains a Consideration For Some

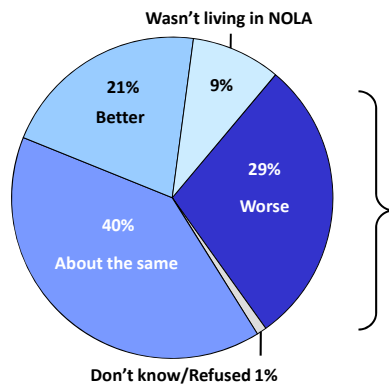
Are you currently planning to move or seriously considering moving away from the greater New Orleans area, or not?



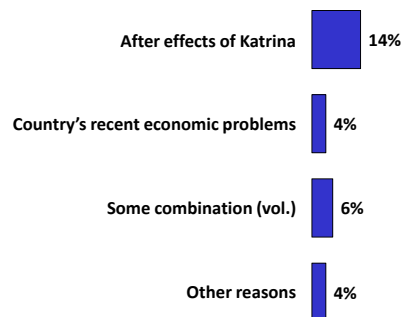
Note: Percentage who did not give an answer is not shown.

Variety of Causes for Eroded Quality of Life

Would you say your quality of life is better now than it was before Katrina, worse now, or is it about the same?

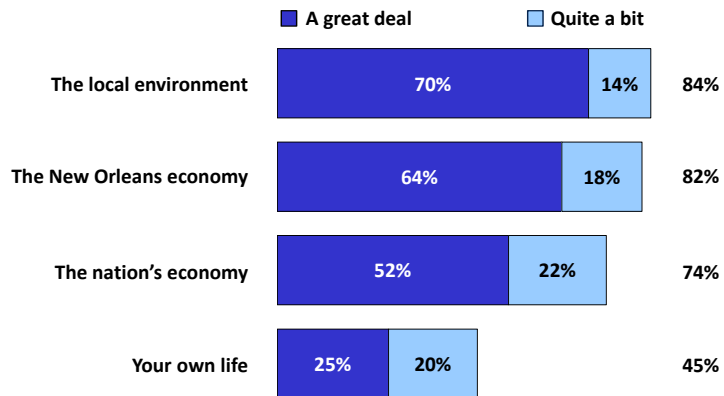


Is that mostly because of the after effects of Katrina, mostly because of the country's recent economic problems, or mostly for other reasons?



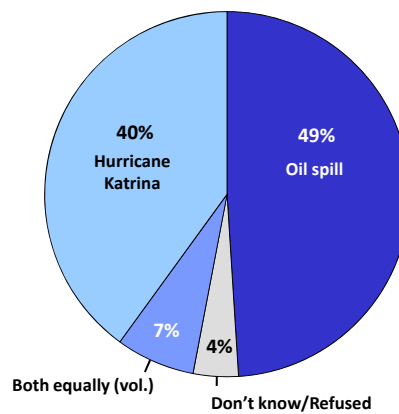
Most Expect Gulf Oil Spill to Cause Serious Problems

Percent who say the Gulf Coast oil spill will affect each of the following “a great deal” or “quite a bit”:



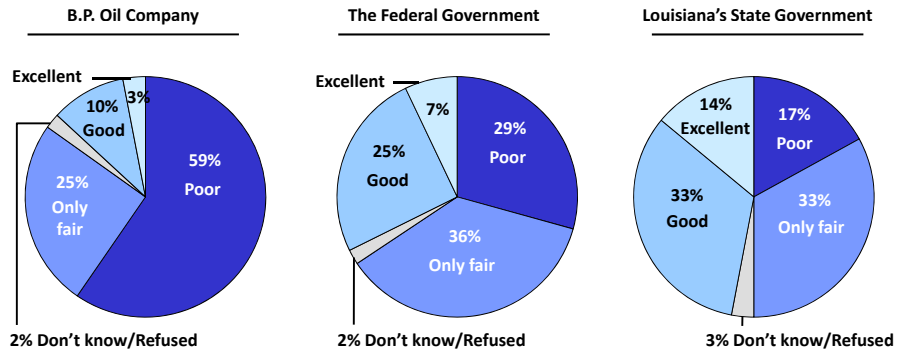
Half Say Oil Spill's Damage Will Exceed Katrina's

All in all, which disaster do you think will cause more damage: Hurricane Katrina or the oil spill in the Gulf Coast?



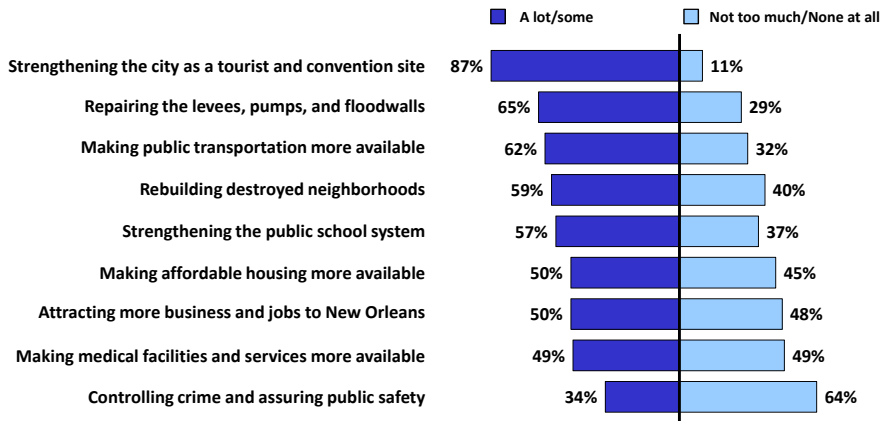
Poor Marks for Response to Gulf Coast Oil Leak

How would you rate the job each of the following has been doing responding to the oil leak in the Gulf of Mexico?



Progress Report Card: Tourism at Top; Crime at Bottom

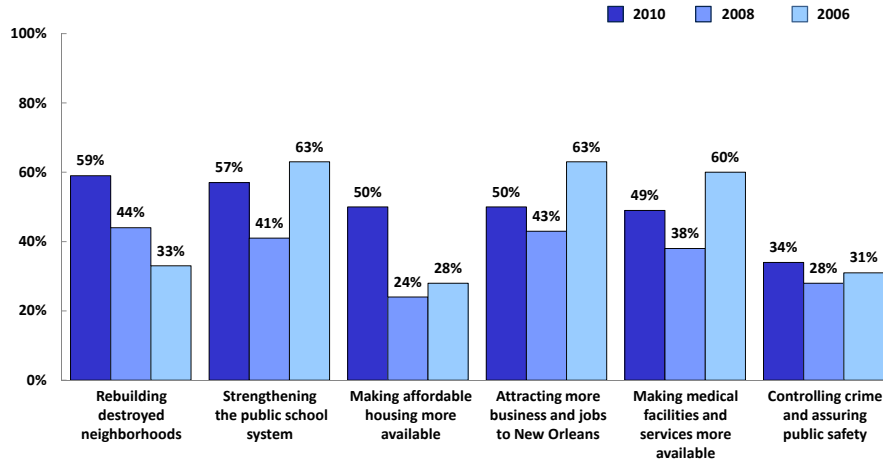
As I read each of these areas for rebuilding the greater New Orleans area, please tell me how much progress you think has been made so far – a lot, some, not too much or none at all.



Note: Based on half sample of respondents. Percentage who did not give an answer is not shown.

Over Time Improvements Clear in Rebuilding Neighborhoods, Making Housing More Available

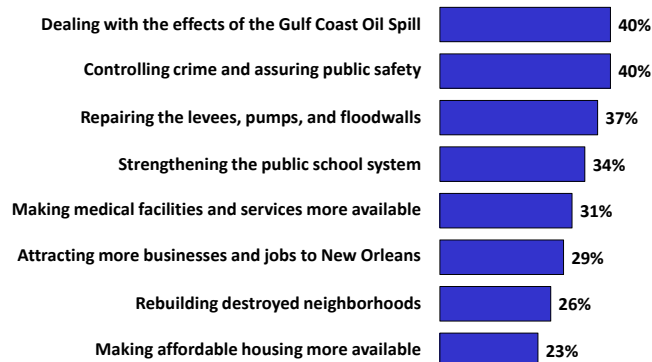
Percent who say “a lot” or “some” progress has been made in rebuilding the greater New Orleans area:



Note: Based on half sample of respondents.

Crime and the Gulf Oil Spill Top Priority List

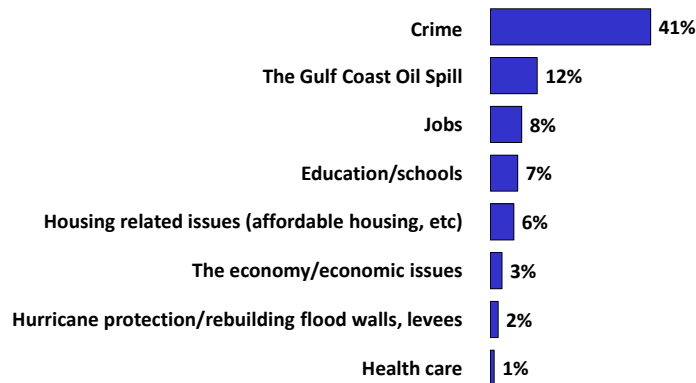
Percent who say each of the following should be one of the top priorities for the city today:



Note: Based on half sample of respondents.

Crime Tops Residents' List of Problems Facing New Orleans

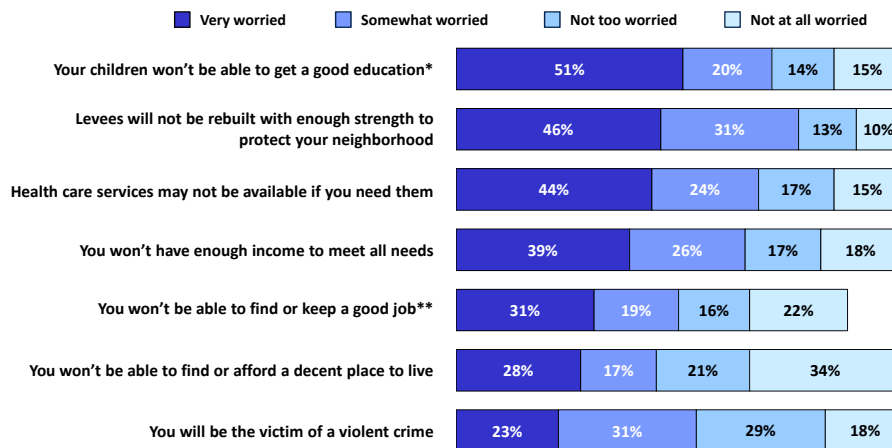
Considering everything, what is the single biggest problem facing New Orleans today? {open-ended question}



Note: "Something else", "Nothing/No problems", and don't know/refused answers not shown.

Concerns About Education, Levees, Health Care Top List of Personal Worries

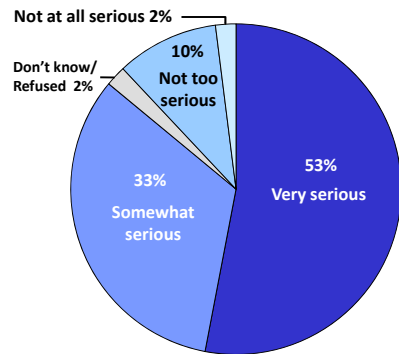
I'd like you to tell me how worried you are about each of the following items – very worried, somewhat worried, not too worried or not at all worried.



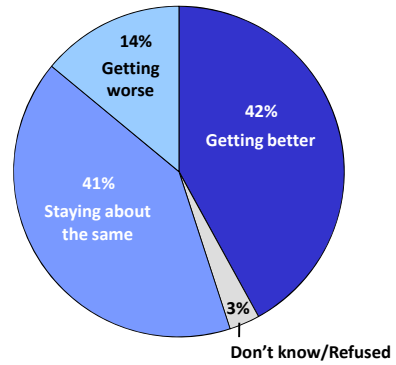
Note: *Based on respondents who are the parent or guardian of any children under the age of 19 living in their household.
 **Percentage who are retired not shown. Percentage who did not give an answer not shown.

Political Corruption Seen as Serious Problem, Though More Say Getting Better Than Worse

How serious a problem is political corruption in New Orleans today?

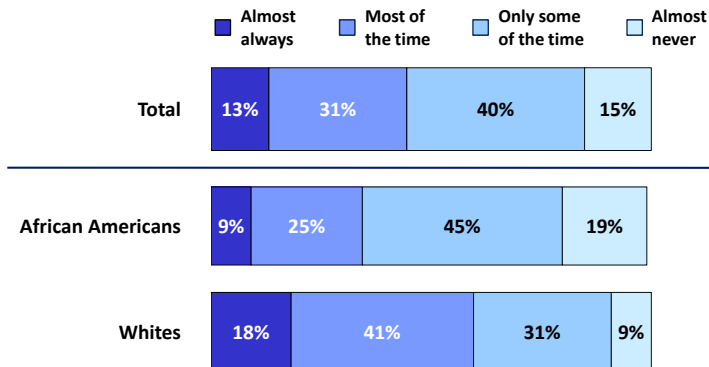


In your opinion are things getting better, getting worse or staying the same?



Trust in Police Varies by Race

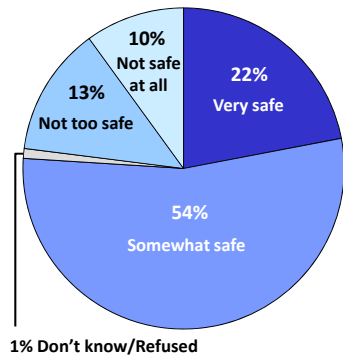
How much of the time do you think you can trust the police to do what is right for you and your community?



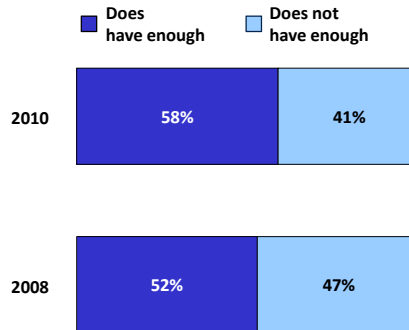
Note: Percentage who did not give an answer is not shown.

Majority Feel at Least Somewhat Safe in Neighborhood

These days, how safe from crime to you feel in your neighborhood?



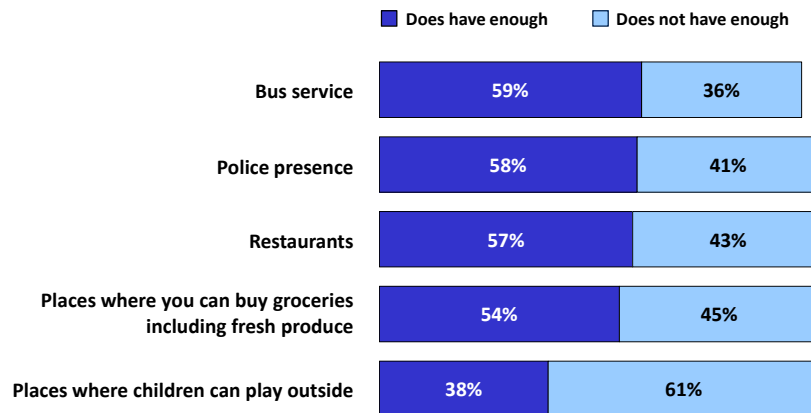
Would you say your neighborhood does or does not have enough police presence?



Note: Percentage who did not give an answer is not shown.

Satisfaction with Neighborhood Services, Though Not Enough Places for Children to Play

Would you say your neighborhood does or does not have enough...

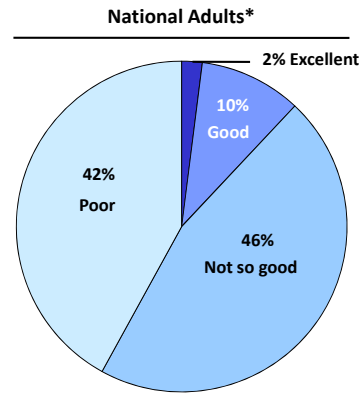
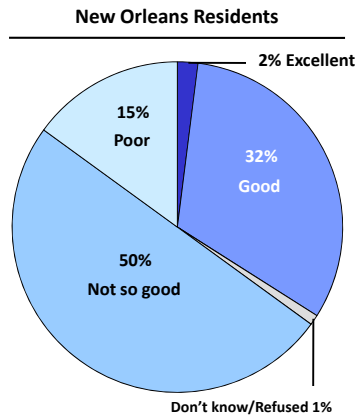


Note: Percentage who did not give an answer is not shown.

NOLA Economy Gets Poor Ratings, But Not as Poor as Americans' Rating of National Economy

Would you describe the state of the New Orleans area economy these days as excellent, good, not so good, or poor?

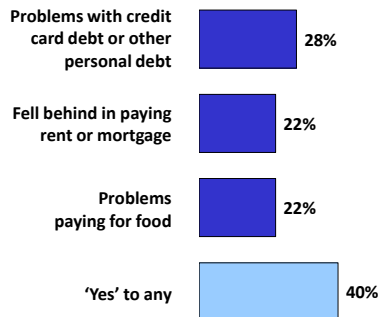
Would you describe the state of the nation's economy these days as excellent, good, not so good, or poor?



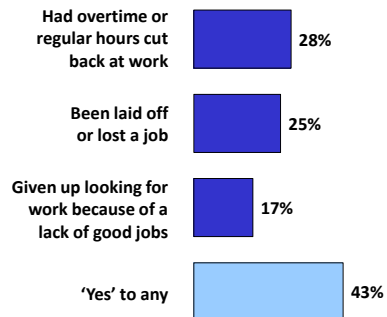
*National data is from ABC News Consumer Comfort Index Poll (conducted May 31-Jun 27, 2010)

Four in Ten Report Financial and Employment Problems

Percent who report having the following financial problems in the past 12 months:

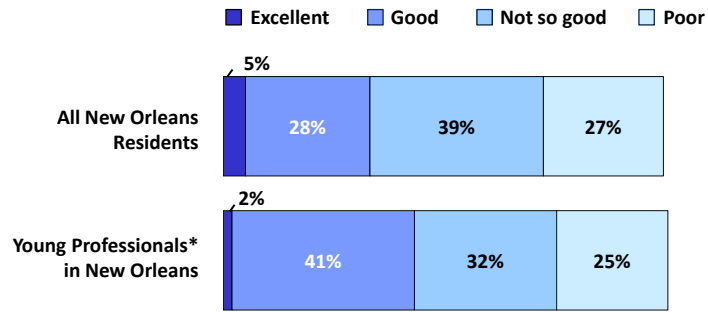


Percent who report having the following employment challenges in the past 12 months:

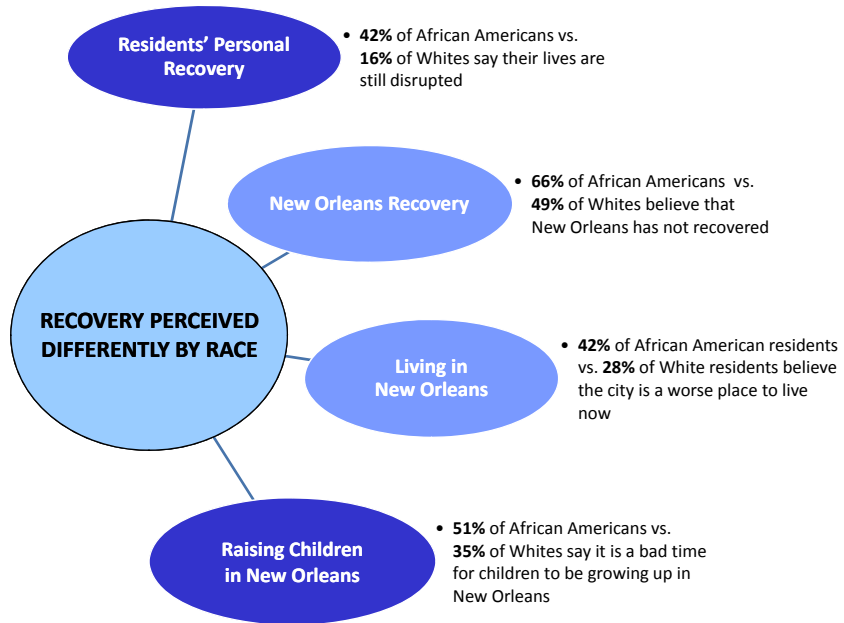


Career Opportunities Seen as Limited for Young People

How would you rate New Orleans in terms of career opportunities for young people?

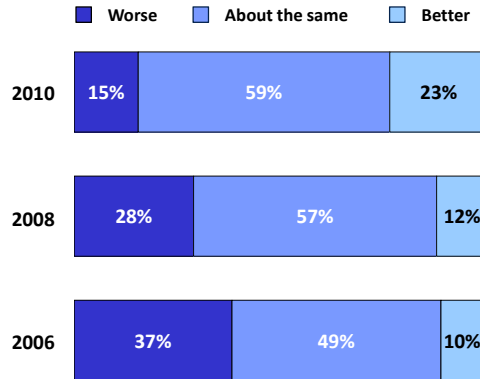


Note: *Young professionals are defined as 18-34 year-olds who have completed at least some college and are working full-time, part-time or are in school. Percentage who did not give an answer is not shown.



Race Relations Seen As Improving

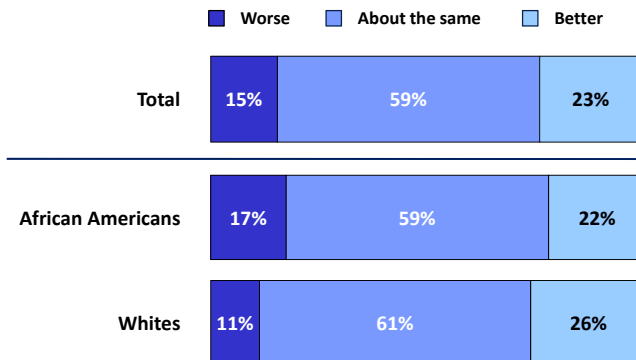
Do you think race relations today in the greater New Orleans area are better, worse or about the same as they were before Hurricane Katrina?



Note: Percentage who did not give an answer is not shown.

Race Relations in NOLA: By Race

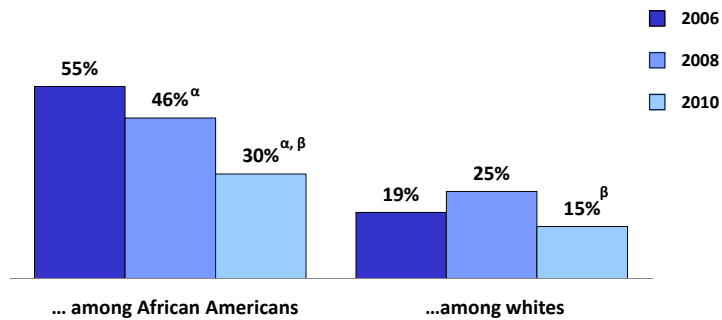
Do you think race relations today in the greater New Orleans area are better, worse or about the same as they were before Hurricane Katrina?



Note: Percentage who did not give an answer is not shown.

Fewer African Americans Now See Bias in Recovery Process

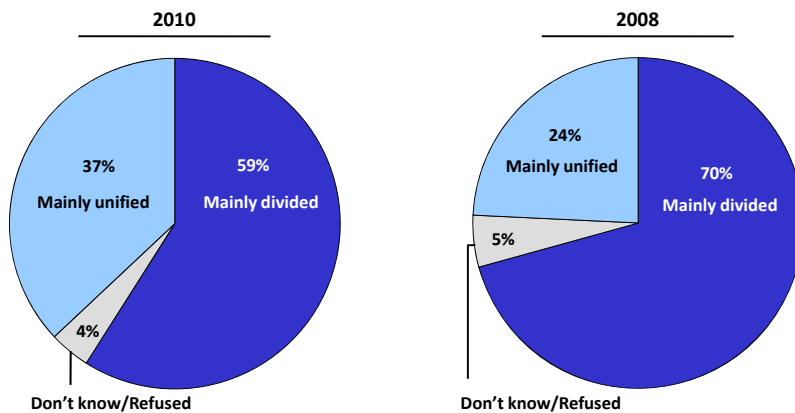
Percent who say that African Americans in the greater New Orleans area are being given worse treatment and opportunities in the rebuilding process than whites:



Note: ^αStatistically significant difference from 2006 at p<0.05. ^βStatistically significant difference from 2008 at p<0.05.

Most See a City Divided, but Fewer Now Than in 2008

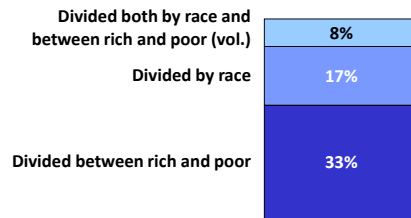
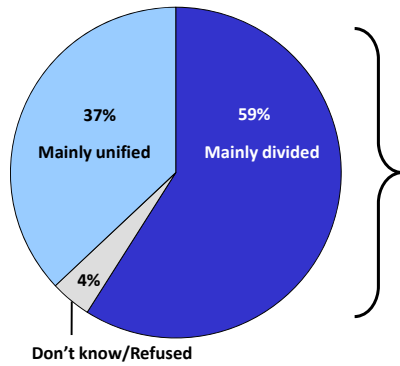
Would you describe the people of New Orleans as mainly unified or mainly divided by things like race or income?



More Think Income Than Race Divides City

Would you describe the people of New Orleans as mainly unified or mainly divided by things like race or income?

Would you say the city is mainly divided by race or mainly divided between rich and poor?

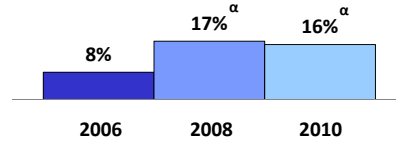
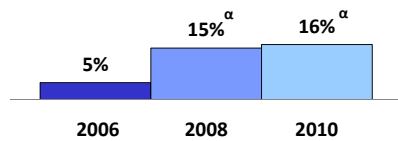


Note: Percentage who did not give an answer is not shown.

Reported Diagnosis and Medication Use for Mental Health Problems Stabilizes

Percent who say a doctor or other health professional ever told them they have a serious mental illness such as depression:

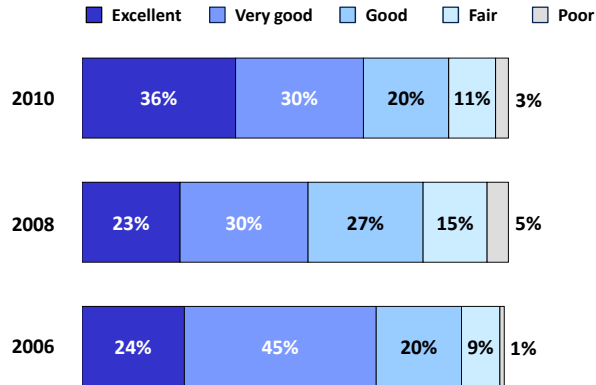
Percent who say in the past 6 months, they have taken a prescription medicine for problems with their emotions, nerves, or mental health:



Note: ^αStatistically significant difference from 2006 at p<0.05.

Improvement in Reported Mental Health Status

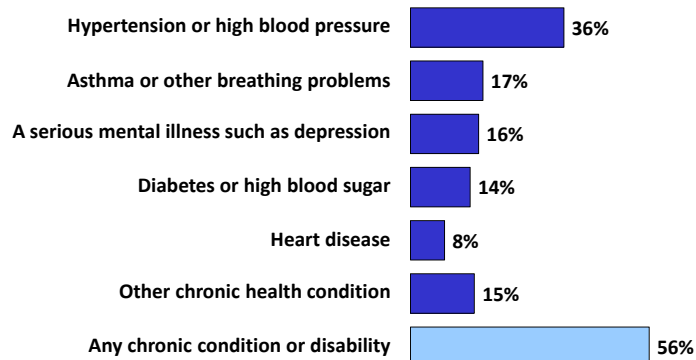
In general, would you say your mental health is excellent, very good, good, fair or poor?



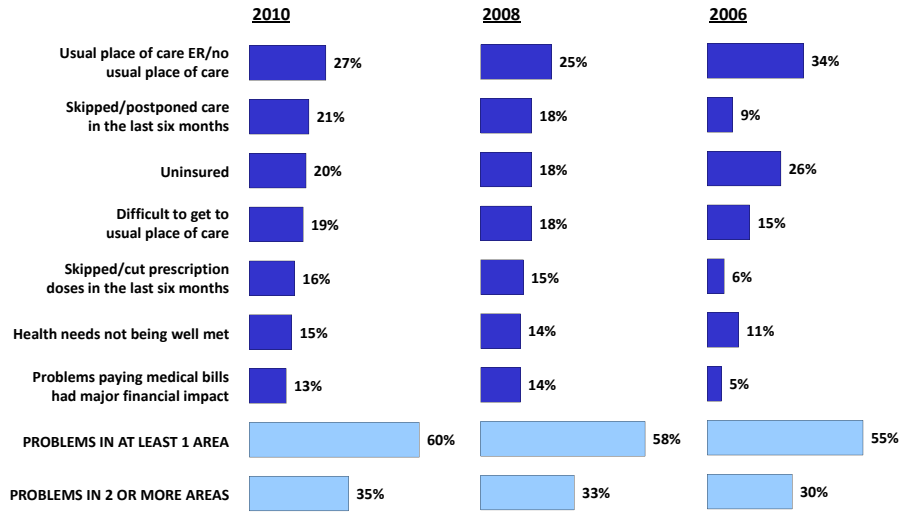
Note: Percentage who did not give an answer is not shown.

Over Half Report Having a Chronic Condition

Percent of total adults reporting that a doctor or other health professional has ever told them that they have any of the following health conditions:



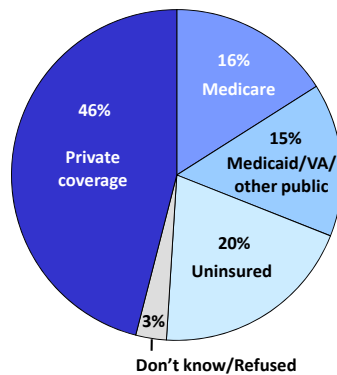
Coverage, Access, and Ability to Pay for Health Care



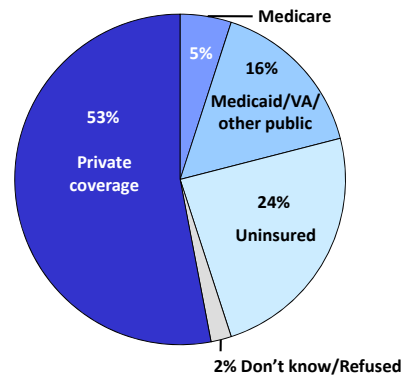
Reported Health Insurance Status

What is your main source of health insurance coverage today, if any?

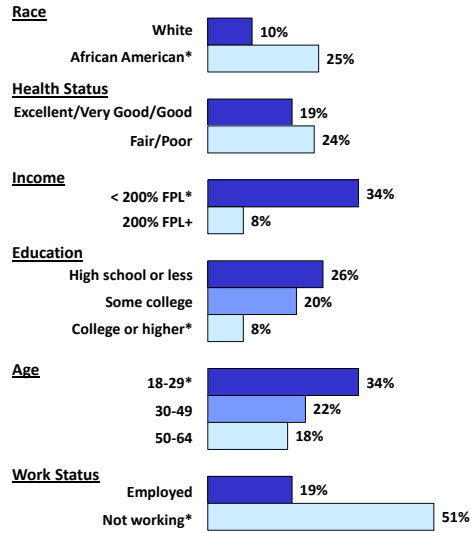
All Adults (18 and Older)



Nonelderly Adults (18-64)

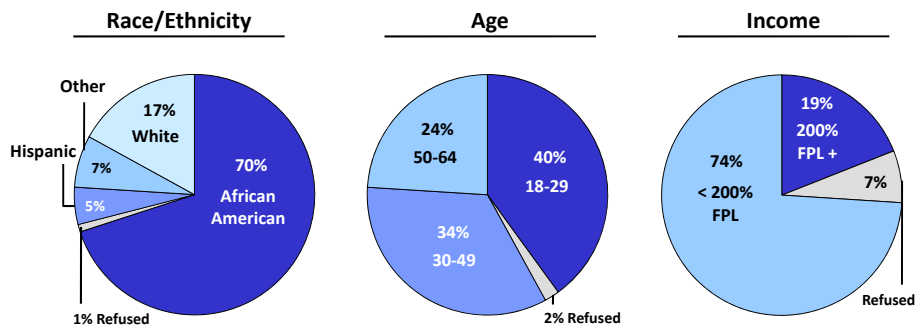


Percent Who Report Being Uninsured by Selected Characteristics



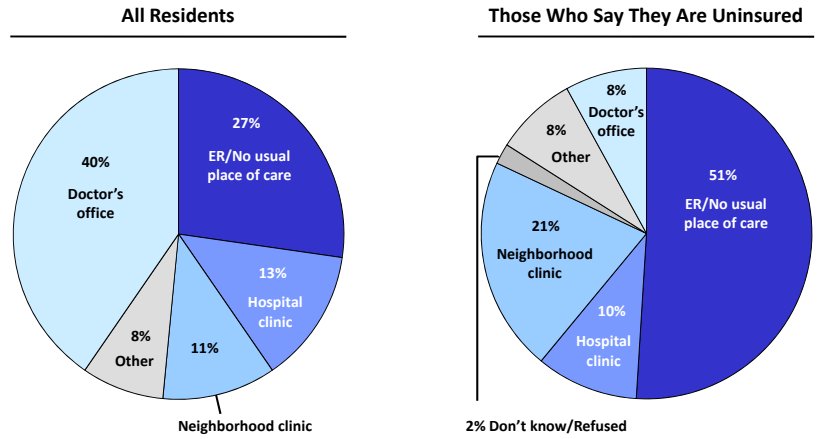
*Indicates statistically significant difference from other subgroups at p<0.05.

Demographic Characteristics of Uninsured Adults



A Quarter of Residents, and Half of Uninsured, Report No Usual Source of Care Outside ER

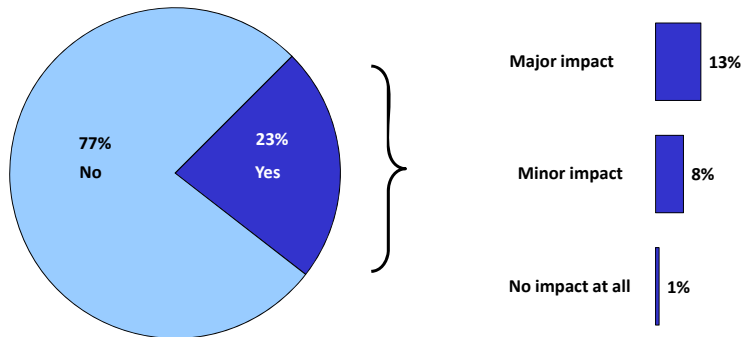
Today, what kind of place, if any, do you usually go when you are sick or when you need advice about your health?



One in Four Report Problems Paying Medical Bills

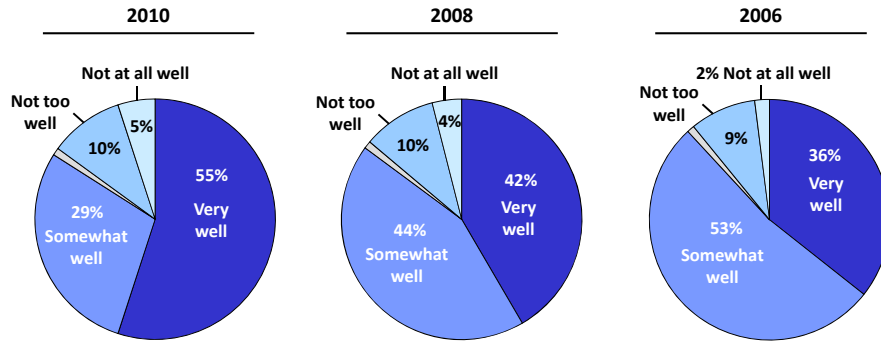
In the past 6 months—since about New Year's—did you or another family member in your household have problems paying for medical bills, or not?

How much of a financial impact have these medical bills had on your household?



More Say Their Health Needs Being Met

Overall, how well would you say your health needs are being met today?

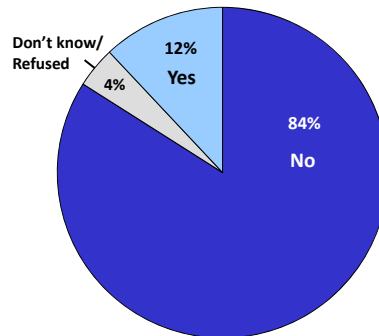
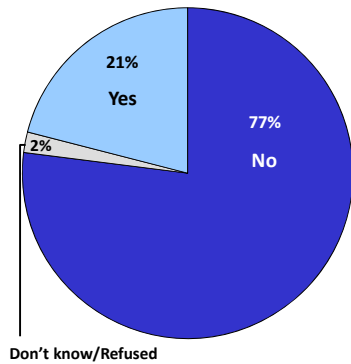


Note: Gray slice on each pie denotes the 1% in each year who answered the question "don't know" or refused.

Large Majorities Say Not Enough Health Care Services Available for Residents

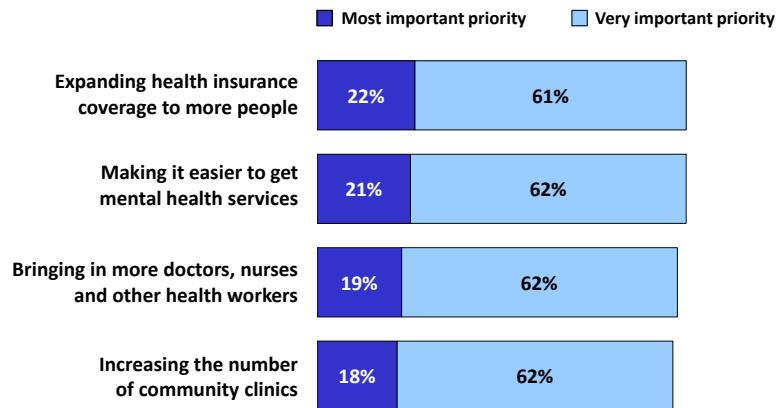
Do you think there are enough health care services currently available for people living in New Orleans, or not?

Do you think there are enough health care services currently available for uninsured and low-income people in New Orleans, or not?



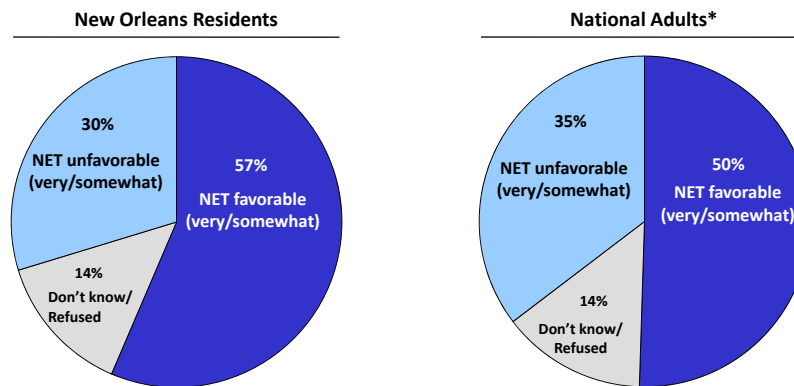
Multiple Priorities for NOLA's Health Care System

Percent who say each of the following should be the most important or very important priority for rebuilding New Orleans' health care system:



Most Residents Have Favorable View of 2010 Health Reform Law

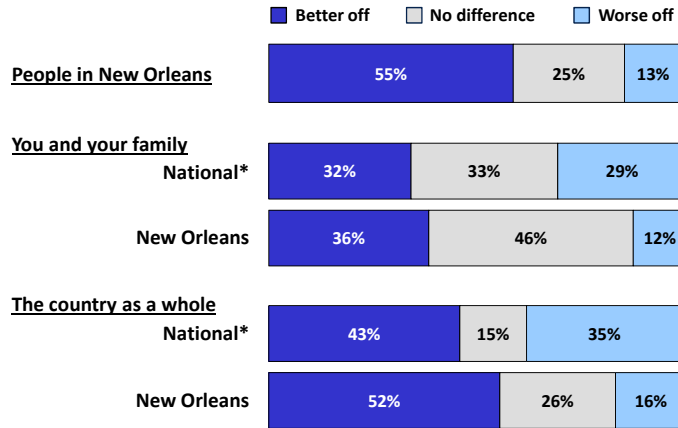
As you may know, a new health reform bill was signed into law earlier this year. Given what you know about the new health reform law, do you have a generally favorable or generally unfavorable opinion of it?



*National adults data is from the Kaiser Family Foundation *Health Tracking Poll* (conducted July 8-13, 2010)

Majority Say NOLA Will Be Better Off Under Health Reform

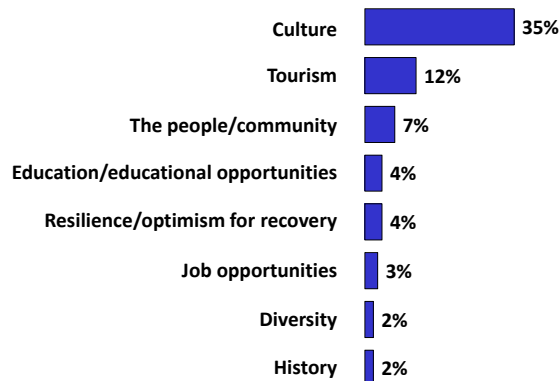
Do you think each of the following will be better off or worse off under the new health reform law, or don't you think it will make much difference?



*National adults data is from the Kaiser Family Foundation *Health Tracking Poll* (conducted July 8-13, 2010). Percentage who did not give an answer is not shown.

Best Thing About New Orleans: Its Culture

Considering everything, what is the best thing the New Orleans area has to offer?
{open-ended question}



Note: Responses totaling less than 2 percent not shown.

Methodology

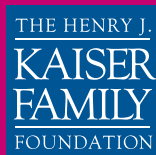
New Orleans Five Years After the Storm: A New Disaster Amid Recovery is the third in a series of surveys designed and analyzed by a research team from across the Kaiser Family Foundation led by Senior Vice President and Director for Public Opinion and Survey Research Mollyann Brodie and Associate Director for Public Opinion and Survey Research Claudia Deane. Kaiser staff working on the current survey included Drew Altman, Theresa Boston, Sarah Cho, Liz Hamel, Molly McGinn-Shapiro, David Rousseau, and Diane Rowland. SSRS/Social Science Research Solutions collaborated with Kaiser researchers on sample design and weighting, and conducted the fieldwork.

Interviews for the current survey were completed May 26 – June 27, 2010, in English and Spanish via landline telephone and cell-phone among 1,528 randomly selected adults ages 18 and older residing in Orleans Parish. Note that the survey included Orleans Parish residents in all their racial and ethnic diversity -- including whites, African Americans, Hispanics, Asian Americans and those of other backgrounds -- but because groups are represented based on their actual share of the total population, the only two groups large enough to be analyzed separately are African Americans and whites. The margin of sampling error for the total sample is plus or minus 3 percentage points. For results based on other subsets of respondents the margin of sampling error may be higher.

“vol.” indicates that a response was volunteered by respondent, not an explicitly offered choice.

Due to rounding, percentages may not add to 100.

The full survey report, methodology, topline results, and press release can be viewed online at:
<http://www.kff.org/kaiserpolls/8089.cfm>



This publication (#8089-C) is available on the Kaiser Family Foundation's website at www.kff.org.

The Kaiser Family Foundation is a non-profit private operating foundation, based in Menlo Park, California, dedicated to producing and communicating the best possible analysis and information on health issues.

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